

# ProQuest Indian Claims Insight Accessibility Conformance Report

## International Edition

(Based on VPAT<sup>®</sup> Version 2.4)

**Name of Product/Version:** Indian Claims Insight

**Report Date:** August 2024

### Product Description:

Indian Claims Insight provides researchers with the opportunity to understand and analyze Native American migration and resettlement throughout U.S. history in the context of U.S. Government Indian removal policies and subsequent actions to address Native American claims.

### Contact Information:

<https://about.proquest.com/go/contactsupport>

### Evaluation Methods Used:

- Color Contrast Analyzer
- High Contrast Chrome extension
- Keyboard-access manual testing and assessment

- NVDA (NonVisual Desktop Access) screen-reader utility
- WebAim's WAVE (Web Accessibility Evaluation tool)
- Deque axe accessibility testing tool

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline  | Included In Report                                |
|---|---|
| <a href="#">Web Content Accessibility Guidelines 2.0</a>  | Level A (Yes)<br>Level AA (Yes)<br>Level AAA (No) |
| <a href="#">Web Content Accessibility Guidelines 2.1</a>  | Level A (Yes)<br>Level AA (Yes)<br>Level AAA (No) |
| <a href="#">Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018</a>   | (Yes)   |
| <a href="#">EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe</a> , - V3.1.1 (2019-11) | (No)  |

## Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

## WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

## Table 1: Success Criteria, Level A

Notes:

| Criteria  | Conformance Level  | Remarks and Explanations  |
|---|--------------------|---|
| <p><a href="#">1.1.1 Non-text Content</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.1.1 (Web)</li> <li>10.1.1.1 (Non-web document)</li> <li>11.1.1.1.1 (Open Functionality Software)</li> <li>11.1.1.1.2 (Closed Functionality Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Partially Supports | <p>Non-text content in the product has appropriate alt text where the image or non-text content is important to the understanding of the content.</p> <p>Primary source government documents are provided as scanned images in PDF format. Optical character recognition (OCR) makes most of this scanned historical content accessible to screen readers. However, some of the content, particularly scans of handwritten notes, maps, and other content that is not type set, cannot be accurately scanned by OCR technology. This content may be harder to read with a screen reader.</p> <p><b>Exceptions:</b></p> <ul style="list-style-type: none"> <li>The product icon/logo in the header is missing alt text. It should have empty alt text as it is decorative.</li> <li>On the homepage, buttons that scroll through decorative images are not given accessible labels. Since they only control display of decorative images, they should be hidden from screen readers.</li> </ul> <p>Conformance verified through WAVE plug-in in Chrome browser, NVDA screen reader, and visual inspection of code.</p> |

| Criteria  | Conformance Level | Remarks and Explanations             |
|---|-------------------|--------------------------------------|
| <p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.1 (Web)</li> <li>• 10.1.2.1 (Non-web document)</li> <li>• 11.1.2.1.1 (Open Functionality Software)</li> <li>• 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Not Applicable    | There are no audio or video captions |
| <p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.2 (Web)</li> <li>• 10.1.2.2 (Non-web document)</li> <li>• 11.1.2.2 (Open Functionality Software)</li> <li>• 11.1.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>   | Not Applicable    | There are no audio or video captions |

| Criteria   | Conformance Level | Remarks and Explanations             |
|--|-------------------|--------------------------------------|
| <p><a href="#"><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.3 (Web)</li> <li>• 10.1.2.3 (Non-web document)</li> <li>• 11.1.2.3.1 (Open Functionality Software)</li> <li>• 11.1.2.3.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Not Applicable    | There are no audio or video captions |

| Criteria  | Conformance Level  | Remarks and Explanations  |
|---|--------------------|---|
| <p><a href="#">1.3.1 Info and Relationships</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.1 (Web)</li> <li>• 10.1.3.1 (Non-web document)</li> <li>• 11.1.3.1.1 (Open Functionality Software)</li> <li>• 11.1.3.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Partially Supports | <p>The site employs the following to support this:</p> <ul style="list-style-type: none"> <li>• labels/ids with form elements</li> <li>• markup for lists &amp; headings</li> <li>• CSS to control the visual presentation of text</li> <li>• Correct use of semantic markup</li> </ul> <p><b>Exceptions:</b></p> <ul style="list-style-type: none"> <li>• On the results page, the checkboxes by each result are not described by the corresponding result title.</li> <li>• On the Search by Number form, in the “Statutes at Large” section, the “Volume/Page” and “Content” tabs do not always display the correct component that corresponds to the selected tab.</li> <li>• In the advanced search form, the custom date input fields are not given accessible labels.</li> <li>• On the advanced search form, search input fields have a title but no label. For optimal accessibility and compatibility, labels should be provided.</li> <li>• Some heading levels are skipped on the advanced search page.</li> </ul> <p>Work to identify and correct any exceptions is ongoing as part of our regular release schedule.</p> <p>Compliance of this standard was validated by WAVE (web accessibility evaluation tool) provided by WebAIM and manual visual checks.</p> |

