# Polaris ExpressCheck Accessibility Conformance Report International Edition

(Based on VPAT® Version 2.5)

#### Name of Product/Version:

Polaris ExpressCheck

#### **Report Date:**

October 2025

#### **Product Description:**

Polaris ExpressCheck is a user-friendly client application designed for compact, cost-effective self-check stations in libraries. It enables patrons to quickly check out and renew items, as well as view their accounts, all through an intuitive touchscreen interface. Unlike traditional self-check systems that rely on SIP communication protocols, ExpressCheck connects directly to the Polaris application and database, ensuring faster transactions and seamless integration.

The system is optimized for efficiency, bringing users directly to the checkout screen upon interaction. Items can be added either by placing them on an RFID pad for automatic scanning or by manually scanning barcodes using a handheld scanner. Library staff can easily customize the experience using Polaris Administration settings, tailoring the interface and functionality to meet specific needs.

<sup>&</sup>quot;Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

#### **Contact Information:**

Current customers: submit questions or issues by opening a case using the **Support Portal**.

#### **Notes:**

Clarivate is committed to providing an experience that is fully accessible to everyone. We make every effort to ensure that all pages comply with the web accessibility guidelines. Due to the scale and complex nature of Clarivate Platform content and services, this is an ongoing effort. We appreciate your feedback.

#### **Evaluation Methods Used:**

- TPGI's Color Contrast Analyzer
- · Keyboard-access manual testing and assessment
- NVDA (NonVisual Desktop Access) screen-reader
- Applicable Standards/Guidelines

### **Applicable Standards/Guidelines**

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)

Standard/Guideline	Included In Report
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)

#### **Terms**

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

#### WCAG 2.x Report

Tables 1 and 2 also document conformance with:

• EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 - Documentation

• Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <u>WCAG 2.0 Conformance Requirements</u>.

**Table 1: Success Criteria, Level A** 

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria  • 9.1.1.1 (Web)  • 10.1.1.1 (Non-web document)  • 11.1.1.1.1 (Open Functionality Software)  • 11.8.2 (Closed Functionality Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Partially Supports	Most information, Non-text content has text alternatives or a text alternate that serves an equivalent purpose.  The following exceptions exist:  • When users check out library items, they're listed in a table where the first column uses generic alt text like "Type of Material," which lacks meaningful context for screen reader users.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)	Not Applicable	Prerecorded audio-only and Video-only files are not present.

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.2.2 Captions (Prerecorded) (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.2.2 (Web)		
<ul> <li>10.1.2.2 (Non-web document)</li> </ul>		Prerecorded videos are not present.
<ul> <li>11.1.2.2 (Open Functionality Software)</li> </ul>		
• 11.1.2.2 (Closed Software)	Not Applicable	
• 11.8.2 (Authoring Tool)	Not Applicable	
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.2.3 (Web)		
<ul> <li>10.1.2.3 (Non-web document)</li> </ul>	Not Applicable	Prerecorded videos are not present, so audio description is
• 11.1.2.3.1 (Open Functionality Software)	Not Applicable	not required.
• 11.1.2.3.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)   1.3.1 Info and Relationships (Level A)  Also applies to:  EN 301 549 Criteria  • 9.1.3.1 (Web)  • 10.1.3.1 (Non-web document)  • 11.1.3.1.1 (Open Functionality Software)  • 11.1.3.1.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Partially Supports	Most information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text.  The following exceptions exist:  • Text that appears as headings is not marked or announced as headings (e.g., "Please Scan the Barcode", "Please select a language", "Checkout", "Patron Account")  • Edit fields are not announced as required (e.g., "Username or Barcode")  • Sets of language options lack proper list markup and announcement  • Edit field has aria-label="placeholder_display" which is not descriptive  • Screen reader announces modal heading and currently focused button, because focus is immediately placed on the button. Users must manually navigate to hear rest of modal content
1.3.2 Meaningful Sequence (Level A)  Also applies to: EN 301 549 Criteria  9.1.3.2 (Web)  10.1.3.2 (Non-web document)  11.1.3.2.1 (Open Functionality Software)  11.1.3.2.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)	Supports	The reading and navigation order of most content is logical and intuitive.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.3.3 Sensory Characteristics (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.3.3 (Web)		
• 10.1.3.3 (Non-web document)		
<ul> <li>11.1.3.3 (Open Functionality Software)</li> </ul>		
• 11.1.3.3 (Closed Software)	Cupports	Instructions to operate and/or understand content do not
• 11.8.2 (Authoring Tool)	Supports	rely on sensory characteristics of components such as shape, color, size, visual location.
• 12.1.2 (Product Docs)		Shape, color, size, visual location.
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.4.1 Use of Color (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.1 (Web)		
• 10.1.4.1 (Non-web document)		
• 11.1.4.1 (Open Functionality Software)		Color is not used as the only method to convey information,
• 11.1.4.1 (Closed Software)	Supports	indicate an action, prompt a response, or distinguish visual
• 11.8.2 (Authoring Tool)		elements.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)		
1.4.2 Audio Control (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.2 (Web)		
<ul> <li>10.1.4.2 (Non-web document)</li> </ul>		
<ul> <li>11.1.4.2 (Open Functionality Software)</li> </ul>		
• 11.1.4.2 (Closed Software)	Not Applicable	The tested application does not contain audio content that
• 11.8.2 (Authoring Tool)	Not Applicable	plays automatically for more than 3 seconds.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
		On most pages, all functionality is available using only
2.1.1 Keyboard (Level A)		the keyboard (unless that functionality cannot be
Also applies to: EN 301 549 Criteria		accomplished in any known way using a keyboard). If
		shortcut keys and access keys present, some may
<ul><li>9.2.1.1 (Web)</li><li>10.2.1.1 (Non-web document)</li></ul>		conflict with existing browser and screen reader
<ul> <li>10.2.1.1 (Non-web document)</li> <li>11.2.1.1.1 (Open Functionality Software)</li> </ul>		shortcuts, and some functionality based on custom
• 11.2.1.1.1 (Open Functionality Software)		gestures may not be available when a screen reader is turned on.
• 11.8.2 (Authoring Tool)	Partially Supports	The following exceptions exist:
• 12.1.2 (Product Docs)		Language selection is not accessible via keyboard
• 12.2.4 (Support Docs)		Expand/collapse button is not accessible to
Revised Section 508		keyboard-only users in checkout screen
• 501 (Web)(Software)		Left navigation elements are not accessible via
• 504.2 (Authoring Tool)		keyboard on Patron Account and Renewable Items
• 602.3 (Support Docs)		Out

