

Accessibility Roadmap

Vendor/Product Information

Vendor Name	Clarivate
Product Name	Journal Citation Reports
Product Version	
Completion Date	
Contact Name/Title	wosg.support@clarivate.com
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Specific Issues

Issue Description	Current Status (Open, Closed, In Progress, Planned)	Remediation Timeline (QX YYYY)	Available Workarounds	Comments
Headings, lists are not coded with semantic HTML, Checkboxes. Few labels are not programmatically associated with their visible labels [WCAG 1.3.1]	Planned	H2 2026		This is not a critical blocker for using the web page. However, to make it easier for users without eyesight these issues need to be addressed.
Auto-suggestions in search field are not announced. [WCAG 1.3.1]	Planned	H2 2026		Screen reader users may not know about the populated result.
Data table structure, sorting state, Misleading Label [WCAG 1.3.1]	Planned	H2 2026		Screen reader users may have difficulty navigating the table content.
Some elements use ARIA roles that require specific parent roles, but these required relationships are missing. [WCAG 1.3.1]	Planned	H2 2026		

Issue Description	Current Status (Open, Closed, In Progress, Planned)	Remediation Timeline (QX YYYY)	Available Workarounds	Comments
Several elements have missing or low-contrast focus indicators, or indicators that depend solely on color and low contrast Graphical Objects. [WCAG 1.4.1, 1.4.11]	Planned	H2 2026		This is not a critical blocker for using the web page. However, there is large quantity which needs to be addressed.
Keyboard inaccessibility in key areas. [WCAG 2.1.1]	Planned	H2 2026	No Available Workarounds	This is a critical blocker for using the web page. Need to be addressed.
Keyboard inaccessibility in data visualization. [WCAG 2.1.1]	Planned	H2 2026		
Links opening in new windows lack cues (e.g., "opens in a new window") [WCAG 2.4.4]	Planned	H2 2026		
Multiple links/button with identical text [WCAG 2.4.4]	Planned	H2 2026		The volume of identical elements can create an overwhelming experience for screen reader users.
Field validation error messages [WCAG 3.3.1]	Planned	H2 2026		Error announcements are required to enable users to correct input errors.
Persistent Label [WCAG 3.3.2]	Planned	H2 2026		

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Several Button/link Missing Accessible names. Screen reader announces it generically as "button"/ "links". [WCAG 4.1.2]	Planned	H2 2026		This Issue needs to be addressed.
Name, role, and state is not conveyed to screen readers for a number of controls [WCAG 4.1.2]	Planned	H2 2026		This Issue needs to be addressed.
Some Data visualization chart data points are announced as blank [WCAG 4.1.2]	Planned	H2 2026		
Layout breaks when zoomed to 400% (horizontal scrolling, truncated). [WCAG 1.4.10]	Planned	H2 2026	Horizontal scroll still lets user view content but truncated content on table is not accessible.	Truncated content on table is a blocker.
Several elements have missing or low-contrast focus indicators, or indicators that depend solely on color. [WCAG 1.4.1, 1.4.11]	Planned	H2 2026		This is not a critical blocker for using the web page. However, there is large quantity which needs to be addressed.
Several contents on the page have insufficient color contrast. [WCAG 1.4.3]	Planned	H2 2026		This is not a critical blocker for using the web page. However, there is large quantity which needs to be addressed.

Issue Description	Current Status (Open, Closed, In Progress, Planned)	Remediation Timeline (QX YYYY)	Available Workarounds	Comments
Multiple interactive elements have no visible focus indicator [WCAG 2.4.7]	Planned	H2 2026		This is not a critical blocker for using the web page. However, there is large quantity which needs to be addressed.
Status messages [WCAG 4.1.3]	Planned	H2 2026		

Additional Information

Full description of known issues and areas to improve are provided in the VPAT