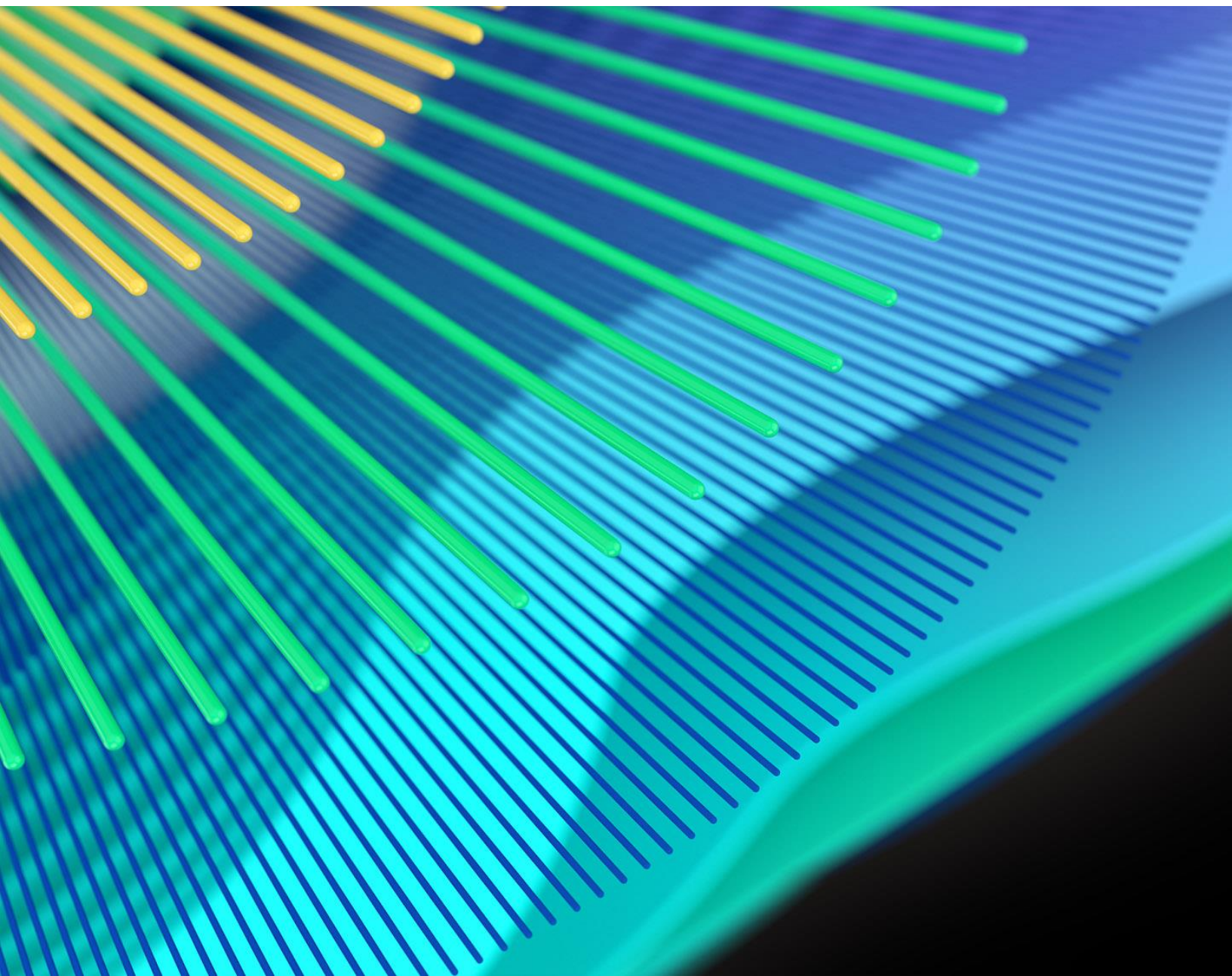


ScholarOne Manuscripts Release Notes

Q3.2021 Release



Overview

The *ScholarOne* Product Team is actively engaged in ongoing upgrades to security, performance, and user experience. The following items represent notable improvements made to the platform and tools in this release, as well as key defect fixes and optimizations.