Criteria	Conformance Level	Remarks and Explanations
		<b>Note:</b> Although this application is designed for a touchscreen kiosk and does not require full keyboard
		accessibility, keyboard access is still necessary to support
		Windows-based screen readers such as NVDA.
2.1.2 No Keyboard Trap (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.1.2 (Web)		
• 10.2.1.2 (Non-web document)		
• 11.2.1.2 (Open Functionality Software)		Keyboard focus is never locked or trapped in a particular
• 11.2.1.2 (Closed Software)	Supports	area, and the user can navigate to and from all navigable
• 11.8.2 (Authoring Tool)	Supports	elements using only a keyboard.
• 12.1.2 (Product Docs)		ciements using only a keyboara.
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.1.4 (Web)		If a single character key shortcut exists, then the
• 10.2.1.4 (Non-web document)		single character key shortcut can be turned off or
• 11.2.1.4.1 (Open Functionality Software)	Supports	remapped, or it is only active when the relevant user
• 11.2.1.4.2 (Closed Software)		interfaces component is in focus.
• 11.8.2 (Authoring Tool)		The state of the s
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		

Criteria	Conformance Level	Remarks and Explanations
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria  • 9.2.2.1 (Web)  • 10.2.2.1 (Non-web document)  • 11.2.2.1 (Open Functionality Software)  • 11.2.2.1 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Partially Supports	Customers have the flexibility to define the duration of inactivity after which a session should time out. However, the following limitations apply:  • Users are redirected to the landing page after a period of inactivity without any warning or opportunity to extend the session
2.2.2 Pause, Stop, Hide (Level A)  Also applies to:  EN 301 549 Criteria  • 9.2.2.2 (Web)  • 10.2.2.2 (Non-web document)  • 11.2.2.2 (Open Functionality Software)  • 11.8.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Partially Supports	Most of the moving, blinking, scrolling, or auto-updating information can be paused, stopped, hidden, or otherwise controlled by the user.  The following exceptions exist:  • Button and text elements blink and change language every 5 seconds without user control
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria	Not Applicable	The application does not contain any flashing elements, ensuring it does not trigger seizures or physical reactions.

