ProQuest TDM Studio: Accessibility Conformance Report
(Based on VPAT® Version 2.5)

Name of Product/Version:	ProQuest TDM Studio (February 2024 Version)
Product description:	From healthcare to business to social sciences to humanities, text and data mining is becoming crucial to research in nearly every discipline.
	Empower researchers to uncover new connections and make new discoveries using TDM Studio service, a new solution for text and data mining. From the initial idea to the final output, TDM Studio puts the power of text and data mining directly in the researcher's hands. TDM Studio unlocks a vast collection of current and historical ProQuest content (including news, journals dissertations and theses, primary sources and more) for text and data mining. The ability to upload a researcher's content and combine it with ProQuest content enables the use of diverse content sources.
	With TDM Studio, researchers have the flexibility to use their preferred methods created from open-source programming languages like R and Python – along with methods provided by ProQuest – for analysis and visualization.
Date prepared:	February 2024
Contact information:	email.technicalsupport@proquest.com
Evaluation methods used:	Methods and tools:
	• Deque aXe accessibility testing tool
	• WebAim's WAVE (Web Accessibility Evaluation tool)
	• Color Contrast Analyzer tool
	• VoiceOver/NVDA (NonVisual Desktop Access) screen-reader utility
	• Keyboard-access manual testing and assessment
	• High Contrast Chrome extension

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Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A: Yes Level AA: Yes Level AAA: No
Web Content Accessibility Guidelines 2.1	Level A: Yes Level AA: Yes Level AAA: No
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) *AND* EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.

- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.2 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations

1.1.1 Non-text Content (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.1.1.1 (Web)
    ● 10.1.1.1 (Non-web document)
    ● 11.1.1.1.1 (Open Functionality Software)
    ● 11.1.1.1.2 (Closed Functionality Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Partially Supports	**Exceptions**
		    ● Visualization geographic analysis, count bubbles only communicated the count but not the location
		    ● Visualization sentiment graph is only available visually, lines are not labeled
		
		Conformance determined with keyboard, WAVE toolbar, looking at source code, and product use.

1.2.1 Audio-only and Video-only (Prerecorded) (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.1.2.1 (Web)
    ● 10.1.2.1 (Non-web document)
    ● 11.1.2.1.1 (Open Functionality Software)
    ● 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Not Applicable	TDM Studio does not include any audio or video content.

1.2.2 Captions (Prerecorded) (Level A)
Also applies to:
EN 301 549 Criteria
   • 9.1.2.2 (Web)
   • 10.1.2.2 (Non-web document)
   • 11.1.2.2 (Open Functionality Software)
   • 11.1.2.2 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Not Applicable	TDM Studio does not include any audio or video content.

1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)
Also applies to:
EN 301 549 Criteria
   • 9.1.2.3 (Web)
   • 10.1.2.3 (Non-web document)
   • 11.1.2.3.1 (Open Functionality Software)
   • 11.1.2.3.2 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Not Applicable	TDM Studio does not include any audio or video content.

1.3.1 Info and Relationships (Level A)
Also applies to:
EN 301 549 Criteria
• 9.1.3.1 (Web)
• 10.1.3.1 (Non-web document)
• 11.1.3.1.1 (Open Functionality Software)
• 11.1.3.1.2 (Closed Software)
• 11.8.2 (Authoring Tool)
• 12.1.2 (Product Docs)
• 12.2.4 (Support Docs)
Revised Section 508
• 501 (Web)(Software)
• 504.2 (Authoring Tool)
• 602.3 (Support Docs)
	Partially Supports	The site employs the following to support this:
		• labels/ids with form elements
		• markup for lists & headings
		• CSS to control the visual presentation of text
		Correct use of semantic markup (bold, italics, etc.)
		
		Exceptions
		• There are some cases of multiple H1 tags
		• Form label not present for:
		
		   Choose publications
		   • Search input
		   • Search button
		   • Check boxes
		
		Conformance determined with keyboard, WAVE toolbar, looking at source code, and product use.

1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	NVDA reads TDM Studio pages in a top-down, left-right sequence—reflective of the desired reading order. Conformance determined with NVDA, keyboard, WAVE toolbar, looking at source code, and product use.
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Neither instructions for accessing content or functionality elements/components depend on sensory characteristics of shape, size, visual location, orientation, or sound. Conformance determined with NVDA, keyboard, WAVE toolbar, looking at source code, and product use.

