ProQuest Regulatory Insight Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.4)

Name of Product/Version:

ProQuest Regulatory Insight

Report Date:

July 2024

Product Description:

The Regulatory Insight Collection provides researchers with workflow solutions to facilitate research tasks associated with administrative law. As a companion to Legislative Insight, Regulatory Insight offers U.S. federal administrative law histories beginning in 1936, organized by federal statute and Executive Order.

Contact information:

https://about.proquest.com/go/contactsupport

Notes:

ProQuest is committed to providing an experience that is fully accessible to everyone. We make every effort to ensure that all ProQuest pages comply with Web accessibility guidelines. Due to the scale and complex nature of content and services, this is an ongoing effort. We appreciate your feedback.

[&]quot;Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

Evaluation Methods Used:

- Color Contrast Analyzer
- Deque axe accessibility testing tool
- WAVE (web accessibility evaluation tool) provided by WebAIM
- Accessibility Insights accessibility testing tool
- Keyboard-access manual testing and assessment
- NVDA (NonVisual Desktop Access) screen-reader utility

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)	(No)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.

- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Sections 10.1-10.4 of Chapter 10 Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 Documentation
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
		ProQuest Regulatory Insight is designed to support
		alternative access to non-text content wherever
		possible.
		Images used to represent functionality or actions
		have associated text labels (or alternative text if a
1.1.1 Non-text Content (Level A)		text label is not appropriate).
Also applies to:		
EN 301 549 Criteria		Text within graphics is restricted to logos only.
• 9.1.1.1 (Web)		
 10.1.1.1 (Non-web document) 		Some full text documents may be in PDF image format
 11.1.1.1 (Open Functionality Software) 		only (unreadable to screen readers).
 11.1.1.1.2 (Closed Functionality Software) 	Partially Supports	
• 11.8.2 (Authoring Tool)		Decorative images have blank alt text, so they will
• 12.1.2 (Product Docs)		be ignored by assistive technology.
• 12.2.4 (Support Docs)		
Revised Section 508		Controls: Text labels identify all form fields. Label /
• 501 (Web)(Software)		ids and other accessible code necessary for screen
• 504.2 (Authoring Tool)		readers are associated with all form elements.
• 602.3 (Support Docs)		
332.13 (34pport 2333)		Work to identify and correct any exceptions to this is
		ongoing as part of our regular release schedule.
		Compliance of this standard was validated using
		automated accessibility tools and screen readers (listed
		above in the 'Evaluation methods used').

Criteria	Conformance Level	Remarks and Explanations
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not applicable	Regulatory Insight does not include pre-recorded audio-only or video-only content.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.2 (Web) 10.1.2.2 (Non-web document) 11.1.2.2 (Open Functionality Software) 11.1.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not applicable	

Criteria	Conformance Level	Remarks and Explanations
1.2.3 Audio Description or Media Alternative (Prerecorded) Also applies to: EN 301 549 Criteria 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not applicable	
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially supports	The site employs the following to support this: • labels/ids with form elements • markup for lists & headings • CSS to control the visual presentation of text • Correct use of semantic markup (bold, italics, etc.) Work to identify and correct any exceptions to this is ongoing as part of our regular release schedule. Compliance of this standard was validated using automated accessibility tools, screen readers (listed above in the 'Evaluation methods used') and manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria • 9.1.3.2 (Web) • 10.1.3.2 (Non-web document) • 11.1.3.2.1 (Open Functionality Software) • 11.8.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially supports	Content is ordered in a meaningful sequence, even when page styling is turned off. Exception: when styles are turned off on the CFR and FR browses the sequence is no longer meaningful. Compliance of this standard was validated using screen readers (listed above) and WAVE.
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria 9.1.3.3 (Web) 10.1.3.3 (Non-web document) 11.1.3.3 (Open Functionality Software) 11.1.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Instructions provided do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound. Typically, descriptive text and labels are used. Compliance of this standard was validated using manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software)	Supports	Color is never the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. Color is used to enhance usability in conjunction with other techniques for example: Outlining the area of cursor focus, underlining link text when a link is activated, providing text prompts in the search input box, Bold or italic font where appropriate Increased font size or change of font for headings. Asterisk to indicate required fields on email form. Compliance of this standard was validated using manual visual checks and WAVE.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.8.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not applicable	There is no audio content within the product.

Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially supports	 ProQuest Regulatory Insight is designed for keyboard access. Product functions are available and executable from a keyboard. A few features are not yet fully keyboard accessible. Exceptions: Date picker (although dates can be entered manually). Parts of the CFR and FR Browse are more difficult to access with a keyboard. Search by Number includes JavaScript jump menus. Work to correct this is ongoing as part of our regular release schedule. Compliance of this standard was validated by manual keyboard checks.
Also applies to: EN 301 549 Criteria 9.2.1.2 (Web) 10.2.1.2 (Non-web document) 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially supports	Focus can be moved to and away from components using only a keyboard. Compliance of this standard was validated using manuakeyboard checks. Exception: Parts of the CFR and FR Browse are more difficult to access with a keyboard.

Criteria	Conformance Level	Remarks and Explanations
2.1.4 Character Key Shortcuts (Level A 2.1 only) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	There are no shortcuts triggered using only letter (including upper-and lower-case letters), punctuation, number, or symbol characters. Compliance of this standard was validated using manual keyboard checks.
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software)	Supports	The product does not require timed responses. The user's session will end after 30 minutes of inactivity. When this happens, the user is provided with clear options to begin a new session.

Criteria	Conformance Level	Remarks and Explanations
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria 9.2.2.2 (Web) 10.2.2.2 (Non-web document) 11.2.2.2 (Open Functionality Software) 11.2.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Content in this product does not include animations. There is no moving, blinking, scrolling, or auto-updating content on the site. Compliance of this standard was validated using manual visual checks.
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1 (Closed Software)	Supports	ProQuest Regulatory Insight does not use flashing or blinking elements in the user interface. Graphics and other elements of the content do not flicker. Compliance of this standard was validated using manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Partially supports	"Skip navigation" links are provided at the top of every page to permit users to skip repetitive navigation links. Blocks of content are grouped under headings or using structural elements. We provide additional jump links in lengthy pages to make it easier to get to specific sections of content. We are working to improve the heading structure and use of landmarks/regions within the site. Compliance of this standard was validated using screen readers (listed above) and manual keyboard checks.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria 9.2.4.2 (Web) 10.2.4.2 (Non-web document) 11.2.4.2 (Open Functionality Software) - Does not apply 11.2.4.2 (Closed Software) - Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	All pages of ProQuest Regulatory Insight have descriptive page titles. Compliance of this standard was validated using the WAVE automated accessibility tool and inspection of the HTML code.

Criteria	Conformance Level	Remarks and Explanations
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially supports	Page elements and functionality are placed in an order that follows the sequences and relationships in the content. Exception: Parts of the CFR and FR Browse are more difficult to access with a keyboard and speaking browser. Compliance of this standard was validated using manual keyboard checks.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software)	Partially supports	Meaningful link text has been used throughout ProQuest Regulatory Insight. Where link text could be considered ambiguous, we have provided title attribute text with additional information. We are working to improve the understandability of links for some features. Compliance of this standard was validated using WAVE and manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
2.5.1 Pointer Gestures (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.1 (Web) 10.2.5.1 (Non-web document) 11.2.5.1 (Open Functionality Software) 11.2.5.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) Revised Section 508 – Does not apply	Supports	No path-based or multi-point gestures are used.
2.5.2 Pointer Cancellation (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.2 (Web) 10.2.5.2 (Non-web document) 11.2.5.2 (Open Functionality Software) 11.2.5.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) Revised Section 508 – Does not apply	Supports	Interactions are executed on the Up action of buttons and links. Compliance of this standard was validated using manual checks.
2.5.3 Label in Name (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.3 (Web) 10.2.5.3 (Non-web document) 11.2.5.3.1 (Open Functionality Software) 11.2.5.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Accessible names are present on form elements and match the visible labels. Compliance of this standard was validated using manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
2.5.4 Motion Actuation (Level A 2.1 only) Also applies to: EN 301 549 Criteria 9.2.5.4 (Web) 10.2.5.4 (Non-web document) 11.2.5.4 (Open Functionality Software) 11.2.5.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) Revised Section 508 – Does not apply	Not applicable	Content does not require motion controls or physical gestures to access content or functionality.
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software)	Supports	The language of each page has been specified in the HTML. Compliance of this standard was validated using WAVE.

