

ProQuest Statistical Abstract: Accessibility Conformance Report

VPAT® Version 2.4: International Edition

Name of Product/Version:	ProQuest Statistical Abstracts: Version 2.20 This report covers two products that share a common platform: ProQuest Statistical Abstract of the United States ProQuest Statistical Abstracts of the World
Product Description:	From about.proquest.com: “Published annually by the federal government since 1878, the Statistical Abstract of the United States is the best-known statistical reference publication in the country, and perhaps the world. Librarians value the Statistical Abstract as both an answer book and a guide to statistical sources. As a comprehensive collection of statistics on the social, political, and economic conditions of the United States, it is a snapshot of America and its people.” “ProQuest Statistical Abstracts of the World aggregates the statistical abstracts of nearly 50 countries and makes the content available through a single-search interface. These statistical abstracts are generally issued by the national statistical offices of foreign governments and contain country-level data not easily found elsewhere. Global and regional statistical compendia issued by international organizations and research firms are also included.”
Report Date:	April 29, 2023
Contact Information:	email.technicalsupport@proquest.com
Notes:	ProQuest is committed to providing an experience that is fully accessible to everyone. We make every effort to ensure that all pages comply with web accessibility guidelines. Due to the scale and complex nature of ProQuest content and services, this is an ongoing effort. We appreciate your feedback.
Evaluation Methods Used:	Methods and tools: <ul style="list-style-type: none">• Deque aXe accessibility testing tools• Color Contrast Analyzer tool• NVDA (NonVisual Desktop Access) screen-reader• Keyboard checks, observation, product use• High Contrast Chrome extension

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A: Yes Level AA: Yes Level AAA: No
Web Content Accessibility Guidelines 2.1	Level A: Yes Level AA: Yes Level AAA: No
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe , - V3.1.1 (2019-11)	No

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Chapter 10 - Non-Web documents, Section 11.2.1- Non-Web Software (excluding closed functionality), and Section 11.2.2 - Non-Web Software (closed functionality).
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.1.1 Non-text Content</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>The product is designed to support alternative access to non-text content wherever possible.</p> <p>Non-text images, like institutional co-branding logos, have associated alt/title text. Apart from logos and icons, there are no other raster or vector-based elements.</p> <p>.GIF images of tables in the content do not have alt text. However, the user can choose to download PDF or XLS versions of table data. The text in those formats is accessible to screen readers and other AT.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	No audio or video content.
<p><u>1.2.2 Captions (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	No audio or video content.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.3 (Web) • 10.1.2.3 (Non-web document) • 11.1.2.3.1 (Open Functionality Software) • 11.1.2.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	No audio or video content.
<p><u>1.3.1 Info and Relationships</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.1 (Web) • 10.1.3.1 (Non-web document) • 11.1.3.1.1 (Open Functionality Software) • 11.1.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>The site employs the following to support this:</p> <ul style="list-style-type: none"> • labels/ids with form elements • markup for lists & headings • CSS to control the visual presentation of text <p>Exceptions:</p> <ul style="list-style-type: none"> • Data tables are displayed in the product in gif format (images) and therefore row and column headers cannot be identified using html tags. • Alternative versions of the tables are available to download in Excel and PDF format. These formats can be read using assistive technology e.g. NVDA. <p>Compliance of this standard was validated by WAVE (web accessibility evaluation tool) provided by WebAIM, manual visual checks and NVDA.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.3.2 Meaningful Sequence</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.1.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	<p>Content is ordered in a meaningful sequence, even when page styling is turned off.</p> <p>Compliance determined with WAVE.</p>
<p><u>1.3.3 Sensory Characteristics</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.3 (Web) • 10.1.3.3 (Non-web document) • 11.1.3.3 (Open Functionality Software) • 11.1.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	<p>Instructions provided do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound. Typically, descriptive text and labels are used.</p> <p>Conformance determined with manual/visual checks.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.1 Use of Color</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	<p>Color is used to enhance usability in conjunction with other techniques for example:</p> <ul style="list-style-type: none"> • Outlining the area of cursor focus, • Underlining link text when a link is activated, • Providing text prompts in the search input box, • Asterisk to indicate required fields on email form. <p>Color is never the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p> <p>Conformance determined with manual/visual checks and WAVE.</p>
<p><u>1.4.2 Audio Control</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	No audio or video content.