| Criteria   | Conformance Level | Remarks and Explanations  |
|--|-------------------|---|
| <p><b><u>1.3.2 Meaningful Sequence</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.2 (Web)</li> <li>• 10.1.3.2 (Non-web document)</li> <li>• 11.1.3.2.1 (Open Functionality Software)</li> <li>• 11.1.3.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Supports          | <p>Content is ordered in a meaningful sequence, even when page styling is turned off.</p> <p>Compliance of this standard was validated using screen readers (listed above) and WAVE.</p>  |
| <p><b><u>1.3.3 Sensory Characteristics</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.3 (Web)</li> <li>• 10.1.3.3 (Non-web document)</li> <li>• 11.1.3.3 (Open Functionality Software)</li> <li>• 11.1.3.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Supports          | <p>Instructions provided do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound. Typically, descriptive text and labels are used.</p> <p>Compliance of this standard was validated using manual visual checks.</p> |

| Criteria  | Conformance Level | Remarks and Explanations  |
|---|-------------------|---|
| <p><b>1.4.1 Use of Color</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.1 (Web)</li> <li>10.1.4.1 (Non-web document)</li> <li>11.1.4.1 (Open Functionality Software)</li> <li>11.1.4.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>  | Supports          | <p>Color is used to enhance usability by drawing attention to certain areas of the screen.</p> <p>Color is never the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p> <p>Compliance of this standard was validated using manual visual checks and WAVE.</p> |
| <p><b>1.4.2 Audio Control</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.2 (Web)</li> <li>10.1.4.2 (Non-web document)</li> <li>11.1.4.2 (Open Functionality Software)</li> <li>11.1.4.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Not Applicable    | There is no audio content   |

| Criteria  | Conformance Level  | Remarks and Explanations   |
|---|--------------------|--|
| <p><b><u>2.1.1 Keyboard</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1.1 (Web)</li> <li>• 10.2.1.1 (Non-web document)</li> <li>• 11.2.1.1.1 (Open Functionality Software)</li> <li>• 11.2.1.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>     | Partially supports | <p>This product is designed for keyboard access. Product functionality is available and executable from a keyboard.</p> <p>Exceptions:</p> <ul style="list-style-type: none"> <li>• In Docket History pages, the filter panel is not keyboard accessible in its default minimized state.</li> </ul> <p>Compliance of this standard was validated using manual keyboard checks.</p> |
| <p><b><u>2.1.2 No Keyboard Trap</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1.2 (Web)</li> <li>• 10.2.1.2 (Non-web document)</li> <li>• 11.2.1.2 (Open Functionality Software)</li> <li>• 11.2.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Supports           | <p>Focus can be moved to and away from components using only a keyboard.</p> <p>Compliance of this standard was validated using manual keyboard checks.</p>  |

| Criteria   | Conformance Level | Remarks and Explanations  |
|--|-------------------|---|
| <p><a href="#">2.1.4 Character Key Shortcuts</a> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.1.4 (Web)</li> <li>10.2.1.4 (Non-web document)</li> <li>11.2.1.4.1 (Open Functionality Software)</li> <li>11.2.1.4.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>   | Supports          | <p>There are no shortcuts triggered using only letter (including upper-and lower-case letters), punctuation, number, or symbol characters.</p> <p>Compliance of this standard was validated using manual keyboard checks.</p> |
| <p><a href="#">2.2.1 Timing Adjustable</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.2.1 (Web)</li> <li>10.2.2.1 (Non-web document)</li> <li>11.2.2.1 (Open Functionality Software)</li> <li>11.2.2.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Not Applicable    | <p>This site does not require timed responses.</p>  |

| Criteria  | Conformance Level | Remarks and Explanations   |
|---|-------------------|--|
| <p><a href="#">2.2.2 Pause, Stop, Hide</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.2.2 (Web)</li> <li>• 10.2.2.2 (Non-web document)</li> <li>• 11.2.2.2 (Open Functionality Software)</li> <li>• 11.2.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                | Not Applicable    | <p>There is no moving, blinking, scrolling, or auto-updating content on the site.</p> <p>Compliance of this standard was validated using manual visual checks.</p> |
| <p><a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.3.1 (Web)</li> <li>• 10.2.3.1 (Non-web document)</li> <li>• 11.2.3.1 (Open Functionality Software)</li> <li>• 11.2.3.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Not Applicable    | <p>There are no flashing or blinking elements in the user interface.</p>   |

