

# Clarivate: Summon

## Accessibility Conformance Report

### International Edition

Based on VPAT® Version 2.5

<b>Name of Product/Version:</b>	Summon May 2024
<b>Product Description:</b>	<p>The Summon® Service increases the value of your library by delivering an unprecedented research experience. More than a single-search box, the service makes your collection more discoverable and provides unique ways for users to connect with librarians. The result is a rich research experience that presents results without bias, increases resource usage, strengthens the library's role in the research process, and meets user expectations.</p> <p><a href="https://www.proquest.com/products-services/The-Summon-Service.html">https://www.proquest.com/products-services/The-Summon-Service.html</a></p>
<b>Report Date:</b>	May 2024
<b>Contact information:</b>	email.technicalsupport@proquest.com
<b>Notes:</b>	Clarivate is committed to providing an experience that is fully accessible to everyone. We make every effort to ensure that all pages comply with web accessibility guidelines. Due to the scale and complex nature of ProQuest Platform content and services, this is an ongoing effort. We appreciate your feedback
<b>Evaluation Methods Used:</b>	<ul style="list-style-type: none"> <li>• Color Contrast Analyzer</li> <li>• Deque aXe accessibility testing tool</li> <li>• High Contrast Chrome extension</li> <li>• Keyboard-access manual testing and assessment</li> <li>• NVDA (NonVisual Desktop Access) screen-reader utility</li> <li>• WebAim's WAVE (Web Accessibility Evaluation tool)</li> </ul>

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A: Yes Level AA: Yes Level AAA: No
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A: Yes Level AA: Yes Level AAA: No
<a href="#">Web Content Accessibility Guidelines 2.2</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>	(Yes)
<a href="#">EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)</a>	(Yes)

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.

- **Not Applicable:** The criterion is not relevant to the product.

## WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.1.1 Non-text Content (Level A)</u></b></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.1.1 (Web)</li> <li>• 10.1.1.1 (Non-web document)</li> <li>• 11.1.1.1.1 (Open Functionality Software)</li> <li>• 11.1.1.1.2 (Closed Functionality Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	<p>Summon is designed to support alternative access to non-text content wherever possible.</p> <p>Images used to represent functionality or actions have associated text labels (or alt /title text if a text label is not appropriate).</p> <p>Decorative images have blank alt text, so they will be ignored by assistive technology. Controls: Text labels identify all form fields. Label / ids and other accessible code necessary for screen readers are associated with all form elements.</p> <p>Compliance of this standard was verified with NVDA with Firefox</p>
<p><b><u>1.2.1 Audio-only and Video-only (Prerecorded) (Level A)</u></b></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.1 (Web)</li> <li>• 10.1.2.1 (Non-web document)</li> <li>• 11.1.2.1.1 (Open Functionality Software)</li> <li>• 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	<p>Some video and audio content is hosted by a 3d party application and may or may not meet all of the accessibility requirements.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.2.2 Captions (Prerecorded)</u> (Level A)</b></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.2 (Web)</li> <li>• 10.1.2.2 (Non-web document)</li> <li>• 11.1.2.2 (Open Functionality Software)</li> <li>• 11.1.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	Some video and audio content is hosted by a 3d party application and may or may not meet all of the accessibility requirements.
<p><b><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</b></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.3 (Web)</li> <li>• 10.1.2.3 (Non-web document)</li> <li>• 11.1.2.3.1 (Open Functionality Software)</li> <li>• 11.1.2.3.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	Some video and audio content is hosted by a 3d party application and may or may not meet all of the accessibility requirements.

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.3.1 Info and Relationships</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.1 (Web)</li> <li>• 10.1.3.1 (Non-web document)</li> <li>• 11.1.3.1.1 (Open Functionality Software)</li> <li>• 11.1.3.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	<p>The site employs the following to support this:</p> <ul style="list-style-type: none"> <li>• labels/ids with form elements</li> <li>• markup for lists &amp; headings</li> <li>• CSS to control the visual presentation of text</li> <li>• Correct use of semantic markup (bold, italics, etc.)</li> </ul> <p><b>Exceptions</b></p> <ul style="list-style-type: none"> <li>• In the Options, check lists are not identified as a group</li> <li>• Library card &gt; Log in dialog &gt; x is not labeled, note that dialog can be dismissed with esc key</li> <li>• Library card &gt; Request book close button x is not labeled</li> <li>• Library card &gt; Requests and all library card pages with dropdown &gt; Sort by dropdown is not labeled</li> <li>• Library card &gt; Request book&gt; Due date field and calendar control not labeled</li> <li>• Library card &gt; checkboxes in tables not labeled</li> <li>• Nav bar &gt; user icon is not labeled</li> <li>• Library card left nav does not communicated selected/unselected state</li> </ul> <p>Compliance of this standard was verified by WAVE (web accessibility evaluation tool) provided by WebAIM and manual visual checks.</p>



Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.3.2 Meaningful Sequence</u> (Level A)</b></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.2 (Web)</li> <li>• 10.1.3.2 (Non-web document)</li> <li>• 11.1.3.2.1 (Open Functionality Software)</li> <li>• 11.1.3.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	<p>Compliance of this standard was verified using a combination of screen readers (see list in the Notes above) and manual keyboard and visual checks.</p>
<p><b><u>1.3.3 Sensory Characteristics</u> (Level A)</b></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.3 (Web)</li> <li>• 10.1.3.3 (Non-web document)</li> <li>• 11.1.3.3 (Open Functionality Software)</li> <li>• 11.1.3.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	<p>Instructions provided do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound. Typically, descriptive text and labels are used.</p> <p>Compliance of this standard was validated using manual visual checks.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.4.1 Use of Color</u> (Level A)</b></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.1 (Web)</li> <li>• 10.1.4.1 (Non-web document)</li> <li>• 11.1.4.1 (Open Functionality Software)</li> <li>• 11.1.4.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	<p>Color is used to enhance usability by drawing attention to certain areas of the screen.</p> <p>Color is never the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p> <p>Compliance of this standard was validated using manual visual checks and WAVE.</p>
<p><b><u>1.4.2 Audio Control</u> (Level A)</b></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.2 (Web)</li> <li>• 10.1.4.2 (Non-web document)</li> <li>• 11.1.4.2 (Open Functionality Software)</li> <li>• 11.1.4.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	There is no audio content

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.1.1 Keyboard (Level A)</u></b></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1.1 (Web)</li> <li>• 10.2.1.1 (Non-web document)</li> <li>• 11.2.1.1.1 (Open Functionality Software)</li> <li>• 11.2.1.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	<p>This product is designed for keyboard access. Product functionality is available and executable from a keyboard.</p> <p><b>Exceptions</b></p> <ul style="list-style-type: none"> <li>• Unable to reach any control in the right panel (From Wikipedia, Suggested Librarian, Related Topics, Recommended Research Guide, Quick Access to esources, etc.)</li> <li>• Search within (x Clear control) in search result is not reachable with keyboard</li> <li>• Library card &gt; Personal Details &gt; Edit &gt; Edit Pin is not reachable with keyboard</li> </ul> <p>Compliance of this standard was validated using a combination of screen readers (see list in the Notes above) and manual keyboard and visual checks.</p>
<p><b><u>2.1.2 No Keyboard Trap (Level A)</u></b></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1.2 (Web)</li> <li>• 10.2.1.2 (Non-web document)</li> <li>• 11.2.1.2 (Open Functionality Software)</li> <li>• 11.2.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	<p>Focus can be moved to and away from components using only a keyboard.</p> <p>Compliance of this standard was validated using manual keyboard checks.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">2.1.4 Character Key Shortcuts</a> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1.4 (Web)</li> <li>• 10.2.1.4 (Non-web document)</li> <li>• 11.2.1.4.1 (Open Functionality Software)</li> <li>• 11.2.1.4.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Not Applicable	The site does not have any key shortcuts
<p><a href="#">2.2.1 Timing Adjustable</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.2.1 (Web)</li> <li>• 10.2.2.1 (Non-web document)</li> <li>• 11.2.2.1 (Open Functionality Software)</li> <li>• 11.2.2.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	This site does not require timed responses.

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">2.2.2 Pause, Stop, Hide</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.2.2 (Web)</li> <li>• 10.2.2.2 (Non-web document)</li> <li>• 11.2.2.2 (Open Functionality Software)</li> <li>• 11.2.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	<p>There is no moving, blinking, scrolling, or auto-updating content on the site.</p> <p>Compliance of this standard was validated using manual visual checks.</p>
<p><a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.3.1 (Web)</li> <li>• 10.2.3.1 (Non-web document)</li> <li>• 11.2.3.1 (Open Functionality Software)</li> <li>• 11.2.3.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Not Applicable	<p>This product does not use flashing or blinking elements in the user interface.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b><a href="#">2.4.1 Bypass Blocks</a> (Level A)</b></p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.1 (Web)</li> <li>10.2.4.1 (Non-web document) – Does not apply</li> <li>11.2.4.1 (Open Functionality Software) – Does not apply</li> <li>11.2.4.1 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Partially Supports	<p>User can skip some of the content by utilizing headings</p> <p>Skip link is provided at the top for the result page</p> <p><b>Exceptions</b></p> <ul style="list-style-type: none"> <li>User cannot skip facets displayed with search results</li> <li>User cannot skip search results if the intent is to access controls passed search results (e.g. Wikipedia links, Ask librarian)</li> </ul> <p>Compliance of this standard was validated using a combination of screen readers (see list in the Notes above) and manual keyboard and visual checks.</p>
<p><b><a href="#">2.4.2 Page Titled</a> (Level A)</b></p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.2 (Web)</li> <li>10.2.4.2 (Non-web document)</li> <li>11.2.4.2 (Open Functionality Software) - Does not apply</li> <li>11.2.4.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	<p>Title changes accordingly based on current page</p> <p>Compliance of this standard was validated using a combination of screen readers (see list in the Notes above) and manual keyboard and visual checks.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.4.3 Focus Order (Level A)</u></b></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.3 (Web)</li> <li>10.2.4.3 (Non-web document)</li> <li>11.2.4.3 (Open Functionality Software)</li> <li>11.2.4.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	<p>Page elements and functionality are placed in an order that follows the sequences and relationships in the content.</p> <p>Compliance of this standard was validated using manual keyboard checks.</p>
<p><b><u>2.4.4 Link Purpose (In Context) (Level A)</u></b></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.4 (Web)</li> <li>10.2.4.4 (Non-web document)</li> <li>11.2.4.4 (Open Functionality Software)</li> <li>11.2.4.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Partially Supports	<p>Meaningful link text has been used throughout Alma. Where link text could be considered ambiguous, we have provided title attribute text with additional information.</p> <p><b>Exceptions</b></p> <ul style="list-style-type: none"> <li>In the search results, “Did you mean” &lt;suggested term&gt; link purpose is not sufficient</li> </ul> <p>Compliance of this standard was validated using manual visual checks and NVDA+Firefox</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.5.1 Pointer Gestures</u> (Level A 2.1 only)</b></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.1 (Web)</li> <li>• 10.2.5.1 (Non-web document)</li> <li>• 11.2.5.1 (Open Functionality Software)</li> <li>• 11.2.5.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Not Applicable	The site has no functionality that uses multipoint or path-based gestures for operation
<p><b><u>2.5.2 Pointer Cancellation</u> (Level A 2.1 only)</b></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.2 (Web)</li> <li>• 10.2.5.2 (Non-web document)</li> <li>• 11.2.5.2 (Open Functionality Software)</li> <li>• 11.2.5.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Supports	The down-event of the pointer is not used to execute any part of the function.



Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.5.3 Label in Name</u> (Level A 2.1 only)</b></p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.3 (Web)</li> <li>• 10.2.5.3 (Non-web document)</li> <li>• 11.2.5.3 (Open Functionality Software)</li> <li>• 11.2.5.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Supports	Accessible names contain visible label text
<p><b><u>2.5.4 Motion Actuation</u> (Level A 2.1 only)</b></p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.4 (Web)</li> <li>• 10.2.5.4 (Non-web document)</li> <li>• 11.2.5.4 (Open Functionality Software)</li> <li>• 11.2.5.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Not Applicable	The site does not have any functionality that can be operated by device motion or user motion.

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">3.1.1 Language of Page</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.3.1.1 (Web)</li> <li>10.3.1.1 (Non-web document)</li> <li>11.3.1.1.1 (Open Functionality Software)</li> <li>11.3.1.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	<p>The language of each page has been specified in the HTML.</p> <p>Compliance of this standard was validated using WAVE.</p>
<p><a href="#">3.2.1 On Focus</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.3.2.1 (Web)</li> <li>10.3.2.1 (Non-web document)</li> <li>11.3.2.1 (Open Functionality Software)</li> <li>11.3.2.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Supports	<p>Context is not changed on focus alone.</p> <p>Compliance of this standard was validated using manual visual and keyboard checks.</p>

Criteria	Conformance Level	Remarks and Explanations
<b><a href="#">3.2.2 On Input</a> (Level A)</b> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.3.2.2 (Web)</li> <li>• 10.3.2.2 (Non-web document)</li> <li>• 11.3.2.2 (Open Functionality Software)</li> <li>• 11.3.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	Context is not changed automatically – appropriate controls are provided.  Compliance of this standard was validated using manual visual and keyboard checks.
<b><a href="#">3.2.6 Consistent Help</a> (Level A 2.2 only)</b> EN 301 549 Criteria – Does not apply <b>Revised Section 508 – Does not apply</b>	Supports	Help (search help) is located in consistent location in top nav through interface

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>3.3.1 Error Identification</u> (Level A)</b></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.1 (Web)</li> <li>• 10.3.3.1 (Non-web document)</li> <li>• 11.3.3.1.1 (Open Functionality Software)</li> <li>• 11.3.3.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	<p>Invalid fields are visual marked, required fields are marked</p> <p>Errors describe the problem and inform the user where the problem occurred</p> <p><b>Exceptions</b></p> <ul style="list-style-type: none"> <li>• Errors in dialogs (chat, feedback) don't state the field label "Please fill out this field". User is unaware what "this field" is.</li> </ul>
<p><b><u>3.3.2 Labels or Instructions</u> (Level A)</b></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.2 (Web)</li> <li>• 10.3.3.2 (Non-web document)</li> <li>• 11.3.3.2 (Open Functionality Software)</li> <li>• 11.3.3.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	<p>Labels or instructions are provided when content requires user input.</p> <p><b>Exceptions</b></p> <ul style="list-style-type: none"> <li>• A to Z list/Web Of Science opens in a new tab but the user is not aware. Additional labeling can communicate to the user "opens in a new tab"</li> </ul> <p>Compliance of this standard was validated using a combination of screen readers (see list in the Notes above) and manual keyboard and visual checks.</p>

Criteria	Conformance Level	Remarks and Explanations
<a href="#">3.3.7 Redundant Entry</a> (Level A 2.2 only) EN 301 549 Criteria – Does not apply <b>Revised Section 508 – Does not apply</b>	n/a	Information re-entry is not present on the site