Criteria	Conformance Level	Remarks and Explanations
• 9.2.3.1 (Web)		
• 10.2.3.1 (Non-web document)		
• 11.2.3.1 (Open Functionality Software)		
• 11.2.3.1 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.4.1 Bypass Blocks (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.1 (Web)		
<ul> <li>10.2.4.1 (Non-web document) – Does not apply</li> </ul>		
<ul> <li>11.2.4.1 (Open Functionality Software) – Does not apply</li> </ul>		This criterion is not applicable because the software is
<ul> <li>11.2.4.1 (Closed Software) – Does not apply</li> </ul>	Not Applicable	classified as closed, meaning it does not operate within a user agent or rely on web technologies that support block-
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		level navigation.
• 12.2.4 (Support Docs)		
Revised Section 508		
<ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> </ul>		
• 504.2 (Authoring Tool)		
602.3 (Support Docs) – Does not apply to non-web docs		
2.4.2 Page Titled (Level A)		
Also applies to:		This criterion is not applicable because the software is
EN 301 549 Criteria	Not Applicable	categorized as closed, meaning it does not utilize web pages
• 9.2.4.2 (Web)	, to c / ipplicable	or documents with titles rendered in a browser or user
• 10.2.4.2 (Non-web document)		agent.
• 11.2.4.2 (Open Functionality Software) - Does not apply		

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>11.2.4.2 (Closed Software) – Does not apply</li> </ul>		
<ul> <li>11.8.2 (Authoring Tool)</li> </ul>		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.4.3 Focus Order (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.3 (Web)		
<ul> <li>10.2.4.3 (Non-web document)</li> </ul>		
<ul> <li>11.2.4.3 (Open Functionality Software)</li> </ul>		The newigation order of interactive elements (such as links
• 11.2.4.3 (Closed Software)	Supports	The navigation order of interactive elements (such as links, buttons, or form elements) is logical and preserves meaning
<ul> <li>11.8.2 (Authoring Tool)</li> </ul>	Supports	and operability for the user interface component.
• 12.1.2 (Product Docs)		and operability for the user interface component.
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.4.4 Link Purpose (In Context) (Level A)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.4 (Web)		The purpose of the link(s) can be determined from the link
• 10.2.4.4 (Non-web document)	Supports	text alone or from the link text for most of the user
• 11.2.4.4 (Open Functionality Software)		component and its programmatic context.
• 11.2.4.4 (Closed Software		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		

Criteria	Conformance Level	Remarks and Explanations
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.5.1 (Web)		The product does not use multipoint or noth based
<ul> <li>10.2.5.1 (Non-web document)</li> </ul>		The product does not use multipoint or path-based gestures. All functionality is operable using single-point
<ul> <li>11.2.5.1 (Open Functionality Software)</li> </ul>	Supports	activation (e.g., tap or click). Therefore, this criterion is
• 11.2.5.1 (Closed Software)		inherently supported.
• 11.8.2 (Authoring Tool)		innerently supported.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.5.2 (Web)		Pointer-based functionality meets all requirements: no
• 10.2.5.2 (Non-web document)		actions are triggered on down-events, actions complete on
• 11.2.5.2 (Open Functionality Software)	Supports	up-events with cancellation or undo options, up-events
• 11.2.5.2 (Closed Software)		reverse down-events where applicable, and down-event
• 11.8.2 (Authoring Tool)		activation is used only when essential.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
2.5.3 <u>Label in Name</u> (Level A 2.1 and 2.2)		For each user interface component that includes a visible
Also applies to:	Supports	text label, the accessible name matches (or includes) the
EN 301 549 Criteria		visible text in the label.
• 9.2.5.3 (Web)		

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>10.2.5.3 (Non-web document)</li> <li>11.2.5.3.1 (Open Functionality Software)</li> <li>11.2.5.3.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> <li>Revised Section 508 – Does not apply</li> <li>2.5.4 Motion Actuation (Level A 2.1 and 2.2)</li> </ul>	Comornance Lever	Remarks and Explanations
Also applies to:  EN 301 549 Criteria  9.2.5.4 (Web)  10.2.5.4 (Non-web document)  11.2.5.4 (Open Functionality Software)  11.2.5.4 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  Revised Section 508 – Does not apply	Not applicable	This criterion is not applicable because the software operates on a kiosk or workstation setup, where motion-based input methods (e.g., device tilting or shaking) are not supported or required.
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria  • 9.3.1.1 (Web)  • 10.3.1.1 (Non-web document)  • 11.3.1.1.1 (Open Functionality Software)  • 11.3.1.1.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)	Supports	In a web application, the language of each page is specified as in the HTML source code.  Note: The language of the Windows Polaris ExpressCheck interface is English.

Criteria	Conformance Level	Remarks and Explanations
602.3 (Support Docs)		
3.2.1 On Focus (Level A)  Also applies to:  EN 301 549 Criteria  9.3.2.1 (Web)  10.3.2.1 (Non-web document)  11.3.2.1 (Open Functionality Software)  11.3.2.1 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	When an element receives focus, a change in context (such as a substantial change to the page, the spawning of a popup window, or a change in focus) that may disorient the user does not occur.
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria  9.3.2.2 (Web)  10.3.2.2 (Non-web document)  11.3.2.2 (Open Functionality Software)  11.3.2.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	When a user inputs information or interacts with a control, it does not result in a substantial change to the page that could disorient the user unless the user is informed about the change ahead of time.
3.2.6 Consistent Help (Level A 2.2 only) EN 301 549 Criteria – Does not apply	Not Applicable	The application does not include help mechanisms such as contact support, self-help options, or contextual assistance

