

PRODUCT / SERVICE TERMS

These Product/Service Terms apply to certain products that you access through our platform(s), website(s) or are otherwise identified in your order form, statement of work or other ordering document (collectively “**order form**”) and supplement the Clarivate Terms which apply to all of our products. If you have ordered or are accessing a product that is not listed below, then these Product/Service Terms not apply to your order. “**We**”, “**our**” and “**Clarivate**” means the Clarivate entity identified in the order form; “**you**” and “**your**” means the Client entity identified in the order form. Any other terms not defined in these Product/Service terms have the meaning given to them in the Clarivate Terms.

Publons

(a) Additional Definitions. “**User**” means an individual engaged with our service or via your integration with our service. This can include, but is not limited to, an individual peer reviewing manuscripts (“**Reviewer**”), an individual editing a manuscript or managing a journal (“**Editor**”), or an individual creating a manuscript (“**Author**”). “**Activity**” means the work a User has performed. This can include, but is not limited to, the peer review of a manuscript (“**Review**”), the handling of a manuscript as an editor (“**Editing**”), or the creation of a manuscript (“**Authoring**”). “**User Data**” means personal data belonging to the User and provided to us by you in accordance with the agreement and as authorized by the User, including but not limited to personal contact details and any Activity, but does not include data provided to us directly from the User.

(b) Where you are an organization, you will ensure that your Users follow the terms and guidelines described in the terms for Users.

For Users of the Publons products:

General terms. Each User will (a) ensure that they have the right to add Reviews they submit to us, and (b) permit us to carry out related activities like verifying the Review and suggesting reviewer candidates to editors. We (i) will endeavor to maintain anonymity where requested, (ii) enable Users to choose whether or not they would like Reviews added to their User’s profile; and; (iii) may work with publishers to enforce anonymity for or prevent the publishing of a Review. We sometimes partner with third parties such as publishers to automatically transfer Users’ reviews and personal data to us. We will do our best to verify Reviews, however we do not make any representation, warranty or commitment about accuracy or reliability of any Review or information within it and are not responsible or liable to the User or any third party for what is said in a Review or elsewhere on the website.

Policy and guidelines for adding content to Publons. Each User must follow the Publons policies and guidelines when adding content to Publons. These guidelines are available at <https://publons.com/about/terms/>. Content must (a) be of the research or material concerned and not be aimed at one or more individuals (‘ad hominem’), (b) be written by the User and not plagiarized (presenting someone else’s work or ideas as your own without full acknowledgment), (c) not include material content from elsewhere unless it is the User’s own work (when a link to the original content should be added), (d) aim to provide insight, context and constructive feedback, (e) be evidenced-based and include recommendations for improving the work / future research, (f) avoid overly emotional language (positive or negative) where possible, (g) not include or refer to commercial advertising or promotion, (h) not link to content that is either outside the scope of the subject of the Review (or advocates or promotes a particular political or social agenda) and (i) disclose any conflict of interest of the User in relation to the Review. When signing their Review or comment, each User will ensure they have a completed profile (profile picture, bio and affiliations, and publications) so readers can see the User’s credentials and place the Review in context.

Monitoring of compliance, etc. We may periodically (but do not undertake to) check Reviews for non-compliance with Publons policy and guidelines. In cases of non-compliance we will endeavor where practicable (but do not undertake) to contact Users and provide an opportunity for the Review to be amended. We reserve the rights (a) not to publish any Review, (b) to amend any Review at any time, and (c) to remove any Review or any other content without notice and where practicable will endeavor to notify the User(s) concerned of removal. We encourage instances of non-compliance to be reported by emailing info@publons.com, linking to the relevant Review and

outlining the non-compliance concerned. Any Review represents the User's own views, and we do not endorse any Review.

CC BY 4.0 License. By performing Activities and submitting content, the User grants us a licence to use the content which (unless otherwise stated, and subject to any other express restrictions) shall be on the terms of the [Creative Commons Attribution 4.0 International Public License](#) as amended or replaced from time to time ("CC BY 4.0"). The User will retain copyright, but the license allows us to share, copy, distribute, transmit, adapt and make commercial use of the Review throughout the world, in any media, without needing to provide additional permission, or to pay any royalties, provided appropriate attribution is made to the author or source.

ResearcherID. If you have a Publons profile you may request a ResearcherID or will be automatically assigned one if you have one or more publications indexed in Web of Science. You can use your ResearcherID to associate with yourself and with articles, theses, reports, speeches, Reviews and other materials or content you have written or contributed to. We may reformat, extract, adapt or translate any ResearcherID Data, and perpetually use the ResearcherID Data in products or services that we or our affiliates provide (such as Web of Science or ScholarOne) or certain other authorized parties (such as publishers and societies) provide, in each case without any compensation to you. You confirm and agree that (a) you are solely responsible for the accuracy and completeness of all information that you publicly post or privately transmit through Publons; (b) we will not be liable for any errors or omissions in the ResearcherID Data; (c) the information you provide during registration and any updating will be accurate and up to date; (d) you will keep your profile accurate and up to date; (e) you will not falsely state your or anyone else's identity or any information about the positions you have or anyone else has held or your or their work, qualifications, experience or affiliations; and (f) you are over the age of 18, have not at any time been removed or suspended from Publons, do not have more than one ResearcherID account and will not transfer or deal in any way with your ResearcherID. "**ResearcherID Data**" means information and metadata (such as metadata about articles that you have associated with your ResearcherID or about organizations you work or have worked with) that you provide during the registration process or later update, or that you provide or we collect in connection with your use of your Researcher ID (such as when you publish articles and include your ResearcherID as an additional identifier).

For Customers of Reviewer Recognition, Reviewer Connect, and Transparent Peer Review:

Use of content. We will: (a) process User data on your behalf, for the purposes of the subscribed services and for no other purpose, acting as a data "processor" as defined in applicable data protection laws; (b) only post Reviews publicly if the relevant journal has opted to set a review policy that allows public posting of the Review and the Reviewer elects to post the review; (c) gather feedback about the service and (d) for no other purposes except as expressly authorized by the User. In situations where we act as a data processor on your behalf, all communications with the relevant Users are to be approved with you in advance, provided that once a User 'opts in' to the service, we may communicate directly with the User and the frequency, content and method of such communication will be at our sole discretion. Upon termination or expiry of the agreement, you agree that we may contact Users for the sole purpose of obtaining their agreement to retain the User's data on our service. If the User does not agree, or if they do not respond, the User's data will be destroyed 30 days following that contact being made. If the User has 'opted-in' or registered for the service during the term their User data will be retained by us following termination without further agreement being required. For the avoidance of doubt, if the User 'opts-in' or otherwise registers for the service, either during the term or subsequent to termination, we will be controllers of any data obtained independently from the User. You will comply with all laws and regulations applicable to the communications sent through the service or using data obtained from the service, including those laws and regulations relating to (a) acquiring consents (where required) to lawfully send e-mails, (b) the content of e-mails, and (c) implementing an unsubscribe or opt-out mechanism.

Last updated: November 2021