This document also provides information about default configuration values and instructions for configuring each feature. Please note that some features must be activated by an administrator or *ScholarOne* representative for your users to benefit from the new functionality; contact your publisher team or ScholarOne for questions around permission or configurations.

We encourage you to communicate workflow changes to all affected users.

If you have questions about any of the items included in this release, please reach out to ScholarOne Product Support at s1help@clarivate.com.

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Q3.2021 Release Updates

1. Two-Step Device Authentication Updates

ScholarOne released two-step device authentication with the Q2.2021 release and has been slowly activating on journals across the portfolio. We continue to refine workflows based on user feedback. The ScholarOne product team will communicate the rollout plan to publishers who do not yet have device authentication activated over the course of Q3/Q4.

Users

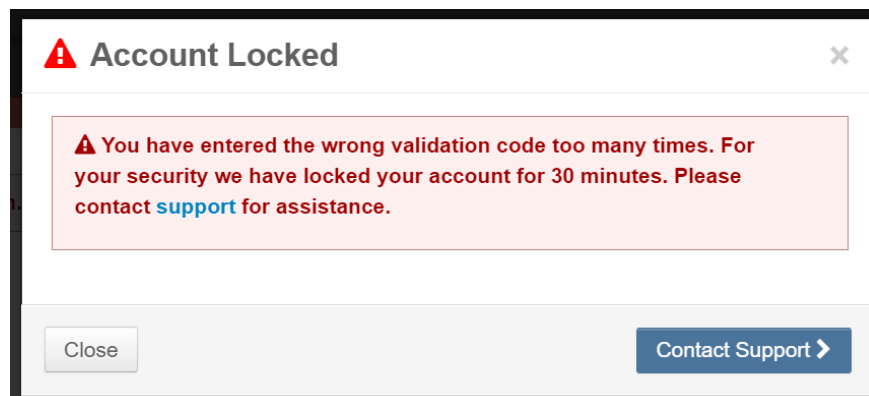


Action Required

Available by default for roles greater than Author / Reviewer. Additional configuration required for Author / Reviewers.

Details & Configuration

- With this update if a user lets their verification code expire without logging in, upon returning to the site, users are presented with the standard unrecognized device modal and are sent a verification code automatically. Prior to this update users would encounter an incorrect verification code modal and were not generated a verification code.
-
- When a user enters the wrong verification code too many times the account will be locked for their security. The text describing the lockout has been updated to describe the lockout duration and the duration has been updated to 30 minutes. The text now reads “You have entered the wrong validation code too many times. For your security we have locked your account for 30 minutes. Please contact support for assistance.”



- Updated **Remember Me** functionality to remember devices in more scenarios.

⚠ Unrecognized Device ✕

For your security, please enter the verification code sent to **cl*****@cl*****.com** to authenticate this device. Look for an email with "Sales Demo Plus Verification Code" in the subject line.

⚠ Enter Verification Code

Email not arrive? [Resend](#) Remember this device ?

Close Verify >

2. Submission Integration Capacity Upgraded

Increased the capacity for submission integration by moving from a single threaded to a multi-threaded approach. Integration partners will see a noticeable increase in the processing capability of ScholarOne's Submission Integration platform.

Users

Admin

Action Required

No configuration required for those leveraging submission integration functionality.

Details & Configuration

Integrators will experience a faster rate of processing with less throttling during peak times.

3. API Submission File Links

Added the ability to access submission files uploaded by the author from the `getSubmissionInfoFull` API.

Users

Admin

Action Required

No configuration required for those leveraging submission integration functionality.

Details & Configuration

Added a <doclink> child node to the <submissionFiles> parent node that provides a URL to AWS allowing publishers to access files uploaded to the submission system. The link will expire after 72 hours.

```
<submissionFiles>
  <customerFileName>Figure 10b.tif</customerFileName>
  <fileDesignation>Image</fileDesignation>
  <fileId>903294434</fileId>

  <systemFileName>36637661_File000026_903294434.tif</systemFileName>
  <docLink>https://clarivate-scholarone-prod-us-west-2-slm-
files.s3-us-west-
2.amazonaws.com/docfiles/prod1/acs/submissionfile/39879882/Main_Doc
ument.png&X-Amz-SignedHeaders=host&X-Amz-
Expires=259200&X-Amz-
Credential=ASIAZC3RZHRAEDGVOMV7%2F20210622%2Fus-west-
2%2Fs3%2Faws4_request&X-Amz-
Signature=e684e1644095c10090ffc876439698897bf900f3680755dfa6ac3cb99
216f53e</docLink>
</submissionFiles>
```

4. API getsubmissionFull Additions (Preferred/Non-Preferred)

Added person details for preferred/non-preferred reviewers and/or editors to the getsubmissionFull API.