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
3.3.1 Error Identification (Level A)		
Also applies to:		For most of the form controls where an input error is
EN 301 549 Criteria		
• 9.3.3.1 (Web)		
<ul> <li>10.3.3.1 (Non-web document)</li> </ul>		automatically detected, a text message or alert is provided
<ul> <li>11.3.3.1.1 (Open Functionality Software)</li> </ul>		that identifies the field/control where the error was
<ul> <li>11.3.3.1.2 (Closed Software)</li> </ul>	Partially Supports	detected and described the error.
<ul> <li>11.8.2 (Authoring Tool)</li> </ul>	Faitially Supports	The following exceptions exist:
• 12.1.2 (Product Docs)		<ul> <li>Error messages appear visually as a tooltip that</li> </ul>
• 12.2.4 (Support Docs)		disappears quickly and is not announced by screen
Revised Section 508		readers.
• 501 (Web)(Software)		
<ul> <li>504.2 (Authoring Tool)</li> </ul>		
602.3 (Support Docs)		
3.3.2 Labels or Instructions (Level A)		
Also applies to:		Form controls/input fields requiring user input, labels,
EN 301 549 Criteria		
• 9.3.3.2 (Web)		
• 10.3.3.2 (Non-web document)		
<ul> <li>11.3.3.2 (Open Functionality Software)</li> </ul>		
• 11.3.3.2 (Closed Software)	Supports	instructions, and/or error messages are provided to identified
• 11.8.2 (Authoring Tool)	54pp. ts	the controls/input fields in the form so that users know what input data is expected.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
3.3.7 Redundant Entry (Level A 2.2 only)	Not Applicable	The application does not require users to re-enter
EN 301 549 Criteria – Does not apply	''	previously provided information within the same session

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		
4.1.1 Parsing (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply EN 301 549 Criteria  • 9.4.1.1 (Web)  • 10.4.1.1 (Non-web document)  • 11.4.1.1.1 (Open Functionality Software)  • 11.4.1.1.2 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria  9.4.1.2 (Web)  10.4.1.2 (Non-web document)  11.4.1.2.1 (Open Functionality Software)  11.4.1.2.2 (Closed Software) — Does not apply  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Partially Supports	<ul> <li>The name, role, state, and value of most user interface components can be programmatically determined.</li> <li>The following exceptions exist:         <ul> <li>Role link or button is not announced for sets of languages</li> <li>Updated state (e.g., checked/unchecked) of book/material selection is not announced to screen reader users</li> <li>Pressed/selected state of left navigation elements is not announced</li> <li>Role is not announced for left navigation element in Patron Account</li> <li>Expand/collapse buttons have identical names for multiple books</li> </ul> </li> </ul>

# **Table 2: Success Criteria, Level AA**

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.2.4 (Web)		
<ul> <li>10.1.2.4 (Non-web document)</li> </ul>		
• 11.1.2.4 (Open Functionality Software)		
• 11.1.2.4 (Closed Software)	No. 1 A collected	Live multimedia files with audio are not present, so
• 11.8.2 (Authoring Tool)	Not Applicable	synchronized captions are not required.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.2.5 Audio Description (Prerecorded) (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.2.5 (Web)		
<ul> <li>10.1.2.5 (Non-web document)</li> </ul>		
<ul> <li>11.1.2.5 (Open Functionality Software)</li> </ul>	Not Applicable	Prerecorded multimedia files are not present, so audio
• 11.1.2.5 (Closed Software)	Not Applicable	descriptions are not required.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.3.4 Orientation (Level AA 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.3.4 (Web)		This criterion is not applicable because the software is
• 10.1.3.4 (Non-web document)		designed for use on fixed-orientation devices such as kiosks
• 11.1.3.4 (Open Functionality Software)	Not Applicable	or workstations. The display orientation is predetermined
• 11.1.3.4 (Closed Software)		by the hardware setup, and users do not rely on device
• 11.8.2 (Authoring Tool)		rotation to access or interact with the content.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		This criterion is not applicable because the application is
• 9.1.3.5 (Web)		deployed on public kiosks or workstations, where input
• 10.1.3.5 (Non-web document)		fields are not used to collect or store personal information.
• 11.1.3.5.1 (Open Functionality Software)	Not Applicable	As a result, there is no need to programmatically identify the purpose of input fields for autofill or personalization,
• 11.1.3.5.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		which this criterion is intended to support.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
1.4.3 Contrast (Minimum) (Level AA)		
Also applies to:		
EN 301 549 Criteria	Super parts	Default content meate minimum and meaters are
• 9.1.4.3 (Web)	Supports	Default content meets minimum contrast requirements.
• 10.1.4.3 (Non-web document)		
• 11.1.4.3 (Open Functionality Software)		
• 11.1.4.3 (Closed Software)		

