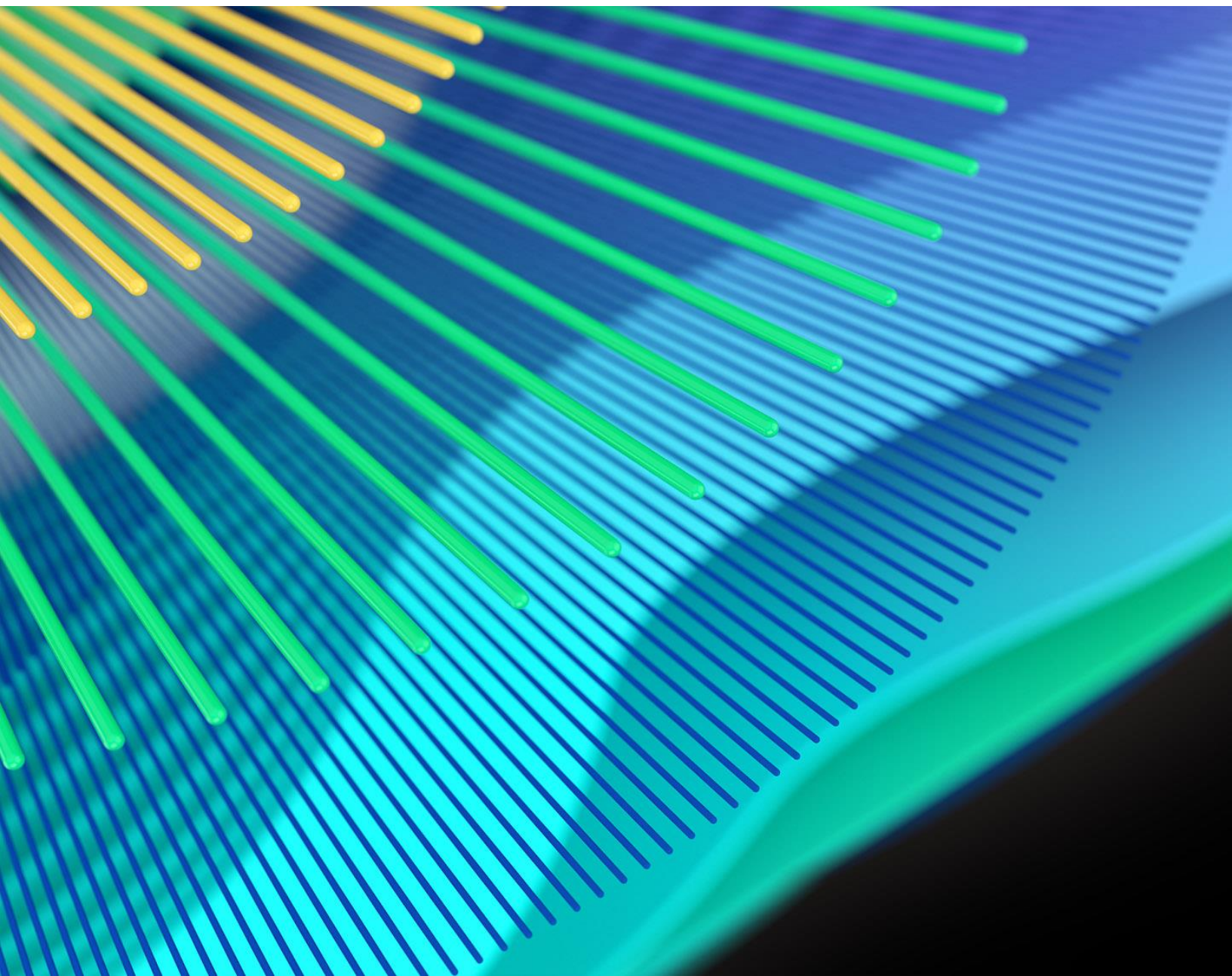


# ScholarOne Manuscripts Release Notes

## Q2.2021 Release



## Overview

The *ScholarOne* Product Team is actively engaged in ongoing upgrades to security, performance, and user experience. The following items represent notable improvements made to the platform and tools in this release, as well as key defect fixes and optimizations.

