# ProQuest Supreme Court Insight
# Accessibility Conformance Report

# International Edition

**(Based on VPAT® Version 2.4)**

**Name of Product/Version:** Supreme Court Insight

## Report Date: August 2024

## Product Description:

*Supreme Court Insight* is an online collection of full opinions from Supreme Court argued cases, including per curiam decisions. Includes dockets, petitions for writ of certiorari, petitioner and respondent briefs, joint appendices and amicus briefs. Transcripts of oral arguments dating back to 1955 are also included. Content associated with each case is compiled on a dynamic page organized to facilitate understanding of the judicial process, and is also retrievable on a document by document basis. *Supreme Court Insight* offers links from case-specific records to *Legislative Insight* and *Regulatory Insight* for entitled customers.

## Contact Information:

email.technicalsupport@proquest.com

## Evaluation Methods Used:

- Color Contrast Analyzer

- High Contrast Chrome extension

- Keyboard-access manual testing and assessment

_____

- NVDA (NonVisual Desktop Access) screen-reader utility
- WebAim's WAVE (Web Accessibility Evaluation tool)

# Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|---|---|
| Web Content Accessibility Guidelines 2.0 | Level A (Yes) <br> Level AA (Yes) <br> Level AAA (No) |
| Web Content Accessibility Guidelines 2.1 | Level A (Yes) <br> Level AA (Yes) <br> Level AAA (No) |
| Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018 | (Yes) |
| EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11) | (No) |

# Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

# WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549:  Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

# Table 1: Success Criteria, Level A

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.1.1 Non-text Content** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br><ul><li>9.1.1.1 (Web)</li><li>10.1.1.1 (Non-web document)</li><li>11.1.1.1.1 (Open Functionality Software)</li><li>11.1.1.1.2 (Closed Functionality Software)</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508<br><ul><li>501 (Web)(Software)</li><li>504.2 (Authoring Tool)</li><li>602.3 (Support Docs)</li></ul> | Partially Supports | Most non-text content in the product has appropriate alt text where the image or non-text content is important to the understanding of the content.<br><br>**Exceptions:**<ul><li>On the homepage, the main decorative image should be hidden from screen readers.</li><li>On the results page, decorative icons (email, print, modify search) should be hidden from screen readers.</li><li>On the results page, alt text is missing for the (+ / - ) expand/collapse buttons for filter subsections.</li><li>On the results page, the check icon in the checkboxes next to each result is read out as "A" and should instead be hidden from screen readers.</li></ul>Conformance verified through WAVE plug-in in Chrome browser, NVDA screen reader, and visual inspection of code. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.2.1 Audio-only and Video-only (Prerecorded)** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.1.2.1 (Web)<br>• 10.1.2.1 (Non-web document)<br>• 11.1.2.1.1 (Open Functionality Software)<br>• 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Not Applicable | There are no audio or video captions |
| **1.2.2 Captions (Prerecorded)** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.1.2.2 (Web)<br>• 10.1.2.2 (Non-web document)<br>• 11.1.2.2 (Open Functionality Software)<br>• 11.1.2.2 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Not Applicable | There are no audio or video captions |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.2.3 Audio Description or Media Alternative (Prerecorded)** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.1.2.3 (Web)<br>• 10.1.2.3 (Non-web document)<br>• 11.1.2.3.1 (Open Functionality Software)<br>• 11.1.2.3.2 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Not Applicable | There are no audio or video captions |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.3.1 Info and Relationships** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.1.3.1 (Web)<br>&bull; 10.1.3.1 (Non-web document)<br>&bull; 11.1.3.1.1 (Open Functionality Software)<br>&bull; 11.1.3.1.2 (Closed Software)<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs)<br>&bull; 12.2.4 (Support Docs)<br>Revised Section 508<br>&bull; 501 (Web)(Software)<br>&bull; 504.2 (Authoring Tool)<br>&bull; 602.3 (Support Docs) | Partially Supports | The site employs the following to support this:<br>&bull; labels/ids with form elements<br>&bull; markup for lists & headings<br>&bull; CSS to control the visual presentation of text<br>&bull; Correct use of semantic markup<br>**Exceptions:**<br>&bull; The filters on the results page are present in the DOM on all pages, which could interfere with users that have turned styles off.<br>&bull; On the advanced search page, the "reset" links in the filter sections are not labelled/associated with their corresponding sections.<br>&bull; On the results page, in the "more options" menu that appears within filter sections, the Include and Exclude checkboxes are given titles, but are not labelled with their corresponding filter option.<br>&bull; On the results page, the checkboxes by each result are not described by the corresponding result title.<br>&bull; On the results page, the "Filter by" menu is structured as a dictionary but is not a dictionary.<br>&bull; On the results page, the expand/collapse buttons in each filter section are not described by the corresponding section header.<br>&bull; On document pages, the content type drop down menu within the filter area is missing a label.<br>&bull; Document pages are missing H1 heading<br>&bull; Some heading levels are skipped throughout the product.<br><br>Compliance of this standard was validated by WAVE (web accessibility evaluation tool) provided by WebAIM and manual visual checks. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.3.2 Meaningful Sequence** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.1.3.2 (Web)<br>&bull; 10.1.3.2 (Non-web document)<br>&bull; 11.1.3.2.1 (Open Functionality Software)<br>&bull; 11.1.3.2.2 (Closed Software)<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs)<br>&bull; 12.2.4 (Support Docs)<br>Revised Section 508<br>&bull; 501 (Web)(Software)<br>&bull; 504.2 (Authoring Tool)<br>&bull; 602.3 (Support Docs) | Partially Supports | Content is ordered in a meaningful sequence, even when page styling is turned off.<br><br>**Exceptions:**<br>&bull; The headings are out of order on the document view page<br>&bull; The information link on the document view page can not be selected to be read in sequence – only by tabbing between links which reads it apart from its context<br>&bull; Header navigation elements are repeated in the DOM, making it harder to navigate with styles turned off<br><br>Compliance of this standard was validated using screen readers (listed above) and WAVE. |
| **1.3.3 Sensory Characteristics** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.1.3.3 (Web)<br>&bull; 10.1.3.3 (Non-web document)<br>&bull; 11.1.3.3 (Open Functionality Software)<br>&bull; 11.1.3.3 (Closed Software)<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs)<br>&bull; 12.2.4 (Support Docs)<br>Revised Section 508<br>&bull; 501 (Web)(Software)<br>&bull; 504.2 (Authoring Tool)<br>&bull; 602.3 (Support Docs) | Supports | Instructions provided do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound. Typically, descriptive text and labels are used.<br><br>Compliance of this standard was validated using manual visual checks. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.4.1 Use of Color** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.1.4.1 (Web)<br>• 10.1.4.1 (Non-web document)<br>• 11.1.4.1 (Open Functionality Software)<br>• 11.1.4.1 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Supports | Color is used to enhance usability by drawing attention to certain areas of the screen.<br><br>Color is never the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.<br>Compliance of this standard was validated using manual visual checks and WAVE. |