Criteria	Conformance Level	Remarks and Explanations
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	<p>The product is keyboard accessible.</p> <p>Conformance determined with manual keyboard checks.</p>
<p>2.1.2 No Keyboard Trap (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	<p>Focus can be moved to and away from components using only the keyboard.</p> <p>For example, pressing Esc closes the open Email items modal.</p> <p>Conformance determined with manual keyboard checks.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.1.4 Character Key Shortcuts</u> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Not Applicable	<p>There are no shortcuts triggered using only letter (including upper-and lower-case letters), punctuation, number, or symbol characters.</p> <p>Conformance determined with product use, observation, and manual keyboard checks.</p>
<p><u>2.2.1 Timing Adjustable</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	<p>The product does not impose task-based time limits.</p> <p>Conformance determined with product use and observation.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>2.2.2 Pause, Stop, Hide (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	<p>There is no moving, blinking, scrolling, or auto-updating content on the site.</p> <p>Conformance determined with product use and observation.</p>
<p>2.3.1 Three Flashes or Below Threshold (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	No flashing or blinking content.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.1 Bypass Blocks</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Partially Supports	<p>‘Skip navigation’ links are not provided at the top of every page to permit users to skip repetitive navigation links. We are working to address this issue.</p> <p>Blocks of content are grouped under headings or using structural elements.</p> <p>Conformance determined with screen reader, observation, and manual keyboard checks.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.2 Page Titled</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	<p>Pages are given meaningful and specific titles.</p> <p>Conformance determined with WAVE and check of source code.</p>
<p><u>2.4.3 Focus Order</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	<p>Interactive controls like links and buttons are in a logical order as the user, for example, Tabs / Shift-Tabs through a page.</p> <p>Conformance determined with manual keyboard checks.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.4 Link Purpose (In Context)</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>Meaningful link text has been used throughout the site. Where link text could be considered ambiguous, we have provided title attribute text with additional information.</p> <p>Exceptions:</p> <ul style="list-style-type: none"> • Some links do not have the necessary title attribute text. For example, the next/previous arrow icons on Doc View pages. <p>Conformance determined with manual checks and observation.</p>
<p><u>2.5.1 Pointer Gestures</u> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Supports	<p>Product does not require multipoint or path-based gestures for operation.</p> <p>Conformance determined with observation and product use.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.5.2 Pointer Cancellation</u> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Supports	<p>From:</p> <p>https://www.w3.org/WAI/WCAG21/Understanding/pointer-cancellation.html</p> <p>The following is true in the product:</p> <p>‘No Down-Event: The down-event of the pointer is not used to execute any part of the function’</p> <p>That is, when the user clicks an interactive control, and continues to depress the mouse button while moving the pointer off the target before releasing the button, no part of the intended function is executed.</p> <p>Conformance determined with observation and product use.</p>
<p><u>2.5.3 Label in Name</u> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3.1 (Open Functionality Software) • 11.2.5.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Supports	Conformance determined with browser inspect and WAVE.

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.5.4 Motion Actuation</u> (Level A 2.1 only))</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Not Applicable	<p>The product does not include any functionality operated by device or user motion.</p> <p>Conformance determined with product use and observation.</p>
<p><u>3.1.1 Language of Page</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Does Not Support	<p>The language of each page has not been specified in the HTML.</p> <p>Conformance determined with WAVE and check of page source.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.2.1 On Focus</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	<p>Context is not changed on focus alone.</p> <p>Conformance determined with visual and manual-keyboard checks.</p>
<p><u>3.2.2 On Input</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	<p>Context is not changed automatically – appropriate controls are provided.</p> <p>Conformance determined with visual and manual-keyboard checks.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.1 Error Identification</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	<p>Error messages provided on forms.</p> <p>Conformance determined by observation and product use.</p>
<p><u>3.3.2 Labels or Instructions</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	<p>Forms coded with the necessary mark-up (use of labels/ids, fieldset, etc.) to make them accessible to assistive technologies.</p> <p>Conformance determined with WAVE/aXe, observation, and product use.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>4.1.1 Parsing</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	<p>Pages conform to HTML standards.</p> <p>No broken or incomplete tags or incorrectly nested tags noted.</p> <p>Conformance determined with WAVE and product use.</p>
<p><u>4.1.2 Name, Role, Value</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document) • 11.4.1.2.1 (Open Functionality Software) • 11.4.1.2.2 (Closed Software) – Not required • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	<p>Pages conform to HTML standards (including the HTML 5 standard) which should make all components available to assistive technologies.</p> <p>Conformance determined with WAVE/aXe, product use, and conversation with development.</p>

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.2.4 Captions (Live)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	No audio or video content.
<p><u>1.2.5 Audio Description (Prerecorded)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	No audio or video content.

