

# ScholarOne Manuscripts Mid-Year Product Update

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August 22, 2019

# ScholarOne Product Updates

## v4.25.1 – September 2019



### Calendar Invitations

Added the ability to include calendar invitations on email templates associated with a task, helping reviewers, authors, and journal staff to keep internal processes on-track and on-time.



### Password Field Improvements

To simplify the process around updating and saving passwords, users may now copy and paste their new password into both password fields on the “Create New Password” page. This change will also help password manager tools to automatically fill in the fields on ScholarOne login pages.



### Updates to Submission Prefill Beta Tool

New functionalities: prefilling author and co-author information when connected to an existing account, improved linking of institutions, and displaying an alert for when ingested author information differs from that on an existing account.



### Support for Improved Rendering of Asian Fonts

To improve the rendering of Chinese and Japanese fonts by the converter system, we have added a number of fonts to improve the quality of substitutions.

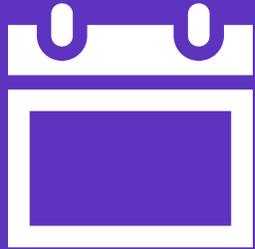


### Added Notifications for User Account Changes

To help keep external/publisher platforms up to date and GDPR compliant, we have added API notifications at the user account level, enabling external systems to be alerted to changes to or removal of a user account.



# Introducing iCal



## NEW: include calendar invitations on email templates

- With this new functionality, an iCal file may be attached to emails associated with a task.
- Simply check the iCal box on the email template configuration page and include one of the following tags:
  - ##AUTHOR\_DUE\_DATE##
  - ##REVIEW\_TASK\_DATE\_DUE##
  - ##TASK\_DATE\_DUE##
  - ##STUB\_SUBMISSION\_DUE\_DATE##
  - ##TOPIC\_SUBMISSION\_DUE\_DATE##
- All-Day Transparent Event
- Reminders 6 and 12 hours before deadline.

E-Mails for Authors / Co-Authors	Edit Before Sending	iCal ?	Active	Modify	Delete
req ? Manuscript is Unsubmitted - <a href="#">add template</a>					
Unsubmit	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		
Unsubmit - Invited	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>		

# Transfer Choice for Authors

- Also added tags to aid in communication regarding Author Choice Transfers
- See v4.25 Release Notes for tags

**EIC Decision**

Make a Decision

Accept

Minor Revision

Major Revision

Revise for Language Editing

Reject & Resubmit

Reject

Reject with option to Appeal

Reject and Transfer

**Authors will be offered a choice of transfer to journals selected below:**

<input checked="" type="checkbox"/> Chicken Journal - zzzbjoc	<input checked="" type="checkbox"/> Journal of Tomorrow - zzztmrw
<input checked="" type="checkbox"/> Egg Journal - zzzegg	
<input type="checkbox"/> Dog Journal - zzzdog	<input type="checkbox"/> Lizard Journal - zzzliz
<input type="checkbox"/> Cat Journal - zzzcat	<input type="checkbox"/> Parrot Journal - zzzparrot
<input type="checkbox"/> Journal of Yesterday - zzzyst	<input type="checkbox"/> Cow Journal

Decision Comments:

Create Draft E-Mail

Editor

Author

**Select a Transfer Destination**

Please review the transfer options below for your manuscript, <MS Title>, and select your desired choice