| **1.4.2 Audio Control** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.1.4.2 (Web)<br>• 10.1.4.2 (Non-web document)<br>• 11.1.4.2 (Open Functionality Software)<br>• 11.1.4.2 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Not Applicable | There is no audio content |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **2.1.1 Keyboard** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.2.1.1 (Web)<br>• 10.2.1.1 (Non-web document)<br>• 11.2.1.1.1 (Open Functionality Software)<br>• 11.2.1.1.2 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Supports | This product is designed for keyboard access. Product functionality is available and executable from a keyboard.<br><br>Compliance of this standard was validated using manual keyboard checks. |
| **2.1.2 No Keyboard Trap** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.2.1.2 (Web)<br>• 10.2.1.2 (Non-web document)<br>• 11.2.1.2 (Open Functionality Software)<br>• 11.2.1.2 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Supports | Focus can be moved to and away from components using only a keyboard.<br><br>Compliance of this standard was validated using manual keyboard checks. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **2.1.4 Character Key Shortcuts** (Level A 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.2.1.4 (Web)<br>&bull; 10.2.1.4 (Non-web document)<br>&bull; 11.2.1.4.1 (Open Functionality Software)<br>&bull; 11.2.1.4.2 (Closed Software)<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs)<br>&bull; 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Supports | There are no shortcuts triggered using only letter (including upper-and lower-case letters), punctuation, number, or symbol characters.<br><br>Compliance of this standard was validated using manual keyboard checks. |
| **2.2.1 Timing Adjustable** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.2.2.1 (Web)<br>&bull; 10.2.2.1 (Non-web document)<br>&bull; 11.2.2.1 (Open Functionality Software)<br>&bull; 11.2.2.1 (Closed Software)<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs)<br>&bull; 12.2.4 (Support Docs)<br>Revised Section 508<br>&bull; 501 (Web)(Software)<br>&bull; 504.2 (Authoring Tool)<br>&bull; 602.3 (Support Docs) | Not Applicable | This site does not require timed responses. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **2.2.2 Pause, Stop, Hide** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>   • 9.2.2.2 (Web)<br>   • 10.2.2.2 (Non-web document)<br>   • 11.2.2.2 (Open Functionality Software)<br>   • 11.2.2.2 (Closed Software)<br>   • 11.8.2 (Authoring Tool)<br>   • 12.1.2 (Product Docs)<br>   • 12.2.4 (Support Docs)<br>Revised Section 508<br>   • 501 (Web)(Software)<br>   • 504.2 (Authoring Tool)<br>   • 602.3 (Support Docs) | Not Applicable | There is no moving, blinking, scrolling, or auto-updating content on the site.<br>Compliance of this standard was validated using manual visual checks. |
| **2.3.1 Three Flashes or Below Threshold** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>   • 9.2.3.1 (Web)<br>   • 10.2.3.1 (Non-web document)<br>   • 11.2.3.1 (Open Functionality Software)<br>   • 11.2.3.1 (Closed Software)<br>   • 11.8.2 (Authoring Tool)<br>   • 12.1.2 (Product Docs)<br>   • 12.2.4 (Support Docs)<br>Revised Section 508<br>   • 501 (Web)(Software)<br>   • 504.2 (Authoring Tool)<br>   • 602.3 (Support Docs) | Not Applicable | There are no flashing or blinking elements in the user interface. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **2.4.1 Bypass Blocks** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.2.4.1 (Web)<br>• 10.2.4.1 (Non-web document) – Does not apply<br>• 11.2.4.1 (Open Functionality Software) – Does not apply<br>• 11.2.4.1 (Closed Software) – Does not apply<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software) – Does not apply to non-web software<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) – Does not apply to non-web docs | Supports | All pages in this product have support links to skip to the main content area, as well as links to skip over the filter panel on the search results screens.<br><br>Compliance of this standard was validated using manual visual checks. |
| **2.4.2 Page Titled** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.2.4.2 (Web)<br>• 10.2.4.2 (Non-web document)<br>• 11.2.4.2 (Open Functionality Software) - Does not apply<br>• 11.2.4.2 (Closed Software) – Does not apply<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Partially Supports | Pages are given descriptive page titles.<br><br>**Exceptions:**<br>• Document view pages do not have unique page titles.<br>• Results page titles should include search terms.<br><br>Compliance of this standard was validated using manual visual checks. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **2.4.3 Focus Order** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.2.4.3 (Web)<br>• 10.2.4.3 (Non-web document)<br>• 11.2.4.3 (Open Functionality Software)<br>• 11.2.4.3 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Partially Supports | Page elements and functionality are placed in an order that follows the sequences and relationships in the content.<br><br>Exceptions:<br>• Focus on homepage is immediately given to search bar. Screen reader users may find this disorienting.<br><br>Compliance of this standard was validated using manual keyboard checks. |
