



Quality Policy

We are a global leader in providing trusted insights and analytics that accelerate the pace of innovation. Building on a heritage going back more than a century and a half, we have built some of the most trusted brands across the innovation lifecycle, including Derwent, CompuMark, CPA Global, Web of Science and Cortellis.

Clarivate is trusted by the world's leading innovators – more than 43,000 universities, non-profits, funding organizations, corporations, government organizations and independent researchers – to help them reduce risk and accelerate the pace of discovering, protecting and commercializing new ideas.

We help our clients radically reduce the time from new ideas to life-changing innovations through the use of data, analytics and decision-support services.

Our Quality Policy is driven by our values:

Aim for greatness

We challenge the status quo, pursuing continuous performance improvements, and aiming for greatness and customer delight in all we do.

Value every voice

We work together in respectful partnership with our colleagues and customers which is our evergreen source of sustainability and success. The best results come from a diverse, collaborative and inclusive environment.

Own your actions

We act with integrity and are accountable to ourselves, our colleagues, our customers, and our communities.

Delivering the highest possible levels of quality in the industry is a top priority for us. Our Operational Teams are focussed on quality practices integral to the business processes and we are continually striving to achieve ever greater levels of quality. Our Quality Management System (QMS), based on our Company values, is the framework we use to embed quality into our day-to-day business at every level in the organisation.

For more information please contact

Gordon Samson
Chief Product Officer

A handwritten signature in black ink, appearing to read 'Gordon Samson'.

[clarivate.com](https://www.clarivate.com)

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