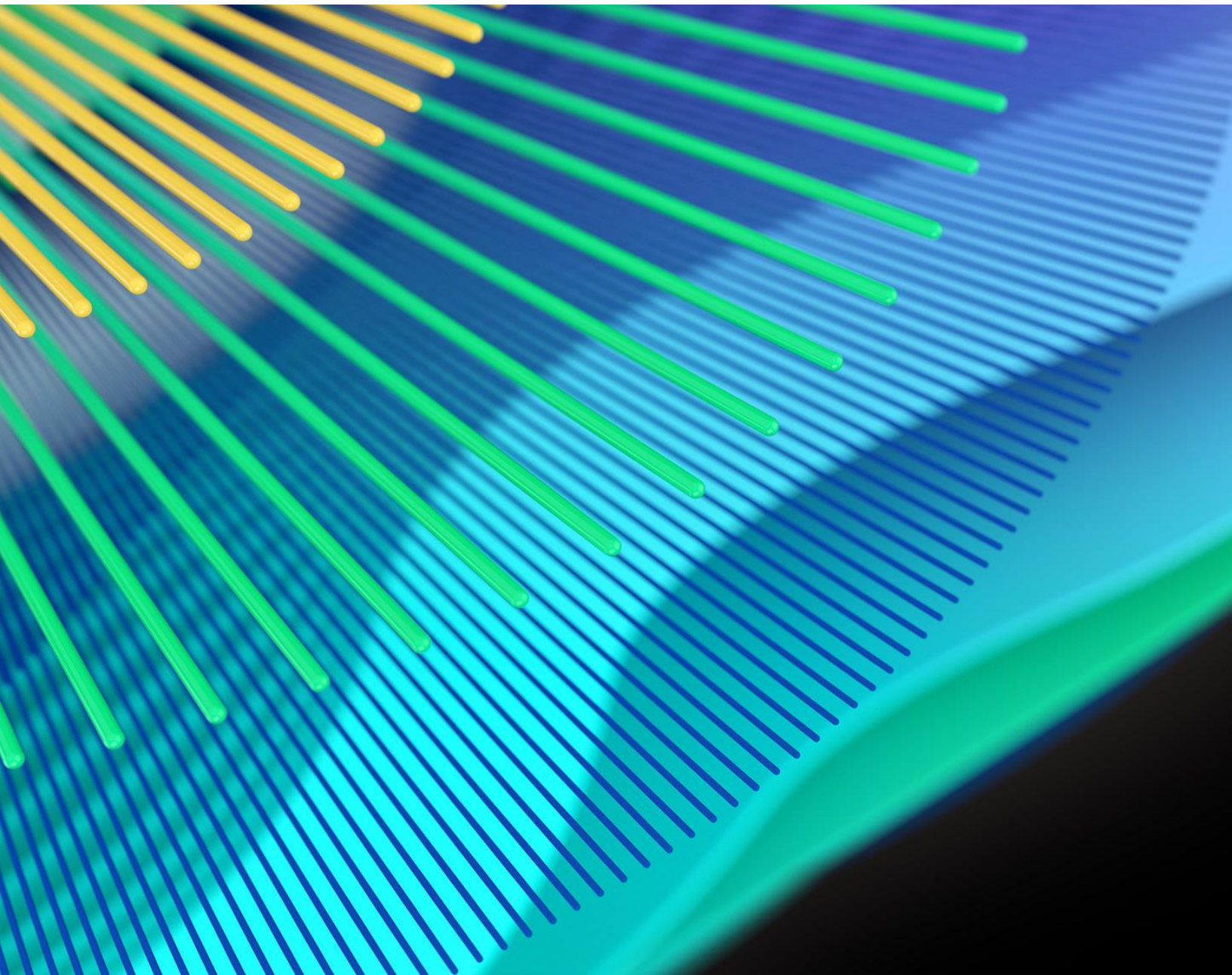# ScholarOne Manuscripts Release Notes

Q4.2020 Release

Overview

The *ScholarOne* Product Team is actively engaged in ongoing upgrades to security, performance, and user experience. The following items represent notable improvements made to the platform and tools in this release, as well as key defect fixes and optimizations.

This document also provides information about default configuration values and instructions for configuring each feature. Please note that some features must be activated by an administrator or *ScholarOne* representative for your users to benefit from the new functionality; contact your publisher team or ScholarOne for questions around permission or configurations.

We encourage you to communicate workflow changes to all affected users.

*If you have questions about any of the items included in this release, please reach out to ScholarOne Product Support at **s1help@clarivate.com**.*

Contents

Note: This release contains DTD changes

Q4.2020 Release Updates

1. E-mail Tag Accessibility Improvement

Added additional access to edit or add custom e-mail tags. This time savings value add reduces effort and clicks needed by admins to manage email tags resulting in a cumulative time savings for users managing journal communications.
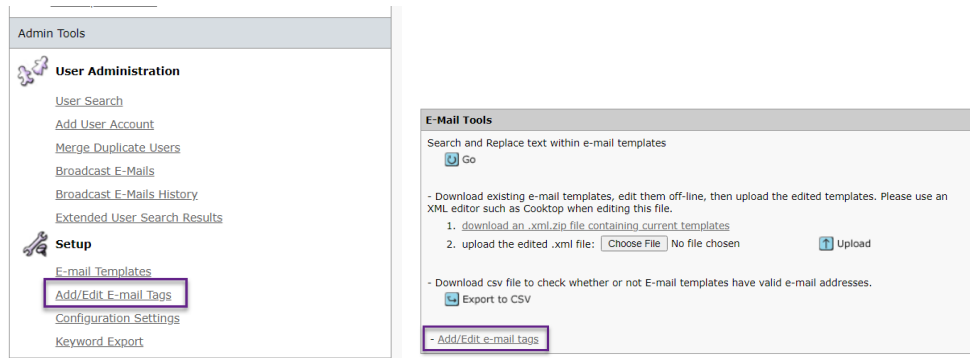
Users

Admin

Action Required
None, available by default.