Criteria	Conformance Level	Remarks and Explanations
11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.4.4 Resize text (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.4 (Web)		Most content is readable and functional when browser zoom is set to 200% of its initial size.  The following exceptions exist:  Content is lost, clipped, or obscured when the page is zoomed to 200% on Checkout and Patron Account screens
<ul> <li>10.1.4.4 (Non-web document)</li> </ul>		
<ul> <li>11.1.4.4.1 (Open Functionality Software)</li> </ul>		
• 11.1.4.4.2 (Closed Software)	Doubielly Composite	
• 11.8.2 (Authoring Tool)	Partially Supports	
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.4.5 Images of Text (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.5 (Web)		
• 10.1.4.5 (Non-web document)	Not Applicable	The application does not use images of text.
• 11.1.4.5.1 (Open Functionality Software)	пот Аррисавіе	The application does not use images of text.
<ul> <li>11.1.4.5.2 (Closed Software) – Does not apply</li> </ul>		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.4.10 Reflow (Level AA 2.1 and 2.2)		When the page is adjusted to an equivalent width of 320
Also applies to:		pixels and content reflows to fit within the viewport, some
EN 301 549 Criteria		content overlaps and cannot be seen or understood, so the
• 9.1.4.10 (Web)		overlapping content is not available to people with low
<ul> <li>10.1.4.10 (Non-web document)</li> </ul>		vision who increase the size of text and other content using
• 11.1.4.10 (Open Functionality Software)	Does Not Support	the browser zoom.
• 11.1.4.10 (Closed Software)		
• 11.8.2 (Authoring Tool)		<b>Note:</b> This content has been specifically designed for use or a touch screen kiosk or greater screen size. While content does load in smaller screens, there are display issues
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		present at 320px.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)		
Also applies to:		Boundaries and indicators of the visual state(s) of each
EN 301 549 Criteria		
• 9.1.4.11 (Web)		
<ul> <li>10.1.4.11 (Non-web document)</li> </ul>		
<ul> <li>11.1.4.11 (Open Functionality Software)</li> </ul>	Supports	active user component and any graphics required to understand content have a 3:1 color contrast ratio with
• 11.1.4.11 (Closed Software)		adjacent color(s) or their background.
• 11.8.2 (Authoring Tool)		adjacent color(s) of their background.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
1.4.12 Text Spacing (Level AA 2.1 and 2.2)		
Also applies to:		The spacing between letters, words, lines of text and
EN 301 549 Criteria	Supports	paragraphs can be adjusted with no loss of content or
• 9.1.4.12 (Web)		functionality.
• 10.1.4.12 (Non-web document)		

Criteria	Conformance Level	Remarks and Explanations
	Comormance Level	Remarks and Explanations
• 11.1.4.12 (Open Functionality Software)		
• 11.1.4.12 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)		
Also applies to:		
EN 301 549 Criteria		
• 9.1.4.13 (Web)		When additional content is triggered by pointer hover or
• 10.1.4.13 (Non-web document)		keyboard focus, that additional content can be dismissed
• 11.1.4.13 (Open Functionality Software)	Supports	and hovered over, and the content persists until the user
• 11.1.4.13 (Closed Software)		dismisses it.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
2.4.5 Multiple Ways (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.5 (Web)		
• 10.2.4.5 (Non-web document) – Does not apply		This criterion is not applicable because the software is
<ul> <li>11.2.4.5 (Open Functionality Software) – Does not apply</li> </ul>		
• 11.2.4.5 (Closed Software) – Does not apply	Not Applicable	classified as closed and does not operate within a web-
• 11.8.2 (Authoring Tool)	Тост фризаль	based environment.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software) – Does not apply to non-web software		
• 504.2 (Authoring Tool)		
602.3 (Support Docs) – Does not apply to non-web docs		

Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA)  Also applies to:  EN 301 549 Criteria  9.2.4.6 (Web)  10.2.4.6 (Non-web document)  11.2.4.6 (Open Functionality Software)  11.2.4.6 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	Headings and labels for form and interactive controls are informative for most of the elements
2.4.7 Focus Visible (Level AA)  Also applies to:  EN 301 549 Criteria  9.2.4.7 (Web)  10.2.4.7 (Non-web document)  11.2.4.7 (Open Functionality Software)  11.2.4.7 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Partially Supports	It is visually apparent which page element is currently receiving keyboard focus on most of the page, The following exceptions exist:  • Editable fields show only a blinking cursor without a visible focus indicator, making it hard to identify focus.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	User interface components receive keyboard focus, each component is not entirely hidden due to author-created content.