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.3.4 Orientation</u> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Supports	<p>The product works well in both horizontal and vertical orientation.</p> <p>Conformance determined by observation and product use.</p>
<p><u>1.3.5 Identify Input Purpose</u> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5.1 (Open Functionality Software) • 11.1.3.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Supports	<p>There is a Search input at the top of each functional product page.</p> <p>The input is coded for type="text" and provides placeholder text that is labeled in the UI as: 'Enter keywords, "phrase in quotes" or table number'. These elements are read aloud by a screen reader.</p> <p>Conformance determined by observation, product use, and screen reader.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.3 Contrast (Minimum)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Partially Supports	<p>Exception:</p> <ul style="list-style-type: none"> • Some body text is gray on white, resulting in contrast of 4.42:1. <p>Conformance determined with Color Contrast Analyzer and observation.</p>
<p><u>1.4.4 Resize text</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	<p>Text can be resized without assistive technology up to 200% without loss of content or functionality.</p> <p>Conformance determined with browser settings and observation.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.5 Images of Text</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	<p>HTML/CSS is used to present text as possible.</p> <p>Data tables are displayed in the product in gif format (images) and therefore are not accessible to a screen reader. However, alternative XLS and PDF versions of the tables are available in a Download menu. These formats can be read using assistive technology such as screen readers.</p> <p>Conformance determined with visual and keyboard checks.</p>
<p><u>1.4.10 Reflow</u> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10 (Open Functionality Software) • 11.1.4.10 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Supports	<p>The site is responsive. Page content reflows when the viewport is resized, such that features and content remain available.</p> <p>Zooming to 400% does not introduce the need to scroll horizontally. Page content and functionality can be accessed by scrolling vertically. Some navigation selections are reconfigured to be included in a ‘hamburger menu’ as zooming goes higher or the viewport gets smaller. Element ‘stacking’ also occurs as the viewport narrows.</p> <p>Conformance determined with product use and observation.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.11 Non-text Contrast</u> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Partially Supports	<p>Exceptions</p> <ul style="list-style-type: none"> • In blue banner at top of pages, there are blue icons, including Help and New Window, that are blue. This blue-on-blue results in low contrast of 1.59:1. • The Search button adjacent to the search input box: The contrast of the magnifying-glass icon against the blue of the button fails at 1.62:1. <p>Conformance level determined with Color Contrast Analyzer and observation.</p>
<p><u>1.4.12 Text Spacing</u> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Supports	<p>The user will be able to use AT to adjust text, paragraph, and line spacing attributes governing interface controls, labels, on-screen text, and other HTML elements.</p> <p>Content in the product is available as static data tables presented as .GIF images, making text, paragraph, and line spacing changes impossible.</p> <p>However, with a data-table document open, the user can choose to download either a PDF or .XLS version of that table. With either format open, the user can take advantage of Acrobat or spreadsheet features to effect spacing changes.</p> <p>Conformance based on observation and product use.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.4.13 Content on Hover or Focus</u> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Supports	<p>Aside from 'Title' attribute tips that display on hover and hide when off-hover, there are no elements that display simply on hover/focus.</p> <p>Conformance based on observation and product use.</p>
<p><u>2.4.5 Multiple Ways</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	<p>More than one way is available to locate the main pages of the site.</p> <p>The main functional site pages include: Home, Results, and Document View. The search facility on each page provides an access point to the workflow including those pages.</p> <p>The footer provides Home, Guide (LibGuide), and Help access, as well as related ProQuest database.</p> <p>The banner at the top of each page provides links to: Home, Related Databases, LibGuide, and Help.</p> <p>Conformance determined with observation and product use.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>2.4.6 Headings and Labels</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	<p>Descriptive headings and labels have been used throughout the interface.</p> <p>Conformance determined with WAVE/aXe, and observation.</p>
<p><u>2.4.7 Focus Visible</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	<p>Supports. (Best on Chrome.)</p> <p>Conformance determined with observation.</p>