1.4.1 Use of Color (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.1.4.1 (Web)
    ● 10.1.4.1 (Non-web document)
    ● 11.1.4.1 (Open Functionality Software)
    ● 11.1.4.1 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Partially Supports	Color is used to enhance usability by drawing attention to certain areas of the screen, like navigation. Color is never the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
		Conformance determined with WAVE toolbar and product use.
		
		Exceptions
		    • Visualization sentiment graph lines are not labeled

1.4.2 Audio Control (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.1.4.2 (Web)
    ● 10.1.4.2 (Non-web document)
    ● 11.1.4.2 (Open Functionality Software)
    ● 11.1.4.2 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Not Applicable	TDM Studio does not include any audio or video content.

2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria	Partially Supports	The product is partially designed for keyboard access. With the cursor in the browser address bar, the user can partially tab through the interactive elements—links, form controls, etc.—on the page.

2.1.1 Keyboard (Level A)
Also applies to:
EN 301 549 Criteria
- 9.2.1.1 (Web)
- 10.2.1.1 (Non-web document)
- 11.2.1.1.1 (Open Functionality Software)
- 11.2.1.1.2 (Closed Software)
- 11.8.2 (Authoring Tool)
- 12.1.2 (Product Docs)
- 12.2.4 (Support Docs)

Revised Section 508
- 501 (Web)(Software)
- 504.2 (Authoring Tool)
- 602.3 (Support Docs)

Partially Supports

The product is partially designed for keyboard access. With the cursor in the browser address bar, the user can partially tab through the interactive elements—links, form controls, etc.—on the page.

Exceptions

Workbench Page

- Question bubble next to Open JN
- Question bubbles next to table column headings

Find content

- Search button
- Show selected link

Create dataset

- Show query link

Data Visualization dashboard
- Help icon
- Help icon modal
- My Projects table
- "show/hide details"
- "Open geographic analysis" and "Open Topic Modeling" buttons.
- Export menu

		Geographic analysis • to "select dashboard in header. • Help icon • Help icon modal • article drawer Sentiment analysis • Emotion checkboxes • Help bubble Topic analysis • Question bubble next to number of topics dropdown Conformance determined with WAVE toolbar, reviewing source, and product use.
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	There is no keyboard trap in TDM Studio. Conformance determined with WAVE toolbar and product use.

2.1.4 Character Key Shortcuts (Level A 2.1 only)
Also applies to:
EN 301 549 Criteria
    ● 9.2.1.4 (Web)
    ● 10.2.1.4 (Non-web document)
    ● 11.2.1.4.1 (Open Functionality Software)
    ● 11.2.1.4.2 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Supports	TDM does not support keyboard shortcuts within the UI.
		
		Conformance determined by observation and product use.

2.2.1 Timing Adjustable (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.2.2.1 (Web)
    ● 10.2.2.1 (Non-web document)
    ● 11.2.2.1 (Open Functionality Software)
    ● 11.2.2.1 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Supports	TDM Studio does not require timed responses.
		
		Conformance determined by observation and product use.

2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	TDM Studio does not implement or feature any UI elements or content that causes or necessitates moving, blinking, scrolling, or auto-updating information. No pausing, stopping, or hiding is required. Conformance determined by observation and product use.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	TDM Studio does not implement any flash, flashing, or flash-like experience. Conformance determined by observation and product use.

2.4.1 Bypass Blocks (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.2.4.1 (Web)
    ● 10.2.4.1 (Non-web document) – Does not apply
    ● 11.2.4.1 (Open Functionality Software) – Does not apply
    ● 11.2.4.1 (Closed Software) – Does not apply
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software) – Does not apply to non-web software
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs) – Does not apply to non-web docs
	Partially Supports	**Exceptions**
		    Skip to content link is not provided for search results filters
		
		Conformance determined by observation, keyboard, WAVE, and product use.

2.4.2 Page Titled (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.2.4.2 (Web)
    ● 10.2.4.2 (Non-web document)
    ● 11.2.4.2 (Open Functionality Software) - Does not apply
    ● 11.2.4.2 (Closed Software) – Does not apply
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Partially supports	Pages have meaningful and descriptive titles.
		
		Exceptions
		• Pages in Visualization part of interface share the same page title.
		
		Determined by manual checks and product use.