Chicken Journal

Cat Journal

Journal of Tomorrow

Decline offer for manuscript transfer

Cancel

Submit My Choice

# ScholarOne Roadmap

*NOTE: designs, dates, and features are subject to change*

## Near Term



### Document Analysis

Complete suite of AI-checks to streamline editorial decisions



### Submission Prefill

Extract information for submission from the manuscript document



### XML-first Workflow Pilot

End-to-end XML from authoring to publication



### Reimagining the Author Experience

Numerous changes to simplify & speed submissions



### Repository Linking

Collect and link code and data with submissions



### Transparent Peer Review

Publish peer reviews openly on Publons

## Future



### Intelligent Peer Review

Predictive and prescriptive analytics for publishing



### XML-first Workflow

End-to-end XML from authoring to publication, includes annotation and editing



### Editor Dashboard

Includes Re-designed Editor experience and Publisher Analytics



### 360° Researcher

Show WOS publication, Publons review history, & more



### Self-Service Configuration Expansion

Simplify and open up common site configurations



### Integrity Alerts

Automated journal alerts to prevent fraud



**Reimagining  
the Author Experience**

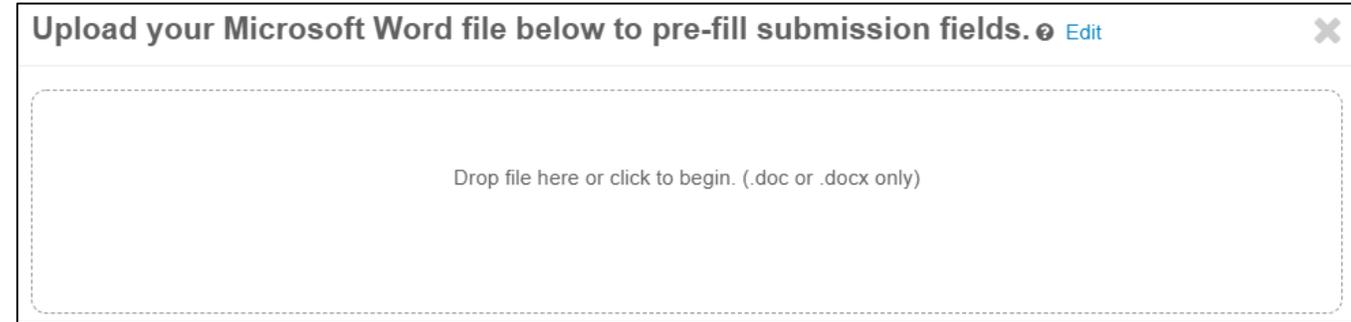


# **Submission Prefill**

# Submission Prefill (BETA)

With one simple step, authors may upload their manuscript as a Word file, allowing the system to automatically extract and populate the following submission fields:

- Title
- Abstract
- Keywords
- Authors
- Institutions
- Funders



Once activated by the journal, Submission Prefill is folded directly into the existing submission processes. Upon clicking "Begin submission," submitters upload their manuscript file via drag-and-drop or the traditional browse-and-select process.



## Terminology Check:

"Beta" refers to a stage of software development in which a product is nearly complete but is still undergoing active development. Beta versions are released in order to gather user feedback before releasing the final version. In the case of this tool, the beta period is being used to further train the AI powering each feature through live interactions with users.

# Submission Prefill (BETA)

## Help Train the Machine

### v4.25.1

- Support for sites with various file designations across submission groups.
- Better handling of Authors, including the ingestion of Author emails and Orcid iD.
- Where emails or ORCID iDs match existing authors accounts, the Author Step will populate with the account on record (instead of displaying just the ingested data).
- Better handling of Institutions, limiting the output of errant institutions where possible.

### v4.26

- Remove the “Beta” label? Depends on you!
  - The more testing and feedback, the smarter the machine.
  - Turn on the feature for a smaller journal or test journal, then pass feedback to our Support team.



***Reach out to us to get started!***



**The future of logging in**

# The Future of Logging in



*Account related issues make up two of the top five reasons that users contact ScholarOne Support*

We are actively engaged in addressing these issues through long-term platform-level changes as well immediate updates to informational text on the site.

# The Future of Logging in

ScholarOne is currently exploring design options to allow users to sync accounts where they've verified owning the email address related to the account.

## Log In

 Incorrect User ID or Password Details ...