Criteria	Conformance Level	Remarks and Explanations
<u>3.1.2 Language of Parts</u> (Level AA) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none">9.3.1.2 (Web)10.3.1.2 (Non-web document)11.3.1.2 (Open Functionality Software) – Does not apply11.3.1.2 (Closed Software) – Does not apply11.8.2 (Authoring Tool)12.1.2 (Product Docs)12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none">501 (Web)(Software)504.2 (Authoring Tool)602.3 (Support Docs)	Not Applicable	Content does not include foreign-language words or phrases. Conformance determined with observation.

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.2.3 Consistent Navigation</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none">• 9.3.2.3 (Web)• 10.3.2.3 (Non-web document) – Does not apply• 11.3.2.3 (Open Functionality Software) – Does not apply• 11.3.2.3 (Closed Software) – Does not apply• 11.8.2 (Authoring Tool)• 12.1.2 (Product Docs)• 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none">• 501 (Web)(Software) – Does not apply to non-web software• 504.2 (Authoring Tool)• 602.3 (Support Docs) – Does not apply to non-web docs	Supports	<p>The primary site navigation links appear in the same place and the same order on every page of the site.</p> <p>Conformance determined by observation and product use.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>3.2.4 Consistent Identification (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 	Supports	<p>The product aims to label or acknowledge the same interface element the same way, in the same manner wherever it displays or is referenced.</p> <p>Conformance determined by observation and product use.</p>
<p>3.3.3 Error Suggestion (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Supports	<p>Suggestions for error correction are made when applicable.</p> <p>Conformance determined with product use and observation.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) 	Not Applicable	<p>The user does not encounter any of the following kinds of issues: Legal, financial, data, user test responses or input.</p> <p>Conformance determined with product use and observation.</p>
<p><u>4.1.3 Status Messages</u> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) • 11.4.1.3 (Open Functionality Software) • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Partially Supports	<p>Exceptions:</p> <ul style="list-style-type: none"> • After running a search, the number of results displays, but the product does not read aloud this results number after the search is run, as, for example, Google does. • In the 'Email items' modal, no email format check runs and corresponding error message displays when the user has entered an invalid email address—such as john.smith@ or john.smith@.com. Using either email address results in the displayed message: 'Email sent'. Leaving the 'Email Address' input blank does result in this message displaying: 'Please enter a valid email address'.

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Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Supports	<ul style="list-style-type: none">• This product is coded to work with screen readers and other assistive technologies.• Although data table content as .GIF images is not accessible to screen readers, users can choose to download either .PDF or .XLS versions of the tables. Each format provides access to textual content.• Conformance determined with screen readers and manual keyboard checks.

Criteria	Conformance Level	Remarks and Explanations
302.2 With Limited Vision	Partially Supports	<ul style="list-style-type: none">• Users can tab through interactive page elements using the keyboard.• Users can navigate and make list selections using the keyboard.• Form controls are accessible to a screen reader.• Heading tags and labels structure page content.• As interface components receive focus while a user tabs through a page, focus is visible. Best on Chrome. <p>Exceptions:</p> <ul style="list-style-type: none">• Skip navigation link not available.• There are some color-contrast deficiencies as noted in WCAG 1.4.3 and 1.4.11. <p>Conformance determined with Color Contrast Analyzer, WAVE, aXe, NVDA screen reader, product use, and observation.</p>

Criteria	Conformance Level	Remarks and Explanations
302.3 Without Perception of Color	Supports	<p>Color is used to enhance usability in conjunction with other techniques for example:</p> <ul style="list-style-type: none">• Outlining the area of cursor focus,• Underlining link text when a link is activated, providing text prompts in the search input box,• Asterisks to indicate required fields on email form.• Color is never the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.• If needed, the product's CSS can be overridden using the browser. <p>Conformance determined with Visual checks and Color Contrast Analyzer.</p>
302.4 Without Hearing	Not Applicable	<p>No audio or video content, playback, or feedback.</p> <p>User hearing is not required to search, browse, or use features that are available in the product.</p> <p>Conformance determined with product use, and observation.</p>