Criteria	Conformance Level	Remarks and Explanations
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria 9.3.2.1 (Web) 10.3.2.1 (Non-web document) 11.3.2.1 (Open Functionality Software) 11.3.2.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Context is not changed on focus alone. Compliance of this standard was validated using WAVE, NVDA, manual visual and keyboard checks.
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria 9.3.2.2 (Web) 10.3.2.2 (Non-web document) 11.3.2.2 (Open Functionality Software) 11.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially supports	Context is not changed automatically – appropriate controls are provided. Note: There are a few form controls on the Search by Number page, such as the Federal Register and Code of Federal Regulations 'Publication' dropdowns, that automatically update the page when the selection is changed. Compliance of this standard was validated using WAVE, manual visual and keyboard checks

Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.3.1 (Web)		
• 10.3.3.1 (Non-web document)		F
 11.3.3.1.1 (Open Functionality Software) 		Error messages are provided on all forms within
• 11.3.3.1.2 (Closed Software)	Supports	ProQuest Regulatory Insight.
• 11.8.2 (Authoring Tool)	Supports	Compliance of this standard was validated using manual
• 12.1.2 (Product Docs)		visual checks.
• 12.2.4 (Support Docs)		visual cricers.
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
3.3.2 Labels or Instructions (Level A)		
Also applies to:		
EN 301 549 Criteria		Input fields are clearly labeled, and explanatory text is
• 9.3.3.2 (Web)		provided to assist the user where necessary.
• 10.3.3.2 (Non-web document)		
• 11.3.3.2 (Open Functionality Software)		Forms can be completed and submitted by people using
• 11.3.3.2 (Closed Software)	Supports	Assistive Technology.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		Compliance of this standard was validated using WAVE
• 12.2.4 (Support Docs)		and manual visual checks.
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
4.1.1 Parsing (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially supports	Pages conform to HTML web standards. There are a few places in the site where the IDs of active elements are not unique. Work to correct this is ongoing as part of our regular release schedule. Compliance of this standard was validated using WAVE and developer tools.
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document) • 11.4.1.2.1 (Open Functionality Software)	Partially supports	Name, role, and value information is provided for interface components in line with HTML standards. Work to identify and correct any missing information is ongoing as part of our regular release schedule. Core functions can be executed. Compliance of this standard was validated using WAVE and manual visual checks.

Table 2: Success Criteria, Level AA

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.1.2.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool)	Not applicable	The product does not contain audio or video content.
 602.3 (Support Docs) 1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.5 (Web) 10.1.2.5 (Non-web document) 11.1.2.5 (Open Functionality Software) 11.1.2.5 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) 	Not applicable	The product does not contain audio or video content.

Criteria	Conformance Level	Remarks and Explanations
1.3.4 Orientation (Level AA 2.1 only)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.3.4 (Web)		
 10.1.3.4 (Non-web document) 		Regulatory Insight has been developed with responsive
 11.1.3.4 (Open Functionality Software) 	Supports	Web design in mind. All content and functionality are
• 11.1.3.4 (Closed Software)		available regardless of device orientation.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
1.3.5 Identify Input Purpose (Level AA 2.1 only)		
Also applies to:		
EN 301 549 Criteria		The autocomplete attribute has been added to
• 9.1.3.5 (Web)		programmatically identify the purpose of form input
 10.1.3.5 (Non-web document) 		fields that collect information on the user.
• 11.1.3.5.1 (Open Functionality Software)	Supports	
• 11.1.3.5.2 (Closed Software)		This applies to a small number of fields on the Email
• 11.8.2 (Authoring Tool)		form which is available from Documents, Results and
• 12.1.2 (Product Docs)		Selected Items pages.
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		

Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA)		
Also applies to:		
EN 301 549 Criteria		With a few exceptions, text throughout ProQuest
• 9.1.4.3 (Web)		Regulatory Insight meets the recommended color
• 10.1.4.3 (Non-web document)		contrast ratios. We are working to improve the levels of
• 11.1.4.3 (Open Functionality Software)		color contrast for some features.
• 11.1.4.3 (Closed Software)	Partially supports	
• 11.8.2 (Authoring Tool)		In addition, CSS style sheets can be switched off or
• 12.1.2 (Product Docs)		overridden by user preferences.
• 12.2.4 (Support Docs)		
Revised Section 508		Compliance of this standard was validated using WAVE
• 501 (Web)(Software)		and WebAIM's color contrast checker.
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.4.4 Resize text (Level AA)		T. I. S
Also applies to:		Text size can be changed using browser controls.
EN 301 549 Criteria		Tout scales to 200% Lusing standard browser zoom
• 9.1.4.4 (Web)		Text scales to 200% + using standard browser zoom controls without cutting content off.
• 10.1.4.4 (Non-web document)		controls without cutting content on.
• 11.1.4.4.1 (Open Functionality Software)		Zooming and scaling for mobile devices has been
• 11.1.4.4.2 (Closed Software)	Partially supports	disabled on a few pages due to the 'user-scalable'
• 11.8.2 (Authoring Tool)		attribute being set to 'no' on the <meta/> tag. Work to
• 12.1.2 (Product Docs)		correct this is ongoing as part of our regular release
• 12.2.4 (Support Docs)		schedule.
Revised Section 508		
• 501 (Web)(Software)		Compliance of this standard was validated with manual
• 504.2 (Authoring Tool)		and visual checks.
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.5 (Web) 10.1.4.5 (Non-web document) 11.1.4.5.1 (Open Functionality Software) 11.1.4.5.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially supports	HTML/CSS is used to achieve visual presentation of text. Full text content is presented as text wherever available. Exception: There may be some full text documents which are only available as scanned image PDFs. This standard was evaluated using manual visual checks.
1.4.10 Reflow (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10 (Open Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially supports	 The ProQuest Regulatory Insight interface has been developed with responsive Web design in mind. Text and columns reflow on browser resize or zoom so that the horizontal scrollbar does not appear on most pages. Exceptions: The text in image-based PDFs does not reflow. The text in native PDFs may not reflow where they have not been created by the author/publisher to conform to PDF/Universal Accessibility (ISO 14289). There are a few pages where elements cause a horizontal scrollbar to appear e.g., the filter panel on results. Work to correct this is ongoing as part of our regular release schedule.

Criteria	Conformance Level	Remarks and Explanations
1.4.11 Non-text Contrast (Level AA 2.1 only)		
Also applies to:		Non-text content, such as icons, meets minimum
EN 301 549 Criteria		standards of 3:1 color contrast ratio with the
• 9.1.4.11 (Web)		surrounding background.
 10.1.4.11 (Non-web document) 	Doubielly symposite	
 11.1.4.11 (Open Functionality Software) 	Partially supports	Exception: The information icons on the Advanced
• 11.1.4.11 (Closed Software)		Search page do not meet the color contrast criteria.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		Work to identify and correct any further exceptions is
• 12.2.4 (Support Docs)		ongoing as part of our regular release schedule.
Revised Section 508 – Does not apply		
1.4.12 Text Spacing (Level AA 2.1 only)		
Also applies to:		
EN 301 549 Criteria		Most text on the site is styled without any fixed heights
• 9.1.4.12 (Web)		or widths and most text in containers have containers that grow with them and do not overlap other containers. This standard was evaluated using manual
• 10.1.4.12 (Non-web document)		
• 11.1.4.12 (Open Functionality Software)	Supports	
• 11.1.4.12 (Closed Software)		visual checks
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
1.4.13 Content on Hover or Focus (Level AA 2.1 only)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.13 (Web)		
• 10.1.4.13 (Non-web document)		Content that shows up on hover or focus, such as
• 11.1.4.13 (Open Functionality Software)	Supports	tooltips, is dismissible, persistent and does not
• 11.1.4.13 (Closed Software)		disappear when you move over them after they appear.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		