2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Support	Elements are presented in a logical and intuitive order. Conformance determined by observation, keyboard, and product use.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Link purpose is clear in context, across TDM Studio. Conformance determined by observation, keyboard, and product use.

2.5.1 Pointer Gestures (Level A 2.1 only)
Also applies to:
EN 301 549 Criteria
    ● 9.2.5.1 (Web)
    ● 10.2.5.1 (Non-web document)
    ● 11.2.5.1 (Open Functionality Software)
    ● 11.2.5.1 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Supports	No pointer gestures are employed in TDM Studio.
		
		Conformance determined by observation and product use.

2.5.2 Pointer Cancellation (Level A 2.1 only)
Also applies to:
EN 301 549 Criteria
    ● 9.2.5.2 (Web)
    ● 10.2.5.2 (Non-web document)
    ● 11.2.5.2 (Open Functionality Software)
    ● 11.2.5.2 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Supports	Actions are executed on the "up-event"
		
		Conformance determined by observation and product use.

2.5.3 Label in Name (Level A 2.1 only)
Also applies to:
EN 301 549 Criteria
    ● 9.2.5.3 (Web)
    ● 10.2.5.3 (Non-web document)
    ● 11.2.5.3.1 (Open Functionality Software)
    ● 11.2.5.3.2 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Supports	Components' visually displayed labels are equivalent to their accessible names
		
		Conformance level reflects consultation with technical staff.

2.5.4 Motion Actuation (Level A 2.1 only)
Also applies to:
EN 301 549 Criteria
    ● 9.2.5.4 (Web)
    ● 10.2.5.4 (Non-web document)
    ● 11.2.5.4 (Open Functionality Software)
    ● 11.2.5.4 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Supports	Motion controls are not employed in TDM Studio.
		
		Conformance level reflects consultation with technical staff.

3.1.1 Language of Page (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.3.1.1 (Web)
    ● 10.3.1.1 (Non-web document)
    ● 11.3.1.1.1 (Open Functionality Software)
    ● 11.3.1.1.2 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Supports	Language is declared for each page in TDM.
		
		Conformance determined by source code review.

3.2.1 On Focus (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.3.2.1 (Web)
    ● 10.3.2.1 (Non-web document)
    ● 11.3.2.1 (Open Functionality Software)
    ● 11.3.2.1 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Supports	UI components such as form controls do not change user or page context when they receive focus.
		
		Conformance determined by WAVE, observation, keyboard, and product use.

3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	No change of context observed in relation to changing the setting/state of any interface component, such as a form control, checkbox, text input, or drop-down. Conformance determined by observation, keyboard, and product use.
3.2.6 Consistent Help (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Help & Learn option is available in consistent location throughout the interface. Help bubble are available in certain areas (e.g. column headers, Jupyter Notebook button)
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Appropriate error messaging displays when the user attempts to save/continue with required fields left empty, or when entered values violate valid entry rules Conformance determined by observation and product use.

3.3.2 Labels or Instructions (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.3.3.2 (Web)
    ● 10.3.3.2 (Non-web document)
    ● 11.3.3.2 (Open Functionality Software)
    ● 11.3.3.2 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Supports	TDM Studio provides inline instructions or text to help the user understand intended input or required format, as appropriate/deemed desirable.
		
		Conformance determined by observation and product use.

3.3.7 Redundant Entry (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	User can select previous used username to log in. There is no other previously entered information that is required to be entered again.

4.1.1 Parsing (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.4.1.1 (Web)
    ● 10.4.1.1 (Non-web document)
    ● 11.4.1.1.1 (Open Functionality Software)
    ● 11.4.1.1.2 (Closed Software) – Does not apply
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Supports	Pages conform to HTML standards. No broken or incomplete tags or incorrectly nested tags noted.
		
		Conformance determined by observation, keyboard, and product use.

4.1.2 Name, Role, Value (Level A)
Also applies to:
EN 301 549 Criteria
    ● 9.4.1.2 (Web)
    ● 10.4.1.2 (Non-web document)
    ● 11.4.1.2.1 (Open Functionality Software)
    ● 11.4.1.2.2 (Closed Software) – Not required
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508
    ● 501 (Web)(Software)
    ● 504.2 (Authoring Tool)
    ● 602.3 (Support Docs)
	Partially Supports	Pages conform to HTML standards which should make all components available to assistive technologies.
		