Criteria	Conformance Level	Remarks and Explanations
302.5 With Limited Hearing	Not Applicable	User hearing is not required to search, browse, or use features that are available in the product. No audio or video content, playback, or feedback. Conformance determined with product use, and observation.
302.6 Without Speech	Not Applicable	User speech is not required to use the product. No audio or video content, playback, or feedback. Conformance determined with product use, and observation.
302.7 With Limited Manipulation	Supports	All screen elements are designed to be accessible for users with poor motor control. For example, clickable areas are suitably sized and spaced. Links and form elements can be accessed using the tab key. Conformance determined with manual keyboard and visual checks.

Criteria	Conformance Level	Remarks and Explanations
302.8 With Limited Reach and Strength	Supports	<p>At least one mode of operation that is operable with limited reach and limited strength.</p> <p>For example, the product can be used using keyboard-only.</p> <p>All interactive elements receive visually discernible keyboard focus.</p> <p>Conformance determined with manual keyboard and visual checks.</p>
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	<p>The product provides features that make its use by individuals with limited cognitive, language, and learning abilities simpler and easier.</p> <p>For example:</p> <ul style="list-style-type: none">• Navigation links and page features are presented in a consistent location and manner across the product.• Form fields are presented in a standard, consistent way across the product.• Form elements are properly labeled. <p>Conformance determined with product use, manual and visual checks.</p>

Chapter 4: Hardware

Notes: Not applicable for a web software application. Chapter 4 removed.

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.0 section	See information in WCAG section
<i>502 Interoperability with Assistive Technology</i>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Supports	<p>This product does not disrupt or interfere with accessibility features that are available through the user's operating system or browser. For example, users can use high contrast mode, text resize, and speech output.</p> <p>Conformance determined with manual checks.</p>
502.2.2 No Disruption of Accessibility Features	Supports	<p>This product does not disrupt or interfere with accessibility features that are available through the user's operating system or browser. For example, users can use high contrast mode, text resize, and speech output features and settings.</p> <p>Conformance determined by manual keyboard testing, product use, and observation.</p>

502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Supports	<p>Attributes for role, state/s, boundary, name and other properties for all standard and custom user interface controls are programmatically determinable.</p> <p>Conformance determined with manual keyboard testing, product use, NVDA, and observation.</p>
502.3.2 Modification of Object Information	Supports	<p>States and properties that can be set by the user are capable of being set programmatically, including through assistive technology. For example, users can change focus and expand and collapse panels using a keyboard only. The state of the object is announced through assistive technology.</p> <p>Conformance determined with a screen reader and keyboard checks.</p>
502.3.3 Row, Column, and Headers	Supports	<p>Data tables are displayed in the product in gif format (images) and therefore in the GIF images, row and column headers cannot be identified using html tags. Alternative versions of the tables are available to download in Excel and PDF format. These formats can be read using screen readers.</p> <p>Conformance determined with manual and visual checks.</p>

		Conformance determined with manual keyboard testing, NVDA, and observation.
502.3.4 Values	Supports	<p>The current values available for a user input control can be programmatically determined. For example, a screen reader will read out the values in a drop-down menu.</p> <p>Conformance determined with a screen reader and keyboard checks.</p>
502.3.5 Modification of Values	Supports	<p>User-set values can also be determined programmatically, including by assistive technology.</p> <p>Conformance determined with manual keyboard testing, NVDA, and observation.</p>
502.3.6 Label Relationships	Supports	<p>Text labels identify form fields. Label / ids and other accessible code necessary for screen readers are associated with some form elements.</p> <p>Conformance determined with screen reader and manual visual checks.</p>
502.3.7 Hierarchical Relationships	Supports	<p>Hierarchical (parent-child) relationships are programmatically determinable.</p> <p>Users of assistive technology can access all information in a form, and find all elements and functionality</p>