Users

Admin

Action Required

No configuration required for those leveraging submission integration functionality.

Details & Configuration

Added person details for preferred/non-preferred reviewers and/or editors to the getsubmissionFull API.

- When a user record is found, the metadata is pulled from the person record and not information entered by the author.
- If no user account is found, ScholarOne will output the metadata provided by the author.

```
<revisionNumber>3</revisionNumber>
<preferredPerson>
  <personId>
  <ringgoldId>
  <firstName>
  <lastName>
  <email>
  <phone>
  <institution>
  <department>
  <preferredTypeName>PREFERRED</preferredTypeName>
  <personTypeName>Reviewer</personTypeName>
  <comment> <!-- Captured from the Reason field-->
</preferredPerson>
```

```
<nonPreferredPerson>
  <personId>
  <ringgoldId>
  <firstName>
  <lastName>
  <email>
  <phone>
  <institution>
  <department>
  <preferredTypeName>NONPREFERRED</preferredTypeName>
  <personTypeName>Editor</personTypeName>
  <comment> <!-- Captured from the Reason field-->
</nonPreferredPerson>
<submissionCustomQuestions>
```

5. API Notification Service Report Export

Added an export button under the results grid allowing integrators to export the Notification Service Report for offline troubleshooting. The export includes the entire search results (not just the page viewed on screen).

Users

Admin

Action Required

No configuration required for those leveraging submission integration functionality.

Details & Configuration

New export button appears to the lower left of the Notification Services Report.

