ScholarOne Manuscripts
Mid-Year Product Update

Chris Heid, Product Lead, Publishing & Associations
Sven Molter, Product Manager, Publishing & Associations

August 22, 2019
ScholarOne Product Updates

v4.25.1 – September 2019

Calendar Invitations
Added the ability to include calendar invitations on email templates associated with a task, helping reviewers, authors, and journal staff to keep internal processes on-track and on-time.

Password Field Improvements
To simplify the process around updating and saving passwords, users may now copy and paste their new password into both password fields on the “Create New Password” page. This change will also help password manager tools to automatically fill in the fields on ScholarOne login pages.

Updates to Submission Prefill Beta Tool
New functionalities: prefilling author and co-author information when connected to an existing account, improved linking of institutions, and displaying an alert for when ingested author information differs from that on an existing account.

Support for Improved Rendering of Asian Fonts
To improve the rendering of Chinese and Japanese fonts by the converter system, we have added a number of fonts to improve the quality of substitutions.

Added Notifications for User Account Changes
To help keep external/publisher platforms up to date and GDPR compliant, we have added API notifications at the user account level, enabling external systems to be alerted to changes to or removal of a user account.
Introducing iCal

**NEW: include calendar invitations on email templates**

- With this new functionality, an iCal file may be attached to emails associated with a task.
- Simply check the iCal box on the email template configuration page and include one of the following tags:
  - `##AUTHOR_DUE_DATE##`
  - `##REVIEW_TASK_DATE_DUE##`
  - `##TASK_DATE_DUE##`
  - `##STUB_SUBMISSION_DUE_DATE##`
  - `##TOPIC_SUBMISSION_DUE_DATE##`
- All-Day Transparent Event
- Reminders 6 and 12 hours before deadline.
Transfer Choice for Authors

- Also added tags to aid in communication regarding Author Choice Transfers
- See v4.25 Release Notes for tags
# ScholarOne Roadmap

**NOTE: designs, dates, and features are subject to change**

## Near Term

<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Document Analysis</td>
<td>Complete suite of AI-checks to streamline editorial decisions</td>
</tr>
<tr>
<td>Submission Prefill</td>
<td>Extract information for submission from the manuscript document</td>
</tr>
<tr>
<td>XML-first Workflow Pilot</td>
<td>End-to-end XML from authoring to publication</td>
</tr>
<tr>
<td>Reimagining the Author Experience</td>
<td>Numerous changes to simplify &amp; speed submissions</td>
</tr>
<tr>
<td>Repository Linking</td>
<td>Collect and link code and data with submissions</td>
</tr>
<tr>
<td>Transparent Peer Review</td>
<td>Publish peer reviews openly on Publons</td>
</tr>
</tbody>
</table>

## Future

<table>
<thead>
<tr>
<th>Feature</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Intelligent Peer Review</td>
<td>Predictive and prescriptive analytics for publishing</td>
</tr>
<tr>
<td>XML-first Workflow</td>
<td>End-to-end XML from authoring to publication, includes annotation and editing</td>
</tr>
<tr>
<td>Editor Dashboard</td>
<td>Includes Re-designed Editor experience and Publisher Analytics</td>
</tr>
<tr>
<td>360° Researcher</td>
<td>Show WOS publication, Publons review history, &amp; more</td>
</tr>
<tr>
<td>Self-Service Configuration Expansion</td>
<td>Simplify and open up common site configurations</td>
</tr>
<tr>
<td>Integrity Alerts</td>
<td>Automated journal alerts to prevent fraud</td>
</tr>
</tbody>
</table>
Reimagining the Author Experience
Submission Prefill
With one simple step, authors may upload their manuscript as a Word file, allowing the system to automatically extract and populate the following submission fields:

- Title
- Abstract
- Keywords
- Authors
- Institutions
- Funders

Once activated by the journal, Submission Prefill is folded directly into the existing submission processes. Upon clicking “Begin submission,” submitters upload their manuscript file via drag-and-drop or the traditional browse-and-select process.

**Terminology Check:**
"Beta" refers to a stage of software development in which a product is nearly complete but is still undergoing active development. Beta versions are released in order to gather user feedback before releasing the final version. In the case of this tool, the beta period is being used to further train the AI powering each feature through live interactions with users.
Help Train the Machine

v4.25.1
• Support for sites with various file designations across submission groups.
• Better handling of Authors, including the ingestion of Author emails and Orcid iD.
• Where emails or ORCID iDs match existing authors accounts, the Author Step will populate with the account on record (instead of displaying just the ingested data).
• Better handling of Institutions, limiting the output of errant institutions where possible.

v4.26
• Remove the “Beta” label? Depends on you!
  • The more testing and feedback, the smarter the machine.
  • Turn on the feature for a smaller journal or test journal, then pass feedback to our Support team.

Reach out to us to get started!
The future of logging in
Account related issues make up two of the top five reasons that users contact ScholarOne Support.

