Clarivate
Web of Science™

Accessibility Statement

Name of Product / Version Number: Web of Science Next Gen (09/2023

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Our mission at Clarivate is to be a trusted, indispensable partner to innovators everywhere, delivering critical data, information and workflow solutions and deep domain expertise. In order to do this, we are committed to developing products that can be used by all people, including those with disabilities.

This accessibility statement covers Web of Science (www.webofscience.com) and related applications such as the Web of Science Usage Reporting System, and our shared authentication system access.clarivate.com.

Web of Science (www.webofscience.com) currently partially meets WCAG 2.1 AA guidelines as outlined in our latest Product Accessibility Conformance Report (PACR). We are continually iterating on Web of Science with an aim to becoming fully WCAG 2.1 and AA compliant and remain compliant with future revisions. We commit to updating our PACR on a regular basis to highlight progress made.

- UX design is checked for conformance to visual accessibility standards and best practices (e.g., font size, color contrast).
- Newly created code is automatically scanned using a dynamic accessibility scanner such as axe (www.deque.com/axe) before new code is accepted.
- As the code is compiled in preparation for release, the entire application is scanned using automated tools such as the WAVE (Web Accessibility Evaluation Tool) Chrome plug- in and SortSite (www.powermapper.com) to surface any issues of noncompliance and identify defects for remediation.
- As a final step of product launch readiness, each release is manually validated to ensure accessibility for users who rely on tab navigation and screen readers using our recommended browsers (NVDA for PC and Voiceover for MAC).

  Our voluntary conformance report details areas of continued improvement. With each release, we continue to monitor and address issues related to missing alt text, labels, focus order, keyboard navigation, and skip navigation. To activate skip navigation on new Web of Science, please enter alt+0. An independent third-party audit is the foundation of our accessibility roadmap.

  To help ensure accessibility is built into our digital products, Clarivate has developed and is continuing to enhance an enterprise-wide design system. This design system allows for developers to reuse semantic HTML & CSS components with accessibility properties built in.

  Accessibility on the Web of Science team is overseen by an Accessibility Guild, who champion accessibility internally and are responsible for ensuring that all our Web of Science products are leveraging the Clarivate enterprise design system to strive for accessibility compliance.

Content that's not within the scope of the accessibility regulations

- We are unable to guarantee access to a fully compliant PDF. We depend on the Publisher of the articles Web of Science indexes to provide us with a link to the PDF that we display without modification. As these PDFs are not hosted on our site, we cannot correct any deficiencies that may exist. We will explore ways

to notify the user that they will be leaving the application where they may encounter a PDF that may not be accessible.

- We use third party tools (e.g., Pendo) to help understand user behaviour and solicit customer feedback. While these third-party tools may not currently meet all WCAG 2.1 AA requirements, Clarivate is engaging with these suppliers to ensure that their code does not inject any violations onto the platform.
- In our video tutorials, we meet as many best practices (contrast, captions in most videos, being as descriptive as possible as can be the nature of tutorials) as possible. However, no audio descriptions are currently generated or uploaded at this time. We continue to explore solutions.

Reporting accessibility problems with this website

We're always looking to improve the accessibility of the Web of Science. If you find any problems not listed on this page or have any feedback on how we can improve accessibility on the Web of Science, please contact us on WoSG.support@clarivate.com.

This statement was prepared on 9 August 2023.