| **2.4.4 Link Purpose (In Context)** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.2.4.4 (Web)<br>• 10.2.4.4 (Non-web document)<br>• 11.2.4.4 (Open Functionality Software)<br>• 11.2.4.4 (Closed Software<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Partially Supports | Meaningful link text has been used throughout the platform. Where link text could be considered ambiguous, we have provided title attribute text with additional information.<br><br>Exceptions:<br>• On document pages, link to the print version of the document is not coded to indicate that it will open in new window.<br>• On results page, "Search within" button not coded as a button (or role="button") and does not have value text.<br>• On results page, Permalink URL is not labelled as a permalink.<br><br>Compliance of this standard was validated using manual visual checks. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **2.5.1 Pointer Gestures** (Level A 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.2.5.1 (Web)<br>• 10.2.5.1 (Non-web document)<br>• 11.2.5.1 (Open Functionality Software)<br>• 11.2.5.1 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Not Applicable | This site does use multipoint or path-based gestures for operation. |
| **2.5.2 Pointer Cancellation** (Level A 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.2.5.2 (Web)<br>• 10.2.5.2 (Non-web document)<br>• 11.2.5.2 (Open Functionality Software)<br>• 11.2.5.2 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Supports | Interactions are executed on the Up action of buttons and links.<br><br>Compliance of this standard was validated using manual checks. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **2.5.3 Label in Name** (Level A 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br><ul><li>9.2.5.3 (Web)</li><li>10.2.5.3 (Non-web document)</li><li>11.2.5.3.1 (Open Functionality Software)</li><li>11.2.5.3.2 (Closed Software)</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508 – Does not apply | Supports | Content does not require motion controls or physical gestures to access content or functionality. |
| **2.5.4 Motion Actuation** (Level A 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br><ul><li>9.2.5.4 (Web)</li><li>10.2.5.4 (Non-web document)</li><li>11.2.5.4 (Open Functionality Software)</li><li>11.2.5.4 (Closed Software)</li><li>11.8.2 (Authoring Tool)</li><li>12.1.2 (Product Docs)</li><li>12.2.4 (Support Docs)</li></ul>Revised Section 508 – Does not apply | Supports | This site does not contain functionality that can be operated by device motion or user motion. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **3.1.1 Language of Page** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.3.1.1 (Web)<br>• 10.3.1.1 (Non-web document)<br>• 11.3.1.1.1 (Open Functionality Software)<br>• 11.3.1.1.2 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Supports | The language of each page has been specified in the HTML.<br><br>Compliance of this standard was validated using WAVE. |
| **3.2.1 On Focus** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.3.2.1 (Web)<br>• 10.3.2.1 (Non-web document)<br>• 11.3.2.1 (Open Functionality Software)<br>• 11.3.2.1 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Supports | Context is not changed on focus alone.<br><br>Compliance of this standard was validated using manual visual and keyboard checks. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **3.2.2 On Input** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.3.2.2 (Web)<br>&bull; 10.3.2.2 (Non-web document)<br>&bull; 11.3.2.2 (Open Functionality Software)<br>&bull; 11.3.2.2 (Closed Software)<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs)<br>&bull; 12.2.4 (Support Docs)<br>Revised Section 508<br>&bull; 501 (Web)(Software)<br>&bull; 504.2 (Authoring Tool)<br>&bull; 602.3 (Support Docs) | Supports | Context is not changed automatically – appropriate controls are provided.<br><br>Compliance of this standard was validated using manual visual and keyboard checks. |
| **3.3.1 Error Identification** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.3.3.1 (Web)<br>&bull; 10.3.3.1 (Non-web document)<br>&bull; 11.3.3.1.1 (Open Functionality Software)<br>&bull; 11.3.3.1.2 (Closed Software)<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs)<br>&bull; 12.2.4 (Support Docs)<br>Revised Section 508<br>&bull; 501 (Web)(Software)<br>&bull; 504.2 (Authoring Tool)<br>&bull; 602.3 (Support Docs) | Supports | Error messages are provided on all forms within the platform.<br><br>Compliance of this standard was validated using manual visual checks. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **3.3.2 Labels or Instructions** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.3.3.2 (Web)<br>• 10.3.3.2 (Non-web document)<br>• 11.3.3.2 (Open Functionality Software)<br>• 11.3.3.2 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Partially Supports | Input fields are clearly labeled, and explanatory text is provided to assist the user where necessary.<br><br>Exceptions noted for labels in criterion 1.3.1<br><br>Compliance of this standard was validated using manual visual checks. |
| **4.1.1 Parsing** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.4.1.1 (Web)<br>• 10.4.1.1 (Non-web document)<br>• 11.4.1.1.1 (Open Functionality Software)<br>• 11.4.1.1.2 (Closed Software) – Does not apply<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Partially Supports | Pages conform to HTML web standards.<br><br>Exceptions:<br>• Homepage has multiple static elements with the same id attribute<br><br>Compliance of this standard was validated using WAVE and developer tools. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **4.1.2 Name, Role, Value** (Level A)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.4.1.2 (Web)<br>&bull; 10.4.1.2 (Non-web document)<br>&bull; 11.4.1.2.1 (Open Functionality Software)<br>&bull; 11.4.1.2.2 (Closed Software) – Not required<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs)<br>&bull; 12.2.4 (Support Docs)<br>Revised Section 508<br>&bull; 501 (Web)(Software)<br>&bull; 504.2 (Authoring Tool)<br>&bull; 602.3 (Support Docs) | Partially Supports | Pages conform to HTML web standards, so the name and role of all UI components can be determined.<br><br>Text labels identify all form fields. Label / ids and other accessible code necessary for screen readers are associated with all form elements.<br><br>Exceptions:<br>&bull; Some elements are coded as links when they behave like buttons.<br><br>Compliance of this standard was validated using WAVE and manual visual checks. |

