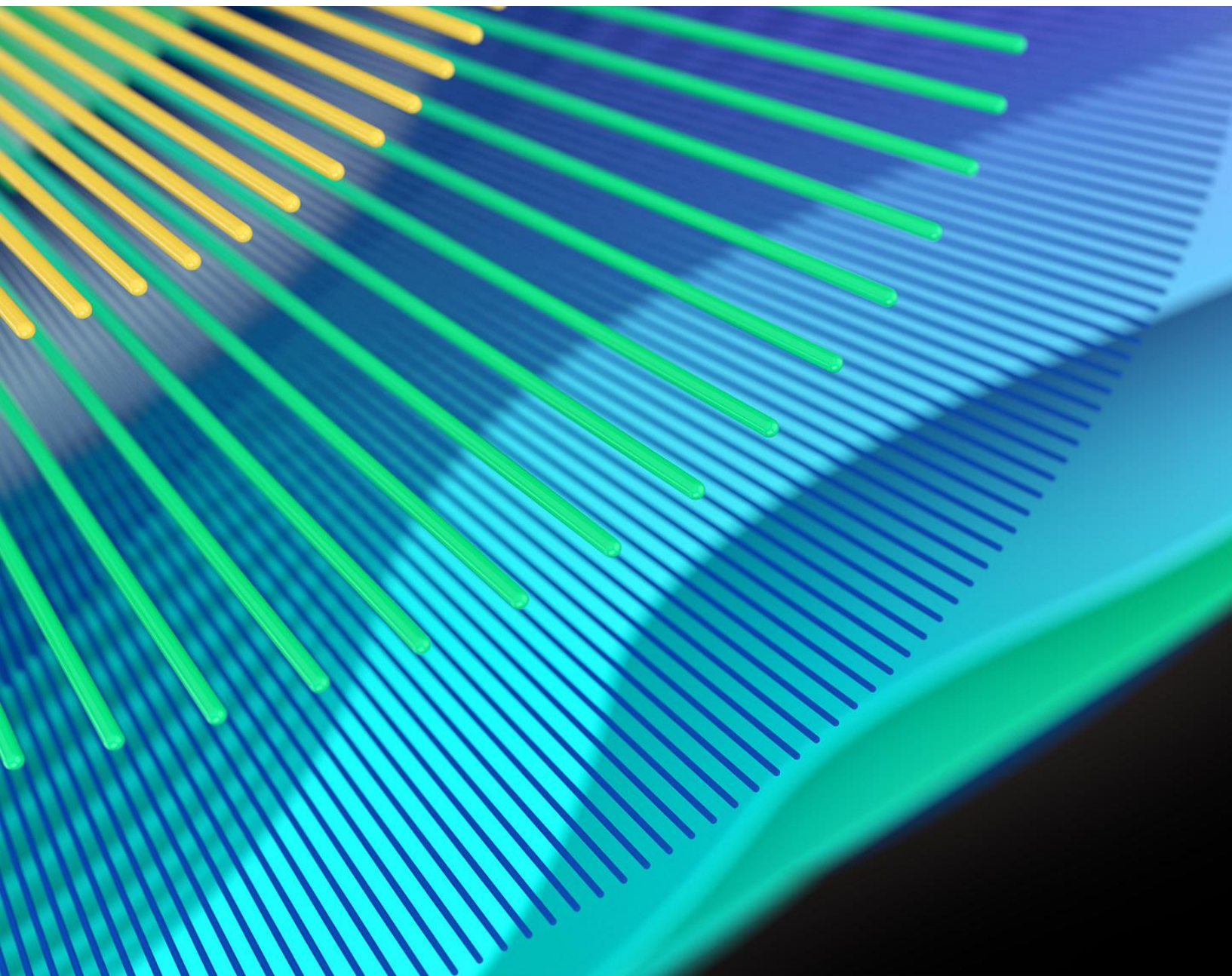


ScholarOne Abstracts Release Notes

# Release Q1.2021

February 2021



## Overview

The *ScholarOne* Product Team is actively engaged in ongoing upgrades to security, performance, and user experience. The following items represent notable improvements made to the platform and tools in this release, as well as key defect fixes and optimizations.

