

Accessibility Roadmap

Vendor/Product Information

Vendor Name	Clarivate
Product Name	Web of Science Research Intelligence (WoSRI)
Product Version	
Completion Date	December 2025
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Specific Issues

Issue Description	Current Status (Open, Closed, In Progress, Planned)	Remediation Timeline (QX YYYY)	Available Workarounds	Comments
1.1.1 Non-text Content	Planned	Q1 2026		Alternative text is needed for the product logos.
1.3.1 Info and Relationships	Planned	Q2 2026		The product plans to improve heading structure and table markup among other fixes.
1.4.1 Use of Color	Planned	Q4 2026		There is a known limitation where focus relies on color alone, which is planned to be fixed.
2.1.1 Keyboard	Planned	Q1 2026		Several elements are not actionable via keyboard.
2.1.2 No Keyboard Trap	Planned	Q1 2027	The only way to exit is pressing Esc, which incorrectly moves focus to the top of the page instead of continuing logical navigation.	When navigating the "Start typing a country name" combo box (only on Discover - Organization), keyboard-only users get stuck after selecting items.

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<u>2.4.1 Bypass Blocks</u>	Planned	Q1 2027	The user is not required to tab through a large number of elements to get to the main elements.	No "Skip to main content" link present on the page
<u>2.4.3 Focus Order</u>	Planned	Q1 and Q2 2027		Some elements do not exhibit the expected focus behavior. Full description of issues provided in the VPAT.
<u>2.4.4 Link Purpose (In Context)</u>		Q2 2027		Multiple links with identical text lead to different destinations without clear context (e.g., Chat Actions menu button in Research Intelligence Assistant, View More/View Less button in Funding Opportunities Search Results)
<u>3.3.1 Error Identification</u>	Planned	Q2 2027		Most statuses are properly announced. The following announcements are known issues that could cause confusion to screen reader users in knowing the current state: "Filters have changed. Select Cancel or Apply", "Search name should be at least 3 characters." in Search Name field of Save your search Modal

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<u>3.3.2 Labels or Instructions</u>	Planned	Q3 2026		<p>The screen reader announcement is confusing on few instances, as it implies the edit field opens a dialog, which is only true for the adjacent date picker button.</p> <p>Some labels of elements are not persistent (always visible on the page), so each element's purpose may be difficult to discover.</p>
<u>4.1.2 Name, Role, Value</u>	Planned	Q2 and Q3 2026		Full description of known issues provided in VPAT.
<u>1.4.4 Resize text</u>	Planned	Q1 2027		Saved Items on the left navigation is not visible on the screen. Focus goes to the element, but element is not visible on the screen
<u>1.4.10 Reflow</u>	Planned	Q1 2026		When the page is adjusted to an equivalent width of 320 pixels and content reflows to fit within the viewport, most content or functionality becomes unavailable, so people with low vision who increase the size of text and other content using the browser zoom will not be able to access all of the page's content and/or functionality.
<u>1.4.12 Text Spacing</u>	Planned	Q1 2027		Applying recommended text spacing values causes text to overlap on few components
<u>2.4.7 Focus Visible</u>	Planned	Q2 2027		Some elements lack visible focus. Details are provided of items where this known issue occurs in the VPAT.

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2.4.11 Focus Not Obscured (Minimum)	Planned	Q1 2027		When a keyboard user activates the left navigation button (e.g., Discover, Report, Saved Items), the sub-navigation expands as expected. After tabbing through its items, focus moves to the main page while the sub-navigation stays open, partially overlapping. Left navigation can easily be closed with Esc.
4.1.3 Status Messages	Planned	Q2 2026		Some status messages are not announced which could create confusion for screen reader users in knowing the selected state. Specific issues are provided in the VPAT.

Additional Information

Full description of known issues and areas to improve are provided in the VPAT.