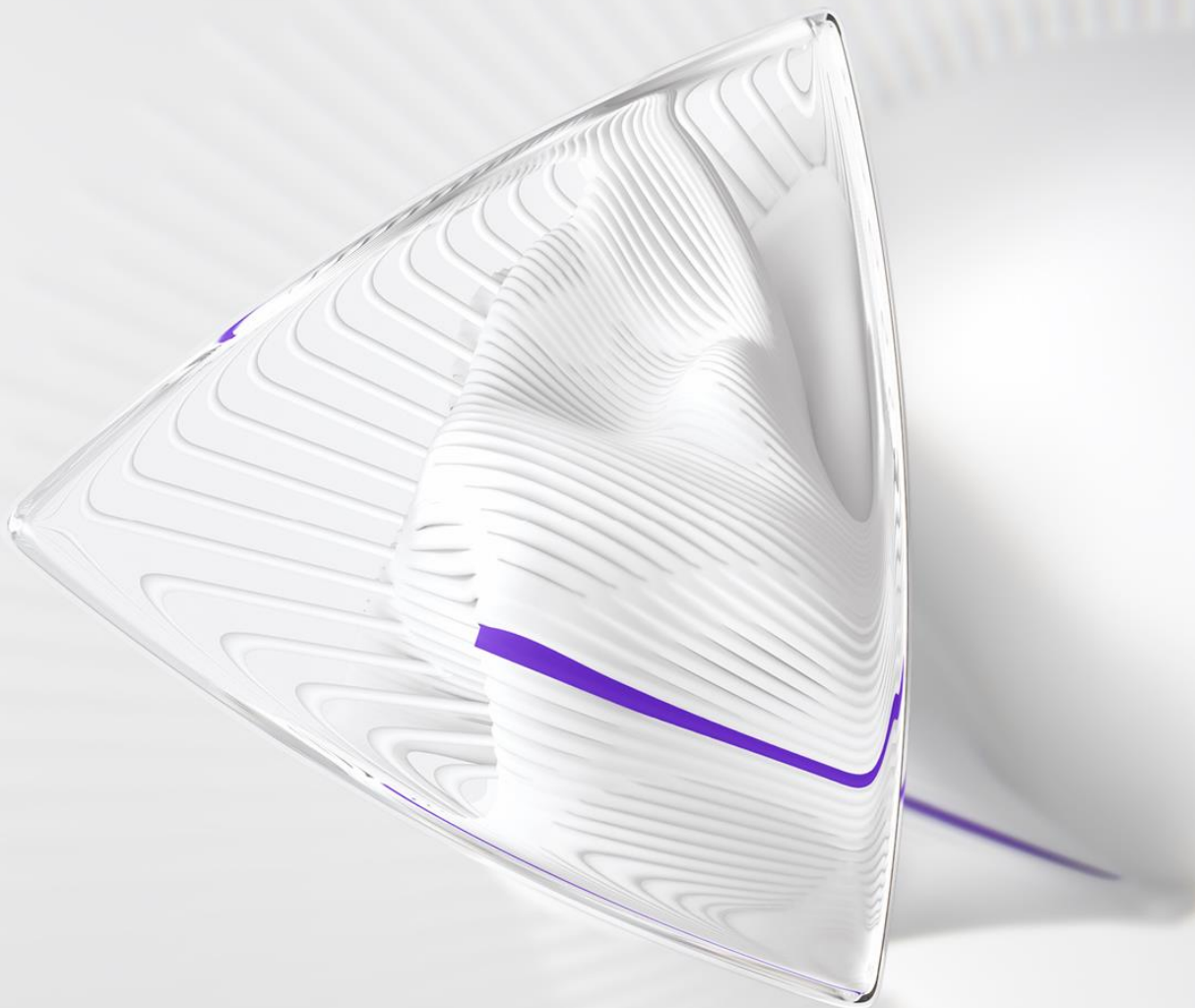




ScholarOne Manuscripts Release Notes

Q1.2024 Release



Overview

The *ScholarOne* Product Team is actively engaged in ongoing upgrades to security, performance, and user experience. The following items represent notable improvements made to the platform and tools in this release, as well as key defect fixes and optimizations.