This document also provides information about default configuration values and instructions for configuring each feature. Please note that some features must be activated by an administrator or *ScholarOne* representative for your users to benefit from the new functionality; contact your publisher team or ScholarOne for questions around permission or configurations.

We encourage you to communicate workflow changes to all affected users.

*If you have questions about any of the items included in this release, please reach out to ScholarOne Product Support at [s1abstractshelp@clarivate.com](mailto:s1abstractshelp@clarivate.com).*

### Contents

1. [View Invitation from Speaker Management](#)
2. [Exporting All Speaker Management Fields](#)
3. [Limiting Emails Sent from Speaker Management](#)
4. [Easily Edit Instructions](#)
5. [Author Email Improvements](#)
6. [Speaker Management Grid Additions](#)
7. [Upload Progress Bar](#)
8. [Proof Display Improvements](#)
9. [Multiple Rounds of Review](#)
10. [Author Feedback Guide](#)

*Note: This release contains no DTD changes and no ISO changes.*

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# Release Q1.2021 Updates

## 1. View Invitation from Speaker Management

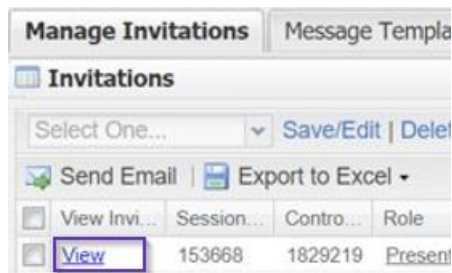
Users

Admin

**Action Required**  
 Read-only view is available by default. To make the pop-up fully editable, please discuss with your Client Implementation Manager.

### Details

- New **View** column was added to the grid in Speaker Management.
- Includes a hyperlinked pop-up to view the user’s invitation directly from the grid.
- This pop-up can either be read-only or fully editable.



## 2. Exporting All Speaker Management Fields

Added the ability to export all fields including custom questions from the Speaker Management grid.

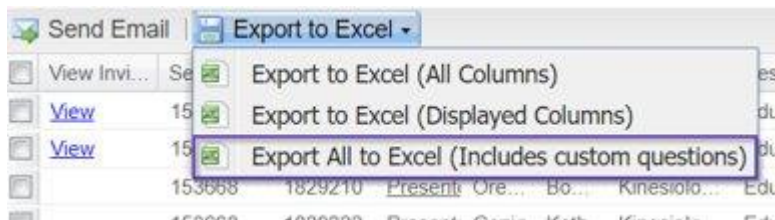
Users

Admin

**Action Required**  
 This feature is available by default.

### Details

There is a new **Export All to Excel (Includes custom questions)** in Speaker Management.



Custom questions added to invitations can now be exported to excel.

AA	AB	AC	AD	AE
Response Date	SM Check Boxes	Video File Upload	Audio File Upload	Poster Upload
Wednesday 9/30/2020	SM CB 1	784175_File000000.mp4		1013648_File000001.pdf
none				
none				
none				

### 3. Limiting Emails Sent from Speaker Management

Added the ability to limit the emails sent to a user in Speaker Management.

#### Users

**Admin**

#### Action Required

This feature is available by default.

### Details

Emails sent through Speaker Management can now limit the number of emails received by the user.

| Send This Group | Send All Groups |

Limit emails received based on the same combination of email and message templates assigned to the user.  
**Note:** We recommend not using specific session or abstract tags when using this feature.

#### 4. Easily Edit Instructions

Users

Admin

**Action Required**  
 This feature is available by default.

#### Details

Added the following pages for quick edits from **General Configuration**.