We are actively engaged in addressing these issues through long-term platform-level changes as well immediate updates to informational text on the site.
ScholarOne is currently exploring design options to allow users to sync accounts where they’ve verified owning the email address related to the account.
Updates to the File Upload Step
ScholarOne is currently exploring design options to allow users to manage uploaded files en-masse.
Updates to Author Step
Author Step

ScholarOne is currently exploring design options to allow submitters to quickly see Past Co-Author information at the Author Step.
XML-First Workflow
XML-First Workflow

- End-to-end XML workflow
- Editing in browser
- In-line annotation
- Standardizing the Data for downstream systems
Pilot Program to Simplify the Submission Process
Simplifying the submission process

- POC underway with a few publishers
- Determining how publishers / journals might simplify their submission process
- If a journal rejects 50% or more of the submissions, what questions make the most sense for submitters?
- In its early days, but the concept is something for all journals to think about

Related Webinar:
January 2020 - Configured for Success: How to make your home page & other pages more informative and make sure your sites take advantage of all the options available to them. We’ll also look at common complaints from authors and how to address them with your configurations and site-level settings.
Simplifying the submission process

"[A large-scale global author survey conducted by Editage] found that complexity in journal systems, processes, and guidelines was among the top problems respondents wanted addressed."

"Journal guidelines need to be thoroughly and regularly reviewed and improved from the perspective of authors who are required to follow them."

Article provides "a simple checklist that journals can use to evaluate their guidelines and systems and decide how to improve them from an author’s perspective."

Transparent Peer Review
While many researchers maintain reservations about Open Peer Review, interest and support is growing:

Source: Publons' Global State of peer review report*, September 2018
https://publons.com/community/gspr
1. ScholarOne collects author and reviewer options, and peer review content -> sent to Publons

2. Publisher sends feed of accepted articles to Publons

3. Publons creates article peer review pages and registers peer review content DOIs

4. Article publication triggers peer review content publication on Publons
Publons
Transparent Peer Review

Current partnerships with:

WILEY
emerald PUBLISHING
IOP Publishing
Reduce Retractions with Unusual Activity Detection
Exclusive: Russian site says it has brokered authorships for more than 10,000 researchers

What’s new?

Want to be a first author on a scholarly paper? A Russian company has you covered — starting at about $500. The company claims to have added the names of more than 10,000 researchers to more than 2,000 published articles in scholarly journals over the past three years. Think

https://retractionwatch.com/2019/07/18/exclusive-russian-site-says-it-has-brokered-authorships-for-more-than-10000-researchers/
Authors at original submission
At Revision Submission the Author List has Changed!
Unusual Activity Detection

At Revision Submission the Author List has Changed!
Document Analysis:
Screening Manuscripts with AI Tools
Using AI to help Editors make fast, informed decisions on new submissions

Enables Authors and Editors to see key sentences and key words found in the manuscript by AI tools, saving time in the submission and peer review processes by ensuring journal fit in advance of a submission’s distribution to reviewers.

To participate in the live Beta program, please contact Support at s1help@clarivate.com
Authors can help train the A.I.

Authors know the submission better than anyone. On the Submission “Details” step, they will be able to rate the results and provide alternatives.

Help shape the future of scholarly publishing!

By rating the following items found in your submission below, you’ll train our new artificial intelligence tool. We hope to use this feature to help Authors write better abstracts and assist Editors in evaluating manuscripts. Your feedback will not affect the decision made on your submission.

Rate Key Sentences (Beta)

The most common user action on a Web site is to flee.
Good | OK | Bad

The main thing is that everything become simple, easy enough for a child to understand.
Good | OK | Bad

Usability is critical for any application, but for mass-market software, usability spells success or failure more clearly than any other feature.
Good | OK | Bad

A glitzy web and unique product is not enough to be successful selling online.
Good | OK | Bad

Didn’t find a good key sentence above? Enter a better key sentence found in your document here.

Rate Key Words (Beta)

Affordance
Good | OK | Bad

Cognitive Walkthrough
Good | OK | Bad

Contextual
Good | OK | Bad

Heuristic Evaluation
Good | OK | Bad

Usability
Good | OK | Bad

Users
Good | OK | Bad

Enter a better key word here

To participate in the live Beta program, please contact Support at s1help@clarivate.com
Example Future AI tools

We will introduce new informational widgets for Editors to the Document Analysis page.
Integration Partnerships
ScholarOne Partnerships

ScholarOne is working to bring together key industry organizations to provide publishers with easy-to-pair services that enhance the ScholarOne experience. These add-on features complement existing platform tools, while strong partnerships support publishers in navigating from concept to delivery quickly and efficiently with new vendors.
Repository Linking
Repository Linking

Connect your submission to additional content, including supplemental data, figures, code, and more.

NOTE: the above organizations are illustrative only
Thank you

Chris Heid, christopher.heid@clarivate.com
Sven Molter, sven.molter@clarivate.com