This document also provides information about default configuration values and instructions for configuring each feature. Please note that some features must be activated by an administrator or *ScholarOne* representative for your users to benefit from the new functionality; contact your publisher team or ScholarOne for questions around permission or configurations.

We encourage you to communicate workflow changes to all affected users.

If you have questions about any of the items included in this release, please reach out to ScholarOne Product Support at s1help@clarivate.com.

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IMPORTANT INFORMATION

ScholarOne Next Generation

The ScholarOne team is pleased to announce that, in 2024, we are finalizing the design, progressing with development, and preparing for the initial launch of our ScholarOne Next Generation project.

ScholarOne NextGen is a multi-year, multi-phase redesign and modernization endeavor and will introduce brand-new author, reviewer, editor, and admin experiences with redesigned inclusive user interfaces, modern technology services, and easier ways to integrate with external tools and platforms, including AI. Our team spent 2022-2023 conducting user interviews, collecting feedback data, and mapping out technology upgrades, and later this year, we will begin releasing these platform changes to users.

With progress underway on NextGen, our team will **be changing our regular release strategy** to dedicate efforts toward building the new platform. What this means for you is that following the 2024 Q1 release, ScholarOne releases will be a little different. We will still follow our standard release cycle for the time being, but these will only contain items for custom development projects and fixes for top customer defects. Going forward, new features for the broader user base will be built and delivered through NextGen.

NextGen will launch in phases, each phase centered around a ScholarOne user persona. Our new author/submission experience is planned for our debut, and as each of these user-centric modules launches, you can expect to see new features and enhancements released much more quickly than usual. With the technology architecture upgrades we are pursuing as part of the NextGen efforts, we'll be able to bring you significant platform improvements faster than ever.

Please subscribe to our mailing list (signups are on our **Release Notes webpage**). We'll send regular updates on our progress over the next few months. If you have questions, you can also reach out to your usual ScholarOne contact.

Q1.2024 Release Updates

1. Accessibility

ScholarOne is committed to enhancing accessibility and ensuring our platform is usable for everyone. In this release, we have implemented system remediation updates to enhance the experience for individuals with vision impairments.

Action required?

No action is required. Available by default.

Details and Configuration

ScholarOne users are now able to:

- Submit a manuscript using just a keyboard.
- Utilize assistive technology for most of the submission process using a screen reader. (NVDA for Windows and VoiceOver for Mac are highly recommended.)
- Zoom in up to 200% using browser tools.
- View contents of the screen display with standard accessible color contrasts.



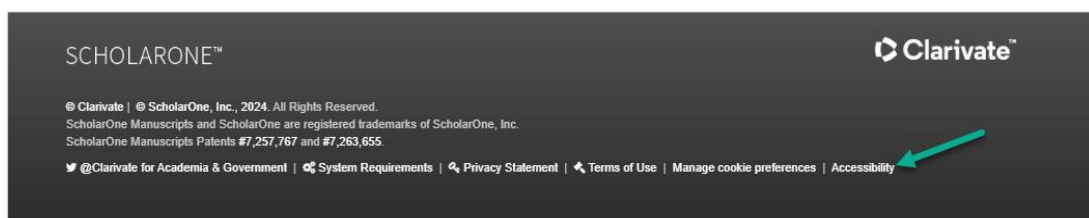
For more details, click on the new Accessibility footer in ScholarOne to see the full [Accessibility Compliance Report \(VPAT 2.4 and WCAG\) for ScholarOne](#).

Note:

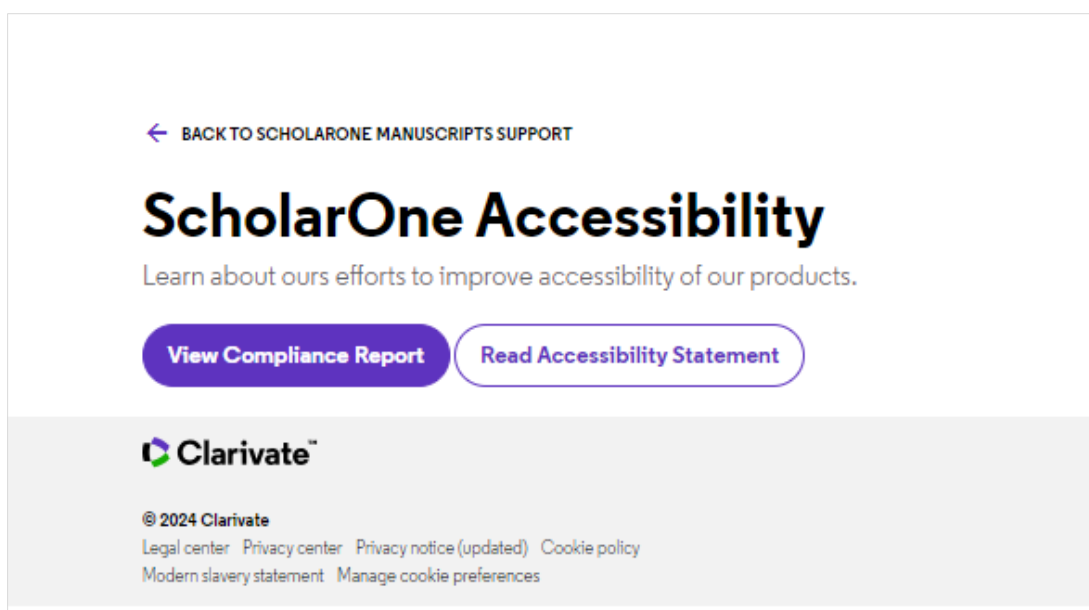
- A Voluntary Product Accessibility Template (VPAT) is a standardized document used to create a report on the accessibility conformance of an information and communication technology (ICT) product. The VPAT provides valuable information about how well a product aligns

with recognized global accessibility standards as well as providing a structured way to evaluate and communicate a product's accessibility features, ensuring inclusivity for all users.

- Accessibility Conformance Reports (ACR) refers to the completed VPAT document as an Accessibility Conformance Report (ACR). An ACR describes the degree of conformance to global accessibility standards for products, services, and accessibility features, and it is included in the VPAT document.



By clicking on the Accessibility footer, users will be redirected to the new Accessibility section on the ScholarOne Support Page.



ScholarOne Accessibility Statement

All researchers, regardless of ability, need access to scholarly information. ScholarOne is committed to providing all our users with a fully accessible experience for research, teaching, and learning.

At Clarivate, we make every effort to ensure that our platforms—including ScholarOne—are accessible to everyone.

ScholarOne is committed to improving its website accessibility in accordance with the following:

- Level A and Level AA of the W3C Web Content Accessibility Guidelines (WCAG 2.1)
 - Section 508 of the US Rehabilitation Act for features and functions.
 - The Americans with Disabilities Act (ADA)
 - EN 301 549 - V3.1.1 - Accessibility requirements for ICT products and services
 - Public Sector Bodies (Websites and Mobile Applications) (No.2) Accessibility Regulations 2018
-

2. New Email Tag Config Option for the Entire Scoresheet Minus Recommendation

Action required?

Available to users with access to the Configuration Center

New configuration option is available for #TASK_ALL_REV_SCORESHEETS## tag that will pull in the entire scoresheet WITHOUT the recommendation.

Current Configuration Options > Task configuration > Reviewers Score

As part of the decision letter, the journal staff can elect to use the ##TASK_ALL_REV_SCORESHEETS## e-mail tag to include the Reviewers' evaluations. Should this tag include:

the "Comments to Author" portion of the scoresheet only, or

the entire scoresheet, except for the "Comments to Editor" portion

New Option:

the entire scoresheet without the reviewer recommendation

As part of the decision letter, the journal staff can elect to use the **##TASK_ALL_REV_SCORESHEETS##** e-mail tag to include the Reviewers' evaluations. Should this tag include:

- ☐ the "Comments to Author" portion of the scoresheet only, or
- ☐ the entire scoresheet, except for the "Comments to Editor" portion, or
- ☒ the entire scoresheet without the reviewer recommendation

 **NEW OPTION**

When the configuration option "the entire scoresheet without the reviewer recommendation" is turned on, the email tag **#TASK_ALL_REV_SCORESHEETS##** shall display the entire scoresheet without the recommendation.

3. Downloaded File of Attributes Now Indicates Parents vs Children

Action required?