## Table 2: Success Criteria, Level AA

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.2.4 Captions (Live)** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>   • 9.1.2.4 (Web)<br>   • 10.1.2.4 (Non-web document)<br>   • 11.1.2.4 (Open Functionality Software)<br>   • 11.1.2.4 (Closed Software)<br>   • 11.8.2 (Authoring Tool)<br>   • 12.1.2 (Product Docs)<br>   • 12.2.4 (Support Docs)<br>Revised Section 508<br>   • 501 (Web)(Software)<br>   • 504.2 (Authoring Tool)<br>   • 602.3 (Support Docs) | Not Applicable | The product does not contain live audio or video content.<br>Compliance of this standard was evaluated using manual visual checks. |
| **1.2.5 Audio Description (Prerecorded)** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>   • 9.1.2.5 (Web)<br>   • 10.1.2.5 (Non-web document)<br>   • 11.1.2.5 (Open Functionality Software)<br>   • 11.1.2.5 (Closed Software)<br>   • 11.8.2 (Authoring Tool)<br>   • 12.1.2 (Product Docs)<br>   • 12.2.4 (Support Docs)<br>Revised Section 508<br>   • 501 (Web)(Software)<br>   • 504.2 (Authoring Tool)<br>   • 602.3 (Support Docs) | Not Applicable | The product does not contain video content.<br>Compliance of this standard was evaluated using manual visual checks. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.3.4 Orientation** (Level AA 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.1.3.4 (Web)<br>&bull; 10.1.3.4 (Non-web document)<br>&bull; 11.1.3.4 (Open Functionality Software)<br>&bull; 11.1.3.4 (Closed Software)<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs)<br>&bull; 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Supports | The platform has been developed with responsive Web design in mind. All content and functionality are available regardless of device orientation.<br><br>This standard was evaluated using manual visual checks. |
| **1.3.5 Identify Input Purpose** (Level AA 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.1.3.5 (Web)<br>&bull; 10.1.3.5 (Non-web document)<br>&bull; 11.1.3.5.1 (Open Functionality Software)<br>&bull; 11.1.3.5.2 (Closed Software)<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs)<br>&bull; 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Not applicable | Input fields do not request personal data and do not fall under the scope of this criterion. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.4.3 Contrast (Minimum)** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.1.4.3 (Web)<br>• 10.1.4.3 (Non-web document)<br>• 11.1.4.3 (Open Functionality Software)<br>• 11.1.4.3 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Partially Supports | Text throughout the platform meets the recommended color contrast ratio.<br><br>In addition, CSS style sheets can be switched off or overridden by user preferences.<br><br>**Exceptions:**<br>• On homepage, white text contrast with background image fails contrast depending on overlapping image area.<br>• On advanced search page, headers for filter sections have low contrast.<br>• Links on the Table of Contents and Section Headers in the table of contents do not have sufficient contrast<br>• Links on the footer do not have sufficient contrast from non-link text to differentiate which are links and which are not<br>• On results page, the current page number in the pagination controls does not have sufficient contrast.<br><br>Compliance of this standard was validated using WAVE and WebAIM's color contrast checker. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.4.4 Resize text** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.1.4.4 (Web)<br>• 10.1.4.4 (Non-web document)<br>• 11.1.4.4.1 (Open Functionality Software)<br>• 11.1.4.4.2 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Supports | Text throughout the platform can be resized without assistive technology up to 400% without loss of content or functionality.<br><br>Compliance of this standard was validated using manual visual checks. |
| **1.4.5 Images of Text** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.1.4.5 (Web)<br>• 10.1.4.5 (Non-web document)<br>• 11.1.4.5.1 (Open Functionality Software)<br>• 11.1.4.5.2 (Closed Software) – Does not apply<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software)<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) | Not Applicable | There are no images of text |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.4.10 Reflow** (Level AA 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.1.4.10 (Web)<br>&bull; 10.1.4.10 (Non-web document)<br>&bull; 11.1.4.10 (Open Functionality Software)<br>&bull; 11.1.4.10 (Closed Software)<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs)<br>&bull; 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Partially Supports | The platform interface has been developed with responsive Web design in mind. Text and columns reflow on browser resize or zoom so that the horizontal scrollbar doesn't appear on pages.<br><br>Compliance of this standard was validated using manual visual checks. |
| **1.4.11 Non-text Contrast** (Level AA 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.1.4.11 (Web)<br>&bull; 10.1.4.11 (Non-web document)<br>&bull; 11.1.4.11 (Open Functionality Software)<br>&bull; 11.1.4.11 (Closed Software)<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs)<br>&bull; 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Partially Supports | Non-text content, such as icons, meets minimum standards of 3:1 color contrast ratio with the surrounding background.<br><br>Exceptions:<br>&bull; One the homepage, the contrast between the search icon and the button color falls below minimum standards.<br>&bull; On the homepage, the contrast between the modify search icon and the background image falls below minimum standards.<br><br>Compliance of this standard was validated using the WebAIM Color Contrast Analyzer. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **1.4.12 Text Spacing** (Level AA 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.1.4.12 (Web)<br>• 10.1.4.12 (Non-web document)<br>• 11.1.4.12 (Open Functionality Software)<br>• 11.1.4.12 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Supports | Text on the site is styled without any fixed heights or widths and most text in containers have containers that grow with them and do not overlap other containers.<br><br>This standard was evaluated using manual visual checks. |
