



PRODUCT / SERVICE TERMS

These Product/Service Terms apply to certain products that you access through our platform(s), website(s) or are otherwise identified in your order form, statement of work or other ordering document (collectively “order form”) and supplement the Clarivate Terms which apply to all of our products. If you have ordered or are accessing a product that is not listed below, then these Product/Service Terms do not apply to your order. “We”, “our” and “Clarivate” means the Clarivate entity identified in the order form; “you” and “your” means the Client entity identified in the order form. Any other terms not defined in these Product/Service terms have the meaning given to them in the Clarivate Terms.

Patient Connect

1. **Message Content.** You are responsible for the content of the messages delivered and warrant that the message content is reviewed and approved by your medical, legal, and regulatory affairs review (“MLR”) board prior to use within the services.
2. **License.** We may provide you with data and insights as part of the service (if agreed upon in an Order) which you may use solely for internal analysis and research purposes.. Such data shall at all times remain Clarivate IP.
3. **Termination.** Where you are permitted to do so under the Agreement, if you elect to terminate the Agreement prior to the completion of services and not including termination due to Clarivate’s breach of the Agreement, you must reimburse Clarivate for any third-party fees incurred prior to such termination.

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