| Criteria   | Conformance Level  | Remarks and Explanations   |
|--|--------------------|--|
| <p><b>2.4.1 Bypass Blocks</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.1 (Web)</li> <li>• 10.2.4.1 (Non-web document) – Does not apply</li> <li>• 11.2.4.1 (Open Functionality Software) – Does not apply</li> <li>• 11.2.4.1 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | Supports           | <p>All pages in this product have support links to skip to the main content area, as well as links to skip over the filter panel on the search results screens.</p> <p>Compliance of this standard was validated using manual visual checks.</p>   |
| <p><b>2.4.2 Page Titled</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.2 (Web)</li> <li>• 10.2.4.2 (Non-web document)</li> <li>• 11.2.4.2 (Open Functionality Software) - Does not apply</li> <li>• 11.2.4.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>  | Partially Supports | <p>Pages are given descriptive page titles.</p> <p><b>Exceptions:</b></p> <ul style="list-style-type: none"> <li>• Document view pages do not have unique page titles.</li> <li>• Results page titles should include search terms.</li> </ul> <p>Compliance of this standard was validated using manual visual checks.</p> |

| Criteria   | Conformance Level  | Remarks and Explanations  |
|--|--------------------|---|
| <p><b><u>2.4.3 Focus Order</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.3 (Web)</li> <li>• 10.2.4.3 (Non-web document)</li> <li>• 11.2.4.3 (Open Functionality Software)</li> <li>• 11.2.4.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>               | Partially Supports | <p>Page elements and functionality are placed in an order that follows the sequences and relationships in the content.</p> <p>Exceptions:</p> <ul style="list-style-type: none"> <li>• Focus on homepage is immediately given to search bar. Screen reader users may find this disorienting.</li> </ul> <p>Compliance of this standard was validated using manual keyboard checks.</p>  |
| <p><b><u>2.4.4 Link Purpose (In Context)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.4 (Web)</li> <li>• 10.2.4.4 (Non-web document)</li> <li>• 11.2.4.4 (Open Functionality Software)</li> <li>• 11.2.4.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Partially Supports | <p>Meaningful link text has been used throughout the platform. Where link text could be considered ambiguous, we have provided title attribute text with additional information.</p> <p>Exceptions:</p> <ul style="list-style-type: none"> <li>• On results page, “Search within” button not coded as a button (or role=”button”) and does not have value text.</li> <li>• On results page, Permalink URL is not labelled as a permalink.</li> </ul> <p>Compliance of this standard was validated using manual visual checks.</p> |

| Criteria  | Conformance Level | Remarks and Explanations  |
|---|-------------------|---|
| <p><b><u>2.5.1 Pointer Gestures</u></b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.1 (Web)</li> <li>• 10.2.5.1 (Non-web document)</li> <li>• 11.2.5.1 (Open Functionality Software)</li> <li>• 11.2.5.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>     | Not Applicable    | This site does use multipoint or path-based gestures for operation.   |
| <p><b><u>2.5.2 Pointer Cancellation</u></b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.2 (Web)</li> <li>• 10.2.5.2 (Non-web document)</li> <li>• 11.2.5.2 (Open Functionality Software)</li> <li>• 11.2.5.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p> | Supports          | <p>Interactions are executed on the Up action of buttons and links.</p> <p>Compliance of this standard was validated using manual checks.</p> |

| Criteria  | Conformance Level | Remarks and Explanations  |
|---|-------------------|---|
| <p><b>2.5.3 Label in Name</b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.3 (Web)</li> <li>• 10.2.5.3 (Non-web document)</li> <li>• 11.2.5.3.1 (Open Functionality Software)</li> <li>• 11.2.5.3.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p> | Supports          | Content does not require motion controls or physical gestures to access content or functionality. |
| <p><b>2.5.4 Motion Actuation</b> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.4 (Web)</li> <li>• 10.2.5.4 (Non-web document)</li> <li>• 11.2.5.4 (Open Functionality Software)</li> <li>• 11.2.5.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>  | Supports          | This site does not contain functionality that can be operated by device motion or user motion.    |