This document also provides information about default configuration values and instructions for configuring each feature. Please note that some features must be activated by an administrator or *ScholarOne* representative for your users to benefit from the new functionality; contact your publisher team or ScholarOne for questions around permission or configurations.

We encourage you to communicate workflow changes to all affected users.

*If you have questions about any of the items included in this release, please reach out to ScholarOne Product Support at [s1help@clarivate.com](mailto:s1help@clarivate.com).*

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# Q2.2021 Release Updates

## 1. Two-Step Device Authentication

Added two-step device authentication as a default feature of ScholarOne Manuscripts for higher permissioned users. Two-step device authentication adds another layer of security to users with access to sensitive data and powerful tool sets within ScholarOne Manuscripts.

*Users*



### Action Required

Available by default for roles greater than Author / Reviewer. Additional configuration required for Author / Reviewers.

### Details & Configuration

- Two-step device authentication is automatically activated for all users that have roles higher than Author or Reviewer (Admins, Associate Editors, Editors, Configurators, Production Staff, etc.).
- Authors and Reviewers are not included in two-step device authentication by default. Journals may activate two-step device authentication for authors and reviewers if they choose to by marking the appropriate checkbox and hitting save under the Device Authentication section on the Add-Ons step of config.

Device Authentication
Requires users to verify access to the email of the account upon login if not recognized
<input type="checkbox"/> Author
<input type="checkbox"/> Reviewer
<input checked="" type="checkbox"/> Save

### How does Two Step Device Authentication work?

1. When a user logs in from a device the system does not recognize against their unique system identifier, they are challenged with an Unrecognized Device message.
2. An email containing a verification code is automatically generated to the primary email address of the user logging in.

Dear Claire I. Vate,

You have logged into Journal\_Name from an unregistered device. Enter the verification code below to finish logging in.

Verification Code: 950843

This code will expire in 15 minutes.

If you did not attempt to log into Journal\_Name ([https://mc-testing.manuscriptcentral.com/Journal\\_Shortname](https://mc-testing.manuscriptcentral.com/Journal_Shortname)) please contact support.

3. Enter the verification code in the Unrecognized Device modal and click **Verify**.
4. Select **Remember this Device** to store the Device Authentication for 6 months to reduce the need to re-verify in the immediate future.

**⚠ Unrecognized Device** ✕

For your security, please enter the verification code sent to CI\*\*\*\*\*@ci\*\*\*\*\*.com to authenticate this device. Look for an email with "JOURNAL\_NAME" in the subject line.

**⚠ Enter Verification Code**

Email not arrive? [Resend](#)  Remember this device ?

Close Verify >

### Account Locked

- Entering an incorrect verification code too many times will lock an account for a period of time.

**⚠ Account Locked** ✕

**⚠ You have entered the wrong validation code too many times. For your security we have locked your account. Please contact [support](#) for assistance.**

Close Contact Support >

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## 2. Author Search Tip

Added tips for submitters attempting to add a co-author. Product Management and Product Support work closely to identify areas of the system where users encounter difficulty. Many questions from submitters involve how to add a co-author.

Users

Author

### Action Required

No action required.

## Details & Configuration

Submitters will see an instructional call out highlighting the Co-Author search button.

Authors

\* Selected Authors [Edit](#)

	ORDER	ACTIONS	AUTHOR	INSTITUTION
↑ Drag	1	Select...	Claire Ivate	1. Clarivate Analytics Inc 1500 Spring Garden USA 19130-4067

**Adding a Co-Author?**

Search by email address first.  
If we can't find the co-author, you can create one *AFTER* you search. *(this helps cut down on duplicate records)*

Okay

**Add Author**

Find using Author's email address

AuthorsEmail@example.com

Where an account is not found an instructional callout will highlight the create a new co-author link.