Actions	Message UUID	Create Date	Status	Subscription Area	Next Process Date	Expiration Date	Consumer Name	Endpoint Name	Subscription Name	Document Id	Submission ID
		02-Aug-2021 9:39:24 AM EDT	Succeeded	System Events	02-Aug-2021 9:43:27 AM EDT	09-Aug-2021 9:39:24 AM EDT	QA BP				
		02-Aug-2021 9:37:59 AM EDT	Succeeded	System Events	02-Aug-2021 9:43:23 AM EDT	09-Aug-2021 9:37:59 AM EDT	QA BP				
		02-Aug-2021 5:42:59 AM EDT	Succeeded	System Events	02-Aug-2021 5:48:13 AM EDT	09-Aug-2021 5:42:59 AM EDT	QA BP				
		02-Aug-2021 5:04:49 AM EDT	Succeeded	System Events	02-Aug-2021 5:09:56 AM EDT	09-Aug-2021 5:04:49 AM EDT	QA BP				
		02-Aug-2021 4:53:26 AM EDT	Succeeded	System Events	02-Aug-2021 4:58:41 AM EDT	09-Aug-2021 4:53:26 AM EDT	QA BP				
		02-Aug-2021 4:46:36 AM EDT	Succeeded	System Events	02-Aug-2021 4:51:49 AM EDT	09-Aug-2021 4:46:36 AM EDT	QA BP				
		02-Aug-2021 4:27:32 AM EDT	Succeeded	System Events	02-Aug-2021 4:32:24 AM EDT	09-Aug-2021 4:27:32 AM EDT	QA BP				
		02-Aug-2021 4:20:53 AM EDT	Succeeded	System Events	02-Aug-2021 4:25:54 AM EDT	09-Aug-2021 4:20:53 AM EDT	QA BP				
		02-Aug-2021 3:37:26 AM EDT	Succeeded	System Events	02-Aug-2021 3:42:36 AM EDT	09-Aug-2021 3:37:26 AM EDT	QA BP				
		02-Aug-2021 3:24:33 AM EDT	Succeeded	System Events	02-Aug-2021 3:29:35 AM EDT	09-Aug-2021 3:24:33 AM EDT	QA BP				
		02-Aug-2021 2:29:32 AM EDT	Succeeded	System Events	02-Aug-2021 2:34:47 AM EDT	09-Aug-2021 2:29:32 AM EDT	QA BP				
		02-Aug-2021 2:15:28 AM EDT	Succeeded	System Events	02-Aug-2021 2:20:33 AM EDT	09-Aug-2021 2:15:28 AM EDT	QA BP				
		30-Jul-2021 11:04:28 AM EDT	Succeeded	System Events	30-Jul-2021 11:09:32 AM EDT	06-Aug-2021 11:04:28 AM EDT	QA BP				
		30-Jul-2021 9:27:27 AM EDT	Succeeded	System Events	30-Jul-2021 9:32:41 AM EDT	06-Aug-2021 9:27:27 AM EDT	QA BP				
		30-Jul-2021 9:06:54 AM EDT	Succeeded	System Events	30-Jul-2021 9:11:55 AM EDT	06-Aug-2021 9:06:54 AM EDT	QA BP				
		30-Jul-2021 8:15:24 AM EDT	Succeeded	System Events	30-Jul-2021 8:20:37 AM EDT	06-Aug-2021 8:15:24 AM EDT	QA BP				
		27-Jul-2021 5:01:03 AM EDT	Succeeded	System Events	27-Jul-2021 5:06:09 AM EDT	03-Aug-2021 5:01:03 AM EDT	QA BP				
		27-Jul-2021 4:44:18 AM EDT	Succeeded	System Events	27-Jul-2021 4:49:21 AM EDT	03-Aug-2021 4:44:18 AM EDT	QA BP				
		27-Jul-2021 4:23:09 AM EDT	Succeeded	System Events	27-Jul-2021 4:28:20 AM EDT	03-Aug-2021 4:23:09 AM EDT	QA BP				
		27-Jul-2021 4:18:54 AM EDT	Succeeded	System Events	27-Jul-2021 4:24:05 AM EDT	03-Aug-2021 4:18:54 AM EDT	QA BP				
		27-Jul-2021 4:16:08 AM EDT	Succeeded	System Events	27-Jul-2021 4:21:20 AM EDT	03-Aug-2021 4:16:08 AM EDT	QA BP				
		27-Jul-2021 3:58:05 AM EDT	Succeeded	System Events	27-Jul-2021 4:03:19 AM EDT	03-Aug-2021 3:58:05 AM EDT	QA BP				
		27-Jul-2021 3:56:43 AM EDT	Succeeded	System Events	27-Jul-2021 4:01:49 AM EDT	03-Aug-2021 3:56:43 AM EDT	QA BP				
		27-Jul-2021 3:55:18 AM EDT	Succeeded	System Events	27-Jul-2021 4:00:18 AM EDT	03-Aug-2021 3:55:18 AM EDT	QA BP				
		27-Jul-2021 3:54:23 AM EDT	Succeeded	System Events	27-Jul-2021 3:59:33 AM EDT	03-Aug-2021 3:54:23 AM EDT	QA BP				

1 of 2 | | |

Export

Data loaded successfully. | Displaying messages 1 - 25 of 36

6. API getIdsByDateTime

Added a new API that provides manuscript IDs by date and time. This is particularly helpful for publishers looking to backfill data. Adding the ability to acquire manuscript ids by date and time through the API allows a Publisher to view manuscripts in a given period of time and then leverage other APIs to collect additional data about those submissions.

Admin

Action Required

Available by default.

Details & Configuration

No configuration required for those leveraging submission integration functionality.

Sample Output:

```
<submission>  
  <siteName>  
  <transferSubId>  
  <documentIdOriginal>  
  <documentId>  
  <documentIdLatest>  
  <submissionIdOriginal>  
  <submissionId>  
  <submissionIdLatest>  
</submission>
```

7. High Permissioned Users Report

The High Permissioned Users report gives publishers insight into which users have access to journals with higher permission accounts across the publisher portfolio in one report. Publishers should use this Publisher Level Report frequently to ensure only current users have access to higher permissioned accounts.

Users

Admin

Action Required

Available by default

Details & Configuration

The High Permissioned Users report is available under Standard Reports at the Publisher Portal.



