



## PRODUCT / SERVICE TERMS

These Product/Service Terms apply to certain products that you access through our platform(s), website(s) or are otherwise identified in your order form, statement of work or other ordering document (collectively “**order form**”) and supplement the Clarivate Terms which apply to all of our products. If you have ordered or are accessing a product that is not listed below, then these Product/Service Terms not apply to your order. “**We**”, “**our**” and “**Clarivate**” means the Clarivate entity identified in the order form; “**you**” and “**your**” means the Client entity identified in the order form. Any other terms not defined in these Product/Service terms have the meaning given to them in the Clarivate Terms.

### Law Update Service

1. **Service.** Where your order form indicates you have purchased law update service (“Law Updates”), we will provide updates for the legal aspects or rules set forth below, based on the jurisdictions set forth below. Law Updates requires an active license to a Clarivate-provided IP management software. For FoundationIP and Ipendo software, we will automatically apply the law update release settings in your software, and you must ensure that the updates we provide are correctly integrated for use with your own settings. For all other software, you are responsible for deploying updates within your software unless you have also purchased Managed Services.

2. **Covered data.** We shall provide Law Updates as calculations of certain dates relevant to the prosecution and maintenance of intellectual property rights in accordance with the types of intellectual property and jurisdictions set forth in the table below. We will also endeavor to enhance Law Updates from time-to-time and may change the scope and jurisdictions available. Except where otherwise stated, Law Updates covers patents, trademarks, designs and utility models. The rules and jurisdictions are set forth below:

ASPECT OF RULE OR LAW	JURISDICTION COVERED*
Priority deadline	Paris Convention jurisdictions
Deadline for filing priority documents	Core jurisdictions
Primary prosecution deadlines and action including formality deadlines, examination request deadlines, official action deadlines and use requirements (trademark applications)	Core jurisdictions
Opposition deadlines	Core jurisdictions
Renewal payment deadlines	Core and Other jurisdictions
Grace periods for renewal payments	Core and Other jurisdictions
Nominal working requirements (where applicable)	Core and Other jurisdictions
Proof of use requirements (trademarks)	Core and Other jurisdictions
Member states	Core jurisdictions

\* ‘Core jurisdiction’ means: Australia, Canada, China, Germany, Japan, United Kingdom, United States of America, European Union (trademarks and designs only), European Patent Office (patent applications only), Madrid Agreement and Protocol (international trademarks only), Patent Cooperation Treaty (international patent applications only). ‘Other jurisdiction’ means: those countries and other IP jurisdictions in respect of which we are or become aware of law settings for individual types of intellectual property as we may notify you from time to time.

3. **Managed services.** Where your order form indicates you have purchased Managed Services, we will provide consulting services to import and configure the law update settings, including rule calculations, creation and configuration of workflows and related tables (the “Managed Law Update”). An additional one-time fee may apply



for customers whose IP law settings are more than one year out of date. Prior to the initial delivery of the Managed Law Update we will map your software configurations and environment. Additional mapping and related consulting services due to material changes the software configurations and environment will be subject to additional fees. The Managed Law Update does not include support of custom configurations (client created workflows, rule calculations, letters, status reminders, etc.) and we reserve the right to charge for such additional services.

You must provide a representative to cooperate with us and review and approve each Managed Law Update within five (5) business days of delivery. If we mutually agree that the provision of Managed Law Updates on site is appropriate, we shall do so as soon as reasonably practical and you shall reimburse us for all subsistence, travel and accommodation costs.

**4. Disclaimer.** We have used commercially reasonable efforts and reliable sources in providing Law Updates; however, we do not offer any warranty of accuracy, completeness, interpretation of laws and regulations, documentation requirements, or forms to be used for any filings. We are not a law firm and Law Updates should not be considered legal advice.

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