

Web of Science Research Intelligence Accessibility Conformance Report

International Edition

(Based on VPAT[®] Version 2.5)

Name of Product/Version:

Web of Science Research Intelligence

Report Date:

November 2025

Product Description:

Web of Science Research Intelligence is a transformational, AI-native platform designed to empower research institutions and researchers to accelerate innovation, secure funding, and demonstrate impact. By unifying data and workflows, it streamlines processes and provides full visibility into research outputs and profiles. With powerful scenario modeling, institutions can optimize their research enterprise, build stronger teams. In addition, it enables research institutions and researchers to showcase the societal and institutional impact of their work, and telling a compelling story of success.

Contact Information:

Current customers: submit questions or issues by opening a case using the [Support Portal](#).

Notes:

Evaluation Methods Used:

- TPGI's Color Contrast Analyzer
- Deque's axe DevTools accessibility testing tool
- ANDI (Accessible Name & Description Inspector) tool
- Chrome Developer Tools
- Keyboard-access manual testing and assessment
- NVDA (NonVisual Desktop Access) screen reader.

Scope

This Conformance Report is based upon an evaluation of specific components and is not necessarily exhaustive of all issues. The following pages were part of the focused review and represent the main templates and workflows used throughout the website: Home, Research Intelligence Assistant, Impact Evaluation Assistant, Discover Organization, Organization Details, Discover - Expert Finder, Expert Finder Filter, Discover Emerging Topics, Discover - Funding Opportunities, Funding Opportunities Search Results, Research Performance Summary Report, Societal Impact Report, Saved Funding Searches, Manage Groups, modal dialogs, and Example tables. The evaluation of each web page included the common elements (Header, Footer, Left Navigation) as well as the main content.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.1.1 (Web) 10.1.1.1 (Non-web document) 11.1.1.1.1 (Open Functionality Software) 11.1.1.1.2 (Closed Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	Most information, Non-text content has text alternatives or a text alternate that serves an equivalent purpose. The following exceptions exist: <ul style="list-style-type: none"> Product logo with the text "Web of Science Research Intelligence" has an alt text = "product logo" Clarivate logo at the footer region does not have alt text.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.2.1 (Web) 10.1.2.1 (Non-web document) 11.1.2.1.1 (Open Functionality Software) 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	Not Applicable	Prerecorded audio-only and Video-only files are not present.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.2.2 (Web) 10.1.2.2 (Non-web document) 11.1.2.2 (Open Functionality Software) 11.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	Prerecorded audio-only files are not present.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 	Not Applicable	Prerecorded videos are not present, so audio description is not required.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) <p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	<p>Most information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text.</p> <p>The following exceptions exist:</p> <ul style="list-style-type: none"> The webpage does not contain any semantic headings (<h1>–<h6>), Some of the visual headings not semantically marked hinder navigation for screen reader users. Interactive table (e.g., Impact Evaluation Assistant, Emerging Topics Details, Manage Groups) headers have no visual cue for sortability, reducing discoverability. Combo box lists (e.g., Search fields, Open Menu combo box) do not associate checkboxes with corresponding names programmatically. Content that is visually presented as a list is not marked up as a list Tabular data is visually presented as a table but lacks semantic HTML or ARIA roles (e.g., Discover - Expert Finder, Discover - Emerging Topics, Funding Opportunities Search Results) Instructional text not associated is not programmatically linked to some form field. “View More/View Less” toggle does not inform screen readers about newly revealed content When a user clicks on a link that opens in a new tab or window, the application does not provide any visual or auditory warning
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p>	Supports	<p>The reading and navigation order of most content is logical and intuitive.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 9.1.3.2 (Web) 10.1.3.2 (Non-web document) 11.1.3.2.1 (Open Functionality Software) 11.1.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.3.3 (Web) 10.1.3.3 (Non-web document) 11.1.3.3 (Open Functionality Software) 11.1.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Instructions to operate and/or understand content do not rely on sensory characteristics of components such as shape, color, size, visual location.
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.4.1 (Web) 10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) 	Partially Supports	Color is not used as the only method to convey information, indicate an action, prompt a response, or distinguish visual elements. The following exceptions exist: <ul style="list-style-type: none"> Focus indication relies solely on color, and contrast between focused state and background (e.g.,