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>4.1.1 Parsing (Level A)</u></b></p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.4.1.1 (Web)</li> <li>• 10.4.1.1 (Non-web document)</li> <li>• 11.4.1.1.1 (Open Functionality Software)</li> <li>• 11.4.1.1.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	<p>Pages conform to HTML web standards.</p> <p>Compliance of this standard was validated using WAVE and developer tools.</p>
<p><b><u>4.1.2 Name, Role, Value (Level A)</u></b></p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.4.1.2 (Web)</li> <li>• 10.4.1.2 (Non-web document)</li> <li>• 11.4.1.2.1 (Open Functionality Software)</li> <li>• 11.4.1.2.2 (Closed Software) – Not required</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	<p>Pages conform to HTML web standards, so the name and role of all UI components can be determined.</p> <p>Text labels identify all form fields. Label / ids and other accessible code necessary for screen readers are associated with all form elements.</p> <p>Compliance of this standard was validated using WAVE and manual visual checks.</p> <p><b>Exceptions</b></p> <ul style="list-style-type: none"> <li>• Options dialog is not communicated when opened</li> </ul>

**Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.2.4 Captions (Live)</u> (Level AA)</b></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.4 (Web)</li> <li>• 10.1.2.4 (Non-web document)</li> <li>• 11.1.2.4 (Open Functionality Software)</li> <li>• 11.1.2.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	Some video and audio content is hosted by a 3d party application and may or may not meet all of the accessibility requirements.
<p><b><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA)</b></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.5 (Web)</li> <li>• 10.1.2.5 (Non-web document)</li> <li>• 11.1.2.5 (Open Functionality Software)</li> <li>• 11.1.2.5 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	Some video and audio content is hosted by a 3d party application and may or may not meet all of the accessibility requirements.



Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.3.4 Orientation</u> (Level AA 2.1 only)</b></p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.4 (Web)</li> <li>• 10.1.3.4 (Non-web document)</li> <li>• 11.1.3.4 (Open Functionality Software)</li> <li>• 11.1.3.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Supports	<p>Content does not restrict its view and operation to a single display orientation, such as portrait or landscape.</p> <p>Verified using browser inspect tool</p>
<p><b><u>1.3.5 Identify Input Purpose</u> (Level AA 2.1 only)</b></p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.5 (Web)</li> <li>• 10.1.3.5 (Non-web document)</li> <li>• 11.1.3.5 (Open Functionality Software)</li> <li>• 11.1.3.5 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Partially Supports	<p><b>Exceptions</b></p> <ul style="list-style-type: none"> <li>• From and to publication input fields in advanced search need extra labeling.</li> <li>• Options in date widget (opened on a click of date) in advanced search icon) are not labeled</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.4.3 Contrast (Minimum)</u> (Level AA)</b></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.3 (Web)</li> <li>• 10.1.4.3 (Non-web document)</li> <li>• 11.1.4.3 (Open Functionality Software)</li> <li>• 11.1.4.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	<p>The visual presentation of text and images of text has a contrast ratio of at least 4.5:1</p> <p><b>Exceptions</b></p> <ul style="list-style-type: none"> <li>• In the search results, online indicator (for book cover)_has low contrast ratio (Availability dot)</li> <li>• On the Save Search page, Collect and Organize your research note has low contrast</li> <li>• On Save Current Search and Filters dialog, dialog heading and note under the search name field has low contrast</li> <li>• On Cite,Email dialogs, the headings has low contrast</li> </ul> <p>Compliance of this standard was verified using WAVE plugin</p>
<p><b><u>1.4.4 Resize text</u> (Level AA)</b></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.4 (Web)</li> <li>• 10.1.4.4 (Non-web document)</li> <li>• 11.1.4.4.1 (Open Functionality Software)</li> <li>• 11.1.4.4.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	<p>Text can be resized without assistive technology up to 200 percent without loss of content or functionality</p> <p>Compliance of this standard was validated using a combination of screen readers (see list in the Notes above) and manual keyboard and visual checks.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.4.5 Images of Text</u> (Level AA)</b></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.5 (Web)</li> <li>• 10.1.4.5 (Non-web document)</li> <li>• 11.1.4.5.1 (Open Functionality Software)</li> <li>• 11.1.4.5.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports	<p>HTML/CSS is used to represent visual presentation whenever possible.</p> <p>Compliance of this standard was Verified using a combination of screen readers (see list in the Notes above) and manual keyboard and visual checks.</p>
<p><b><u>1.4.10 Reflow</u> (Level AA 2.1 only)</b></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.10 (Web)</li> <li>• 10.1.4.10 (Non-web document)</li> <li>• 11.1.4.10.1 (Open Functionality Software)</li> <li>• 11.1.4.10.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Supports	<p>Content can be presented without loss of information or functionality, and without requiring scrolling in two dimensions for small screen dimensions.</p> <p>Verified using browser inspect tool</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.4.11 Non-text Contrast</u> (Level AA 2.1 only)</b></p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.11 (Web)</li> <li>• 10.1.4.11 (Non-web document)</li> <li>• 11.1.4.11 (Open Functionality Software)</li> <li>• 11.1.4.11 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Partially Supports	<p>User interface objects and graphical components have contrast ratio of at least 1:3 against adjacent colors.</p> <p>Verified using webaim contrast checker tool</p> <p><b>Exceptions</b></p> <ul style="list-style-type: none"> <li>• In the search results, online indicator (for book cover)_has low contrast ratio (Availability dot)</li> </ul>
<p><b><u>1.4.12 Text Spacing</u> (Level AA 2.1 only)</b></p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.12 (Web)</li> <li>• 10.1.4.12 (Non-web document)</li> <li>• 11.1.4.12 (Open Functionality Software)</li> <li>• 11.1.4.12 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Supports	<p>No loss of content or functionality occurs by setting increased line height, paragraph spacing, letter and word spacing.</p> <p>Verified using text spacing favlet</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b><a href="#">1.4.13 Content on Hover or Focus</a> (Level AA 2.1 only)</b></p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.13 (Web)</li> <li>10.1.4.13 (Non-web document)</li> <li>11.1.4.13 (Open Functionality Software)</li> <li>11.1.4.13 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Partially Supports	<p><b>Exceptions</b></p> <ul style="list-style-type: none"> <li>When search box is in focus and has text, suggestion list(when available) is displayed underneath. Users are not notified about this list; it is only available visually</li> </ul>
<p><b><a href="#">2.4.5 Multiple Ways</a> (Level AA)</b></p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.5 (Web)</li> <li>10.2.4.5 (Non-web document) – Does not apply</li> <li>11.2.4.5 (Open Functionality Software) – Does not apply</li> <li>11.2.4.5 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	<p>More than one way is available to locate the main pages of the site. For instance, links to the main pages of the site are available on every page through global navigation links.</p> <p>Compliance of this standard was validated using manual visual checks.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.4.6 Headings and Labels</u> (Level AA)</b></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.6 (Web)</li> <li>• 10.2.4.6 (Non-web document)</li> <li>• 11.2.4.6 (Open Functionality Software)</li> <li>• 11.2.4.6 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	<p>Descriptive headings and labels have been used throughout the interface.</p> <p><b>Exceptions</b></p> <ul style="list-style-type: none"> <li>• Count for saved items is not labeled; user is not aware of number of items in the folder.</li> <li>• In citation path, You are here, You started here is not available non-visually</li> <li>• On Saved Searches &lt;number&gt; control, the number is not labelled</li> <li>• Search Options dialog heading is not identified as a heading</li> </ul> <p>Compliance of this standard was validated using WAVE and manual visual checks</p>
<p><b><u>2.4.7 Focus Visible</u> (Level AA)</b></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.7 (Web)</li> <li>• 10.2.4.7 (Non-web document)</li> <li>• 11.2.4.7 (Open Functionality Software)</li> <li>• 11.2.4.7 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Supports (Feb 2022)	<p>The site has been implemented to support the default focus indicator for the device being used.</p> <p>In addition, most link text and other elements have been styled to change in visual appearance when the mouse hovers or tabs over them. For instance, on mouse hover, links are underlined. On tab focus, links are underlined and display a gray outline. Form input fields display with a heavier border on focus.</p> <p>Compliance of this standard was validated using WAVE and manual visual checks.</p>

Criteria	Conformance Level	Remarks and Explanations
<a href="#">2.4.11 Focus Not Obscured (Minimum)</a> (Level AA 2.2 only) EN 301 549 Criteria – Does not apply <b>Revised Section 508 – Does not apply</b>	Supports	Focus is not obscured Conformance determined by observation and product use.
<a href="#">2.5.7 Dragging Movements</a> (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	There is no functionality that relies only on dragging.  Conformance determined by observation and product use.
<a href="#">2.5.8 Target Size (Minimum)</a> (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially supports	<b>Exceptions</b> Search results facets sort control is below minimum size  Conformance determined by WAVE plugin, observation and product use.

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>3.1.2 Language of Parts</u> (Level AA)</b></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.1.2 (Web)</li> <li>• 10.3.1.2 (Non-web document)</li> <li>• 11.3.1.2 (Open Functionality Software) – Does not apply</li> <li>• 11.3.1.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Does Not Support	<p>The content (e.g. searched titles) may include text that is in a different language than the primary language of document. The site is not coded to identify changes to language in the content.</p> <p>Compliance of this standard was validated using a combination of screen readers (see list in the Notes above) and manual keyboard and visual checks.</p>
<p><b><u>3.2.3 Consistent Navigation</u> (Level AA)</b></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.3 (Web)</li> <li>• 10.3.2.3 (Non-web document) – Does not apply</li> <li>• 11.3.2.3 (Open Functionality Software) – Does not apply</li> <li>• 11.3.2.3 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	<p>The primary site navigation links appear in the same place and the same order on every page of the site.</p> <p>Compliance of this standard was validated using a combination of screen readers (see list in the Notes above) and manual keyboard and visual checks.</p>