[Do you need to reset your password?](#)

User ID

[Create an Account](#)

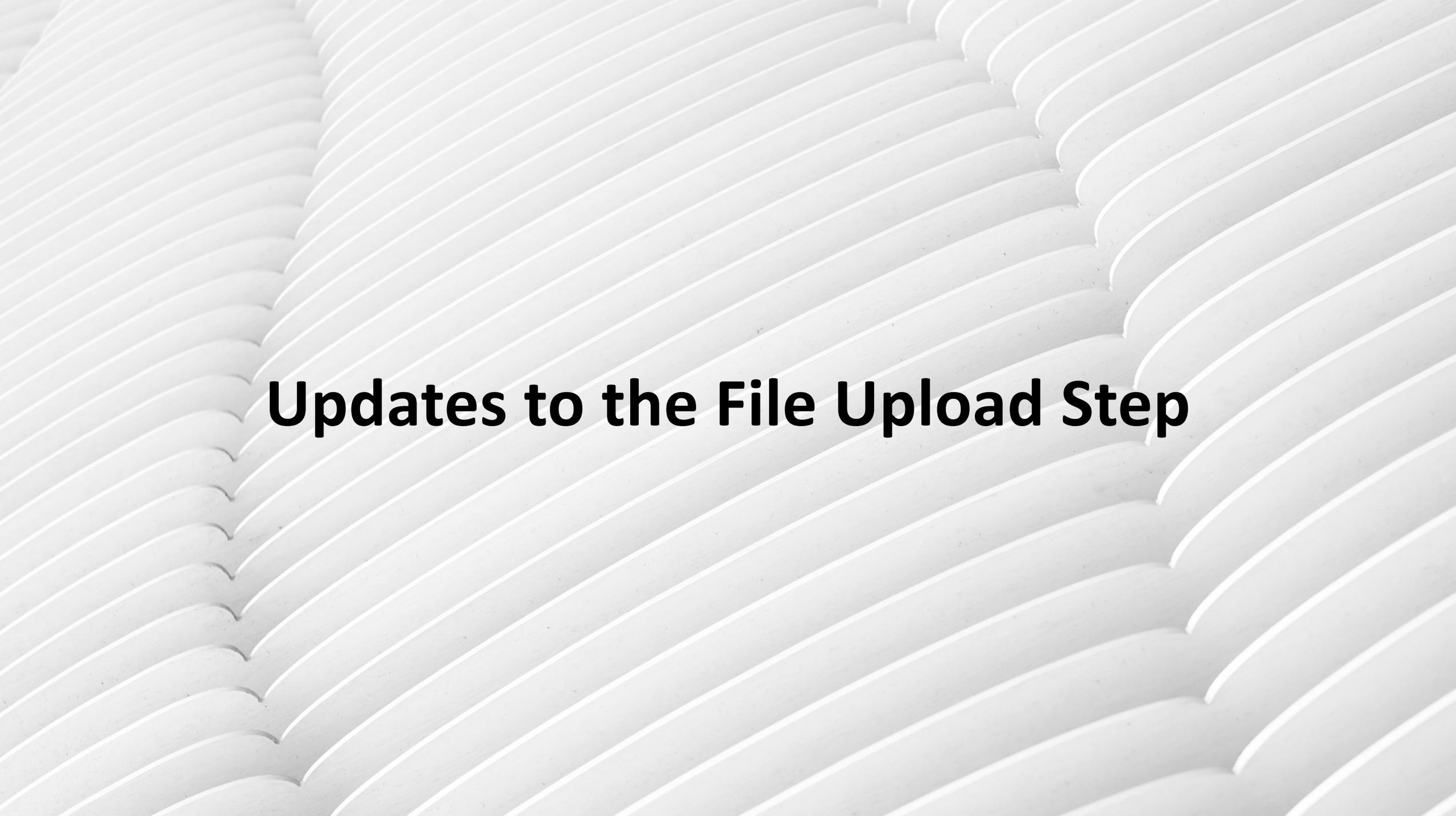
Password

[Reset Password](#)



Log In

 Log In With ORCID iD

The background of the image is a close-up, top-down view of an open spiral-bound notebook. The pages are white with faint, horizontal lines. The spiral binding is visible on the left side, and the pages are slightly curved, creating a sense of depth and texture. The lighting is soft and even, highlighting the subtle variations in the paper's color and the shadows cast by the spiral.

# **Updates to the File Upload Step**

# File Upload Step

ScholarOne is currently exploring design options to allow users to manage uploaded files en-masse.