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 11.1.4.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		Checkbox and list element in auto populated suggestions in search combo box, Checkbox and list element in open menu combo box, sort dropdown, and element per page)
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	The tested application does not contain audio content that plays automatically for more than 3 seconds.
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.1.1 (Web) 10.2.1.1 (Non-web document) 11.2.1.1.1 (Open Functionality Software) 11.2.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 	Partially Supports	On most pages, all functionality is available using only the keyboard (unless that functionality cannot be accomplished in any known way using a keyboard). If shortcut keys and access keys are present, some may conflict with existing browser and screen reader shortcuts, and some functionality based on custom gestures may not be available when a screen reader is turned on. The following exceptions exist: <ul style="list-style-type: none"> Several actionable elements are not keyboard accessible throughout the web application.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		<ul style="list-style-type: none"> Some of the actionable elements are not keyboard accessible while the screen reader is turned on (e.g., Discover, Report, Saved Items buttons in left navigation). Mouse users can click on any row to open an item from table (e.g., Expert Finder Results, Emerging Topics Details). However, keyboard users cannot perform the same action using Tab and Enter/Space keys. Combo box selections do not consistently select intended elements, creating confusion for assistive tech users (e.g., Open menu Country, Open Menu Organization in Discover - Organization search results). Tooltip content not accessible via keyboard (e.g., Chat view Radio Button, Table View Radio Button, when a user adds a selection in Open Menu section in any page, Research Topics column tooltips in Discover Expert Finder) Links within table (e.g., Emerging Topics Details) cells are not actionable via keyboard.
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.1.2 (Web) 10.2.1.2 (Non-web document) 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) 	Partially Supports	Keyboard focus is mostly not locked or trapped in a particular area, and the user can navigate to and from all navigable elements using only a keyboard. The following exceptions exist: <ul style="list-style-type: none"> When navigating the “Start typing a country name” combo box (only on Discover - Organization), keyboard-only users get stuck after selecting items. The only way to exit is pressing Esc, which incorrectly moves focus to the top of the page instead of continuing logical navigation.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.1.4 (Web) 10.2.1.4 (Non-web document) 11.2.1.4.1 (Open Functionality Software) 11.2.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	If a single character key shortcut exists, then the single character key shortcut can be turned off or remapped, or it is only active when the relevant user interface component is in focus.
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.2.1 (Web) 10.2.2.1 (Non-web document) 11.2.2.1 (Open Functionality Software) 11.2.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	The product provides warning before time expires and gives the user an opportunity to extend the time limit with a simple action, and the user is allowed to extend the time limit.
2.2.2 Pause, Stop, Hide (Level A) Also applies to:	Not Applicable	The web pages do not contain moving, blinking, scrolling, or auto-updating information.

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.2.2 (Web) 10.2.2.2 (Non-web document) 11.2.2.2 (Open Functionality Software) 11.2.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.3.1 (Web) 10.2.3.1 (Non-web document) 11.2.3.1 (Open Functionality Software) 11.2.3.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	The application does not contain any flashing elements, ensuring it does not trigger seizures or physical reactions.
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.4.1 (Web) 10.2.4.1 (Non-web document) – Does not apply 	Partially Supports	No "Skip to main content" link present on the page but user is not required to tab through a large number of elements to get to the main elements.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 11.2.4.1 (Open Functionality Software) – Does not apply 11.2.4.1 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 		
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.4.2 (Web) 10.2.4.2 (Non-web document) 11.2.4.2 (Open Functionality Software) - Does not apply 11.2.4.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	All pages use the same HTML title element, which fails to convey unique page context or purpose.
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.4.3 (Web) 10.2.4.3 (Non-web document) 11.2.4.3 (Open Functionality Software) 11.2.4.3 (Closed Software) 11.8.2 (Authoring Tool) 	Partially Supports	The navigation order of interactive elements (such as links, buttons, or form elements) is logical and preserves meaning and operability for most of the user interface component. The following exceptions exist: <ul style="list-style-type: none"> Upon activating some modal (e.g., Reset filters, Discard changes?, Delete, Share, Create new group) keyboard focus remains on the background content instead of moving into the modal.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		<ul style="list-style-type: none"> For a number of modals, upon closing, keyboard focus resets to the first link on the page instead of returning to the triggering element For a number of tooltips, upon closing, keyboard focus resets to top of page or bottom the page instead of returning to the triggering element Excessive focusable elements in table (e.g., Impact Evaluation Assistant, Emerging Topics Details, Research Performance Summary Report, Societal Impact Report, Manage groups) cells forcing keyboard users to tab through non-interactive cells, creating inefficient navigation. There is a mismatch between visual and screen reader focus on the combo box (e.g., Open Menu Section in Discover - Expert Finder, Discover - Organization), after the first selection, the visually focused element and screen reader announcement do not align, causing confusion. Activating “+ Add New Row” adds content above the button, but focus remains on the button instead of shifting to the new row (Free Text Search section in Advanced Search in Discover – Funding Opportunities)
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.4.4 (Web) 10.2.4.4 (Non-web document) 11.2.4.4 (Open Functionality Software) 11.2.4.4 (Closed Software) 11.8.2 (Authoring Tool) 	Partially Supports	The purpose of the link(s) can be determined from the link text alone or from the link text for most of the user component and its programmatic context. The following exceptions exist: <ul style="list-style-type: none"> Multiple links with identical text lead to different destinations without clear context (e.g., Chat Actions menu button in Research Intelligence)

