ScholarOne Manuscripts Release Notes
Q1.2021 Release
Overview

The ScholarOne Product Team is actively engaged in ongoing upgrades to security, performance, and user experience. The following items represent notable improvements made to the platform and tools in this release, as well as key defect fixes and optimizations.

This document also provides information about default configuration values and instructions for configuring each feature. Please note that some features must be activated by an administrator or ScholarOne representative for your users to benefit from the new functionality; contact your publisher team or ScholarOne for questions around permission or configurations.

We encourage you to communicate workflow changes to all affected users.

If you have questions about any of the items included in this release, please reach out to ScholarOne Product Support at s1help@clarivate.com.

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Q1.2021 Release Updates

1. Submission Integration: Added Notifications to Ingestion Report

Added a new column to the Ingestion Status Report called 'Notification' with a hyperlinked pop-up. This allows Submission Integration clients to see contents from the Notification Services Report directly in the Ingestion Status Report.

**Users**

<table>
<thead>
<tr>
<th>Action Required</th>
</tr>
</thead>
<tbody>
<tr>
<td>No action required.</td>
</tr>
</tbody>
</table>

**Details & Configuration**

If ScholarOne has triggered a notification in relation to the success or failure of the listed ingestion, this column will contain a link with the text "View".

Clicking this link will bring up the same notification detail pop-up provided in the Notification Services Report which contains stats, the notification payload, and a record of all attempts to deliver the message.

<table>
<thead>
<tr>
<th>Status</th>
<th>Error Code</th>
<th>Notification</th>
<th>Error Reason</th>
</tr>
</thead>
<tbody>
<tr>
<td>Failure</td>
<td>30</td>
<td>View</td>
<td>Duplicate email address</td>
</tr>
<tr>
<td>Success</td>
<td>0</td>
<td>View</td>
<td></td>
</tr>
<tr>
<td>Success</td>
<td>0</td>
<td>View</td>
<td></td>
</tr>
<tr>
<td>Success</td>
<td>0</td>
<td>View</td>
<td></td>
</tr>
<tr>
<td>Success</td>
<td>0</td>
<td>View</td>
<td></td>
</tr>
<tr>
<td>Failure</td>
<td>30</td>
<td>View</td>
<td>Duplicate email address</td>
</tr>
<tr>
<td>Failure</td>
<td>30</td>
<td>View</td>
<td>Duplicate email address</td>
</tr>
<tr>
<td>Failure</td>
<td>28</td>
<td>View</td>
<td>External Id has been already saved</td>
</tr>
<tr>
<td>Failure</td>
<td>-1</td>
<td>View</td>
<td>Unknown error</td>
</tr>
<tr>
<td>Failure</td>
<td>-1</td>
<td>View</td>
<td>Unknown error</td>
</tr>
</tbody>
</table>

If there is more than one end point, the notifications will stack when the pop up opens.
2. **API: Updated getDecisionsCorrespondenceFull**

Added the display of attached files on Decision Letters and Author responses as part of "getDecisionCorrespondenceFull".

*Users*

**Admin**

**Action Required**

No action required.

*Details & Configuration*

Added the following fields for each attached file as part of "getDecisionCorrespondenceFull":

```json
"decisionFiles": { "customerFileName": "file_name.pdf" },
"responseToDecisionFiles": { "customerFileName": "file_name.pdf" }
```

The file information will output as displayed below.

```xml
<decisionFiles>
  <customerFileName>decisionfile.docx</customerFileName>
  <customerFileName>decisionfile2.docx</customerFileName>
  <customerFileName>decisionfile3.docx</customerFileName>
</decisionFiles>
<decisionSentDate>2020-11-24 05:34:27.423</decisionSentDate>
<decisionSubject>Decision on Manuscript ID 5463-8976</decisionSubject>
<decisionTo>email@email.com</decisionTo>
</decisionLetter>
<documentId>123456</documentId>
<documentIdLatest>123457</documentIdLatest>
<documentIdOriginal>12354</documentIdOriginal>
<inputIndex>1</inputIndex>
<responseToDecision>Response to Decision</responseToDecision>
<responseToDecisionFiles>
  <customerFileName>responsesetodecisionletter.docx</customerFileName>
  <customerFileName>responsesetodecisionletter2.docx</customerFileName>
</responseToDecisionFiles>
```
3. RightsLink: New Support for OA Agreements

Added additional support for RightsLink Agreement Manager. RightsLink can now inform authors of available Open Access (OA) publication funding throughout the manuscript lifecycle, starting with submission. For more information on the RightsLink updates available in ScholarOne Manuscripts see the Jan 27, 2021 press release from the Copyright Clearance Center https://www.copyright.com/news-events/press-releases/.