Details & Configuration

E-mail tags may still be accessed directly through e-mail templates. In addition to e-mail templates, admins now have access to edit or add email tags under Admin Tools>Setup, or on the E-Mail Tools section at the bottom of E-Mail templates listing. No more digging into a template just to update or create e-mail tags!

2. Manuscript Flags to XML

Added Manuscript Flags to XML. Earlier in 2020, ScholarOne Manuscripts added additional Manuscript Flags to assist journals needing additional flags due to an increase in COVID-19 submissions. With the increased use of Manuscript Flags, it made sense to add them to the XML.
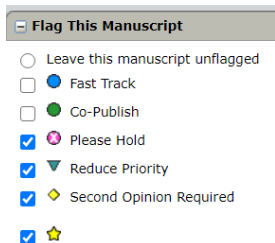
Users

Editor **Admin**

Action Required

No configuration required, included with the release.

Details & Configuration

No change to the way Manuscript Flags work within the system. The <!ELEMENT manuscript_flags> has been added to the <article> node as an optional element. This element supports ScholarOne's customizable manuscript flags which allow journals to tag manuscripts with coded flags with customizable meanings. <manuscript_flags> is a wrapper for the element <manuscript_flag> which is used to denote each flag on the manuscript individually. The attribute "color" provides the standard ScholarOne description of the flag and the custom configured meaning appears with the element. If no custom text has been provided, then the element will appear blank. See the example below.

Example of selected flags. Note the output of the Yellow Star which does not include a configured name.


```
<manuscript_flags>
    <manuscript_flag color="Pink Circle X">Please Hold</manuscript_flag>
    <manuscript_flag color="Inverted Blue Triangle">Reduce Priority</manuscript_flag>
    <manuscript_flag color="Yellow Diamond">Second Opinion Required</manuscript_flag>
    <manuscript_flag color="Yellow Star"> </manuscript_flag>
</manuscript_flags>
```

3. Role Categories Moved to Legacy

Additional configuration of Role Categories is no longer supported. This seldom used feature was costly for journals to move away from often requiring up to a year of planning to do so.

Users

Admin

Action Required

No action required.

Details & Configuration

This update to Role Categories prevents additional items from being added to configuration. This only prevents additional configuration from occurring, existing configurations will continue to work as expected. Save options are deactivated preventing additional configuration.

4. Ground Work for Unified Login

Completed behind the scenes work laying the foundation for a unified login experience. The UX and development teams have been hard at work reviewing technical needs and designing a process for users to link their various accounts to a single username and password in 2021. Journal data will remain siloed from one another, but user access will occur through a singular username and password. More information to come. Look for rollout end of Q1/Q2 2021!

Users

Action Required

No configuration required.

Details & Configuration

There are no customer impacts for the unified login in this release.

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5. Reassign Tasks by Role (Script Reduction)

Continued to build out tools used by internal teams to allow for faster turn -around of script request cases. As a part of ongoing efforts to reduce the amount of time journals and publishers wait for requests that involve scripts, ScholarOne Manuscripts added another use case to our internal tool set to allow for the reassignment of users to newly created roles. An example use case, "a new AE role is created, assign USER_NAME to all manuscripts in process"

Users

Admin	Editor

Action Required
No configuration required.

Details & Configuration

No changes required on the part of the requester. Expect turn-around time for script work to continue to decrease over time.

Notable Defect Fixes & Functionality Optimizations

- **Author Selection of New Manuscript Type**
  - Resolved an issue where an Author was not able to select a new manuscript type on a revision after the previous manuscript type from the original paper had been deactivated.
- **Authors Response to Decision Letter for Ingested Replacements**
  - Fixed an issue where an externally submitted replacement of a manuscript sent back to an author would fail if it contained the author's response to the decision letter as an attached file.
- **Enter a Better Keyword Functionality**
  - Fixed an issue where the Enter a Better Keyword text area appeared even though keywords had not been provided by the AI.
- **LaTEX File Download Issue**
  - Fixed an issue where users intermittently received an Unable to Download File error message.
- **Logic for Manuscripts in Draft Queue for Ingested Replacements**
  - Fixed an issue where an externally submitted replacement of a manuscript sent back to an author appeared in the Manuscripts in Draft queue and not the Externally Submitted Manuscripts in Draft Queue.
- **Submission Prefill Funder Editing**
  - Resolved an issue where submitters were not able to edit funder information if uploaded through Submission Prefill and using a Mac.
- **Unusual Activity Detector Score History and Configuration Audit Trail Links**
  - Fixed an issue where the Unusual Activity Detector Score History and Configuration Audit Trail Links were appearing twice.

For more information please contact

ScholarOne Product Support
s1help@clarivate.com

Call 888 503 1050 (US) or
0800 328 8044 (UK)
Monday 12:00am ET - Friday 8:30pm ET

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