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		Assistant, View More/View Less button in Funding Opportunities Search Results)
2.5.1 Pointer Gestures (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	All functionalities that can be operated with a pointer can be operated with single-point actions.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.5.2 (Web) 10.2.5.2 (Non-web document) 11.2.5.2 (Open Functionality Software) 11.2.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	For each user interface component that includes a visible text label, the accessible name matches (or includes) the visible text in the label.
2.5.3 Label in Name (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria	Supports	For each user interface component that includes a visible text label, the accessible name matches (or includes) the visible text in the label.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 9.2.5.3 (Web) 10.2.5.3 (Non-web document) 11.2.5.3.1 (Open Functionality Software) 11.2.5.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
2.5.4 Motion Actuation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.5.4 (Web) 10.2.5.4 (Non-web document) 11.2.5.4 (Open Functionality Software) 11.2.5.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Functionality that can be triggered by device motion or user motion detected by a device can be disabled, and the functionality can be operated without using motion.
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.1.1 (Web) 10.3.1.1 (Non-web document) 11.3.1.1.1 (Open Functionality Software) 11.3.1.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 	Supports	The language of each page is correct and can be determined programmatically.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 504.2 (Authoring Tool) 602.3 (Support Docs) 		
<p>3.2.1 On Focus (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.2.1 (Web) 10.3.2.1 (Non-web document) 11.3.2.1 (Open Functionality Software) 11.3.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	When an element receives focus, a change in context (such as a substantial change to the page, the spawning of a pop-up window, or a change in focus) that may disorient the user does not occur.
<p>3.2.2 On Input (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> 9.3.2.2 (Web) 10.3.2.2 (Non-web document) 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	When a user inputs information or interacts with a control, it does not result in a substantial change to the page that could disorient the user unless the user is informed about the change ahead of time.

Criteria	Conformance Level	Remarks and Explanations
3.2.6 Consistent Help (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	The application does not include help mechanisms such as contact support, self-help options, or contextual assistance
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	For most of the form controls where an input error is automatically detected, a text message or alert is provided that identifies the field/control where the error was detected and describes the error. The following exceptions exist: <ul style="list-style-type: none"> Error messages are not announced by screen readers (e.g., "Filters have changed. Select Cancel or Apply", "Search name should be at least 3 characters." in Search Name field of Save your search Modal) Error messages rely solely on visual cues without text descriptions on very few form fields (e.g., Number of entities of Modify and save chart in Impact Evaluation Assistant, Grants edit field in Discover - Expert Finder search results, Free Text Search section in Advanced Search)
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 	Partially Supports	For most of the form controls/input fields requiring user input, labels, instructions, and/or error messages are provided to identify the controls/input fields in the form so that users know what input data is expected. The following exceptions exist: <ul style="list-style-type: none"> The screen reader announcement is confusing on few instances, as it implies the edit field opens a dialog, which is only true for the adjacent date picker button. Some labels of elements are not persistent (always visible on the page), so each element's purpose may be difficult to discover.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 602.3 (Support Docs) 		
3.3.7 Redundant Entry (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	The application does not require users to re-enter previously provided information within the same session
4.1.1 Parsing (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer ‘Supports’ WCAG 2.2 (obsolete and removed) - Does not apply EN 301 549 Criteria <ul style="list-style-type: none"> 9.4.1.1 (Web) 10.4.1.1 (Non-web document) 11.4.1.1.1 (Open Functionality Software) 11.4.1.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata .
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.4.1.2 (Web) 10.4.1.2 (Non-web document) 11.4.1.2.1 (Open Functionality Software) 11.4.1.2.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508	Partially Supports	The name, role, state, and value of most user interface components can be programmatically determined. The following exceptions exist: <ul style="list-style-type: none"> The expanded/collapsed state of sections is not conveyed to screen readers for a number of controls. Role is not conveyed to screen readers for a number of controls. Decorative SVG icons in the left navigation are announced by screen readers despite being decorative