Criteria	Conformance Level	Remarks and Explanations
<p><b><u>3.2.4 Consistent Identification</u> (Level AA)</b></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.4 (Web)</li> <li>• 10.3.2.4 (Non-web document) – Does not apply</li> <li>• 11.3.2.4 (Open Functionality Software) – Does not apply</li> <li>• 11.3.2.4 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Supports	<p>Care has been taken to identify components with the same functionality consistently throughout the site.</p> <p>Compliance of this standard was validated using a combination of screen readers (see list in the Notes above) and manual keyboard and visual checks.</p>
<p><b><u>3.3.3 Error Suggestion</u> (Level AA)</b></p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.3 (Web)</li> <li>• 10.3.3.3 (Non-web document)</li> <li>• 11.3.3.3 (Open Functionality Software)</li> <li>• 11.3.3.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Partially Supports	<p>Suggestions for error correction are made when applicable.</p> <p><b>Exceptions</b></p> <ul style="list-style-type: none"> <li>• Advanced search form does not provide error suggestion for some of the known formats (e.g. ISSN, ISBN, etc.)</li> </ul> <p>Compliance of this standard was validated using a combination of screen readers (see list in the Notes above) and manual keyboard and visual checks.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.3.3.4 (Web)</li> <li>10.3.3.4 (Non-web document)</li> <li>11.3.3.4 (Open Functionality Software)</li> <li>11.3.3.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Not Applicable	The site does not cause any legal commitments or financial transactions
<p><a href="#">3.3.8 Accessible Authentication (Minimum)</a> (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p><b>Revised Section 508 – Does not apply</b></p>	Supports	Cognitive tests are not required in any of authentication steps
<p><a href="#">4.1.3 Status Messages</a> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.4.1.3 (Web)</li> <li>10.4.1.3 (Non-web document) – Does not apply</li> <li>11.4.1.3 (Open Functionality Software) – Does not apply</li> <li>11.4.1.3 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Partially Supports	<p><b>Exceptions</b></p> <p>User is unaware when search returns zero results</p>

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria](#) (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	<p>This product is coded to work with screen readers and other assistive technologies.</p> <p><b>Exceptions</b></p> <p>In a few cases stated in sections above control label is not provided to the user, control is not reachable with keyboard only, live screen updates are not communicated to the user, etc. See <a href="#">2.4.4 Link Purpose (In Context) (Level A)</a> <a href="#">3.3.2 Labels or Instructions (Level A)</a> <a href="#">2.1.1 Keyboard (Level A)</a> <a href="#">4.1.2 Name, Role, Value (Level A)</a></p> <p>Compliance of this standard was validated using a combination of screen readers (see list in the Notes above) and manual keyboard checks.</p>

Criteria	Conformance Level	Remarks and Explanations
302.2 With Limited Vision	Supported	<p>This product is coded to work with screen readers and other assistive technologies. In addition, text size and contrast can be adjusted through standard browser functionality.</p> <p>Compliance of this standard was validated using a combination of screen readers (see list in the Notes above) and manual keyboard checks.</p>
302.3 Without Perception of Color	Supports	<p>Color is used to enhance usability by drawing attention to certain areas of the screen. Color is never the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p> <p>If needed, the product's CSS can be overridden using the browser.</p> <p>Compliance of this standard was validated using a combination of screen readers (see list in the Notes above) and manual keyboard checks.</p>
302.4 Without Hearing	Supports	<p>User hearing is not required to use features that are available in the product.</p> <p>Compliance of this standard was validated using manual keyboard and visual checks.</p>

Criteria	Conformance Level	Remarks and Explanations
302.5 With Limited Hearing	Supports	<p>User hearing is not required to use features that are available in the product.</p> <p>Compliance of this standard was validated using manual keyboard and visual checks.</p>
302.6 Without Speech	Supports	<p>User speech is not required to use features that are available in the product.</p> <p>Compliance of this standard was validated using manual keyboard and visual checks.</p>
302.7 With Limited Manipulation	Partially Supports	<p>All screen elements are designed to be accessible for users with poor motor control (e.g., clickable areas are suitably sized and spaced). Links and form elements can be accessed using the tab key.</p> <p><b>Exceptions</b> In a few cases stated in sections above controls are not reachable with keyboard only See <a href="#">2.1.1 Keyboard (Level A)</a></p> <p>Compliance of this standard was validated using a combination of screen readers (see list in the Notes above) and manual keyboard checks.</p>

Criteria	Conformance Level	Remarks and Explanations
302.8 With Limited Reach and Strength	Partially Supports	<p>At least one mode of operation that is operable with limited reach and limited strength.</p> <p><b>Exceptions</b> In a few cases stated in sections above controls are not reachable with keyboard only</p> <p>See <a href="#">2.1.1 Keyboard (Level A)</a></p> <p>Compliance of this standard was validated using manual keyboard and visual checks.</p>
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	<p>The product provides features that make its use by individuals with limited cognitive, language, and learning abilities simpler and easier.</p> <p>For example:</p> <ul style="list-style-type: none"><li>• Audio does not automatically play on load, minimizing distractions.</li><li>• Form fields are presented in a standard, consistent way across the product.</li><li>• Form elements are properly labeled.</li></ul> <p>Compliance of this standard was validated using manual visual checks.</p>