| **1.4.13 Content on Hover or Focus** (Level AA 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.1.4.13 (Web)<br>• 10.1.4.13 (Non-web document)<br>• 11.1.4.13 (Open Functionality Software)<br>• 11.1.4.13 (Closed Software)<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Supports | Content that shows up on hover or focus, such as tooltips, is dismissible, persistent and does not disappear when you move over them after they appear. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **2.4.5 Multiple Ways** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>   • 9.2.4.5 (Web)<br>   • 10.2.4.5 (Non-web document) – Does not apply<br>   • 11.2.4.5 (Open Functionality Software) – Does not apply<br>   • 11.2.4.5 (Closed Software) – Does not apply<br>   • 11.8.2 (Authoring Tool)<br>   • 12.1.2 (Product Docs)<br>   • 12.2.4 (Support Docs)<br>Revised Section 508<br>   • 501 (Web)(Software) – Does not apply to non-web software<br>   • 504.2 (Authoring Tool)<br>   • 602.3 (Support Docs) – Does not apply to non-web docs | Supports | More than one way is available to locate the main pages of the site.<br><br>For instance, links to the main pages of the site are available on every page through global navigation links.<br><br>Compliance of this standard was validated using manual visual checks. |
| **2.4.6 Headings and Labels** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>   • 9.2.4.6 (Web)<br>   • 10.2.4.6 (Non-web document)<br>   • 11.2.4.6 (Open Functionality Software)<br>   • 11.2.4.6 (Closed Software)<br>   • 11.8.2 (Authoring Tool)<br>   • 12.1.2 (Product Docs)<br>   • 12.2.4 (Support Docs)<br>Revised Section 508<br>   • 501 (Web)(Software)<br>   • 504.2 (Authoring Tool)<br>   • 602.3 (Support Docs) | Partially supports | Descriptive headings and labels have been used throughout the interface.<br><br>**Exceptions:**<br>   • Document view pages are missing H1 headers<br>   • Some heading levels are skipped throughout the product.<br>   • Label exceptions noted in criterion 1.3.1<br><br>Compliance of this standard was validated using manual visual checks. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **2.4.7 Focus Visible** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.2.4.7 (Web)<br>&bull; 10.2.4.7 (Non-web document)<br>&bull; 11.2.4.7 (Open Functionality Software)<br>&bull; 11.2.4.7 (Closed Software)<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs)<br>&bull; 12.2.4 (Support Docs)<br>Revised Section 508<br>&bull; 501 (Web)(Software)<br>&bull; 504.2 (Authoring Tool)<br>&bull; 602.3 (Support Docs) | Supports | The site has been implemented to support the default focus indicator for the device being used.<br><br>In addition, most link text and other elements have been styled to change in visual appearance when the mouse hovers or tabs over them.<br><br>For instance, on mouse hover, links are underlined. On tab focus, links are underlined and display an outline. Form input fields display a teal border with a heavier border on focus.<br><br>This standard was evaluated using manual visual and keyboard checks. |
| **3.1.2 Language of Parts** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>&bull; 9.3.1.2 (Web)<br>&bull; 10.3.1.2 (Non-web document)<br>&bull; 11.3.1.2 (Open Functionality Software) – Does not apply<br>&bull; 11.3.1.2 (Closed Software) – Does not apply<br>&bull; 11.8.2 (Authoring Tool)<br>&bull; 12.1.2 (Product Docs)<br>&bull; 12.2.4 (Support Docs)<br>Revised Section 508<br>&bull; 501 (Web)(Software)<br>&bull; 504.2 (Authoring Tool)<br>&bull; 602.3 (Support Docs) | Does not support | In rare cases, the content may include text that is in a different language than the primary language of document. The site is not coded to identify changes to language in the content. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **3.2.3 Consistent Navigation** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.3.2.3 (Web)<br>• 10.3.2.3 (Non-web document) – Does not apply<br>• 11.3.2.3 (Open Functionality Software) – Does not apply<br>• 11.3.2.3 (Closed Software) – Does not apply<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software) – Does not apply to non-web software<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) – Does not apply to non-web docs | Supports | The primary site navigation links appear in the same place and the same order on every page of the site.<br><br>Compliance of this standard was validated using manual visual checks. |
| **3.2.4 Consistent Identification** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>• 9.3.2.4 (Web)<br>• 10.3.2.4 (Non-web document) – Does not apply<br>• 11.3.2.4 (Open Functionality Software) – Does not apply<br>• 11.3.2.4 (Closed Software) – Does not apply<br>• 11.8.2 (Authoring Tool)<br>• 12.1.2 (Product Docs)<br>• 12.2.4 (Support Docs)<br>Revised Section 508<br>• 501 (Web)(Software) – Does not apply to non-web software<br>• 504.2 (Authoring Tool)<br>• 602.3 (Support Docs) – Does not apply to non-web docs | Partially Supports | Care has been taken to identify components with the same functionality consistently throughout the site.<br><br>Compliance of this standard was validated using manual visual checks.<br><br>**Exceptions:**<br>• Indicators of pop up tool tips with content are not consistent – some places say it will open in a new page, and other places it is not called out that way. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **3.3.3 Error Suggestion** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>   • 9.3.3.3 (Web)<br>   • 10.3.3.3 (Non-web document)<br>   • 11.3.3.3 (Open Functionality Software)<br>   • 11.3.3.3 (Closed Software)<br>   • 11.8.2 (Authoring Tool)<br>   • 12.1.2 (Product Docs)<br>   • 12.2.4 (Support Docs)<br>Revised Section 508<br>   • 501 (Web)(Software)<br>   • 504.2 (Authoring Tool)<br>   • 602.3 (Support Docs) | Supports | Suggestions for error correction are made when applicable.<br><br>Compliance of this standard was validated using manual visual checks. |
| **3.3.4 Error Prevention (Legal, Financial, Data)** (Level AA)<br>Also applies to:<br>EN 301 549 Criteria<br>   • 9.3.3.4 (Web)<br>   • 10.3.3.4 (Non-web document)<br>   • 11.3.3.4 (Open Functionality Software)<br>   • 11.3.3.4 (Closed Software)<br>   • 11.8.2 (Authoring Tool)<br>   • 12.1.2 (Product Docs)<br>   • 12.2.4 (Support Docs)<br>Revised Section 508<br>   • 501 (Web)(Software)<br>   • 504.2 (Authoring Tool)<br>   • 602.3 (Support Docs) | Not Applicable | The site doesn't contain content that causes legal commitments or financial transactions for the user. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| **4.1.3 Status Messages** (Level AA 2.1 only)<br>Also applies to:<br>EN 301 549 Criteria<br>   • 9.4.1.3 (Web)<br>   • 10.4.1.3 (Non-web document)<br>   • 11.4.1.3 (Open Functionality Software)<br>   • 11.4.1.3 (Closed Software) – Does not apply<br>   • 11.8.2 (Authoring Tool)<br>   • 12.1.2 (Product Docs)<br>   • 12.2.4 (Support Docs)<br>Revised Section 508 – Does not apply | Partially Supports | Care has been taken to ensure that, when messages appear on the screen, but do not command focus, they are announced to users of assistive software in an appropriate way e.g. applying relevant Aria roles.<br><br>**Exceptions**:<br>   • When permalink is revealed for a results item, this is not announced to the screen reader.<br>   • On advanced search page, when a value for "Case Heard?" is selected, the limiters below are hidden and shown, but this is not announced to screen readers.<br><br>Compliance of this standard was validated using manual visual checks and NVDA. |