Criteria	Conformance Level	Remarks and Explanations
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.5 (Web) 10.2.4.5 (Non-web document) – Does not apply 11.2.4.5 (Open Functionality Software) – Does not apply 11.2.4.5 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Supports	The global navigation bar and footer on every page provide links to the main pages of the site, including the searches. The Basic search form is shown at the top of results pages and document pages, so users can access content. Compliance of this standard was validated using manual visual checks.
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.6 (Web) 10.2.4.6 (Non-web document) 11.2.4.6 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Descriptive headings and labels have been used throughout the interface. Compliance of this standard was validated using WAVE and manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially supports	A border box is provided to indicate the current input focus on-screen. The focus is programmatically exposed so that Assistive Technology can track focus and focus change (e.g., standard HTML code is used and does not interfere with standard browser behavior). Work to improve the visual indication of current focus is ongoing as part of our regular release schedule. Compliance of this standard was validated by visual checks.
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria 9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) – Does not apply 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Does not support	In rare cases, the content may include text that is in a different language than the primary language of document. The site is not coded to identify changes to language in the content.

Criteria	Conformance Level	Remarks and Explanations
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria 9.3.2.3 (Web) 10.3.2.3 (Non-web document) – Does not apply 11.3.2.3 (Open Functionality Software) – Does not apply 11.3.2.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Supports	The primary site navigation links appear in the same place and the same order on every page of the site. Compliance of this standard was validated using manual visual checks.
Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs 3.2.4 Consistent Identification (Level AA)		
Also applies to: EN 301 549 Criteria 9.3.2.4 (Web) 10.3.2.4 (Non-web document) – Does not apply 11.3.2.4 (Open Functionality Software) – Does not apply 11.3.2.4 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Care has been taken to identify components with the same functionality consistently throughout the site. We have used images/icons to identify certain controls in the product e.g., Print, Email, Help. The same image has been used wherever the control occurs and is labelled consistently in the mark-up. Compliance of this standard was validated using manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.3 (Web) 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially supports	Suggestions for error correction are made when applicable. Improvements to the error suggestions on the Advanced Search page are needed. Compliance of this standard was validated using manual visual checks.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Not applicable	

Criteria	Conformance Level	Remarks and Explanations
4.1.3 Status Messages (Level AA 2.1 only) Also applies to: EN 301 549 Criteria • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) • 11.4.1.3 (Open Functionality Software) • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially supports	Care has been taken to ensure that, when notifications appear on the screen, but do not command focus, they are announced to users of assistive software in an appropriate way e.g., applying relevant Aria roles. Exceptions: When Basic Search returns zero results, the message does not get read out by a speaking browser. When zero results are returned by the Find Terms search (in a modal window) it is not read out by a speaking browser.
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Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially supports	This product is coded to work with screen readers and other assistive technologies. Exceptions: We cannot guarantee that all images in the content have been given alternative text. There may be some full text documents which are only available as scanned image PDFs. Compliance of this standard was validated using screen readers (listed above) and manual keyboard checks.
302.2 With Limited Vision	Partially supports	This product is coded to work with screen readers and other assistive technologies. In addition, text size can be adjusted through standard browser functionality. Exceptions: • We cannot guarantee that all images in the content have been given alternative text. • There may be some full text documents that are only available as scanned image PDFs. Compliance of this standard was validated using screen readers (listed above) and manual keyboard checks.

Criteria	Conformance Level	Remarks and Explanations
302.3 Without Perception of Color	Partially supports	Color is used to enhance usability by drawing attention to certain areas of the screen. Color is never the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. If needed, the product's CSS can be overridden using the browser settings. Exception: We cannot guarantee that all content provided by our publishing partners complies with this standard. Compliance of this standard was validated using manual visual checks.
302.4 Without Hearing	Supports	User hearing is not required to search, browse, or use features that are available in the product. This standard was evaluated using manual auditory checks.
302.5 With Limited Hearing	Supports	User hearing is not required to search, browse, or use features that are available in the product. This standard was evaluated using manual auditory checks.