**Users**

| Author | Admin |

**Action Required**

Some configuration required, reach out to your usual ScholarOne contact.

**Details & Configuration**

Configured by the ScholarOne team, consult with your configuration expert.

4. RightsLink: Publishing Preference

Added a configurable option to Map publicationModel to RightsLink 'other' field. This update to the CCC RightsLink integration will allow hybrid journals to provide publication preferences to the submitter directly.

**Users**

| Author | Admin |

**Action Required**

Some configuration required, reach out to your usual ScholarOne contact.

**Details & Configuration**

Configured by the ScholarOne team, consult with your configuration expert.
5. **RightsLink: Promotion Codes**

Added the ability to support RightsLink Promotion Codes in the Open Access submission process. This provides the ability to send RightsLink the answer text or answer name for any custom question. This allows Publishers to map a different response to RightsLink than that shown to the user when needed.

Then second value add for this enhancement is the ability to send the Promotion Code custom question directly to a pre-configured RightsLink datafield in the "additionalInfo" area of the JSON file.

**Users**

| Author | Admin |

**Action Required**
Some configuration required, reach out to your usual ScholarOne contact.

**Details & Configuration**
Configured by the ScholarOne team, consult with your configuration expert.

6. **Added Decision Custom Questions to Transfer Review Details**

Added a new section called "Decision Custom Questions" to the 'View Review Details' pop-up on Transfer Review Details. This enables Editors to view answers to pre-transfer Decision Custom Questions from transferred papers on the receiving site.

**Users**

| Editor | Admin |

**Action Required**
No action required.
Details & Configuration

When a paper is transferred between sites in ScholarOne, the Audit Trail record of the transfer on the receiving site includes a link called "View Transferred Review Details". Answers provided to Decision Custom Questions from the sending site are now included in the transfer data found via the "View Transferred Review Details" link.

If the transferred manuscript has decision custom questions to display, they are shown in read only format. If the transferred manuscript does not have decision custom questions to display, the text "No custom question responses were entered" will appear.

7. Limit Changes to Number of Reviewers by Role

Added capabilities to limit who can lower the number of required reviewers by role. This value add provides greater control to journals to ensure manuscripts receive the minimum number of reviews.

Users

Action Required

No action required.

Details & Configuration

1. In the Client Configuration Center go to Task Configuration
2. Click the edit icon next to a scoring task.
3. A new section allows you to indicate roles permitted to lower the number of reviews on a manuscript below the minimum threshold. To limit the ability to lower the required number of reviews remove the checkmark and click save.

Users who do not have permission to lower the required number of reviews may increase the number of reviews and lower them again, but not below the minimum threshold.

In the below example an Associate Editor could raise the required number of reviews from 3 to 5, and back to 3, but not lower than 3.

17. Updated Layout of Document Analysis

Added the manuscript proof to the same screen where Document Analysis widgets live. This time savings value add allows Editors to view the manuscript alongside the Technical Checks. For more information on Document Analysis and how it can save your editors hours of time over the course of a year reach out to your ScholarOne Manuscripts contact. More information about Document Analysis is available in the 4.22 Release Notes https://clarivate.com/webofsciencegroup/support/scholarone-manuscripts/release-notes/.

Users

Action Required

No additional configuration required outside of an agreement with UNSILO. For more information reach out to your usual ScholarOne contact.
Details & Configuration

- No additional configuration if your journal is already signed up for Document Analysis.
- The proof of the manuscript now appears on the Document Analysis page. Technical Check widgets are offset to the left of the manuscript.
- To expand Technical Checks, click on the Technical Check name.
- To remove the manuscript proof from the view, click the double arrow icon to the right of Proof.

To add the Manuscript Proof back to the Document Analysis page, click the same icon highlighted by the arrow in the screenshot below.
18. UNSILO: Still Pending Icon

Added an icon where evidence generation is still pending. Where an evidence report is yet to generate for an UNSILO technical check, a new icon to indicate the report is still pending will appear.

Users

Editor  Admin

Action Required

No action required.

Details & Configuration

- Where information is still processing at UNSILO a gray exclamation icon will appear.
• Users can click through to UNSILO using the Evidence link where information will display when finished processing.

19. UNSILO: Add real time id

Added an ID to the UNSILO logo in each technical widget for use when discussing results with Product Support.

Users

Editor  Admin

Action Required
No action required.

Details & Configuration
• Included in the Powered by UNSILO logo is an ID specific to the technical check widget.

• When clicked the user will receive a message confirming the id has been copied to the clipboard.