Standard Reports

- [Submissions](#)
- [Decisions](#)
- [High Permissioned Users](#)
- [Journal Summary](#)
- [Reviews](#)
- [Production Statistics](#)
- [Invited Papers](#)
- [Submissions Over Time](#)
- [Transferred Manuscripts](#)

The report may be filtered by:

- User Role
- Date Account Created
- Date Last Login

The following fields are pulled into the report:

- Primary E-mail Address
- Date Account Last Modified
- Date Account Created
- Date Last Login
- Journal Name
- Journal URL Suffix

- Admin Contact (Name)
- Admin Contact (Email)
- EIC Contact (Name)
- EIC Contact (Email)
- Role 1 Flag
- Role 2 Flag
- Role 3 Flag
- Role 4 Flag
- (Continues for as many roles across portal)

8. CRediT Taxonomy Added to Cognos

Added CRediT Taxonomy to cognos reporting allowing publishers and journals to report on the contribution declarations by authors.

CRediT (Contributor Roles Taxonomy) specifies the roles played by Author's contributions statement. Each contributor's role and the degree of contribution describe the role and the degree of an Author's contribution to the manuscript.

For those Journals with CRediT Taxonomy enabled Cognos will displayed in the reporting the Contributor's role and the Degree of Contribution.

Users

Admin

Action Required

Available by default

Details & Configuration

Contributor's role: Describes the diverse contributor roles performed in the work. These contributors do not rise to the level of Authorship, but it ensures that proper acknowledgements are included in the manuscript.

Degree of contribution: Describes the degree of the contributor's role to the manuscript.

Manuscript ID	Author First Name	Author Last Name	Contributor's Role	Degree of Contribution
JvATITD-2021-0072	Ana	Santos	Formal analysis	Equal
JvATITD-2021-0072	Ana	Santos	Investigation	Equal
JvATITD-2021-0072	Ana	Santos	Writing-original draft	Equal
JvATITD-2021-0072	Ana Carolina	Padovan	Data curation	Equal
JvATITD-2021-0072	Ana Carolina	Padovan	Funding acquisition	Equal
JvATITD-2021-0072	Ana Carolina	Padovan	Methodology	Equal
JvATITD-2021-0072	Ana Carolina	Padovan	Supervision	Equal
JvATITD-2021-0072	Ana Carolina	Padovan	Writing-original draft	Equal
JvATITD-2021-0072	Carlos	Prudencio	Formal analysis	Equal

9. Retirement of Internet Explorer in Dec 2021

ScholarOne Manuscripts will end support for Internet Explorer (IE) December 2021. Microsoft is ending support for Internet Explorer in 2022. All users should move to one of ScholarOne's supported browsers: Chrome, Firefox, Safari and Edge.

Users



Action Required

Available by default

Details & Configuration

None

Note

ScholarOne deploys a number of patches and hotfixes between releases, ensuring that our users experience constant improvements to the platform. Many of these are driven by internal teams to optimize processes and therefore do not affect workflows. If you have questions about any of these changes, however, please reach out to Support.

Notable Defect Fixes & Functionality Optimizations

- **ISO Province Update: United States appears set as default country even when no default country is configured or when default country is configured.**
 - United States set as default country even when no default country is configured or when default country is configured. Where no country was saved to the database for the user, the default country would display in the UI in account details even though no country was saved in the database. While seemingly minor, this can have an impact when considering transnational funding scenarios.
- **ORCID iD: Creating an ORCID iD while creating an account**
 - Resolved an issue where creating an ORCID iD while creating an account caused a critical failure.
- **RightsLink: Update Country Code Information for the province Newfoundland and Labrador, Canada**
 - Updated ISO country code information for Newfoundland and Labrador, Canada from NF to NL. The previous entry was causing failures in processing submissions through RightsLink. This brings the province abbreviation in line with ISO standards.
- **RightsLink: Resolved JSON issue impacting processing of RightsLink submissions**
 - Fixed an issue impacting the output of JSON causing failures to RightsLink submissions.

For more information, please contact

ScholarOne Product Support
s1help@clarivate.com

Call 888 503 1050 (US) or
0800 328 8044 (UK)
Monday 12:00am ET - Friday 8:30pm ET

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