Criteria	Conformance Level	Remarks and Explanations
302.6 Without Speech	Supports	User speech is not required to use the product. Compliance of this standard was validated using manual visual checks.
302.7 With Limited Manipulation	Supports	All screen elements are designed to be accessible for users with poor motor control (e.g., clickable areas are suitably sized and spaced). Links and form elements can be accessed using the tab key. Compliance of this standard was validated using manual keyboard and visual checks.
302.8 With Limited Reach and Strength	Supports	At least one mode of operation that is operable with limited reach and limited strength. For example: The product can be used using keyboard-only. All active elements can receive keyboard focus. The focus order of form fields is presented in a logical order. Compliance of this standard was validated using manual keyboard and visual checks.

Criteria	Conformance Level	Remarks and Explanations
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	The product provides some features that make its use by individuals with limited cognitive, language, and learning abilities simpler and easier. For example: • Form fields are presented in a standard, consistent way across the product. • Form elements are properly labeled. Compliance of this standard was validated using manual visual checks.

Chapter 5: Software

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.x section	See information in WCAG 2.x section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
		This product does not interfere with
		accessibility features that are available
		through the user's operating system or
		browser.
502.2.1 User Control of Accessibility Features	Supports	For example, users can use high contrast
		mode, text resize, and speech output.
		Compliance of this standard was validated
		using manual checks.
		This product does not disrupt or disable
		standard browser accessibility features.
502.2.2 No Disruption of Accessibility Features	Supports	Compliance of this standard has been
		validated using manual checks.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
		Attributes for role, state/s, boundary,
		name, and other properties for standard
		and custom user interface controls are
		programmatically determinable in the
		majority of cases.
		Work to identify and correct any missing
502.3.1 Object Information	Partially supports	information (e.g., missing form labels) is
	,,	ongoing as part of our regular release
		schedule. Core functions can be executed.
		Compliance of this standard was validated
		Compliance of this standard was validated using screen readers (listed above), WAVE
		l .

Criteria	Conformance Level	Remarks and Explanations
		States and properties that can be set by
		the user are capable of being set
		programmatically, including through
		assistive technology. E.g., users can
		change focus and select form options
		using a keyboard only. The state of the
502.3.2 Modification of Object Information	Supports	object is announced through assistive
		technology.
		Compliance of this standard was validated
		using screen readers (listed above) and
		keyboard checks.
502.3.3 Row, Column, and Headers	Partially supports	Data tables are not used as part of the application. However, data tables may be present in the product full text content. We cannot guarantee that these will have been coded with row and column headers.
502.3.4 Values	Supports	The current values available for a user input control can be programmatically determined. For example, a screen reader will read out the values in a drop-down menu, checkbox options, and radio buttons. Compliance of this standard was validated using screen readers (listed above) and keyboard checks.

Criteria	Conformance Level	Remarks and Explanations
502.3.5 Modification of Values	Supports	Values that can be set by the user can be set programmatically, including through assistive technology. Compliance of this standard was validated using screen readers (listed above) and keyboard checks.
502.3.6 Label Relationships	Supports	Forms have been coded with the necessary mark-up (e.g., using labels / ids, field sets, ARIA etc.) to make them accessible to assistive technologies. Text labels identify form fields. Label / ids and other accessible code necessary for screen readers are associated with all form elements. Compliance of this standard was validated using WAVE and manual visual checks.
502.3.7 Hierarchical Relationships	Supports	Hierarchical (parent-child) relationships are programmatically determinable. For example, when tabbing to a dropdown, assistive technology will announce how many items it contains. Compliance of this standard was validated using screen readers (listed above) and manual checks.