• The id will appear in a format similar to \texttt{realtime-ae1234ce-5bec-67fa-89e0-3a000a18bf46}.

The UNSILO real-time id for these results has been copied to your clipboard. Please reference this id when contacting UNSILO support.

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\textbf{20. Additional Filter Added to Audit Trail}

Responding to several ideas on our idea platform, ScholarOne Manuscripts added an additional ‘Events’ filter to the Audit Trail for easier auditing.

\textbf{Users}

\begin{itemize}
  \item Editor
  \item Admin
\end{itemize}

\textbf{Action Required}

No action required.

\textbf{Details & Configuration}

• An additional ‘events only’ filter now appears in the Audit Trail header.
21. User Account Merged Away Notification Activated

Activated the User Account Merged Away Notification across all ScholarOne Manuscripts sites. This activation adds an additional layer of security for users of all ScholarOne Manuscripts journals.

**Users**

Admin

**Action Required**

No action required.

**Details & Configuration**

Merged Away Notification under System Emails is activated on all journals.

22. Reviewer Connect Updated to Web of Science Reviewer Locator

Updated branding of Publons Reviewer Connect to Web of Science Reviewer Locator. The Web of Science™ is the world’s most trusted publisher-independent global citation database. The new product name better describes how the reviewer recommendations are sourced and matched based on over 10M authors and associated publication history in the Web of Science™.

The re-brand is only one part of continued improvements for Web of Science Reviewer Locator. Upcoming enhancements include a re-designed web interface, and continued refinements to the AI search algorithm.
Users

Action Required

No action required.

Details & Configuration

- Re-branded Publons Reviewer Connect as Web of Science Reviewer Locator. Instances of ScholarOne Reviewer Locator upgraded to Web of Science Reviewer Locator as well.
- The search tool header within the ScholarOne workflow changed from Publons Reviewer Connect to Web of Science Reviewer Locator.
- A new web interface replaces the Publons Reviewer Connect link that is accessed from ScholarOne.
- Users will have an option to provide results feedback directly in product by clicking the
23. Submission Experience Feedback

Added a submission experience feedback opportunity to the Submission Confirmation page.

Users

Author

Action Required
No action required.

Details & Configuration

On the Submission Confirmation page users will have an opportunity to provide feedback directly to the ScholarOne product team.
24. Reviewer Experience Feedback

Added a reviewer experience feedback opportunity to the Scores Submitted confirmation page.

Users

Reviewer

Action Required
No action required.

Details & Configuration
On the Scores Submitted page users will have an opportunity to provide feedback directly to the ScholarOne product team.
25. Submission Integration: Invited Workflow Groundwork

Added initial pieces to supporting the Invited Workflow in Submission Integration.

Users

Admin

Action Required

No action required.

Details & Configuration

More details coming in 2021! See details on current API and notification configuration options at the ScholarOne Manuscripts Developer help page https://clarivate.com/webofsciencegroup/support/scholarone-manuscripts/for-developers/.
Notable Defect Fixes & Functionality Optimizations

- **Last Modified**
  - If a user had no Account Badges and you viewed their Author History the Last Modified information would update to the date the Author History was viewed. This has been fixed so the Last Modified date does not change when viewing the Author History of a user with no Account Badges.

- **Paypal Pending Payment**
  - Resolved an infrequent issue where users attempting to make payment via paypal would encounter an error leading to the manuscript getting stuck in the Pending Payment status even though payment had been received.

- **PDF Proof Issue**
  - Resolved an issue where the manuscript PDF file and the manuscript Doc files were being combined into the PDF Proof. With Q1.2021 the PDF Proof renders only the Manuscript PDF file.

- **Portuguese and Spanish showing incorrect date information**
  - Resolved a display issue where the date format was showing incorrectly in some places on sites toggled to Portuguese or Spanish.

- **S1 DTD Missing Manuscript Flags**
  - In the Q4.2020 release Manuscript Flags within the Article Element were omitted from the S1 DTD. In the Q1.2021 release Manuscript Flags are included as communicated in the DTD change message.

- **Submission Prefill Document Not Ingested Error**
- Resolved an issue where documents would not ingest if a funder was listed twice but only one grant number appeared.

- **Submission Prefill Department Name Ingested Incorrectly**
  - Fixed an issue where department name was ingested incorrectly when multiple departments were present under the same author.

- **User Search over 500 errors**
  - Remedied a challenge where ScholarOne staff were being counted in search results.
For more information please contact
ScholarOne Product Support
s1help@clarivate.com
Call 888 503 1050 (US) or
0800 328 8044 (UK)
Monday 12:00am ET - Friday 8:30pm ET
webofsciencegroup.com

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