Available to users with access to the Configuration Center

There are two ways to download the attributes:

- Download file of existing active attribute ids, names, and order. Format of CSV file is "Attribute Id", "Attribute Name", "Order", "External ID"
- Download file of existing attribute ids, names, and order. Format of CSV file is "Attribute Id", "Attribute Name", "Order", "External ID". The export file will contain all keywords active and inactive.

The format of CSV has been changed by adding the keyword hierarchy where the parents vs children are defined.

Upload an Attributes File shall work for both configuration options.

The new download attributes option names:




1. Download file of existing active attribute ids, names, order, external id and parent id. Format of CSV file is "Attribute Id", "Attribute Name", "Order", "External ID", "Parent Id".
2. Download file of existing active attribute ids, names, order and parent id. Format of CSV file is "Attribute Id", "Attribute Name", "Order", "Parent Id".
3. Download file of existing attribute ids, names, order, external id and parent id. Format of CSV file is "Attribute Id", "Attribute Name",

"Order", "External ID", "Parent Id". The export file will contain all keywords active and inactive.

4. Download file of existing attribute ids, names, order and parent id. Format of CSV file is "Attribute Id", "Attribute Name", "Order", "Parent Id". The export file will contain all keywords active and inactive.

The new upload attributes option name:

1. Upload file of existing attributes to set their names and ordering. Format of CSV file is "Attribute Id", "Attribute Name", "Order", "Parent Id".
2. Upload file of existing attributes to set their names and ordering. Format of CSV file is "Attribute Id", "Attribute Name", "Order", "External ID", "Parent Id".

Export/Import Attribute Names and Order	
<input type="button" value="Browse..."/> No file selected.	Upload file of existing attributes to set their names and ordering. Format of CSV file is "Attribute Id", "Attribute Name", "Order", "External ID", "Parent Id"  Upload
Download file of existing active attribute ids, names, order, external id and parent id. Format of CSV file is "Attribute Id", "Attribute Name", "Order", "External ID", "Parent Id".  Export	
Download file of existing attribute ids, names, order, external id and parent id. Format of CSV file is "Attribute Id", "Attribute Name", "Order", "External ID", "Parent Id". The export file will contain all keywords active and inactive.  Export	

4. Submission Ingestion: Author and File Ordering

Action required?

Available to publishers ingesting submissions to ScholarOne Manuscripts

- **File ordering** has been made available for ingestions. XML file has a new attribute "position" for the element<supplementary-material>
- **Author ordering** is available for ingestions which includes all authors, such as submitting and corresponding. Order is in the pre-existing attribute role content-type: <role content-type="1"/>

5. New Version of getPersonInfoFull API (Version 6)

Action required? _____
Available to publishers ingesting submissions to ScholarOne Manuscripts

Expired roles are added as a new section.








All expired person roles are output with elements roleHardExpirationDate and oleSoftExpirationDate

6. Custom Manuscript Flags and API to Set or Unset Flags

A new configuration option allows publishers to create their own manuscript flags across the portal or on individual sites by uploading a Flag Icon and configuring the Flag Name. File types supported are jpg, gif, and png.

Action required?
Please contact your Implementation Manager

Configuration option to select and save roles for custom flags is available. File types supported are jpg, gif, and png.

Custom Manuscript Flags				
Active	Flag Icon	Flag Name	Edit	Remove
✓		Hot Topic	 Edit	 Delete
✓		Entertaining	 Edit	 Delete
Add New Flag				
Flag Icon: <input type="button" value="Choose File"/> No file chosen		Flag Name: <input type="text"/>	 Add	
Select roles allowed to add/remove flags:				
<input type="checkbox"/> Review Editor <input checked="" type="checkbox"/> Associate Editor <input checked="" type="checkbox"/> Super User <input checked="" type="checkbox"/> Administrative				
				 Save

Configuration option is available for shared portals to allow child sites to add custom flags.

☐ Allow Child sites to add Badges

The custom flags appear in a different section of the **Flag This Manuscript** table as shown below:

The screenshot shows a web interface titled "Flag This Manuscript". It contains two columns of flags, each with a checkbox. The first column includes options like "Leave this manuscript unflagged", "Authorship list change", "TDA with Reports", and "COVID-19". The second column includes "Engineering Education Special Issue", "TDA without Reports", and "COVID-19". Below these columns is a section labeled "Custom Flags" with checkboxes for "Hot Topic" and "Entertaining". At the bottom right, there are "Save" and "top" buttons.