- Invitations
- Disclosure Review
- Speaker Management Review

Popup for session proposal details	<a href="#">✎Edit</a>
Invitations	<a href="#">✎Edit</a>
Disclosure Review	<a href="#">✎Edit</a>
Speaker Management Review	<a href="#">✎Edit</a>

#### 5. Author Email Improvements

Added a **Status** column to the authors email center which includes emails that were failed to be delivered.

Users

Author Admin

**Action Required**  
This feature is available by default.

Details

- Added **Status** column to the authors email center.
- There are 3 main statuses
  - Pending:** This appears when the email is queued and waiting to be sent.
  - Successfully sent:** (This would appear once the email is successfully delivered.
  - Failed:** Failed Status Errors are as follows:
    - Field 'To' is too large.
    - Field 'Cc' is too large.
    - Field 'Bcc' is too large.
    - Field 'From' is too large.
    - Field 'Subject' is too large.
    - Failed to Send [This would cover all other errors]

Emails

[Edit](#)

Mark All As Read

ACTION	STATUS	DATE	SUBJECT
Select ...	Successfully sent	Dec 17, 2020 10:39 AM	WF1 Invitation Emails sent notification
Select ...	Successfully sent	Mar 31, 2020 6:14 PM	WF1 Invitation Emails sent notification

## 6. Speaker Management Grid Additions

Symposia ID and Symposia Name are now available as display items.

Users

Admin

**Action Required**  
This feature is available by default when Symposia functionality is enabled.

### Details

Symposia ID and Symposia Name can now be added as display items in speaker management grid.

Symposia ID	Symposia Name
329792	Acid-Base, Fluid, and Elect...
329793	Advances in Research Con...
329794	Critical Care Nephrology: 2...

## 7. Upload Progress Bar

Added a progress bar for all file upload questions.

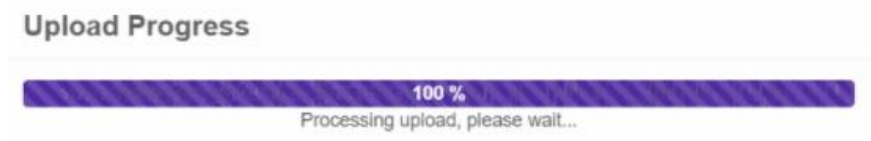
*Users*

All Users

**Action Required**  
This feature is available by default.

### Details

File upload questions will now have a progress bar visible to the user.



## 8. Proof Display Improvements

Separated out proof items for review and score fields.

*Users*

Admin

**Action Required**  
This feature is available by default.

### Details

Display and search items have been broken out for review and score fields. Each review role will now have a unique display and search field.

All current proofs, saved searches and/or email tags will not be impacted with these improvements.

- REVIEWER COMMENTS (ALL)
- REVIEWER COMMENTS (Review Center Admin)
- REVIEWER COMMENTS (Review Center)
- REVIEWER COMMENTS (Review Chair)
- REVIEWER COMMENTS TO AUTHORS (ALL)
- REVIEWER COMMENTS TO AUTHORS (Review Center Admin)
- REVIEWER COMMENTS TO AUTHORS (Review Center)
- REVIEWER COMMENTS TO AUTHORS (Review Chair)
- REVIEWER FLAGS (ALL)
- REVIEWER FLAGS (Review Center Admin)

+ Add

---

## 9. Multiple Rounds of Review

Improvements to help with multiple rounds of review workflow.

*Users*



### Action Required

Please discuss with your Client Implementation Manager.

### Details

- Previously, initiating an abstract for open-editing it required a decision to be placed on the abstract. Now, reviewer recommendations can be configured to flag abstracts as being eligible for editing.
- Admins can control which reviewer role should be used and how many recommendations are needed for an abstract to be eligible for being able to make edits.
- This will allow an author to make a revision to their initial submission and be able to have an additional round of reviews.



**ORAL OR POSTER SUBMISSION**

Open Editing Start Date:  :  AM

Open Editing End Date:  :  PM

Select which role should be used for calculating if it is eligible for editing:  
(Author will be able to edit via open editing if eligible reviewer recommendation is chosen.)

How many eligible reviewer recommendations are needed before abstract can be edited via open editing?