## Authors

\* Selected Authors [Edit](#)

ORDER	ACTIONS	AUTHOR
↑ Drag	1 ▾ Select... ▾	Claire Ivate Claire.ivate@e 0000-0001-

### Didn't find who you were looking for?

Common Issues:

- Email address spelled incorrectly.
- The person is listed under a different email.

Try again or click **create a new co-author** directly below to start the process of creating a new account.

Okay

Add Author

**▲** No co-author found. Please search again using another e-mail address or [create a new co-author](#)

Find using Author's email address

researcher\_email@email.com

Search

### 3. Save tip for Reviewers

Added a quick tip to the reviewer score page.

Users

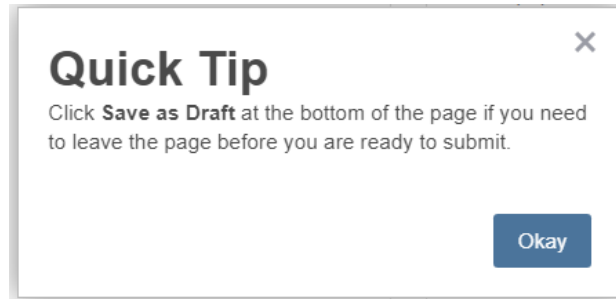
Author

Admin

#### Action Required

Available by default.

## Details & Configuration



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## 4. Publisher Portal Report: Journal Summary Report

Added additional data to the Journal Summary Report available at a publisher portal.

*Users*

Admin

### Action Required

Available by default

## Details & Configuration

The following fields have been added to the Journal Summary Publisher Portal Report

### From Setup>Configuration Settings>Set E-Mail Contacts

1. **Journal Description:** outputs text entered in the Journal Description field.

**Set E-Mail Contacts**

Name of Admin Center Contact/Site Administrator:  ?

E-Mail of Admin Center Contact/Site Administrator:  ?

Phone number of Admin Center Contact/Site Administrator:  ?

Fax number of Admin Center Contact/Site Administrator:  ?

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Name of EIC Contact:  ?

\* E-Mail of EIC Contact:  ?

\* Multiple e-mails separated by comma (,) are allowed here, but replies will be sent only to the first address listed  
Be mindful of pasting special characters into the e-mail fields as it may cause e-mails to fail

Journal Description:

E-Mail address to use for users who don't have e-mail addresses:  ?

E-Mail address to send errors to:  ?

Save

**From Pre-Login & Overall Config>Privacy Policies**

1. **Collect Privacy Acknowledgements:** displays as a Y if Collect Privacy Acknowledgements is marked. Outputs an N if not marked.
2. **Privacy Policies Link Text:** displays the text entered in the Privacy Policies Link Text Field.
3. **Privacy Policies URL:** outputs the URL included in the Privacy Policies URL text field.
4. **Privacy Policy Date:** outputs the Privacy Policy Date acceptance date in a dd-mm-yyyy format.

**Privacy Policies**

Collect Privacy Acknowledgements

Privacy Policies Link Text:

Privacy Policies URL:

Force users to accept Privacy Policy after this date:   
Update Date

Save



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## Notable Defect Fixes & Functionality Optimizations

### Note

ScholarOne deploys a number of patches and hotfixes between releases, ensuring that our users experience constant improvements to the platform. Many of these are driven by internal teams to optimize processes and therefore do not affect workflows. If you have questions about any of these changes, however, please reach out to Support.

- **Reviewer Invitation and Reviewer Response Information Missing from Audit Trail**
  - Resolved a challenge where Reviewer Invitation and Reviewer Response information was not appearing in the Audit Trail as expected.

**For more information please contact**

ScholarOne Product Support  
[s1help@clarivate.com](mailto:s1help@clarivate.com)

Call 888 503 1050 (US) or  
0800 328 8044 (UK)  
Monday 12:00am ET - Friday 8:30pm ET

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