		<p>required for completion and submission. For example, when tabbing to a dropdown, assistive technology will announce that it is a combo box (i.e. with further options available).</p> <p>Conformance determined with manual keyboard testing, NVDA, and observation.</p>
502.3.8 Text	Supports	<p>Product coded using standard HTML styled using CSS.</p> <p>Conformance determined with manual keyboard testing, NVDA, source review, and observation.</p>
502.3.9 Modification of Text	Supports	<p>The product is primarily static text; it does not allow users to set attributes of the text. Users can insert text into search fields and forms. This text can be modified using assistive technology.</p> <p>Conformance determined with manual keyboard testing, NVDA, source review, and observation.</p>
502.3.10 List of Actions	Supports	<p>Where relevant, the product's UI components provide a list of actions programmatically determinable by assistive technologies.</p> <p>Compliance of this standard was validated using a screen reader and manual keyboard checks.</p>

502.3.11 Actions on Objects	Supports	<p>This product is coded in a way to allow assistive technologies (AT) to programmatically execute available actions on objects.</p> <p>Conformance determined with screen reader and manual keyboard checks.</p>
502.3.12 Focus Cursor	Supports	<p>The current input focus can be discerned by assistive technology using standard html code for forms, etc.)</p> <p>Product uses highlighting and outlining to indicate what interactive page component currently receives focus.</p> <p>Conformance determined with manual keyboard testing, screen reader, and observation.</p>
502.3.13 Modification of Focus Cursor	Supports	<p>Users can modify the location of focus (for user focusable controls), the text insertion point (caret) when a caret exists and change selection attributes of objects (when text and items can be selected by the user).</p> <p>Conformance determined with manual keyboard and visual checks.</p>
502.3.14 Event Notification	Supports	<p>Conformance determined with manual keyboard testing, NVDA, source review, and observation.</p>

502.4 Platform Accessibility Features	Not Applicable	This standard applies only to platform and platform software such as operating systems. ... marked Not Applicable for application software. Conformance determined with interpretation of 502.4.
<u>503 Applications</u>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Supports	The user can change browser settings to over-ride stylesheet defaults. Conformance determined with manual keyboard testing, NVDA, source review, and observation.
503.3 Alternative User Interfaces	Not Applicable	Product does not provide any alternative user interface that functions as an assistive technology. Conformance determined with interpretation of 503.3.
<i>503.4 User Controls for Captions and Audio Description</i>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	No audio or video content.
503.4.2 Audio Description Controls	Not Applicable	No audio or video content.
<u>504 Authoring Tools</u>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	Not Applicable	Product does not allow for user-authoring of content.
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	Product does not allow for user-authoring of content.

504.2.2 PDF Export	Not Applicable	Product does not allow for user-authoring of content.
504.3 Prompts	Not applicable	Product does not allow for user-authoring of content.
504.4 Templates	Not applicable	Product does not allow for user-authoring of content.

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
<u>602 Support Documentation</u>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Product provides footer link to access accessibility statement and accessibility conformance report. Conformance determined with product use and observation.
602.3 Electronic Support Documentation	Supports	Product Help link provides links to: <ul style="list-style-type: none"> • External Lib Guide page detailing product feature functionality. Keyboard access, skip to main content links • A PDF document titled 'A Brief History of the Statistical Abstract' is keyboard and screen reader accessible.

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> Document titled 'Guide to Tabular Presentation.' Screen reader and keyboard accessible.
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	<p>Support documentation is available through electronic means through the Help link in the product.</p> <p>If alternate formats of product support documentation are required, we will do our best to accommodate the requested format, at no additional charge. These formats may include ASCII text, large print, and accessible electronic formats.</p> <p>Users can contact ProQuest Customer Support if they require specific accommodations.</p>
<u>603 Support Services</u>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	<p>Product provides footer link to access accessibility statement and accessibility conformance report.</p> <p>Conformance determined with product use and observation.</p>

Criteria	Conformance Level	Remarks and Explanations
603.3 Accommodation of Communication Needs	Supports	<p>ProQuest Support services are available to accommodate communication needs of users with disabilities.</p> <p>Users can communicate with customer support by:</p> <ul style="list-style-type: none">• Phone• Email• Chat• Contact Us web form <p>Staff have experience working with users with disabilities.</p>

Legal Disclaimer (Company)

This Accessibility Conformance Report represents the specific release of the product described, as of the date of this document. Notwithstanding the information contained in the Accessibility Conformance Report, if use of the product is subject to a license agreement, the terms and conditions of the product's license agreement remain in full force and effect, including any limitation of liability and disclaimer of warranties provisions.