

Web of Science Accessibility Roadmap

Vendor Name Clarivate
 Product Name Web of Science
 Product Version Web of Science (new)
 Completion Date 4/12/2022
 Contact Name/Title Nina Chang, Senior Product Manager, Web of Science
 Contact Email/Phone Nina.chang@clarivate.com/[215-823-3730](tel:215-823-3730)

Specific Issues

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Comments
Search Page				
The 'Web of Science' logo in the header is linked, but the link is missing accessible link text, due to lack of aria-label and the nested image being hidden from AT using aria-hidden.	Closed			Work completed in Q4 2021
The 'English', 'Products' and 'Sign In' controls do not receive a clearly visible focus indicator.	Closed			Work completed in Q4 2021
The 'Facebook' and 'Twitter' labels are inaccurate. For example, 'Facebook' is labelled, "Click to go to your Facebook account" when in fact, the link target is the Web of Science Facebook page.	Closed			Work completed in Q1 2022
The "Learn More" focus indicator is low in contrast. Primary indicator color #D8D8D8 against an adjacent background #F5F5F5 results in 1.3:1 contrast.	Closed			Work completed in Q4 2021
The visible label for the search input does not remain visible after a user begins to enter data in the field.	Closed			Work completed in Q2 2022

The label for the second, third, fourth etc. set of 'All fields' and 'Search' fields is inaccurate when new rows are added. The existing labels do not sufficiently indicate the purpose of each similarly named "duplicate" field.	Closed			Work completed in Q1 2022
The 'Search' main navigation control does not programmatically indicate its 'current page' state.	Closed			Work completed in Q1 2022
The 'Search' control does not receive a clearly visible focus indicator.	Closed			Work completed in Q4 2021
When 3 or more search rows are present, the "Remove this search row" button label is insufficiently descriptive.	In progress	Planned	Q2 2022	
Search Results				
The 'View full text' and 'Related records' links do not have sufficient programmatic link names to differentiate between similarly named links.	Closed			Work completed in Q1 2022
The 'ocean acidification (All Fields)' button does not include its visible label in its name.	Closed			Work completed in Q1 2022
All 'Show more' controls do not receive a visible focus indicator.	Closed			Work completed in Q1 2022
All 'Show more' controls do not include their visible name in programmatic name.	Closed			Work completed in Q1 2022
A screen reader user is able to access hidden content in all result summaries. The full summary text is available to screen readers, regardless of the visibility of the summary text	Closed			Work completed in Q1 2022
The 'Analyze Results' control (and other purple-button style controls) do not receive a clearly visible focus indicator.	Closed			Work completed in Q4 2021
All tooltips that show when hovering over links / buttons cannot have their content hovered over by a mouse user without disappearing.	I/P	I/P		This issue is being reviewed by our UI/UX and development teams.
All search result checkboxes do not have a sufficiently clear programmatic label. The programmatic label should include the publication name in order to fully describe the checkbox purpose.	Closed			Work completed in Q1 2022

Record Page				
The Volume “35” content uses the aria-labelled by attribute, which is invalid on an element without a semantic role that supports this attribute.	Closed			Work completed in Q4 2021
There are multiple “Results” links in the breadcrumb, that all have a unique destination but are missing additional context to differentiate their unique purpose.	Closed			Work completed in Q1 2022
Cited Reference Search				
All checkboxes are missing a programmatic label that describes the purpose of the control.				Work completed in Q1 2022
The ‘Cited Author’ and ‘Cited Work’ buttons both have buttons nested within them. Buttons nested within buttons is an unsupported configuration.	Open	Planned	Q2 2022	
The pagination function contains an ID that is duplicated elsewhere on the page.	Closed			Work completed in Q1 2022
All results with no data in the ‘Identifier’ column contain a link with no accessible link name / text.	Closed			Work completed in Q1 2022
The ‘Open Resource Center’ button does not include its full visible label. E.g. “16” is missing from “Open Resource Center	Open	Planned	Q3 2022	Third Party software
Input images are missing an alt attribute that accurately describes the purpose of the input image.	Open	Planned	Q2 2022	Third Party software

An input image is nested within a button on the filters section. This is unsupported. (This is in the refine panel).	Open	Planned	Q2 2022	Third Party software
--	------	---------	---------	----------------------

Additional Information

The Web of Science Usage Reporting system will be re-written in 2022. Accessibility checks and reviews will be included in the development and testing life cycles to ensure WCAG 2.1 AA compliance. Any issues not addressed will be documented.

This statement was prepared on 12 April 2022.