		Exceptions
		
		Visualization pages
		• Visualization export data control doesn't communicate control type
		Sentiment analysis
		• Select emotions checkboxes
		
		Conformance determined by WAVE, observation, source review, and product use.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	TDM Studio does not include any audio or video content.
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	TDM Studio does not include any audio or video content.
1.3.4 Orientation (Level AA 2.1 only) Also applies to:	Partially supports	See **1.4.10 Reflow** (Level AA 2.1 only)

EN 301 549 Criteria • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		This was confirmed through manual visual confirmation.
1.3.5 Identify Input Purpose (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5.1 (Open Functionality Software) • 11.1.3.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Does not support	There is no autocomplete attribute at this time added to programmatically identify the purpose of form input fields on the sign in page. • Conformance determined by observation and product use.
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Partially Supports	Conformance determined with Colour Contrast Analyzer. Browser zoom to 200% does not cause loss of content or functionality. **Exceptions** Datasets • Status: Ready for Jupyter, Preparing… • Show details Choose Databases

• 602.3 (Support Docs)		• Database description text next to database name Visualization Dashboard • "Show actions/Hide actions" does not support contrast standards
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	**Exceptions** See **1.4.10 Reflow** (Level AA 2.1 only)
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Supports	• The TDM Studio logo image includes the words that brand the product. • Button labels are included as part of button images.

● 602.3 (Support Docs)		
1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria ● 9.1.4.10 (Web) ● 10.1.4.10 (Non-web document) ● 11.1.4.10 (Open Functionality Software) ● 11.1.4.10 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially Supports	Site is partially responsive, break points had been added for <599px, <960px, and minimum 1280px to 1919px. **Exceptions** ● Choose databases (bidirectional scroll) ● Find content (bidirectional scroll) ● Visualization search content ● Visualization projects – visualization methods (text overlap) Conformance level reflects consultation with technical staff.
1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: EN 301 549 Criteria ● 9.1.4.11 (Web) ● 10.1.4.11 (Non-web document) ● 11.1.4.11 (Open Functionality Software) ● 11.1.4.11 (Closed Software) ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Conformance determined with Color contrast analyzer and aXe.

1.4.12 Text Spacing (Level AA 2.1 only)
Also applies to:
EN 301 549 Criteria
    ● 9.1.4.12 (Web)
    ● 10.1.4.12 (Non-web document)
    ● 11.1.4.12 (Open Functionality Software)
    ● 11.1.4.12 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Supports	No loss of content or functionality occurs by setting increased line height, paragraph spacing, letter and word spacing.
		
		Conformance determined with product use and observation.

1.4.13 Content on Hover or Focus (Level AA 2.1 only)
Also applies to:
EN 301 549 Criteria
    ● 9.1.4.13 (Web)
    ● 10.1.4.13 (Non-web document)
    ● 11.1.4.13 (Open Functionality Software)
    ● 11.1.4.13 (Closed Software)
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Supports	Content that shows up on hover or focus, such as tooltips, is dismissible, persistent and does not disappear when you move over them after they appear.
		
		Conformance determined with product use and observation.

2.4.5 Multiple Ways (Level AA)
Also applies to:
EN 301 549 Criteria
    ● 9.2.4.5 (Web)
    ● 10.2.4.5 (Non-web document) – Does not apply
    ● 11.2.4.5 (Open Functionality Software) – Does not apply
    ● 11.2.4.5 (Closed Software) – Does not apply
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
	Supports	• Top navigation tabs and page links provides access to site pages as appropriate when signed in as a student or administrator.
		• Many site pages display in-line links to other pages, in addition to top or side navigation.
		
		Conformance determined by observation and product use.

Revised Section 508
   • 501 (Web)(Software) – Does not apply to non-web software
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs) – Does not apply to non-web docs		

2.4.6 Headings and Labels (Level AA)
Also applies to:
EN 301 549 Criteria
   • 9.2.4.6 (Web)
   • 10.2.4.6 (Non-web document)
   • 11.2.4.6 (Open Functionality Software)
   • 11.2.4.6 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Supports	Descriptive headings and labels have been used throughout the interface. For instance, on pages that display documents, the page title conveys the [Document title – site name]. The document title is the main heading.
		
		Determined by observation, WAVE, and product use.