Files [?](#) [Edit](#)

0.12 OUT OF 97.66 MB

ORDER	ACTIONS	FILE	* FILE DESIGNATION	UPLOAD DATE	UPLOADED BY
1 ▼	Select: ▼	<a href="#">Research_Document.docx (1.0)</a> 13 KB	Required file (1 and only 1)	31-Jul-2019	Sven Molter
2 ▼	Select: ▼	<a href="#">2019_Update.png (1.0)</a> 114 KB Caption : Image Example Link text :	Image	31-Jul-2019	Sven Molter

[↻ Update Order](#)

# **Updates to Author Step**

# Author Step

ScholarOne is currently exploring design options to allow submitters to quickly see Past Co-Author information at the Author Step.

Your Past Co-Authors [Edit](#)

AUTHOR	EMAIL	INSTITUTION	
Abe Sapien	<a href="mailto:abe.sapien@secretgovt.com">abe.sapien@secretgovt.com</a>	B.P.R.D	<a href="#">+ Add Author</a>
Billy Batson	<a href="mailto:holy.moly@shazam.com">holy.moly@shazam.com</a>	Snark University	<a href="#">+ Add Author</a>
Dora Explorer	<a href="mailto:Dora@Explores.com">Dora@Explores.com</a>	University of Michigan	<a href="#">+ Add Author</a>
Inigo Montoya	<a href="mailto:find_6_fingers@geocities.com">find_6_fingers@geocities.com</a>	Steelcraft University	<a href="#">+ Add Author</a>
Tony Stark	<a href="mailto:tony_Stark@money.com">tony_Stark@money.com</a>	Massachusetts Institute of Technology	<a href="#">+ Add Author</a>

[Prev](#) [1](#) [2](#) [3](#) [4](#) [5](#) [Next](#)



# **XML-First Workflow**

# XML-First Workflow

- End-to-end XML workflow
- Editing in browser
- In-line annotation
- Standardizing the Data for downstream systems

The screenshot displays the Reviewer Center interface for a manuscript titled "Formation of Democratic Government in 17th Century Turkish States" (DRN-456-23455). The interface is divided into several sections:

- Navigation Bar:** Includes links for Home, Author (AU), Review (REV), Manage, and Support.
- Header:** Shows the current review view: Reviewer Center / Review View / Review for DRN-456-23455.
- Manuscript Title:** DRN-456-23455 - View Abstract: Formation of Democratic Government in 17th Century Turkish States.
- Review Status:** Proof, 0 Files, Details.
- Manuscript Content:** A preview of the manuscript text, including two abstracts. The first abstract is titled "Emergence and evolution of translation policies in Belgium (1830-1914): An interdisciplinary inquiry into multilingual citizenship" (C14/15/028). The second abstract is titled "NEPHOLOGICAL SEMANTICS. Using token clouds for meaning detection in variationist linguistics" (C16/15/023).
- Annotations Panel:** Located on the right, it shows three reviewer comments:
  - Reviewer 3 (Feb 4, 2014):** "I do not believe you have clearly shown the conflict between local and national laws. Can you provide more evidence?"
  - Reviewer 1 (Feb 25, 2014):** "Is 'multicultural citizenship' the appropriate term here?"
  - Reviewer 1 (Apr 3, 2014):** "I am no longer sure if this article is an appropriate fit for this journal as the connection to economic theory is tenuous."
  - Reviewer 2 (May 24, 2014):** "How does your analysis account for the rise of representative democracy in Sub-Saharan African?"



# **Pilot Program to Simplify the Submission Process**

# Simplifying the submission process

- POC underway with a few publishers
- Determining how publishers / journals might simplify their submission process
- If a journal rejects 50% or more of the submissions, what questions make the most sense for submitters?
- In its early days, but the concept is something for all journals to think about



## **Related Webinar:**

**January 2020 - Configured for Success:** How to make your home page & other pages more informative and make sure your sites take advantage of all the options available to them. We'll also look at common complaints from authors and how to address them with your configurations and site-level settings.