# Revised Section 508 Report

Notes:

## Chapter 3: **Functional Performance Criteria** (FPC)

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 302.1 Without Vision | Partially Supports | This product is coded to work with screen readers and other assistive technologies.<br><br>Exceptions noted in WCAG criteria 1.1.1, 4.1.3<br><br>Compliance of this standard was validated using screen readers (listed above) and manual keyboard checks. |
| 302.2 With Limited Vision | Partially Supports | This product is coded to work with screen readers and other assistive technologies. In addition, text size can be adjusted through standard browser functionality.<br><br>Exceptions noted in WCAG criteria 1.1.1, 4.1.3<br><br>Compliance of this standard was validated using screen readers (listed above) and manual keyboard checks. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 302.3 Without Perception of Color | Supports | Color is used to enhance usability by drawing attention to certain areas of the screen. Color is never the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.<br><br>If needed, the product's CSS can be overridden using the browser.<br><br><br>Compliance of this standard was validated using manual visual checks. |
| 302.4 Without Hearing | Supports | User hearing is not required to search, browse, or use features that are available in the product.<br><br>This standard was evaluated using manual auditory checks. |
| 302.5 With Limited Hearing | Supports | User hearing is not required to search, browse, or use features that are available in the product.<br><br>This standard was evaluated using manual auditory checks. |
| 302.6 Without Speech | Supports | User speech is not required to use the product.<br><br>Compliance of this standard was validated using manual visual checks. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 302.7 With Limited Manipulation | Partially Supports | All screen elements are designed to be accessible for users with poor motor control (e.g., clickable areas are suitably sized and spaced). Links and form elements can be accessed using the tab key.<br><br>Exceptions noted in WCAG criteria 2.1.1, 2.4.1, 2.4.3, 2.4.7<br><br>Compliance of this standard was validated using manual keyboard and visual checks. |
| 302.8 With Limited Reach and Strength | Partially Supports | At least one mode of operation that is operable with limited reach and limited strength.<br><br>For example:<br><br>• The product can be used using keyboard-only.<br>• All active elements can receive keyboard focus.<br>• The focus order of form fields is presented in a logical order.<br><br>Exceptions noted in WCAG criteria 2.1.1, 2.4.1, 2.4.3, 2.4.7<br><br>Compliance of this standard was validated using manual keyboard and visual checks. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Partially Supports | The product provides features that make its use by individuals with limited cognitive, language, and learning abilities simpler and easier.<br><br>For example:<br><br>• Audio does not automatically play on load, minimizing distractions.<br>• Form fields are presented in a standard, consistent way across the product.<br>• Form elements are properly labeled.<br><br>Exceptions noted in WCAG criteria 1.3.2, 3.2.4<br><br>Compliance of this standard was validated using manual visual checks. |