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 		<ul style="list-style-type: none"> • When the drawer expands via the History button (In Research Intelligence Assistant page), the expanded state is not conveyed to assistive technologies • Chat options combo box (e.g., Impact Evaluation Assistant Chart Type) announces redundant Info, provides unclear and verbose announcements instead of something like "Chart type combo box, Bar chart, collapsed." • Sortable Table (e.g., Impact Evaluation Assistant, Discover - Expert Finder, Research Performance Summary Report, Societal Impact Report) headers do not expose button role; screen readers only announce sorting instructions. • Sorting submenus (e.g., Discover - Organization, Discover - Expert Finder, Discover - Emerging Topics, Emerging Topics Details, Funding Opportunities Search Results, Research Performance Summary Report) announces redundant Info, provides unclear and verbose announcements instead of something like "Sort by Relevance combo box, Relevance 1 of 3, collapsed." and fail to convey updated state after selection. • Open Menu Elements Lack Proper Role and State • Close Button Missing Accessible label on some modal (e.g., Highly Cited Papers (Modal)). Screen reader announces it generically as "button." • Tree Elements Organization hierarchy (e.g., Organization Details) items are announced as "tree view name," lacking meaningful context. • Currency Selector Issues (Discover - Funding Opportunities): Incorrectly announced as list instead of button. Missing aria-expanded and aria-

Criteria	Conformance Level	Remarks and Explanations
		<p>haspopup attributes. No descriptive label for control purpose. Focus moves to footer after selection, breaking navigation.</p> <ul style="list-style-type: none"> Interactive Chart Issues (Discover Funding Opportunities): Tooltip content not announced; slices announced as “graphic.” Clickable slices lack role and action info. Pressed/not pressed state not conveyed.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.1.2.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not Applicable	Live multimedia files with audio are not present, so synchronized captions are not required.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria	Not Applicable	Prerecorded multimedia files are not present, so audio descriptions are not required.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 9.1.2.5 (Web) 10.1.2.5 (Non-web document) 11.1.2.5 (Open Functionality Software) 11.1.2.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
1.3.4 Orientation (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.3.4 (Web) 10.1.3.4 (Non-web document) 11.1.3.4 (Open Functionality Software) 11.1.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Orientation of the content is not locked to either landscape or portrait unless a specific orientation is essential for the functionality.
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.3.5 (Web) 10.1.3.5 (Non-web document) 11.1.3.5.1 (Open Functionality Software) 11.1.3.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 	Supports	The purpose of all input fields that collect an individual's personal data are programmatically defined based on the WCAG list of Input Purposes for User Interface Components.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.4.3 (Web) 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.1.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Most of the default content meets minimum contrast requirements.
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.4.4 (Web) 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) 11.1.4.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Partially Supports	Most content is readable and functional when browser zoom is set to 200% of its initial size. The following exceptions exist: <ul style="list-style-type: none"> Saved Items on the left navigation is not visible on the screen. Focus goes to the element, but element is not visible on the screen

Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.4.5 (Web) 10.1.4.5 (Non-web document) 11.1.4.5.1 (Open Functionality Software) 11.1.4.5.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	When content can be presented visually using only text, an image of text is not used to present that text.
1.4.10 Reflow (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.4.10 (Web) 10.1.4.10 (Non-web document) 11.1.4.10 (Open Functionality Software) 11.1.4.10 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Does Not Support	When the page is adjusted to an equivalent width of 320 pixels and content reflows to fit within the viewport, most content or functionality becomes unavailable, so people with low vision who increase the size of text and other content using the browser zoom will not be able to access all of the page's content and/or functionality.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.4.11 (Web) 10.1.4.11 (Non-web document) 11.1.4.11 (Open Functionality Software) 	Supports	Most of the boundaries and indicators of the visual state(s) of each active user component and any graphics required to understand content have a 3:1 color contrast ratio with adjacent color(s) or their background. Note: Some cases reported on 2.4.7 Focus Visible that are closely related to 1.4.11 Non-text Contrast.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 11.1.4.11 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
1.4.12 Text Spacing (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.4.12 (Web) 10.1.4.12 (Non-web document) 11.1.4.12 (Open Functionality Software) 11.1.4.12 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially Supports	The spacing between letters, words, lines of text and paragraphs can be adjusted with no loss of content or functionality for most of the content. The following exceptions exist: <ul style="list-style-type: none"> Applying recommended text spacing values causes text to overlap on few components
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.1.4.13 (Web) 10.1.4.13 (Non-web document) 11.1.4.13 (Open Functionality Software) 11.1.4.13 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	When additional content is triggered by pointer hover or keyboard focus, that additional content can be dismissed and hovered over, and the content persists until the user dismisses it.
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.4.5 (Web) 	Supports	Multiple ways are available to find other pages on the site.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 10.2.4.5 (Non-web document) – Does not apply 11.2.4.5 (Open Functionality Software) – Does not apply 11.2.4.5 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 		
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.4.6 (Web) 10.2.4.6 (Non-web document) 11.2.4.6 (Open Functionality Software) 11.2.4.6 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	Headings and labels for form and interactive controls are informative for most of the elements
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.2.4.7 (Web) 10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 	Partially Supports	It is visually apparent which page element is currently receiving keyboard focus on most of the page, The following exceptions exist: <ul style="list-style-type: none"> Search Fields (e.g., Discover - Organization, Discover - Expert Finder, Discover - Emerging Topics, Discover - Funding Opportunities) Lack Visible

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		<p>Focus. Only a blinking cursor is shown, no outline or border change.</p> <ul style="list-style-type: none"> Focus outline blends with light background, reducing visibility for keyboard and low-vision users on few buttons. No Focus Indicator on Open Menu Section, after adding selections, Open Menu section does not show visible focus. Focus Indicator is missing on some user components (e.g., Previous result, Next Result in Expert Finder Filter search results, Sort button in Discover - Emerging Topics, Emerging Topics Details, and table links on Emerging Topics Details).
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially Supports	<p>Most of the user interface components receive keyboard focus, each component is not entirely hidden due to author-created content.</p> <p>The following exceptions exist:</p> <ul style="list-style-type: none"> When a keyboard user activates the left navigation button (e.g., Discover, Report, Saved Items), the sub-navigation expands as expected. After tabbing through its items, focus moves to the main page while the sub-navigation stays open, partially overlapping. Left navigation can easily be closed with Esc.
2.5.7 Dragging Movements (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	<p>This criterion is not applicable because the application does not include any components or functionality that require dragging movements for interaction.</p>
2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	<p>Interactive elements meet the minimum target size</p>

Criteria	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) – Does not apply 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	The language of each section of content that is different from the default language of the page is correctly identified and can be determined programmatically.
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.2.3 (Web) 10.3.2.3 (Non-web document) – Does not apply 11.3.2.3 (Open Functionality Software) – Does not apply 11.3.2.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	Navigation patterns that are repeated on web pages are presented in the same relative order each time they appear and do not change order when navigating through the site.
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria	Supports	Labels, names, and text alternatives for content that have the same functionality across multiple web pages are consistently identified.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 9.3.2.4 (Web) 10.3.2.4 (Non-web document) – Does not apply 11.3.2.4 (Open Functionality Software) – Does not apply 11.3.2.4 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 		
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.3.3 (Web) 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Supports	If input errors are automatically detected, suggestions are provided in text for correcting the input
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 	Not Applicable	This criterion is not applicable because users do not enter personal, financial, legal, or other sensitive data into the application.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> 11.3.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 		
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	A cognitive function test (such as remembering a password or solving a puzzle) is not required for any step in an authentication process unless either another method is available that does not rely on a cognitive function test; help is available to assist the user in completing the test; or the test is to recognize objects or identify non-text content the user provided to the Web site.
4.1.3 Status Messages (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> 9.4.1.3 (Web) 10.4.1.3 (Non-web document) 11.4.1.3 (Open Functionality Software) 11.4.1.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially Supports	In most cases, status messages can be programmatically determined and presented by assistive technologies without receiving focus. The following exceptions exist: <ul style="list-style-type: none"> Type less than 3 characters on the search field, "Enter minimum of three characters" appears on the dropdown, this information is not conveyed to the screen reader user. When the screen loads, the loading status is not conveyed to screen reader users When a user selects 'Choose a Smart Assistant' or submits a query, a loading indicator appears, and new content is generated. However, screen reader users are not notified of these updates. Dynamic changes such as loading states and new responses are not programmatically conveyed to assistive technologies.