Criteria	Conformance Level	Remarks and Explanations
2.5.7 Dragging Movements (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	This criterion is not applicable because the application does not include any components or functionality that require dragging movements for interaction.
2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Interactive elements meet the minimum target size
3.1.2 Language of Parts (Level AA)  Also applies to:  EN 301 549 Criteria  9.3.1.2 (Web)  10.3.1.2 (Non-web document)  11.3.1.2 (Open Functionality Software) – Does not apply  11.3.1.2 (Closed Software) – Does not apply  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Does Not Support (Only Applicable for multi-lingual ExpressCheck)	Text of different language has corresponding lang attributes missing, affecting screen reader pronunciation.  Note: Majority of the ExpressCheck App has a defined language (e.g., English, Español, Français)
3.2.3 Consistent Navigation (Level AA)  Also applies to:  EN 301 549 Criteria  9.3.2.3 (Web)  10.3.2.3 (Non-web document) – Does not apply  11.3.2.3 (Open Functionality Software) – Does not apply  11.3.2.3 (Closed Software) – Does not apply  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508	Not Applicable	This criterion is not applicable because the software is classified as closed and does not operate within a webbased environment.

Criteria	Conformance Level	Remarks and Explanations
<ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> </ul>		
• 504.2 (Authoring Tool)		
<ul> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
3.2.4 Consistent Identification (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.2.4 (Web)		
<ul> <li>10.3.2.4 (Non-web document) – Does not apply</li> </ul>		
<ul> <li>11.3.2.4 (Open Functionality Software) – Does not apply</li> </ul>		This criterion is not applicable because the software is
<ul> <li>11.3.2.4 (Closed Software) – Does not apply</li> </ul>	Not Applicable	classified as closed and does not operate within a web-
• 11.8.2 (Authoring Tool)	Not Applicable	based environment.
• 12.1.2 (Product Docs)		paseu environment.
• 12.2.4 (Support Docs)		
Revised Section 508		
<ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> </ul>		
• 504.2 (Authoring Tool)		
<ul> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
3.3.3 Error Suggestion (Level AA)		
Also applies to:		
EN 301 549 Criteria		
• 9.3.3.3 (Web)		
• 10.3.3.3 (Non-web document)		
• 11.3.3.3 (Open Functionality Software)		
• 11.3.3.3 (Closed Software)	Supports	If input errors are automatically detected, suggestions are
• 11.8.2 (Authoring Tool)	Supports	provided in text for correcting the input.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria  9.3.3.4 (Web)  10.3.3.4 (Non-web document)  11.3.3.4 (Open Functionality Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Not Applicable	This criterion is not applicable because users do not enter personal, financial, legal, or other sensitive data into the application. The software operates in a public kiosk or workstation environment, and its functionality does not involve transactions or data submissions that would require error prevention mechanisms.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	This criterion is not applicable because the application does not require users to authenticate using cognitive function tests such as recalling passwords, solving puzzles, or transcribing one-time codes. The software operates in a closed environment (e.g., kiosk or workstation) where user authentication is either not required or is handled through simplified mechanisms that do not rely on memory or problem-solving tasks.
4.1.3 Status Messages (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria  9.4.1.3 (Web)  10.4.1.3 (Non-web document)  11.4.1.3 (Open Functionality Software)  11.4.1.3 (Closed Software) – Does not apply  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)	Partially Supports	Status messages can be programmatically determined and presented by assistive technologies without receiving focus for most of the interactive elements.  The following exceptions exist:  • Success or failure feedback is conveyed only through audio cues.  • Loading status is not conveyed to screen reader users when the screen loads.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 – Does not apply		

## **Table 3: Success Criteria, Level AAA**

Notes: The product was not assessed for WCAG 2.2 AAA conformance.

# **Revised Section 508 Report**

Notes:

# **Chapter 3: <u>Functional Performance Criteria</u>** (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Most functionality is usable without vision. Exceptions are noted in: WCAG 1.1.1, 1.3.1, 2.1.1, 2.2.1, 3.3.1, 3.1.2, 4.1.2, 2.4.7, and 4.1.3
302.2 With Limited Vision	Partially Supports	Most functionality is usable without vision. Exceptions are noted in: WCAG 1.1.1, 1.3.1, 2.1.1, 2.2.1, 3.3.1, 3.1.2, 4.1.2, 1.4.4, and 1.4.10
302.3 Without Perception of Color	Partially Supports	Most functionality is usable without vision.  Exceptions are noted in: WCAG 3.3.1
302.4 Without Hearing	Partially Supports	Most functionality is usable without hearing. Exceptions are noted in: 1.1.1, and 3.1.2
302.5 With Limited Hearing	Partially Supports	Most functionality is usable without vision. Exceptions are noted in: WCAG 1.1.1, 3.1.2, and 3.3.1
302.6 Without Speech	Supports	No WCAG 2.0 criteria apply
302.7 With Limited Manipulation	Partially Supports	Most functionality is usable without vision. Exceptions are noted in: WCAG 2.1.1, 2.2.1, 4.1.2, and 2.4.7
302.8 With Limited Reach and Strength	Supports	No WCAG 2.0 criteria apply
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Most functionality is usable without vision. Exceptions are noted in: WCAG 1.3.1, 2.1.1,

