

PRODUCT/ SERVICE TERMS

These Product/Service Terms apply to certain products that you access through our platform(s) or website(s), or that are otherwise identified in your order form, statement of work, or other ordering document (collectively, "order form"), and supplement the Clarivate Terms, which apply to all of our products. If you have ordered or are accessing a product that is not listed below, then these Product/Service Terms do not apply to your order. "We," "our," and "Clarivate" mean the Clarivate entity identified in the order form; "you" and "your" mean the Client entity identified in the order form. Any other terms not defined in these Product/Service Terms have the meaning given to them in the Clarivate Terms. These Product/Service Terms shall supersede and control over any other terms with respect to the Clarivate product identified herein.

IPOne Product Terms

1. Definitions:

Licensed Data: Any data, content, materials, or other information made available by or on behalf of Clarivate through IPOne, an MCP, API, data feed, or related interface.

Model Context Protocol or MCP: Any protocol or interface that enables Client to connect the Licensed Data to compatible AI tools, models, platforms, or agents.

Training: To directly or indirectly develop, train, pre-train, fine-tune, retrain, adapt, or otherwise improve any general-purpose, foundation, or other underlying base model, including any adjustment to model weights, parameters, architecture, embeddings, or similar model-level characteristics.

Inputs: Data, prompts, texts, images, decisions, or other content that Client submits to a Clarivate controlled machine-based system that, for explicit or implicit objectives, infers, from the input it receives, how to generate outputs such as predictions, content (including textual, image, audio, video, data, etc.), recommendations, or decisions that can influence physical or virtual environments.

Outputs: Content generated by a Clarivate controlled AI tool in response to an Input, excluding Clarivate IP and Third-Party Materials to the extent visible, extractable, or otherwise identifiable from the Output.

2. Permitted Use. During the Term, Client may use the IPOne offering to connect Licensed Data to an enterprise, non-public AI tool, model, platform, agent, or workflow configured to prevent use of Licensed Data for Training and to restrict access, retention, disclosure, and reuse of Licensed Data solely for Client's internal business purposes. Any such use remains subject to the Clarivate Terms or other applicable master agreement and confers no ownership, license, or other rights in or to the Licensed Data except the limited rights expressly granted herein.

3. Intellectual Property. As between the Parties, Client shall retain all rights to its Inputs and Outputs, subject to any pre-existing, derivative, or other rights of Clarivate or any third party to Clarivate IP or Third-Party Materials. No ownership rights to Clarivate IP or Third-Party Materials are transferred to Client or any third party.

4. Restrictions.

i) **NO PUBLIC AI TOOLS.** Client may not input, upload, transmit, expose, or otherwise make available Licensed Data to any public, consumer-grade, or non-enterprise AI service, or to any AI environment that permits provider access, third-party reuse, model training, or disclosure outside Client's permitted environment.

ii) **NO TRAINING.** Client may not, and may not permit any third party to, use the Licensed Data for Training. For the avoidance of doubt, the foregoing restriction does not prohibit Client from using the Licensed Data within a permitted enterprise AI environment for Client's internal business purposes, including retrieval-augmented generation, grounding, prompt engineering, prompt refinement, ranking, filtering, workflow orchestration, or other Client-specific configuration or tuning of Client's instance or implementation, provided that such use does not result in the Licensed Data being used to train or improve any general-purpose, foundation, or other underlying base model or any shared model made available beyond Client's permitted environment.

iii) **NO COMPETITIVE DEVELOPMENT.** Client may not use Licensed Data, Outputs that contain or reflect Licensed Data, or any AI environment that interacts with Licensed Data to develop, create, enhance, train, support, or commercialize any product, service, model, database, dataset, or other offering that competes with, replicates, substitutes for, or enables a third party to substitute for the Licensed Data or any Clarivate product or service.

5. AI Environment Controls. Client shall use and configure any non-Clarivate-provided AI environment that connects or interacts with Licensed Data in a manner consistent with these Product Terms, including maintaining appropriate

access controls, retention settings, and technical limitations designed to prevent unauthorized reuse, persistence, or external exposure of the Licensed Data. Client (i) is responsible for ensuring that any third-party provider, model host, implementation partner, or contractor given access to the Licensed Data does so solely on Client's behalf, only for the purposes expressly permitted under these Product Terms, and is responsible for all acts and omissions of any such provider, model host, implementation partner, contractor, or other third party as if they were Client's own; (ii) must implement and maintain commercially reasonable administrative, technical, and physical safeguards designed to protect the Licensed Data against unauthorized access, use, disclosure, alteration, or loss; and (iii) may not use the Licensed Data for any unlawful, infringing, harmful, or abusive purpose, and may not remove, obscure, or alter any proprietary notices or attribution associated with the Licensed Data.

6. Data Volume. Data retrieval through any API, data feed, or MCP is subject to usage limits applicable to the subscription. Client's license will include one (1) named user login, unless otherwise stated on the applicable order form. Multiple logins may be required to improve throughput for high-impact requests or a large user base. Clarivate may suspend or limit access immediately if it reasonably determines that Client has exceeded applicable usage limits, circumvented technical controls, scraped or bulk-extracted Licensed Data, or used IPOne in a manner that could replicate, replace, or substitute for the Licensed Data or any Clarivate product or service.

7. Attribution. Where users quote or excerpt Clarivate data, Client must include the following notice: "Certain data included herein are derived from Clarivate. © Clarivate. All rights reserved."

8. Usage Data. Clarivate will not use Client Inputs or Outputs for Training. Clarivate may, however, collect information and statistics related to your use of our products. We will not use this usage data for Training purposes. We may use this information for other legitimate business reasons, including, without limitation, to operate, develop, test, and improve our products and to protect and enforce our contractual rights.

9. Effect of Expiration or Termination. Upon any expiration or termination of your license to the Licensed Data, Client shall immediately cease and permanently discontinue all access to and use of the Licensed Data in any AI tool, model, platform, agent, workflow, index, cache, vector store, memory, repository, or other environment. Client may retain Outputs that do not contain, reproduce, disclose, or permit reconstruction of Licensed Data; otherwise, Client shall promptly return or destroy all Licensed Data and all copies, extracts, and embodiments thereof, including any versions contained in prompts, retained outputs, indexes, embeddings, caches, vector stores, agent memory, or other derived repositories. Upon request, Client shall provide a written certification, signed by an authorized officer, confirming full compliance with the foregoing.

10. Survival. Sections concerning restrictions, ownership, confidentiality, security, attribution, usage data, suspension, return or destruction, certification, and any other provisions that by their nature should survive will survive any expiration or termination.

Last updated: July 2026