# Simplifying the submission process

## Guest Post – A Case for Universal and Simplified Journal Systems

By SCHOLARLY KITCHEN | AUG 20, 2019 | 3 COMMENTS

- "[A large-scale global author survey conducted by Editage] found that complexity in journal systems, processes, and guidelines was among the top problems respondents wanted addressed."
- "Journal guidelines need to be thoroughly and regularly reviewed and improved from the perspective of authors who are required to follow them."
- Article provides "a simple checklist that journals can use to evaluate their guidelines and systems and decide how to improve them from an author's perspective."
- <https://scholarlykitchen.sspnet.org/2019/08/20/guest-post-a-case-for-universal-and-simplified-journal-systems/>

The background of the image is a close-up, top-down view of an open book. The pages are white and have a slightly textured appearance. The book is bound in the center, and the pages curve outwards, creating a rhythmic pattern of light and shadow. The lighting is soft, highlighting the edges of the pages and the texture of the paper. The overall tone is clean and professional.

# **Transparent Peer Review**

# Publons

While many researchers maintain reservations about Open Peer Review, interest and support is growing:



Source: *Publons' Global State of peer review report\**, September 2018  
<https://publons.com/community/gspr>

# Publons

## Transparent Peer Review

1

ScholarOne collects author and reviewer options, and peer review content -> sent to Publons

2

Publisher sends feed of accepted articles to Publons

3

Publons creates article peer review pages and registers peer review content DOIs

4

Article publication triggers peer review content publication on Publons

# Publons

Transparent Peer Review

Current partnerships with:

**NAVIGATE**

- Contributors
- Metrics
- Pre- and post-pub review
  - Post-publication
  - Pre-publication review (final round)
    - Decision letter, Apr 2018
    - Author response, Apr 2018
  - Pre-publication review (round 2)
    - Decision letter, Mar 2018
    - Reviewer report, Mar 2018
    - Reviewer report, Mar 2018
    - Author response, Mar 2018
  - Pre-publication review (round 1)
    - Decision letter, Feb 2018
    - Reviewer report, Feb 2018
    - Reviewer report, Jan 2018
- Publication History
  - May 2018 in Clinical Genetics

The screenshot shows the Publons website interface for a publication titled "Genetic variant spectrum in 265 Chinese patients with hemophagocytic lymphohistiocytosis: Molecular analyses of PRF1, UNC13D, STX11, STXBP2, SH2D1A, and XIAP". The page includes a search bar, navigation links (HOME, BROWSE, COMMUNITY, FAQ), and a profile picture of the user. The main content area displays the article title, authors (X. Chen, F. Wang, Y. Zhang, W. Teng, D. Nie, X. Zhou, H. Zhao, P. Zhu, H. Liu), and various review stages. A large purple arrow points from the "Pre-publication review (final round)" section of the left-hand navigation menu to the "PRE-PUBLICATION PEER REVIEW (FINAL ROUND)" section of the main content area.



# **Reduce Retractions with Unusual Activity Detection**

# Unusual Activity Detection

What's new?

## Exclusive: Russian site says it has brokered authorships for more than 10,000 researchers

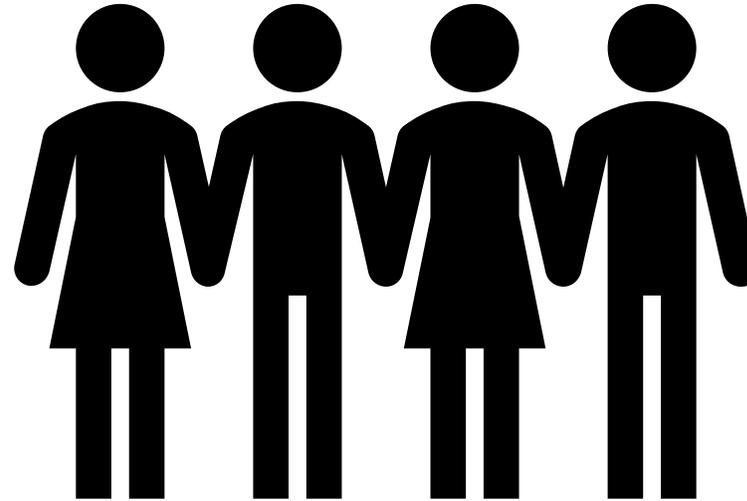


A company in Russia hawks its wares

Want to be a first author on a scholarly paper? A Russian company has you covered — starting at about \$500. The company claims to have added the names of more than 10,000 researchers to more than 2,000 published articles in scholarly journals over the past three years. Think

