

# Quality Policy (IP)

At Clarivate, we achieve practice excellence by providing our clients with trustworthy, data-driven guidance and improving practice efficiencies with powerful workflow solutions and access to experts they can trust to meet their goals and thrive in competitive markets.

Clarivate IP services – including patents, trademarks and search & analytics services – deliver the flexibility needed to optimize processes across the entire IP lifecycle. Our solutions empower our clients to maximize efficiency and manage risk effectively in an ever-changing environment.

Our Quality Policy is driven by our values:

## **Aim for greatness**

We challenge the status quo, pursuing continuous performance improvements, and aiming for greatness and customer delight in all we do.

## **Value every voice**

We work together in respectful partnership with our colleagues and customers which is our evergreen source of sustainability and success. The best results come from a diverse, collaborative and inclusive environment.

## **Own your actions**

We act with integrity and are accountable to ourselves, our colleagues, our customers, and our communities.

Our Operational Teams are continually striving to achieve ever greater levels of quality. Our Quality Management System (QMS), based on our Company values, is the framework we use to embed quality into our day-to-day business at every level in the IP business.

For more information please contact

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Policy Reference: QMS-POL-001 V9.0  
Effective date: 29 June 2023