2.4.7 Focus Visible (Level AA)
Also applies to:
EN 301 549 Criteria
   • 9.2.4.7 (Web)
   • 10.2.4.7 (Non-web document)
   • 11.2.4.7 (Open Functionality Software)
   • 11.2.4.7 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
	Supports	• TDM Studio provides obvious visual feedback as the user tabs through interactive components on site pages. As a component receives focus, either highlighting or outlining communicate that visually to the user.
		
		Conformance determined by observation and product use.

● 602.3 (Support Docs)		
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Focus is not obscured Conformance determined by observation and product use.
2.5.7 Dragging Movements (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	There is no functionality that relies only on dragging. Conformance determined by observation and product use.
2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially supports	**Exceptions** Datasets help bubbles Export radio buttons Conformance determined by WAVE plugin, observation and product use.
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria ● 9.3.1.2 (Web) ● 10.3.1.2 (Non-web document) ● 11.3.1.2 (Open Functionality Software) – Does not apply ● 11.3.1.2 (Closed Software) – Does not apply ● 11.8.2 (Authoring Tool) ● 12.1.2 (Product Docs) ● 12.2.4 (Support Docs) Revised Section 508 ● 501 (Web)(Software) ● 504.2 (Authoring Tool) ● 602.3 (Support Docs)	Supports	In rare cases, the content may include text that is in a different language than the primary language of document. The site is not coded to identify changes to language in the content. Conformance determined by observation and product use.
3.2.3 Consistent Navigation (Level AA) Also applies to:	Supports	Appropriate, consistent navigation is available when a user is logged in. The navigation is

EN 301 549 Criteria
   • 9.3.2.3 (Web)
   • 10.3.2.3 (Non-web document) – Does not apply
   • 11.3.2.3 (Open Functionality Software) – Does not apply
   • 11.3.2.3 (Closed Software) – Does not apply
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508
   • 501 (Web)(Software) – Does not apply to non-web software
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs) – Does not apply to non-web docs
		tailored to the user role: Administrator, Student, or Super User (internal ProQuest Support users).
		
		Conformance determined by observation and product use.

3.2.4 Consistent Identification (Level AA)
Also applies to:
EN 301 549 Criteria
   • 9.3.2.4 (Web)
   • 10.3.2.4 (Non-web document) – Does not apply
   • 11.3.2.4 (Open Functionality Software) – Does not apply
   • 11.3.2.4 (Closed Software) – Does not apply
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508
   • 501 (Web)(Software) – Does not apply to non-web software
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs) – Does not apply to non-web docs
	Supports	• TDM Studio aims to label or acknowledge the same interface element the same way, in the same manner wherever it displays or is referenced.
		
		• Conformance determined by observation and product use.

3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.3 (Web) 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	- Error messaging attempts to clearly advise the user about the nature of the problem and what action they need to, or can, take. - Conformance determined with product use and observation. **Exceptions** - Dataset details page fields are not semantically identified as invalid - Create account password field is not semantically identified as invalid
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.3.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not Applicable	- The user does not encounter any of the following kinds of issues in TDM Studio: legal, financial, data, user test responses. - Conformance determined with product use and observation.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Cognitive tests are not required in any of authentication steps

4.1.3 Status Messages (Level AA 2.1 only)
Also applies to:
EN 301 549 Criteria
    ● 9.4.1.3 (Web)
    ● 10.4.1.3 (Non-web document)
    ● 11.4.1.3 (Open Functionality Software)
    ● 11.4.1.3 (Closed Software) – Does not apply
    ● 11.8.2 (Authoring Tool)
    ● 12.1.2 (Product Docs)
    ● 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Partially Supports	When notifications appear on the screen, but do not command focus, they are announced to users of assistive software.
		
		Exceptions
		    ● Create password field doesn't communicate which criteria has been met non-visually
		    ● Number of results changes is not communicated non-visually
		
		Conformance determined with product use and observation.

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Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	**Exceptions** • Keyboard is not fully supported, mainly Visualization portion of interface • Some information is only available visually Conformance determined with manual keyboard testing, Color Contrast Analyzer, aXe, NVDA screen reader, and observation.
302.2 With Limited Vision	Partially Supports	**Exceptions** • Zoomed in version is not fully supported This product is coded to work with screen readers and other assistive technologies. In addition, text size can be adjusted through standard browser functionality. Compliance of this standard was validated using screen readers (listed above) and manual keyboard checks.
302.3 Without Perception of Color	Partially Supports	**Exceptions**

		• Some information is only available with color • There are a few areas with low contrast Color is used to enhance usability by drawing attention to certain areas of the screen. Color is never the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. • If needed, the product's CSS can be overridden using the browser. Compliance of this standard was validated using manual visual checks.
302.4 Without Hearing	Not Applicable	• TDM Studio does not provide any audio or video content, playback, or feedback. • Conformance determined with product use, and observation.
302.5 With Limited Hearing	Not Applicable	• User hearing is not required to search, browse, or use features that are available in the product. • TDM Studio does not provide any audio or video content, playback, or feedback. • This standard was evaluated using manual auditory checks.
302.6 Without Speech	Not Applicable	• User speech is not required to use the product.