## Chapter 4: Hardware

**Notes: Not applicable for a web software application. Chapter 4 removed.**



## Chapter 5: [Software](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
<a href="#">502 Interoperability with Assistive Technology</a>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Partially Supports	<p>This product does not interfere with accessibility features that are available through the user's operating system or browser. For example, users can use high contrast mode, text resize, and speech output.</p> <p><b>Exception</b></p> <p>See details in the <a href="#">Resize text section</a> above</p> <p>Compliance of this standard was validated using manual keyboard and visual checks.</p>
502.2.2 No Disruption of Accessibility Features	Supports	<p>This product is coded in a way so that platform features that are defined in the platform documentation as accessibility features are no disrupted.</p> <p>Compliance of this standard was validated using manual keyboard and visual checks.</p>
<b>502.3 Accessibility Services</b>	Heading cell – no response required	Heading cell – no response required



Criteria	Conformance Level	Remarks and Explanations
502.3.1 Object Information	Partially Supports	<p>This product is coded in a way so that object role, state(s), properties, boundary, name, and description are available for assistive technology.</p> <p>Compliance of this standard was validated using a combination of screen readers (see list in the Notes above) and manual keyboard checks.</p> <p>Exceptions</p> <p><a href="#">4.1.2 Name, Role, Value (Level A)</a></p> <p><a href="#">2.4.4 Link Purpose (In Context) (Level A)</a></p> <p><a href="#">3.3.2 Labels or Instructions (Level A)</a></p>

Criteria	Conformance Level	Remarks and Explanations
502.3.2 Modification of Object Information	Partially Supports	<p>This product is coded in a way so that states and properties states and properties that can be set by the user are capable of being set programmatically, including through assistive technology.</p> <p>Compliance of this standard was validated using a combination of screen readers (see list in the Notes above) and manual keyboard checks.</p> <p>Exceptions <a href="#">4.1.2 Name, Role, Value (Level A)</a> <a href="#">3.3.2 Labels or Instructions (Level A)</a></p>
502.3.3 Row, Column, and Headers	Supports	<p>Library card, availability table headers and data cells are identified</p>
502.3.4 Values	Partially Supports	<p>This product is coded in a way so that value of a user interface control can be identified by the user</p> <p>Compliance of this standard was validated using a combination of screen readers (see list in the Notes above) and manual keyboard checks.</p> <p>Exceptions <a href="#">4.1.2 Name, Role, Value (Level A)</a> <a href="#">3.3.2 Labels or Instructions (Level A)</a></p>

Criteria	Conformance Level	Remarks and Explanations
502.3.5 Modification of Values	Supports	<p>This product is coded in a way so that value of a user interface control can be set by the user, allowing the value to be set programmatically including through assistive technology</p> <p>Compliance of this standard was validated using a combination of screen readers (see list in the Notes above) and manual keyboard checks.</p> <p>Exceptions <a href="#">4.1.2 Name, Role, Value (Level A)</a> <a href="#">3.3.2 Labels or Instructions (Level A)</a></p>
502.3.6 Label Relationships	Partially Supports	<p>This product is coded in a way exposing labels, exposing relationships between a control and any text or other component that provides additional information about the control such as description, instructions, grouping or identifying a required field.</p> <p>Exceptions <a href="#">3.3.2 Labels or Instructions (Level A)</a>, <a href="#">1.3.1 Info and Relationships (Level A)</a>,</p>

Criteria	Conformance Level	Remarks and Explanations
502.3.7 Hierarchical Relationships	Supports	<p>This product is coded in a way to programmatically expose the parent of all user interface objects, expose the children, if any, of all user interface objects, and expose any relations between user interface objects and those that contain them</p> <p>Compliance of this standard was validated using a combination of screen readers (see list in the Notes above) and manual keyboard and visual checks.</p>
502.3.8 Text	Supports	<p>This product is coded in a way to expose the content of text objects, text attributes, and the boundary of text rendered to the screen</p> <p>Compliance of this standard was validated using a combination of screen readers (see list in the Notes above) and manual keyboard and visual checks.</p>
502.3.9 Modification of Text	Supports	<p>This product is coded in a way so that when the rich text is editable, it exposes the ability to cut, copy, paste, insert and set the attributes of the text</p> <p>Compliance of this standard was validated using a combination of screen readers (see list in the Notes above) and manual keyboard and visual checks.</p>

Criteria	Conformance Level	Remarks and Explanations
502.3.10 List of Actions	Supports	<p>This product is coded in a way to expose all actions that can be executed on an object</p> <p>Compliance of this standard was validated using a combination of screen readers (see list in the Notes above) and manual keyboard checks.</p>
502.3.11 Actions on Objects	Supports	<p>This product is coded in a way to allow assistive technologies (AT) to programmatically execute available actions on objects</p> <p>Compliance of this standard was validated using a combination of screen readers (see list in the Notes above) and manual keyboard checks.</p>
502.3.12 Focus Cursor	Partially Supports	<p>The current input focus can be discerned by assistive technology (using standard html code for forms, etc.).</p> <p><b>Exceptions</b></p> <p>See <a href="#">2.4.7 Focus Visible (Level AA)</a></p> <p>Compliance of this standard was validated using a combination of screen readers (see list in the Notes above) and manual keyboard checks.</p>

