

Accessibility Roadmap

Vendor/Product Information

Vendor Name	Clarivate (Ex Libris)
Product Name	Summon
Product Version	
Completion Date	March 2026
Contact Name/Title	Clarivate Accessibility Team
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Specific Issues

Issue Description	Current Status (Open, Closed, In Progress, Planned)	Remediation Timeline (QX YYYY)	Available Workarounds	Comments
1.3.1 Info and Relationships (Level A)	Planned	Q1 2027		See full known issue list in the product VPAT.
1.4.1 Use of Color (Level A)	Planned	Q4 2026		Focus indicators and state changes rely on color.
2.1.1 Keyboard (Level A)	Planned	Q4 2026		See full known issue list in the product VPAT.
2.4.1 Bypass Blocks (Level A)	Planned	Q4 2026		Bypass mechanisms are not consistently available or operable.
2.4.3 Focus Order (Level A)	Planned	Q4 2026		See full known issue list in the product VPAT.
2.4.4 Link Purpose (In Context) (Level A)	Planned	Q1 2027		Links open in a new tab are not always indicated which may cause confusion to users. Multiple links with identical text lead to different destinations without clear context. Several buttons do not convey their specific purpose or associated content.

Issue Description	Current Status (Open, Closed, In Progress, Planned)	Remediation Timeline (QX YYYY)	Available Workarounds	Comments
3.3.1 Error Identification (Level A)	Planned	Q4 2026		Error messages for invalid dates in "Publication date range from/to" are not announced automatically to screen reader users, and The same generic error text is used for both fields which may cause confusion.
3.3.2 Labels or Instructions (Level A)	Planned	Q4 2026		See full known issue list in the product VPAT.
4.1.2 Name, Role, Value (Level A)	Planned	Q4 2026		See full known issue list in the product VPAT.
1.4.3 Contrast (Minimum) (Level AA)	Planned	Q3 2027	Customers can adjust color theme for their library.	Small number of content does not have contrast between foreground and background colors that meets WCAG 2 AA minimum contrast ratio thresholds. Customers can adjust color theme for their library.
1.4.4 Resize text (Level AA)	Planned	Q3 2027		The configuration restricts zoom/text scaling. When Filters / More panels expand, they obscure main content, leading to hidden text and reduced operability at increased text sizes
1.4.10 Reflow (Level AA 2.1 and 2.2)	Planned	Q2 2027		When the page is adjusted to an equivalent width of 320 pixels and content reflows to fit within the viewport, some content or functionality becomes unavailable
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Planned	Q2 2027		Focus outline does not have a 3:1 color contrast ratio with the background colors for a number of controls. The modal close button ("X") does not have a 3:1 color contrast ratio with the background colors
2.4.7 Focus Visible (Level AA)	Planned	Q2 2027		See full known issue list in the product VPAT.

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2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Planned	Q3 2027		Expanding multiple menus leaves prior menus open and overlapping, causing the focused item in subsequent menus to be partially/fully obscured. The search autocomplete remains open after focus moves away, covering main content and obscuring the newly focused element
3.1.2 Language of Parts (Level AA)	Planned	Q2 2027		In the language selector, there is a known issue where the language names are not marked with the correct lang attributes leading them to be mispronounced.
3.3.3 Error Suggestion (Level AA)	Planned	Q3 2027		Advanced search form does not provide error suggestion for some of the known formats (e.g. ISSN, ISBN, etc.)
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Planned	Q2 2027		See full known issue list in the product VPAT.

Additional Information