## 10. Author Feedback Guide

Authors now have an opportunity to provide feedback based on their experience directly after submission.

*Users*

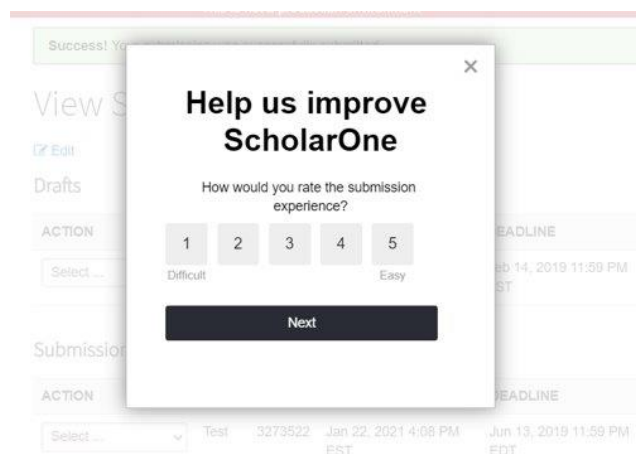
**Author**

### Action Required

This feature is available by default.

### Details

- Authors are not required to participate.
- Only authors who have not submitted in the past 90 days will see the feedback guide.
- Feedback will go directly to the Product Team.



Success! You have successfully submitted your feedback.

View Submission

Edit

Drafts

ACTION

Select ...

Submission

ACTION

Select ...

Test 3273522 Jan 22, 2021 4:08 PM EST Jun 13, 2019 11:59 PM EDT

HEADLINE

HEADLINE

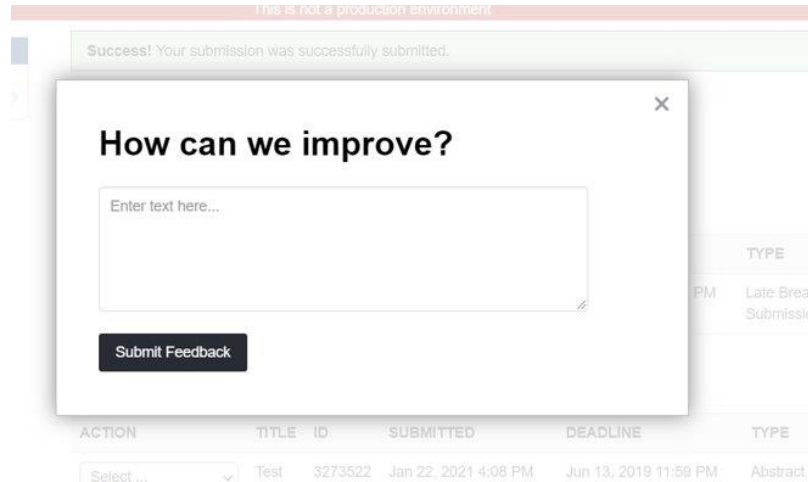
**Help us improve ScholarOne**

How would you rate the submission experience?

1 2 3 4 5

Difficult Easy

**Next**



## Notable Defect Fixes & Functionality Optimizations

### Note

ScholarOne deploys several patches and hotfixes between releases, ensuring that our users experience constant improvements to the platform. Many of these are driven by internal teams to optimize processes and therefore do not affect workflows. If you have questions about any of these changes, however, please reach out to Support.

- **Emails**
  - Fixed an issue where emails were sent via “Re-send” did not always appear in the user’s account under messages.
- **Affiliations**
  - Fixed an issue with certain configurations to auto populate the author and affiliation it will pull from the Ringgold record and not the users account.

### **For more information please contact**

ScholarOne Product Support  
[s1abstractshelp@clarivate.com](mailto:s1abstractshelp@clarivate.com)

Call 888 503 1050 (US) or  
0800 328 8044 (UK)  
Monday 12:00am ET - Friday 8:30pm ET

[webofsciencegroup.com](http://webofsciencegroup.com)

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