Criteria	Conformance Level	Remarks and Explanations
502.3.13 Modification of Focus Cursor	Supports	<p>Users are able to modify the location of focus (for user focusable controls), the text insertion point (caret) (when a caret exists), and change selection attributes of objects (when text and items can be selected by the user). This standard was evaluated using keyboard and manual visual checks.</p> <p>Compliance of this standard was validated using a combination of screen readers (see list in the Notes above) and manual keyboard checks.</p>
502.3.14 Event Notification	Partially Supports	<p>This product is coded in a way to notify assistive technologies (AT) of events relevant to user interactions, including but not limited to changes in the component's state(s), value, name, description, or boundary</p> <p><b>Exceptions</b> See <a href="#">3.3.2 Labels or Instructions (Level A)</a></p> <p>Compliance of this standard was validated using a combination of screen readers (see list in the Notes above) and manual keyboard checks.</p>

Criteria	Conformance Level	Remarks and Explanations
502.4 Platform Accessibility Features	Supports	<p>This product is coded in a way to:</p> <ul style="list-style-type: none"> <li>• Enable sequential entry of multiple (chorded) keystrokes</li> <li>• Provide adjustment of delay before key acceptance</li> <li>• Provide adjustment of same-key double-strike acceptance</li> </ul> <p>Note: there is no audio or video output</p> <p>Compliance of this standard was validated using a combination of screen readers (see list in the Notes above) and manual keyboard checks.</p>
<a href="#">503 Applications</a>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	<p>This product is coded to:</p> <p>Support systems settings for high contrast for all user interface controls and client area content</p> <p>Inherit system settings for color, font type and font size for all elements of the user interface</p> <p>Inherit system settings for the focus cursor</p> <p>The CSS style sheet can be overridden in the product using the browser settings.</p> <p>Compliance of this standard was validated using manual visual checks and browser contrast plugins</p>

Criteria	Conformance Level	Remarks and Explanations
503.3 Alternative User Interfaces	Not Applicable	This product doesn't provide alternative user interface that functions as assistive technology
<b>503.4 User Controls for Captions and Audio Description</b>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	There is no captions and audio descriptions
503.4.2 Audio Description Controls	Not Applicable	There is no captions and audio descriptions
<b><u>504 Authoring Tools</u></b>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not applicable")	See <a href="#">WCAG 2.x</a> section	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	There are no web content authoring tools
504.2.2 PDF Export	Not Applicable	There are no web content authoring tools
504.3 Prompts	Not Applicable	There are no web content authoring tools
504.4 Templates	Not Applicable	There are no web content authoring tools

## Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>	Heading cell – no response required	Heading cell – no response required
<b><u>602 Support Documentation</u></b>	Heading cell – no response required	Heading cell – no response required



Criteria	Conformance Level	Remarks and Explanations
602.2 Accessibility and Compatibility Features	Supports	<p><a href="#">An Accessibility help page</a> is available in the ExLibris Knowledge Center</p> <p>This help page includes useful information on:</p> <ul style="list-style-type: none"><li>• Navigation</li><li>• Using the Tab key</li><li>• Skip navigation</li></ul>
602.3 Electronic Support Documentation	N/A ANNA: TO DO	<p><b>See information in WCAG 2.x section</b></p> <p>Support documentation is available in HTML format through the product's help documentation and the ProQuest Support Center. The content of the support documentation can be accessed with assistive technology.</p>

Criteria	Conformance Level	Remarks and Explanations
602.4 Alternate Formats for Non-Electronic Support Documentation	N/A	<p>Product support documentation is provided online through the product's help system and through the Support Center area of the ProQuest's corporate site.</p> <p>This documentation can be accessed online or printed. End-users can also contact customer support (by phone, email, chat, or through the Contact Us web form) to request any further help. If alternative formats of product support documentation are required, we will do our best to accommodate the requested format, at no additional charge. These formats may include ASCII text, large print, and accessible electronic formats.</p>
<a href="#">603 Support Services</a>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	<p><a href="#">An Accessibility help page</a> is available in the ExLibris Knowledge Center</p> <p>This help page includes useful information on:</p> <ul style="list-style-type: none"> <li>• Navigation</li> <li>• Using the Tab key</li> <li>• Skip navigation</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
603.3 Accommodation of Communication Needs	Partially Supports	<p>Support services are available to accommodate the communication needs of end users with disabilities.</p> <p>Users can communicate with customer support via:</p> <ul style="list-style-type: none"><li>• Phone</li><li>• Email</li><li>• Chat (provided by ProQuest not ExLibris)</li></ul> <p>Support services have experience working with end users with disabilities.</p> <p><b>Exceptions</b> Contact Us web form is not available</p>

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