Flag This Manuscript	
<input type="checkbox"/> Leave this manuscript unflagged	<input type="checkbox"/> Engineering Education Special Issue
<input type="checkbox"/> [Blue Circle]	<input type="checkbox"/> [Purple Circle]
<input type="checkbox"/> [Green Circle]	<input type="checkbox"/> [Green Square]
<input type="checkbox"/> [Pink Circle]	<input type="checkbox"/> [Red Triangle]
<input type="checkbox"/> [Blue Triangle]	<input type="checkbox"/> [Checkmark]
<input type="checkbox"/> [Yellow Diamond] Authorship list change	<input type="checkbox"/> [Blue Star] TDA without Reports
<input type="checkbox"/> [Yellow Star] TDA with Reports	<input type="checkbox"/> [Red Square]
<input type="checkbox"/> [Orange Square]	<input type="checkbox"/> [Green Square]
<input type="checkbox"/> [Green Square]	<input type="checkbox"/> [Green X]
<input type="checkbox"/> [Green X]	<input type="checkbox"/> [Red X]
<input type="checkbox"/> [Red X]	<input type="checkbox"/> [Purple X] COVID-19

Custom Flags

☐ [Fire] Hot Topic ☐ [Smiley Face] Entertaining

☒ Save [top](#)

A new feature will empower publishers to set custom flags on manuscripts with ease. Now available via **POST API calls**, this enhancement simplifies the process of managing document flags, enabling greater control and efficiency in the workflow.

Custom flags can be set/unset using either the customFlagId or customFlagName.

```

{
  "input": {
    "customFlagsList": [
      {
        "documentId": 1001644,
        "customFlagId": 1234,
        "setFl": 1
      },
      {
        "documentId": 4374354,
        "customFlagName": "Yellow Star",
        "setFl": 1
      },
      {
        "documentId": 6565337,
        "customFlagName": "Yellow Star",
        "setFl": 0
      }
    ]
  }
}

```

7. Notable Defect Fixes & Functionality Optimizations

Note: ScholarOne deploys a number of patches and hotfixes between releases, ensuring that our users experience constant improvements to the platform. Many of these are driven by internal teams to optimize processes and, therefore, do not affect workflows. If you have questions about any of these changes, however, please reach out to Support.

Unusual Activity Detection

- Issue with alert "Author(s) added by journal staff" showing when authors were added by submitting author to the revised manuscript.

Submission Integration & Data Extraction

- Issue with the "Save Changes" button in the Author popup saving and updating a new person record with an e-mail address associated with an existing account instead of an association to an existing account.
- Issue with ingested First Look files not visible to the author for the First Look task.
- Ingestion of Replacement / Revision / Resubmission should throw an error message if the ingestion file is incorrect (ingesting causes a new Revision ManuscriptId)
- Issue with Unsubmitted manuscript not locked.

Blinding

- Issue with files uploaded by the Reviewer on the Review Score Sheet not stripped from the user information in file Custom tab has been addressed.

NOTE: In cases where a reviewer tries to upload password protected PDF file, file upload will be prevented, and error message will appear: "PDF file contains a read and/or write password security protection. Please remove protection and upload file again."

Custom Questions

- Issue with general error occurring when multiple attempts are made to copy a custom responses group from another site.
- Issue with site freezing when trying to copy a custom question from another site in Client Config Custom Questions Advanced View

Web of Science Reviewer Locator

- Issue with Users with EIC (Viewer Center) being able to invite reviewers from Manuscript Information tab if an uninvited Reviewer is in the list / WOSRL section.

About Clarivate

Clarivate™ is a global leader in providing solutions to accelerate the lifecycle of innovation. Our bold mission is to help customers solve some of the world's most complex problems by providing actionable information and insights that reduce the time from new ideas to life-changing inventions in the areas of science and intellectual property. We help customers discover, protect and commercialize their inventions using our trusted subscription and technology-based solutions coupled with deep domain expertise. For more information, please visit [**clarivate.com**](https://clarivate.com)

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