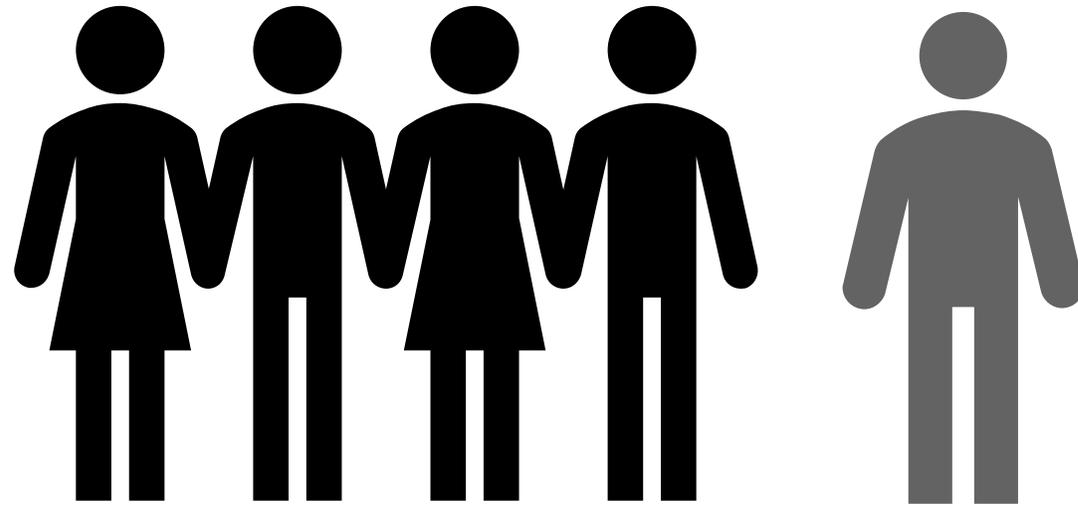
<https://retractionwatch.com/2019/07/18/exclusive-russian-site-says-it-has-brokered-authorships-for-more-than-10000-researchers/>