Criteria	Conformance Level	Remarks and Explanations
	Supports	ProQuest Regulatory Insight uses standard HTML text input elements as supported by all browsers. Any text written to the screen can be interpreted by assistive technologies.
		Compliance of this standard was validated by visual checks.
502.3.9 Modification of Text	Supports	Users can insert text into search fields and forms. This text can be modified using assistive technology. Compliance of this standard was validated using manual visual checks.
502.3.10 List of Actions	Supports	Actions which can be executed on interface components are determinable and executable by assistive technologies. Compliance of this standard was validated using NVDA and keyboard checks.
502.3.11 Actions on Objects	Supports	This product is coded in a way to allow assistive technologies (AT) to programmatically execute available actions on objects. Compliance of this standard was validated with using screen readers (listed above) and manual keyboard checks.

Criteria	Conformance Level	Remarks and Explanations
502.3.12 Focus Cursor	Supports	A border box is provided to indicate the current input focus on-screen. The focus is programmatically exposed so that Assistive Technology can track focus and focus change (e.g., standard HTML code is used and does not interfere with standard browser behavior). Compliance of this standard was validated using NVDA and by visual checks.
502.3.13 Modification of Focus Cursor	Supports	Users can modify the location of focus (for user focusable controls), the text insertion point (caret) when a caret exists and change selection attributes of objects (when text and items can be selected by the user). This standard was evaluated using manual keyboard and visual checks.

Criteria	Conformance Level	Remarks and Explanations
	Partially supports	This product is coded in a way to notify
		assistive technologies (AT) of events
		relevant to user interactions, including but
		not limited to changes in the component's
		state(s), value, name, description, or
		boundary.
502.3.14 Event Notification		Exception: in a few cases events are not communicated to screen reader users e.g., when search results are re-sorted, this event is not communicated to the user.
		This standard was evaluated using NVDA.
		ProQuest Regulatory Insight does not interfere with system features to:
502.4 Platform Accessibility Features	Supports	 Enable sequential entry of multiple (chorded) keystrokes. Provide adjustment of delay before key acceptance. Provide adjustment of same-key double-strike acceptance. Allow users to choose visual alternative for audio output. Synchronize audio equivalents for visual events. Provide speech output services. Display any captions provided. This standard was evaluated using screen readers (listed above), manual keyboard checks, and manual visual checks.
503 Applications	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
503.2 User Preferences	Supports	ProQuest Regulatory Insight does not override user-selected contrast and color selections and other individual display attributes. Users can switch off the CSS style sheet in the product and adjust their preferences using the browser settings.
503.3 Alternative User Interfaces	Not applicable	ProQuest Regulatory Insight does not provide alternative user interfaces that function as assistive technology.
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not applicable	
503.4.2 Audio Description Controls	Not applicable	
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing	Not applicable	See information in WCAG 2.x section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not applicable	
504.2.2 PDF Export	Not applicable	
504.3 Prompts	Not applicable	
504.4 Templates	Not applicable	

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
602.2 Accessibility and Compatibility Features	Supports	An accessibility statement which describes features and gaps is available from the Accessibility link in the footer of every page.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	Product support documentation is provided online through the LibGuides help system and through the ProQuest Support Center. This documentation can be accessed online or printed. End-users can also contact customer support (by phone, email, chat, or through the Contact Us web form) to request any further help. If alternative formats of product support documentation are required, we will do our best to accommodate the requested format, at no additional charge. These formats may include ASCII text, large print, and accessible electronic formats.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	An accessibility statement which describes features and gaps is available from the Accessibility link in the footer of every page.

Criteria	Conformance Level	Remarks and Explanations
603.3 Accommodation of Communication Needs	Supports	Support services are available to accommodate the communication needs of end users with disabilities. Users can communicate with customer support via: Phone Chat Submit a Support Case web form Support services have experience working with end users with disabilities.

Legal Disclaimer

This Accessibility Conformance Report represents the specific release of the product described, as of the date of this document. Notwithstanding the information contained in the Accessibility Conformance Report, if use of the product is subject to a license agreement, the terms and conditions of the product's license agreement remain in full force and effect, including any limitation of liability and disclaimer of warranties provisions.