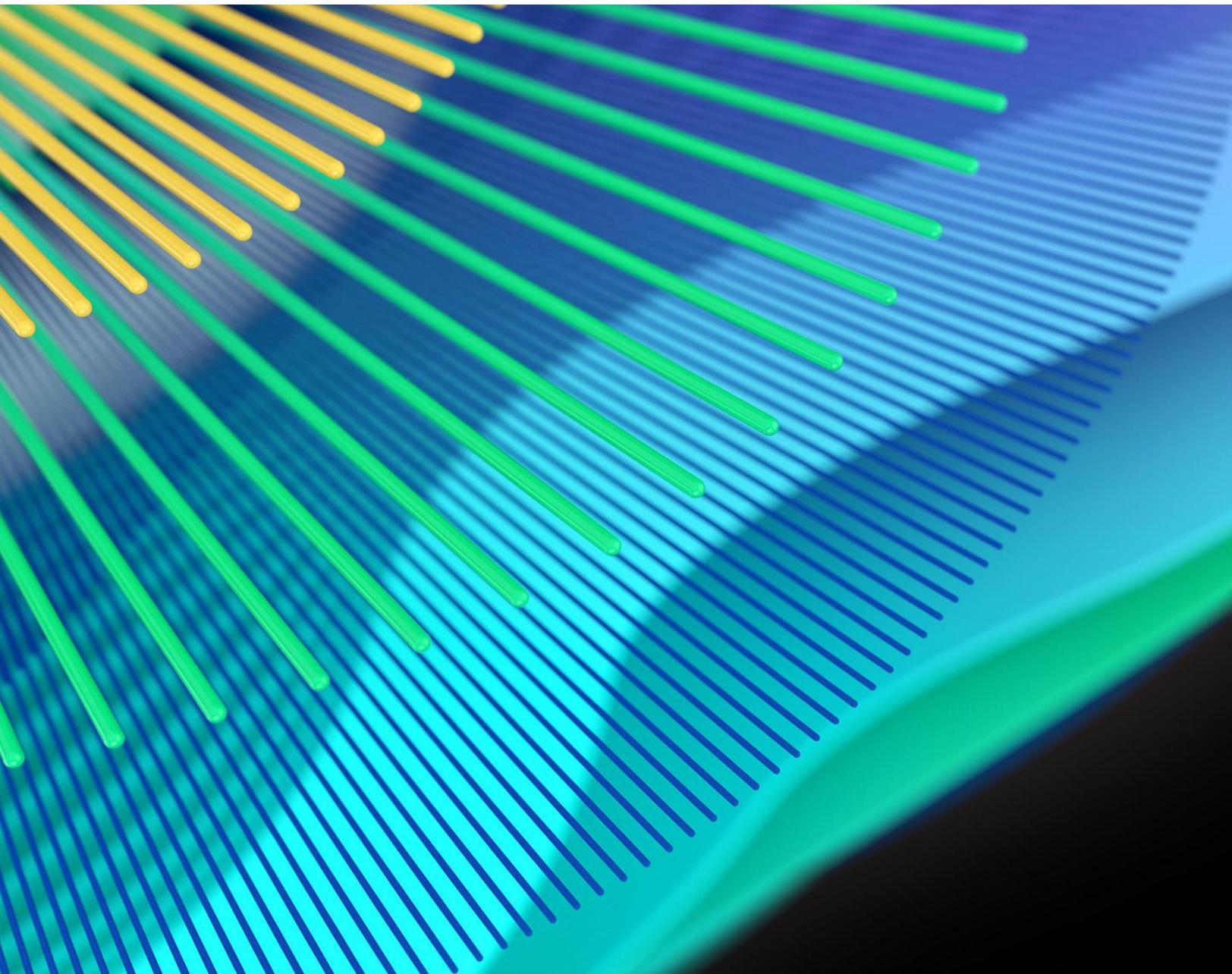


ScholarOne Abstracts Release Notes

# Release v4.17.3

November 2020



## Overview

The *ScholarOne* Product Team is actively engaged in ongoing upgrades to security, performance, and user experience. The following items represent notable improvements made to the platform and tools in this release, as well as key defect fixes and optimizations.

This document also provides information about default configuration values and instructions for configuring each feature. Please note that some features must be activated by an administrator or *ScholarOne* representative for your users to benefit from the new functionality; contact your publisher team or ScholarOne for questions around permission or configurations.

We encourage you to communicate workflow changes to all affected users.

*If you have questions about any of the items included in this release, please reach out to ScholarOne Product Support at [s1abstractshelp@clarivate.com](mailto:s1abstractshelp@clarivate.com).*

### Contents

1. [Ringgold Connection Alert](#)
2. [Ringgold](#)
3. [Custom Export Enhancement](#)

*Note: This release contains no DTD changes and no ISO changes.*

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# Release 4.17.3 Updates

## 1. Ringgold Connection Alert

Users



### Action Required

This feature is available by default when Ringgold is enabled. To activate Ringgold, please contact your Client Implementation Manager.

### Details

A Ringgold ID is a unique identifier applied to organizations to facilitate the management of institutional affiliations. We will begin to alert users when their institution is not connected to a Ringgold ID when Ringgold is enabled.

- A warning icon will appear next to any institution not connected to Ringgold.
- On hover, the warning icon will display a tool tip advising “This institution is not connected to Ringgold. Search again and select an institution from the dropdown to connect the institution to Ringgold.”
- To remove the warning icon a user only needs to edit their affiliation and choose a Ringgold connected institution.
- An institution that is not connected to Ringgold will not prevent submission.

* Institution	Department
 ScholarOne 	<input type="text"/>
* Country / Region	* State / Province
<input type="text" value="United States"/>	<input type="text" value="Virginia"/>
* City	
<input type="text" value="Charlottesville"/>	

## 2. Updating Institutions with Ringgold Enabled

Users

Author

Admin

### Action Required

This feature is available by default when Ringgold is enabled. To activate Ringgold, please contact your Client Implementation Manager.

### Details

When Ringgold is enabled, to edit an institution the user will need to click the trash icon to update the institution.

* Institution Southern Utah University 	Department <input type="text"/>
* Country / Region <input type="text" value="United States"/>	* State / Province <input type="text" value="Utah"/>
* City <input type="text" value="Cedar City"/>	

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## 3. Custom Exports

Users

Admin

### Action Required

This feature is available for custom exports. If you need a custom export, please contact your Client Implementation Manager.

### Details

Added the ability to export specific files for needed custom exports through the data export tool.

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## Notable Defect Fixes & Functionality Optimizations

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### Note

ScholarOne deploys several patches and hotfixes between releases, ensuring that our users experience constant improvements to the platform. Many of these are driven by internal teams to optimize processes and therefore do not affect workflows. If you have questions about any of these changes, however, please reach out to Support.

- **Session Host Tag**
  - Fixed an issue where `##session_hosts_info##` tag did not always populate session host info details.

### **For more information please contact**

ScholarOne Product Support  
[s1abstractshelp@clarivate.com](mailto:s1abstractshelp@clarivate.com)

Call 888 503 1050 (US) or  
0800 328 8044 (UK)  
Monday 12:00am ET - Friday 8:30pm ET

[webofsciencegroup.com](http://webofsciencegroup.com)

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