Criteria	Conformance Level	Remarks and Explanations
		2.2.1, 2.2.2, 3.3.1, 3.1.2, 4.1.2, 2.4.7, 1.4.10,
		and 4.1.3

### **Chapter 4: Hardware**

Notes: not applicable. The criteria in this chapter are not relevant to the product.

#### **Chapter 5: Software**

Notes: Product does not contain non-Web software. See WCAG 2.x section for WCAG 2.0 Level A and AA success criteria conformance details for Web applications.

#### **Chapter 6: Support Documentation and Services**

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	The application was designed to work with assistive technology, with limitations provided in above WCAG 2.x section.
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	Support documentation is available via electronic means through the Help link in the product. If alternate formats of product support documentation are required, we will do our best to accommodate the requested format, at no additional cost. These formats may include ASCII text, large print, and accessible electronic formats.
603 Support Services	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
		An Accessibility Statement is provided for
603.2 Information on Accessibility and Compatibility Features	Supports	Polaris ExpressCheck for information on
		accessibility features and limitations.
603.3 Accommodation of Communication Needs		Clarivate Support services are available to
	Supports	accommodate the communication needs of
		users with disabilities. Users can
		communicate with customer support by
		phone, email, chat, and contact us through
		the web form. Staff have experience working
		with users with disabilities.

# **EN 301 549 Report**

Notes:

## **Chapter 4: Functional Performance Statements (FPS)**

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	Most functionality is usable without vision. Exceptions are noted in: WCAG 1.1.1, 1.3.1, 2.1.1, 2.2.1, 3.3.1, 3.1.2, 4.1.2, 2.4.7, and 4.1.3
4.2.2 Usage with limited vision	Partially Supports	Most functionality is usable without vision. Exceptions are noted in: WCAG 1.1.1, 1.3.1, 2.1.1, 2.2.1, 3.3.1, 3.1.2, 4.1.2, 1.4.4, and 1.4.10
4.2.3 Usage without perception of colour	Partially Supports	Most functionality is usable without vision. Exceptions are noted in: WCAG 3.3.1
4.2.4 Usage without hearing	Partially Supports	Most functionality is usable without hearing. Exceptions are noted in: 1.1.1, and 3.1.2
4.2.5 Usage with limited hearing	Partially Supports	Most functionality is usable without vision. Exceptions are noted in: WCAG 1.1.1, 3.1.2, and 3.3.1
4.2.6 Usage with no or limited vocal capability	Supports	Our platforms do not require user to generate vocal input.
4.2.7 Usage with limited manipulation or strength	Partially Supports	Most functionality is usable without vision. Exceptions are noted in: WCAG 2.1.1, 2.2.1, 4.1.2, and 2.4.7
4.2.8 Usage with limited reach	Supports	No WCAG 2.0 criteria apply
4.2.9 Minimize photosensitive seizure triggers	Supports	Our platforms do not include flashing content.

Criteria	Conformance Level	Remarks and Explanations
4.2.10 Usage with limited cognition, language or learning		Most functionality is usable without vision. Exceptions are noted in: WCAG 1.3.1, 2.1.1, 2.2.1, 2.2.2, 3.3.1, 3.1.2, 4.1.2, 2.4.7, 1.4.10, and 4.1.3
4.2.11 Privacy	SUPPORTS	Privacy settings are made available to users in an accessible way.

