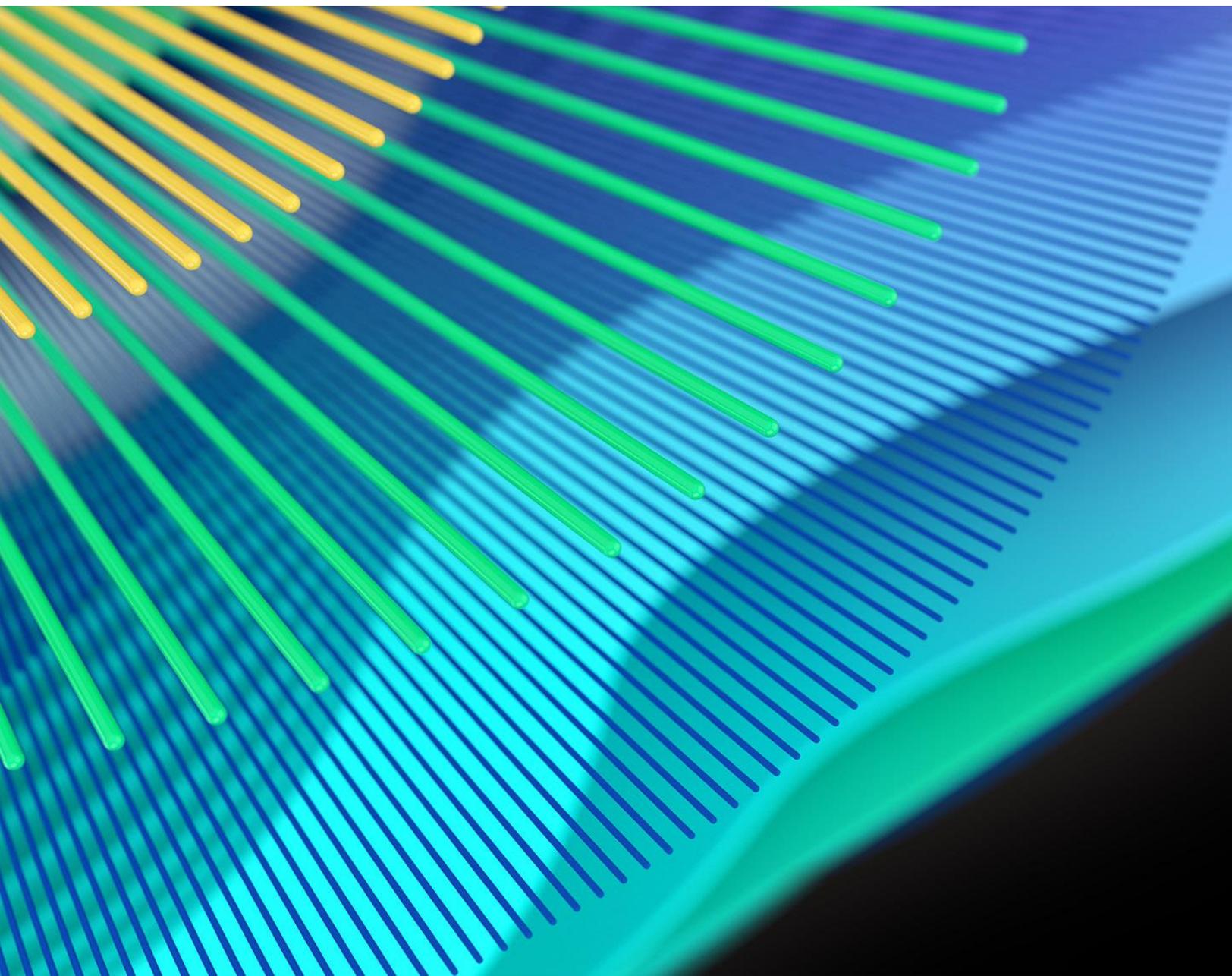# ScholarOne Manuscripts Release Notes

Q2.2020 Release

Overview

The *ScholarOne* Product Team is actively engaged in ongoing upgrades to security, performance, and user experience. The following items represent notable improvements made to the platform and tools in this release, as well as key defect fixes and optimizations.

This document also provides information about default configuration values and instructions for configuring each feature. Please note that some features must be activated by an administrator or *ScholarOne* representative for your users to benefit from the new functionality; contact your publisher team or ScholarOne for questions around permission or configurations.

We encourage you to communicate workflow changes to all affected users.

*If you have questions about any of the items included in this release, please reach out to ScholarOne Product Support at **s1help@clarivate.com**.*

Contents

Note: This release contains no DTD or ISO changes.

Q2.2020 Release Updates

1. Script Reduction via Feature Activation Harness

The Q2.2020 release introduced automated internal processes to allow for the future activation and maintenance of scripts which will reduce the overall time to process script requests. This foundational Feature Activation Harness is a framework existing and yet to be released features may utilize for activation and maintenance, setting the stage for additional configuration time savings in subsequent releases.

Users

Admin

Action Required

This behind-the-scenes improvement requires no activation from clients. Look for script waiting times to decrease over the course of 2020 as a result of this work.

Details & Configuration

N/A

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2. Submission Integration Tools

Submission Integration is a set of features in ScholarOne allowing external systems such as publisher portals and preprint servers to push manuscripts into journal sites. The Q2.2020 release included technical enhancements and self-service features allowing publishers leveraging Submission Integration to scale faster and maintain detailed status monitoring for ingested submissions.

Users

Admin

Action Required

Access to Submission Integration Tools will be granted to ScholarOne users after approval from their publisher. If you work with Submission Integration features in ScholarOne and feel you would benefit from these tools, please reach out to ***s1help@clarivate.com***

Details & Configuration

Contact ScholarOne for additional information

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3. Manuscript Flags

A highly rated idea on the ScholarOne Manuscripts ideas site, additional Manuscript Flags are available under Manuscript Details in Configuration.

Users

<div style="display:inline-block; background:#1aa79a; color:white; padding:8px 30px; font-weight:bold;">Admin</div>

Action Required

Flags are available immediately and require configuration as outlined below.

Details & Configuration

Flags are configurable under the Flag a Manuscript section of Manuscript Details. Configure text to appear with flags as you would with any other flag.

Flags appear available for selection on the manuscript information tab.

Like other flags, the new flags appear in the breadcrumb trail and informational header of the manuscript.

Notable Defect Fixes & Functionality Optimizations

- **Account Updates Saving Error**
  - Identified and fixed an intermittent issue preventing saves when updating keywords on accounts.
- **Advanced Manuscript Search**
  - Resolved an issue where information was not retained from the original search when modifying search results directly from the search results section.
- **Analysis**
  - Resolved a display issue where if Remove All Files was used in the submission process, Key Words and Phrases would appear in duplicate on the Analysis area of Manuscript Information.
- **HTML Emails**
  - Fixed an issue where links were not appearing as clickable in yahoo, outlook webmail and a few other email clients.
  - Fixed an issue where formatting was not as expected in the Audit Trail.
- **Transfers**
  - Resolved an issue where a transfer was rescinded but the original journal to transfer to would still appear in the Prescreen Transfer / Transfer to area.

For more information please contact

ScholarOne Product Support
s1help@clarivate.com

Call 888 503 1050 (US) or
0800 328 8044 (UK)
Monday 12:00am ET - Friday 8:30pm ET

webofsciencegroup.com