## Chapter 5: Software

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 501.1 Scope – Incorporation of WCAG 2.0 AA | See WCAG 2.x section | See information in WCAG 2.x section |
| *502 Interoperability with Assistive Technology* | Heading cell – no response required | Heading cell – no response required |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 502.2.1 User Control of Accessibility Features | Supports | This product does not interfere with accessibility features that are available through the user's operating system or browser. For example, users can use high contrast mode, text resize, and speech output.<br><br>Compliance of this standard was validated using manual checks. |
| 502.2.2 No Disruption of Accessibility Features | Supports | This product does not disrupt accessibility features that are defined in the platform documentation as accessibility features.<br><br>Compliance of this standard was validated through manual checks. |
| *502.3 Accessibility Services* | Heading cell – no response required | Heading cell – no response required |
| 502.3.1 Object Information | Partially Supports | Attributes for role, state/s, boundary, name and other properties for all standard and custom user interface controls are programmatically determinable.<br><br>Exceptions noted in WCAG criterion 4.1.2<br><br>Compliance of this standard was validated using screen readers (listed above) and developer tools. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 502.3.2 Modification of Object Information | Partially Supports | States and properties that can be set by the user are capable of being set programmatically, including through assistive technology. For example, users are able to change focus and expand and collapse panels using a keyboard only. The state of the object is announced through assistive technology.<br><br>Exceptions noted in WCAG criterion 4.1.2<br><br>Compliance of this standard was validated using screen readers (listed above) and keyboard checks. |
| 502.3.3 Row, Column, and Headers | Partially Supports | Data tables are not used as part of the application. As new content is added, data tables may be included with the content. While we encourage our publishing partners to supply properly marked up content, as a practice, we do not generally alter provided content at this level.<br><br>Exceptions noted in WCAG criterion 1.3.1<br><br>This standard was evaluated using manual visual checks. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 502.3.4 Values | Partially Supports | The current values available for a user input control can be programmatically determined. For example, a screen reader will read out the values in a drop-down menu, checkbox options, and radio buttons.<br><br>Exceptions noted in WCAG criterion 4.1.2<br><br>Compliance of this standard was validated using screen readers (listed above) and keyboard checks. |
| 502.3.5 Modification of Values | Supports | Values that can be set by the user can be set programmatically, including through assistive technology.<br><br>Compliance of this standard was validated using screen readers (listed above) and keyboard checks. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 502.3.6 Label Relationships | Supports | All forms have been coded with the necessary mark-up (e.g., using labels / ids, fieldsets, etc.) to make them accessible to assistive technologies.<br><br>Text labels identify all form fields. Label / ids and other accessible code necessary for screen readers are associated with all form elements.<br><br>Compliance of this standard was validated using WAVE and manual visual checks. |
| 502.3.7 Hierarchical Relationships | Partially Supports | Hierarchical (parent-child) relationships are programmatically determinable. For example, when tabbing to a dropdown, assistive technology will announce how many items it contains.<br><br>Exceptions noted in WCAG criterion 1.3.1<br><br>Compliance of this standard was validated using screen readers (listed above) and manual checks. |
| 502.3.8 Text | Supports | Standard HTML code is used for displaying text on the screen used. Text styling is controlled through cascading style sheets.<br><br>Compliance of this standard was validated using manual visual checks. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 502.3.9 Modification of Text | Supports | The product is primarily static text; it does not allow users to set attributes of the text. Users are able to insert text into search fields and forms. This text can be modified using assistive technology.<br><br>Compliance of this standard was validated using manual visual checks. |
| 502.3.10 List of Actions | Partially Supports | Where relevant, the product's UI components provide a list of actions programmatically determinable by assistive technologies.<br><br>Exceptions noted in WCAG criterion 4.1.3<br><br>Compliance of this standard was validated using screen readers (listed above) and manual keyboard checks. |
| 502.3.11 Actions on Objects | Partially Supports | This product is coded in a way to allow assistive technologies (AT) to programmatically execute available actions on objects.<br><br>Exceptions noted in WCAG criterion 4.1.2<br><br>Compliance of this standard was validated with using screen readers (listed above) and manual keyboard checks. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 502.3.12 Focus Cursor | Supports | The current input focus can be discerned by assistive technology (using standard html code for forms, etc.).<br><br>This standard was evaluated using screen readers (listed above). |
| 502.3.13 Modification of Focus Cursor | Supports | Users are able to modify the location of focus (for user focusable controls), the text insertion point (caret) when a caret exists, and change selection attributes of objects (when text and items can be selected by the user).<br><br>This standard was evaluated using screen readers (listed above). |
| 502.3.14 Event Notification | Partially Supports | This product is coded in a way to notify assistive technologies (AT) of events relevant to user interactions, including but not limited to changes in the component's state(s), value, name, description, or boundary.<br><br>Exceptions noted in WCAG criterion 4.1.3<br><br>This standard was evaluated using screen readers (listed above). |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 502.4 Platform Accessibility Features | Supports | The product does not interfere with system features to: <br><br> • Enable sequential entry of multiple (chorded) keystrokes (Section 9.3.3) <br> • Provide adjustment of delay before key acceptance (Section 9.3.4) <br> • Provide adjustment of same-key double-strike acceptance (Section 9.3.5) <br> • Provide screen reader support. In addition, a text-to-speech feature is available on document pages. It is an optional feature that can be enabled in the customer's account. (Section 10.6.9) <br><br><br> This standard was evaluated using screen readers (listed above), manual keyboard checks, and manual visual checks. |
| *503 Applications* | Heading cell – no response required | Heading cell – no response required |
| 503.2 User Preferences | Supports | The CSS style sheet can be overridden in the product using the browser settings. <br><br> Compliance of this standard was validated using manual visual checks. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 503.3 Alternative User Interfaces | **Not Applicable** | This product does not provide alternative user interfaces that function as assistive technology. This standard was evaluated using manual visual checks. |
| *503.4 User Controls for Captions and Audio Description* | Heading cell – no response required | Heading cell – no response required |
| 503.4.1 Caption Controls | **Not Applicable** | This product does not contain any audio/video content |
| 503.4.2 Audio Description Controls | **Not Applicable** | This product does not contain any audio/video content |
| *504 Authoring Tools* | Heading cell – no response required | Heading cell – no response required |
| 504.2 Content Creation or Editing (if not authoring tool, enter "not applicable") | See WCAG 2.x section | See information in WCAG 2.x section |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | **Not Applicable** | This product does not contain authoring functionality |
| 504.2.2 PDF Export | **Not Applicable** | This product does not contain authoring functionality |
| 504.3 Prompts | **Not Applicable** | This product does not contain authoring functionality |
| 504.4 Templates | **Not Applicable** | This product does not contain authoring functionality |

## Chapter 6: Support Documentation and Services

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| *601.1 Scope* | Heading cell – no response required | Heading cell – no response required |
| *602 Support Documentation* | Heading cell – no response required | Heading cell – no response required |
| 602.2 Accessibility and Compatibility Features | Does Not Support | An Accessibility help page is not available. |
| 602.3 Electronic Support Documentation | See WCAG 2.x section | See information in WCAG 2.x section |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Supports | Product support documentation is provided online through the product's help system and through the Support Center area of the ProQuest's corporate site.<br><br>This documentation can be accessed online or printed. End-users can also contact customer support (by phone, email, chat, or through the Contact Us web form) to request any further help.<br><br>If alternative formats of product support documentation are required, we will do our best to accommodate the requested format, at no additional charge. These formats may include ASCII text, large print, and accessible electronic formats. |
| **603 Support Services** | Heading cell – no response required | Heading cell – no response required |
| 603.2 Information on Accessibility and Compatibility Features | Does Not Support | An Accessibility help page is not available. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|---|---|
| 603.3 Accommodation of Communication Needs | Supports | Support services are available to accommodate the communication needs of end users with disabilities.<br><br>Users can communicate with customer support via:<br><br>• Phone<br>• Email<br>• Chat<br>• Contact Us web form<br><br>Support services have experience working with end users with disabilities. |

# Legal Disclaimer (Company)

This Accessibility Conformance Report represents the specific release of the product described, as of the date of this document. Notwithstanding the information contained in the Accessibility Conformance Report, if use of the product is subject to a license agreement, the terms and conditions of the product's license agreement remain in full force and effect, including any limitation of liability and disclaimer of warranties provisions.