**Authors at original submission**



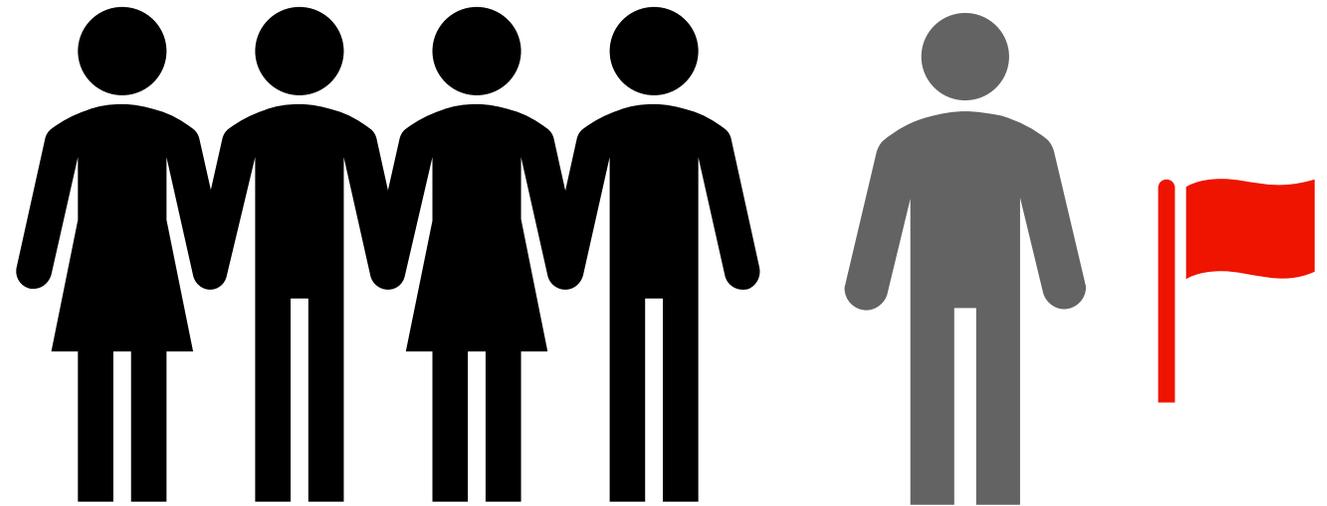
# Unusual Activity Detection

**At Revision Submission the Author List has Changed!**



# Unusual Activity Detection

**At Revision Submission the Author List has Changed!**





**Document Analysis:  
Screening Manuscripts with AI Tools**

# Using AI to help Editors make fast, informed decisions on new submissions

Enables Authors and Editors to see key sentences and key words found in the manuscript by AI tools, saving time in the submission and peer review processes by ensuring journal fit in advance of a submission's distribution to reviewers.

To participate in the live Beta program, please contact Support at [s1help@clarivate.com](mailto:s1help@clarivate.com)

# Authors can help train the A.I.

Authors know the submission better than anyone. On the Submission “Details” step, they will be able to rate the results and provide alternatives

## Help shape the future of scholarly publishing!

By rating the following items found in your submission below, you'll train our new artificial intelligence tool. We hope to use this feature to help Authors write better abstracts and assist Editors in evaluating manuscripts. Your feedback will not affect the decision made on your submission.

### Rate Key Sentences (Beta)

*The most common user action on a Web site is to flee.*

Good | OK | Bad

*The main thing is that everything become simple, easy enough for a child to understand.*

Good | OK | Bad

*Usability is critical for any application, but for mass-market software, usability spells success or failure more clearly than any other feature.*

Good | OK | Bad

*A glitzy web and unique product is not enough to be successful selling online.*

Good | OK | Bad

Didn't find a good key sentence above? Enter a better key sentence found in your document here.

### Rate Key Words (Beta)

*Affordance*

Good | OK | Bad

*Cognitive Walkthrough*

Good | OK | Bad

*Contextual*

Good | OK | Bad

*Heuristic Evaluation*

Good | OK | Bad

*Usability*

Good | OK | Bad

*Users*

Good | OK | Bad

Enter a better key word here

*To participate in the live Beta program, please contact Support at [s1help@clarivate.com](mailto:s1help@clarivate.com)*

# Example Future AI tools

We will introduce new informational widgets for Editors to the Document Analysis page.

## Document Analysis (Beta)

**ID** ABC-004563-2018 ([View Proof](#))

**Title** "Trees grow however makes them happy. Let's put a touch more of the magic here. Son of a gun. Let your heart take you to wherever you want to be."

Key Sentences	Key Words	Third Party Widget
Language Quality	Peer Review Suitability	Unusual Activity Detection
Author Details	Third Party Widget	Suggested Reviewers by Publons



# **Integration Partnerships**

# ScholarOne Partnerships

ScholarOne is working to bring together key industry organizations to provide publishers with easy-to-pair services that enhance the ScholarOne experience. These add-on features complement existing platform tools, while strong partnerships support publishers in navigating from concept to delivery quickly and efficiently with new vendors.

