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These Product/Service terms apply to certain products and services that you access through our platform(s), website(s) or are otherwise identified in your order form, statement of work or other ordering document (collectively “order form”). If you have ordered or are accessing a product or service that is not listed below, then this document does not apply to your order. “We”, “our” and “Clarivate” means the Clarivate entity that is providing the product(s) or service(s) concerned and, where applicable, its affiliates.

Publons

(a) Additional Definitions. “**Publons**” means the Clarivate entity identified in the order form. “**User**” means an individual engaged with our service or via your integration with our service. This can include, but is not limited to, an individual peer reviewing manuscripts (“**Reviewer**”), an individual editing a manuscript or managing a journal (“**Editor**”), or an individual creating a manuscript (“**Author**”). “**Activity**” means the work a User has performed. This can include, but is not limited to, the peer review of a manuscript (“**Review**”), the handling of a manuscript as an editor (“**Editing**”), or the creation of a manuscript (“**Authoring**”). “**User Data**” means personal data belonging to the User and provided to us by you in accordance with the agreement and as authorized by the User, including but not limited to personal contact details and any Activity, but does not include data provided to us directly from the User.

(b) Where you are an organization, you will ensure that your Users follow the terms and guidelines described in the terms for End Users.

For End Users of the Publons products:

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For Customers of Reviewer Recognition, Reviewer Connect, and Review Transparency:

Use of content. Publons will: (a) process User Data on your behalf, for the purposes of the subscribed services and for no other purpose, acting as a data "processor" as defined in applicable data protection laws; (b) only post Reviews publicly if the relevant journal has opted to set a review policy that allows public posting of the Review and the Reviewer elects to post the review; (c) gather feedback about the service and (d) for no other purposes except as expressly authorized by the User. In situations where Publons acts as a data processor on your behalf, all communications with the relevant Users are to be approved with you in advance, provided that once a User 'opts in' to the service, we may communicate directly with the User and the frequency, content and method of such communication will be at our sole discretion. Upon termination or expiry of the agreement, you agree that we may contact Users for the sole purpose of obtaining their agreement to retain the User Data on our service. If the User does not agree, or if they do not respond, the User Data will be destroyed 30 days following that contact being made. If the User has 'opted-in' or registered for the service during the term their User Data will be retained by us following termination without further agreement being required. For the avoidance of doubt, if the User 'opts-in' or otherwise registers for the service, either during the term or subsequent to termination, Publons will be controllers of any data obtained independently from the User.

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