Table 3: Success Criteria, Level AAA

Notes: The product was not assessed for WCAG 2.2 AAA conformance.

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Most functionality is usable without vision. Exceptions are noted in: WCAG 1.1.1, 1.3.1, 1.4.1, 2.1.1, 2.1.2, 2.4.1, 2.4.3, 2.4.4, 3.3.1, 4.1.2, 2.4.7, and 4.1.3
302.2 With Limited Vision	Partially Supports	Most functionality is usable without vision. Exceptions are noted in: WCAG 1.1.1, 1.3.1, 1.4.1, 2.1.1, 2.1.2, 2.4.1, 2.4.3, 2.4.4, 3.3.1, 3.3.2, 4.1.2, 1.4.4, 1.4.10, 1.4.12, and 2.4.11
302.3 Without Perception of Color	Partially Supports	Most functionality is usable without vision. Exceptions are noted in: WCAG 1.4.1, and 3.3.1
302.4 Without Hearing	Partially Supports	Most functionality is usable without vision. Exceptions are noted in: WCAG 1.1.1
302.5 With Limited Hearing	Partially Supports	Most functionality is usable without vision. Exceptions are noted in: WCAG 1.1.1, and 3.3.1
302.6 Without Speech	Supports	No WCAG 2.0 criteria apply
302.7 With Limited Manipulation	Partially Supports	Most functionality is usable without vision. Exceptions are noted in: WCAG 2.1.1, 2.1.2, 2.4.1, 2.4.3, 2.4.4, 4.1.2, and 2.4.7
302.8 With Limited Reach and Strength	Supports	No WCAG 2.0 criteria apply
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Most functionality is usable without vision. Exceptions are noted in: WCAG 1.3.1, 1.4.1,

Criteria	Conformance Level	Remarks and Explanations
		2.1.1, 2.4.1, 2.4.3, 2.4.4, 3.3.1, 3.3.2, 4.1.2, 1.4.10, 1.4.12, 2.4.7, 2.4.11, and 4.1.3

Chapter 4: [Hardware](#)

Notes: not applicable. The criteria in this chapter are not relevant to the product.

Chapter 5: [Software](#)

Notes: Product does not contain non-Web software. See [WCAG 2.x](#) section for WCAG 2.0 Level A and AA success criteria conformance details for Web applications.

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	The application was designed to work with assistive technology, with limitations provided in above WCAG 2.x section.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	Support documentation is available via electronic means through the Help link in the product. If alternate formats of product support documentation are required, we will do our best to accommodate the requested format, at no additional cost. These formats may include ASCII text, large print, and accessible electronic formats.
603 Support Services	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
603.2 Information on Accessibility and Compatibility Features	Supports	An Accessibility Statement is provided for Web of Science Research Intelligence for information on accessibility features and limitations.
603.3 Accommodation of Communication Needs	Supports	Clarivate Support services are available to accommodate the communication needs of users with disabilities. Users can communicate with customer support by phone, email, chat, and contact us through the web form. Staff have experience working with users with disabilities.

EN 301 549 Report

Notes:

Chapter [4: Functional Performance Statements \(FPS\)](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	Most functionality is usable without vision. Exceptions are noted in: WCAG 1.1.1, 1.3.1, 1.4.1, 2.1.1, 2.1.2, 2.4.1, 2.4.3, 2.4.4, 3.3.1, 4.1.2, 2.4.7, and 4.1.3
4.2.2 Usage with limited vision	Partially Supports	Most functionality is usable without vision. Exceptions are noted in: WCAG 1.1.1, 1.3.1, 1.4.1, 2.1.1, 2.1.2, 2.4.1, 2.4.3, 2.4.4, 3.3.1, 3.3.2, 4.1.2, 1.4.4, 1.4.10, 1.4.12, and 2.4.11
4.2.3 Usage without perception of colour	Partially Supports	Most functionality is usable without vision. Exceptions are noted in: WCAG 1.4.1, and 3.3.1
4.2.4 Usage without hearing	Partially Supports	Most functionality is usable without vision. Exceptions are noted in: WCAG 1.1.1
4.2.5 Usage with limited hearing	Partially Supports	Most functionality is usable without vision. Exceptions are noted in: WCAG 1.1.1, and 3.3.1
4.2.6 Usage with no or limited vocal capability	Supports	Our platforms do not require user to generate vocal input.
4.2.7 Usage with limited manipulation or strength	Partially Supports	Most functionality is usable without vision. Exceptions are noted in: WCAG 2.1.1, 2.1.2, 2.4.1, 2.4.3, 2.4.4, 4.1.2, and 2.4.7
4.2.8 Usage with limited reach	Partially Supports	No WCAG 2.0 criteria apply

Criteria	Conformance Level	Remarks and Explanations
4.2.9 Minimize photosensitive seizure triggers	Supports	Our platforms do not include flashing content.
4.2.10 Usage with limited cognition, language or learning	Partially Supports	Most functionality is usable without vision. Exceptions are noted in: WCAG 1.3.1, 1.4.1, 2.1.1, 2.4.1, 2.4.3, 2.4.4, 3.3.1, 3.3.2, 4.1.2, 1.4.10, 1.4.12, 2.4.7, 2.4.11, and 4.1.3
4.2.11 Privacy	Supports	Privacy settings are made available to users in an accessible way.

Chapter [5: Generic Requirements](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not Applicable	
5.1.3.2 Auditory output delivery including speech	Not Applicable	
5.1.3.3 Auditory output correlation	Not Applicable	
5.1.3.4 Speech output user control	Not Applicable	
5.1.3.5 Speech output automatic interruption	Not Applicable	
5.1.3.6 Speech output for non-text content	Not Applicable	
5.1.3.7 Speech output for video information	Not Applicable	
5.1.3.8 Masked entry	Not Applicable	
5.1.3.9 Private access to personal data	Not Applicable	
5.1.3.10 Non-interfering audio output	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
5.1.3.11 Private listening volume	Not Applicable	
5.1.3.12 Speaker volume	Not Applicable	
5.1.3.13 Volume reset	Not Applicable	
5.1.3.14 Spoken languages	Not Applicable	
5.1.3.15 Non-visual error identification	Not Applicable	
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	
5.1.4 Functionality closed to text enlargement	Not Applicable	
5.1.5 Visual output for auditory information	Not Applicable	
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	
5.1.7 Access without speech	Not Applicable	
5.2 Activation of accessibility features	Not Applicable	
5.3 Biometrics	Not Applicable	
5.4 Preservation of accessibility information during conversion	Not Applicable	
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not Applicable	
5.5.2 Operable parts discernibility	Not Applicable	
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Applicable	
5.6.2 Visual status	Not Applicable	
5.7 Key repeat	Not Applicable	
5.8 Double-strike key acceptance	Not Applicable	
5.9 Simultaneous user actions	Not Applicable	

Chapter [6: ICT with Two-Way Voice Communication](#)

Notes: Not applicable. The criteria in this chapter are not relevant to the product.

Chapter [7: ICT with Video Capabilities](#)

Notes: Not applicable. The criteria in this chapter are not relevant to the product.

Chapter [8: Hardware](#)

Notes: Not applicable. The criteria in this chapter are not relevant to the product.

Chapter [9: Web](#) (see [WCAG 2.x section](#))

Notes:

Chapter [10: Non-Web Documents](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See <u>WCAG 2.x</u> section	See information in WCAG 2.x section
10.5 Caption positioning	Not Applicable	
10.6 Audio description timing	Not Applicable	

Chapter [11: Software](#)

Notes: Not applicable. The criteria in this chapter are not relevant to the product.

Chapter [12: Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	The application was designed to work with assistive technology, with limitations provided in above WCAG 2.x section.
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	An Accessibility Statement is provided for Web of Science Research Intelligence for information on accessibility features and limitations
12.2.3 Effective communication	Supports	Clarivate Support services are available to accommodate communication needs of users with disabilities. Users can communicate with customer support by phone, email, chat, contact us web form. Staff have experience working with users with disabilities.
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Legal Disclaimer (Clarivate)

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