**Publishers**

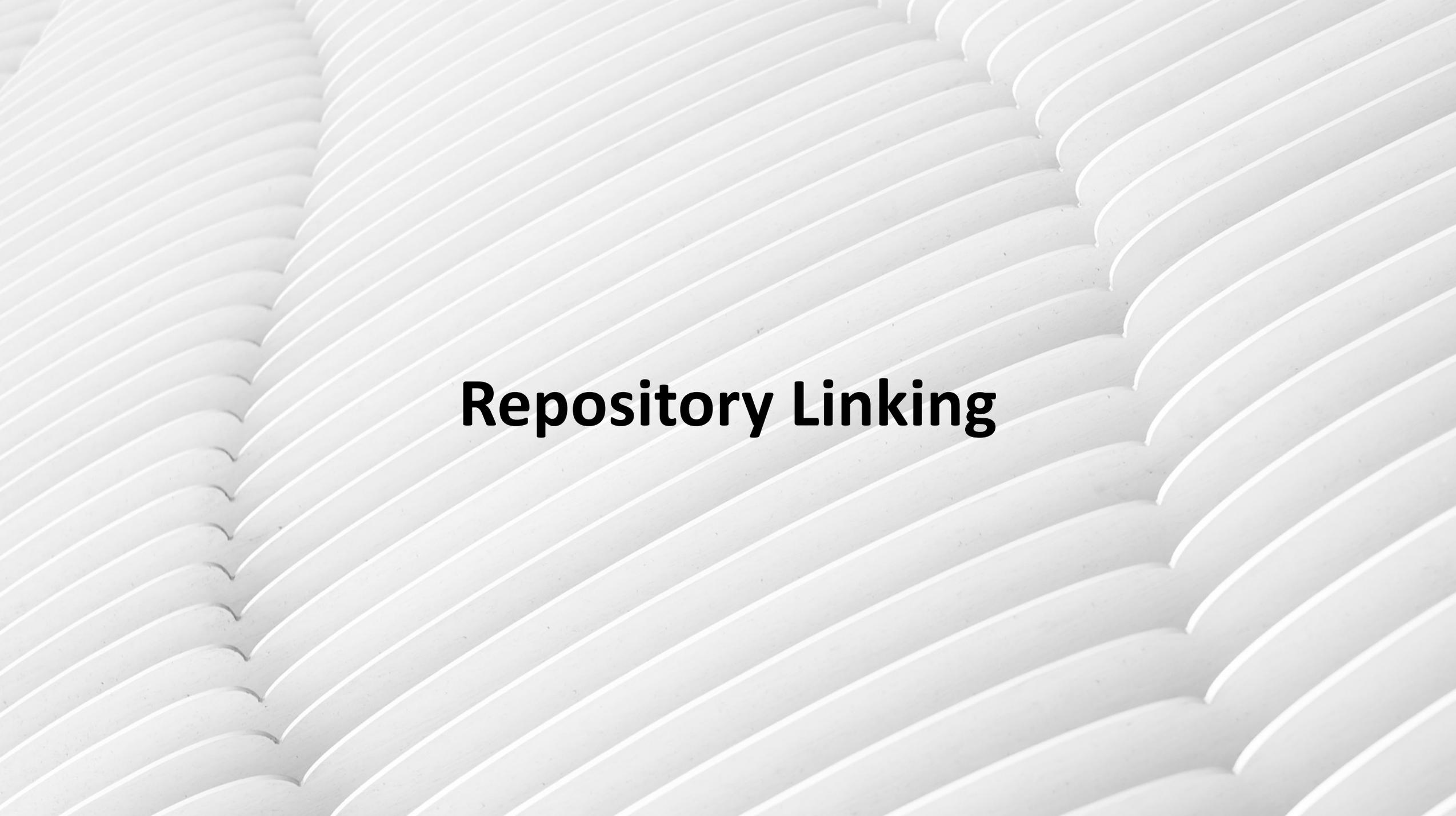


**Partners**



**ScholarOne**



The background of the image consists of the pages of an open book, viewed from a high angle. The pages are arranged in a series of parallel, wavy lines that create a strong sense of depth and movement. The lighting is soft and even, highlighting the texture of the paper and the shadows between the pages. The overall color palette is a range of light grays, from off-white to a slightly darker, muted gray.

# **Repository Linking**

# Repository Linking

Connect your submission to additional content, including supplemental data, figures, code, and more.



*NOTE: the above organizations are illustrative only*



Web of  
Science  
Group

 | A Clarivate Analytics company

Q&A



# Thank you

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**Sven Molter**, [sven.molter@clarivate.com](mailto:sven.molter@clarivate.com)