		• Compliance of this standard was validated using manual visual checks.
302.7 With Limited Manipulation	Partially Supports	The product is partially designed for keyboard access. With the cursor in the browser address bar, the user can partially tab through the interactive elements—links, form controls, etc.—on the page. **Exceptions** See exceptions noted in WCAG sections 2.1.1, 2.4.1, 2.4.3 Compliance of this standard was validated using manual keyboard and visual checks.
302.8 With Limited Reach and Strength	Partially supports	ceptions • Many elements are not accessible via keyboard. See exceptions noted in standard 2.1.1. Compliance of this standard was validated using manual keyboard and visual checks.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	The product provides features that make its use by individuals with limited cognitive, language, and learning abilities simpler and easier.

		For example:
		• Audio does not automatically play on load, minimizing distractions. • Form fields are presented in a standard, consistent way across the product. • Form elements are properly labeled. Compliance of this standard was validated using manual visual checks.

Chapter 4: Hardware

Notes: Not applicable for a web software application. Chapter 4 removed.

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	n/a	TDM Studio does not interfere with accessibility features that are available through the user's operating system or browser. For example, users can use high contrast mode, text resize, and speech output. Compliance of this standard was validated using manual checks.
502.2.2 No Disruption of Accessibility Features	n/a	TDM Studio does not disrupt accessibility features that are defined in the platform documentation as accessibility features. Compliance of this standard was validated through manual checks.

502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Partially Supports	**Exceptions** • A few controls don't have sematic information about their role Attributes for role, state/s, boundary, name and other properties for all standard and custom user interface controls are programmatically determinable. Compliance of this standard was validated using screen readers (listed above) and developer tools.
502.3.2 Modification of Object Information	Supports	States and properties that can be set by the user are capable of being set programmatically, including through assistive technology. For example, users are able to change focus and expand and collapse panels using a keyboard only. The state of the object is announced through assistive technology. Compliance of this standard was validated using screen readers (listed above) and keyboard checks.
502.3.3 Row, Column, and Headers	Partially supports	Data tables are not used as part of the application. As new content is added, data tables may be included with the content. While we encourage our publishing partners to supply properly marked up content, as a practice, we do not generally alter provided content at this level. This standard was evaluated using manual visual checks.

		Exceptions See exceptions noted in WCAG sections 1.3.1
502.3.4 Values	Supports	The current values available for a user input control can be programmatically determined. For example, a screen reader will read out the values in a drop-down menu, checkbox options, and radio buttons. Compliance of this standard was validated using screen readers (listed above) and keyboard checks.
502.3.5 Modification of Values	Supports	Values that can be set by the user can be set programmatically, including through assistive technology. Compliance of this standard was validated using screen readers (listed above) and keyboard checks.
502.3.6 Label Relationships	Partially Supports	**Exceptions** • Some controls don't have accessible labels All forms have been coded with the necessary mark-up (e.g., using labels / ids, fieldsets, etc.) to make them accessible to assistive technologies.

		Text labels identify all form fields. Label / ids and other accessible code necessary for screen readers are associated with all form elements. Compliance of this standard was validated using WAVE and manual visual checks.
502.3.7 Hierarchical Relationships	Partially supports	Hierarchical (parent-child) relationships are programmatically determinable. For example, when tabbing to a dropdown, assistive technology will announce how many items it contains. **Exceptions** See exceptions noted in WCAG sections 1.3.1 Compliance of this standard was validated using screen readers (listed above) and manual checks.
502.3.8 Text	n/a	Standard HTML code is used for displaying text on the screen used. Text styling is controlled through cascading style sheets. Compliance of this standard was validated using manual visual checks.
502.3.9 Modification of Text	n/a	The product is primarily static text; it does not allow users to set attributes of the text. Users are able to insert text into search fields and forms. This text can be modified using assistive technology.