# **Chapter 5: Generic Requirements**

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not Applicable	
5.1.3.2 Auditory output delivery including speech	Not Applicable	
5.1.3.3 Auditory output correlation	Not Applicable	
5.1.3.4 Speech output user control	Not Applicable	
5.1.3.5 Speech output automatic interruption	Not Applicable	
5.1.3.6 Speech output for non-text content	Not Applicable	
5.1.3.7 Speech output for video information	Not Applicable	
5.1.3.8 Masked entry	Not Applicable	
5.1.3.9 Private access to personal data	Not Applicable	
5.1.3.10 Non-interfering audio output	Not Applicable	
5.1.3.11 Private listening volume	Not Applicable	
5.1.3.12 Speaker volume	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
5.1.3.13 Volume reset	Not Applicable	
5.1.3.14 Spoken languages	Not Applicable	
5.1.3.15 Non-visual error identification	Not Applicable	
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	
5.1.4 Functionality closed to text enlargement	Not Applicable	
5.1.5 Visual output for auditory information	Not Applicable	
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	
5.1.7 Access without speech	Not Applicable	
5.2 Activation of accessibility features	Not Applicable	
5.3 Biometrics	Not Applicable	
5.4 Preservation of accessibility information during conversion	Not Applicable	
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not Applicable	
5.5.2 Operable parts discernibility	Not Applicable	
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Applicable	
5.6.2 Visual status	Not Applicable	
5.7 Key repeat	Not Applicable	
5.8 Double-strike key acceptance	Not Applicable	
5.9 Simultaneous user actions	Not Applicable	

## **Chapter 6: ICT with Two-Way Voice Communication**

Notes: Not applicable. The criteria in this chapter are not relevant to the product.

## **Chapter 7: ICT with Video Capabilities**

Notes:

Criteria	Conformance Level	Remarks and Explanations
7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Not Applicable	
7.1.2 Captioning synchronization	Not Applicable	
7.1.3 Preservation of captioning	Not Applicable	
7.1.4 Captions characteristics	Not Applicable	
7.1.5 Spoken subtitles	Not Applicable	
7.2.1 Audio description playback	Not Applicable	
7.2.2 Audio description synchronization	Not Applicable	
7.2.3 Preservation of audio description	Not Applicable	
7.3 User controls for captions and audio description	Not Applicable	

### Chapter 8: Hardware

Notes: Not applicable. The criteria in this chapter are not relevant to the product.

Chapter 9: Web (see WCAG 2.x section)

Notes:

### **Chapter 10: Non-Web Documents**

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
10.1.1.1 through 10.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
10.5 Caption positioning		
10.6 Audio description timing		

# **Chapter 11: Software**

Criteria	Conformance Level	Remarks and Explanations
11.0 General (informative)	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See WCAG 2.x section	See information in WCAG 2.x section
11.5 Interoperability with assistive technology	Heading cell – no response required	Heading cell – no response required
11.5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
11.5.2 Accessibility services	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	See information in 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Supports	This product does not disrupt or interfere with accessibility features that are available through the user's operating system or browser. For example, users can use high contrast mode, text resize, and speech output
11.5.2.5 Object information	Supports	See WCAG 2.5.3
11.5.2.6 Row, column, and headers	Supports	See WCAG 1.3.1
11.5.2.7 Values	Partially Supports	See WCAG 4.1.2

Criteria	Conformance Level	Remarks and Explanations
11.5.2.8 Label relationships	Partially Supports	See WCAG 4.1.2
11.5.2.9 Parent-child relationships	Partially Supports	See WCAG 4.1.2, 1.3.1
11.5.2.10 Text	Supports	See WCAG 1.3.1, 4.1.2
11.5.2.11 List of available actions	Supports	See WCAG 4.1.2
11.5.2.12 Execution of available actions	Supports	See WCAG 2.1.1
11.5.2.13 Tracking of focus and selection attributes	Supports	See WCAG 4.1.2
11.5.2.14 Modification of focus and selection attributes	Partially Supports	See WCAG 4.1.2, 4.1.3
11.5.2.15 Change notification	Partially Supports	See WCAG 4.1.2, 4.1.3
11.5.2.16 Modifications of states and properties	Partially Supports	See WCAG 4.1.2, 4.1.3
11.5.2.17 Modifications of values and text	Supports	See WCAG 4.1.2
11.6 Documented accessibility usage	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Supports	
11.6.2 No disruption of accessibility features	Supports	
11.7 User preferences	Supports	
11.8 Authoring tools	Heading cell – no response required	Heading cell – no response required
11.8.1 Content technology	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	See WCAG 2.x section (If not authoring tool, enter "Not Applicable")	See information in WCAG 2.x section
11.8.3 Preservation of accessibility information in transformations	Not Applicable	
11.8.4 Repair assistance	Not Applicable	
11.8.5 Templates	Not Applicable	

# **Chapter 12: Documentation and Support Services**

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
12.1.1 Accessibility and compatibility features	Supports	The application was designed to work with assistive technology, with limitations provided in above WCAG 2.x section.
12.1.2 Accessible documentation	See <u>WCAG 2.x</u> section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	An Accessibility Statement is provided for Polaris ExpressCheck for information on accessibility features and limitations
12.2.3 Effective communication	Supports	Clarivate Support services are available to accommodate communication needs of users with disabilities. Users can communicate with customer support by phone, email, chat, contact us web form. Staff have experience working with users with disabilities.
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

## **Legal Disclaimer (Clarivate)**

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