		Compliance of this standard was validated using manual visual checks
502.3.10 List of Actions	Partially Supports	**Exceptions** Some controls don't provide sufficient information Where relevant, the product's UI components provide a list of actions programmatically determinable by assistive technologies. Compliance of this standard was validated using screen readers (listed above) and manual keyboard checks.
502.3.11 Actions on Objects	Supports	This product is coded in a way to allow assistive technologies (AT) to programmatically execute available actions on objects. Compliance of this standard was validated with using screen readers (listed above) and manual keyboard checks.
502.3.12 Focus Cursor	Supports	The current input focus can be discerned by assistive technology (using standard html code for forms, etc.). This standard was evaluated using screen readers (listed above).
502.3.13 Modification of Focus Cursor	Supports	Users are able to modify the location of focus (for user focusable controls), the text insertion point (caret) when a caret exists, and change selection attributes of objects (when text and items can be selected by the user).

		This standard was evaluated using screen readers (listed above).
502.3.14 Event Notification	Supports	This product is coded in a way to notify assistive technologies (AT) of events relevant to user interactions, including but not limited to changes in the component's state(s), value, name, description, or boundary. This standard was evaluated using screen readers (listed above).
502.4 Platform Accessibility Features	Supports	The product does not interfere with system features to: • Enable sequential entry of multiple (chorded) keystrokes (Section 9.3.3) • Provide adjustment of delay before key acceptance (Section 9.3.4) • Provide adjustment of same-key double-strike acceptance (Section 9.3.5) • Provide screen reader support. In addition, a text-to-speech feature is available on document pages. It is an optional feature that can be enabled in the customer's account. (Section 10.6.9) This standard was evaluated using screen readers (listed above), manual keyboard checks, and manual visual checks.
503 Applications	Heading cell – no response required	Heading cell – no response required

503.2 User Preferences	Supports	The CSS style sheet can be overridden in the product using the browser settings. Compliance of this standard was validated using manual visual checks.
503.3 Alternative User Interfaces	n/a	TDM Studio does not provide any alternative user interface that functions as an assistive technology.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	n/a	Wherever video content contains closed captions, caption controls are provided. See NOTE at 1.2.1.
503.4.2 Audio Description Controls	n/a	TDM Studio does not include any audio or video content. See NOTE at 1.2.1.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See WCAG 2.0 section	See information in WCAG section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Does not support	TDM Studio does not allow for user-authoring of content.
504.2.2 PDF Export	Does not support	TDM Studio does not allow for user-authoring of content.
504.3 Prompts	Does Not Support	TDM Studio does not allow for user-authoring of content.
504.4 Templates	Does Not support	TDM Studio does not allow for user-authoring of content.

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	n/a	An Accessibility help page is available in the Help section, which can be accessed from all pages. This help page includes useful information on: • Navigation • Using the Tab key • Skip navigation • Changing text size and color An Accessibility page is also provided, which includes links to accessibility compliance statements.
602.3 Electronic Support Documentation	n/a	Support documentation is available in HTML format through the product's help documentation and the ProQuest Support Center. The content of the support documentation can be accessed with assistive technology.
602.4 Alternate Formats for Non-Electronic Support Documentation	n/a	Product support documentation is provided online through the product's help system and through the Support Center area of the ProQuest's corporate site.

		This documentation can be accessed online or printed. End-users can also contact customer support (by phone, email, chat, or through the Contact Us web form) to request any further help. If alternative formats of product support documentation are required, we will do our best to accommodate the requested format, at no additional charge. These formats may include ASCII text, large print, and accessible electronic formats.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	An Accessibility help page is available in the Help section, which can be accessed from all pages. This help page includes useful information on: • Navigation • Using the Tab key • Skip navigation • Changing text size and color An Accessibility page is also provided, which includes links to accessibility compliance statements.
603.3 Accommodation of Communication Needs	Supports	Support services are available to accommodate the communication needs of end users with disabilities.

		Users can communicate with customer support via: • Phone • Email • Chat • Contact Us web form Support services have experience working with end users with disabilities.

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This Accessibility Conformance Report represents the specific release of the product described, as of the date of this document. Notwithstanding the information contained in the Accessibility Conformance Report, if use of the product is subject to a license agreement, the terms and conditions of the product's license agreement remain in full force and effect, including any limitation of liability and disclaimer of warranties provisions.