| Criteria  | Conformance Level | Remarks and Explanations  |
|---|-------------------|---|
| <p><b><u>3.1.1 Language of Page</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.1.1 (Web)</li> <li>• 10.3.1.1 (Non-web document)</li> <li>• 11.3.1.1.1 (Open Functionality Software)</li> <li>• 11.3.1.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Supports          | <p>The language of each page has been specified in the HTML.</p> <p>Compliance of this standard was validated using WAVE.</p>           |
| <p><b><u>3.2.1 On Focus</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.1 (Web)</li> <li>• 10.3.2.1 (Non-web document)</li> <li>• 11.3.2.1 (Open Functionality Software)</li> <li>• 11.3.2.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>             | Supports          | <p>Context is not changed on focus alone.</p> <p>Compliance of this standard was validated using manual visual and keyboard checks.</p> |

| Criteria   | Conformance Level | Remarks and Explanations   |
|--|-------------------|--|
| <p><b>3.2.2 On Input</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.2 (Web)</li> <li>• 10.3.2.2 (Non-web document)</li> <li>• 11.3.2.2 (Open Functionality Software)</li> <li>• 11.3.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                 | Supports          | <p>Context is not changed automatically – appropriate controls are provided.</p> <p>Compliance of this standard was validated using manual visual and keyboard checks.</p> |
| <p><b>3.3.1 Error Identification</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.1 (Web)</li> <li>• 10.3.3.1 (Non-web document)</li> <li>• 11.3.3.1.1 (Open Functionality Software)</li> <li>• 11.3.3.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Supports          | <p>Error messages are provided on all forms within the platform.</p> <p>Compliance of this standard was validated using manual visual checks.</p>                          |

| Criteria  | Conformance Level  | Remarks and Explanations   |
|---|--------------------|--|
| <p><a href="#">3.3.2 Labels or Instructions</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.2 (Web)</li> <li>• 10.3.3.2 (Non-web document)</li> <li>• 11.3.3.2 (Open Functionality Software)</li> <li>• 11.3.3.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>       | Partially Supports | <p>Input fields are clearly labeled, and explanatory text is provided to assist the user where necessary.</p> <p>Exceptions noted for labels in criterion 1.3.1</p> <p>Compliance of this standard was validated using manual visual checks.</p> |
| <p><a href="#">4.1.1 Parsing</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.4.1.1 (Web)</li> <li>• 10.4.1.1 (Non-web document)</li> <li>• 11.4.1.1.1 (Open Functionality Software)</li> <li>• 11.4.1.1.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Supports           | <p>Pages conform to HTML web standards.</p> <p>Compliance of this standard was validated using WAVE and developer tools.</p>   |

| Criteria   | Conformance Level  | Remarks and Explanations   |
|--|--------------------|--|
| <p><b>4.1.2 Name, Role, Value</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.4.1.2 (Web)</li> <li>• 10.4.1.2 (Non-web document)</li> <li>• 11.4.1.2.1 (Open Functionality Software)</li> <li>• 11.4.1.2.2 (Closed Software) – Not required</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Partially Supports | <p>Pages conform to HTML web standards, so the name and role of all UI components can be determined.</p> <p>Text labels identify all form fields. Label / ids and other accessible code necessary for screen readers are associated with all form elements.</p> <p>Exceptions:</p> <ul style="list-style-type: none"> <li>• Some elements, like the search button components, are coded as links when they behave like buttons.</li> </ul> <p>Compliance of this standard was validated using WAVE and manual visual checks.</p> |

## Table 2: Success Criteria, Level AA

Notes:

| Criteria  | Conformance Level | Remarks and Explanations  |
|---|-------------------|---|
| <p><b><u>1.2.4 Captions (Live)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.2.4 (Web)</li> <li>10.1.2.4 (Non-web document)</li> <li>11.1.2.4 (Open Functionality Software)</li> <li>11.1.2.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>                 | Not Applicable    | <p>The product does not contain live audio or video content.</p> <p>Compliance of this standard was evaluated using manual visual checks.</p> |
| <p><b><u>1.2.5 Audio Description (Prerecorded)</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.2.5 (Web)</li> <li>10.1.2.5 (Non-web document)</li> <li>11.1.2.5 (Open Functionality Software)</li> <li>11.1.2.5 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Not Applicable    | <p>The product does not contain video content.</p> <p>Compliance of this standard was evaluated using manual visual checks.</p>               |

| Criteria   | Conformance Level | Remarks and Explanations  |
|--|-------------------|---|
| <p><b><u>1.3.4 Orientation</u></b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.4 (Web)</li> <li>• 10.1.3.4 (Non-web document)</li> <li>• 11.1.3.4 (Open Functionality Software)</li> <li>• 11.1.3.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>                | Supports          | <p>The platform has been developed with responsive Web design in mind. All content and functionality are available regardless of device orientation.</p> <p>This standard was evaluated using manual visual checks.</p> |
| <p><b><u>1.3.5 Identify Input Purpose</u></b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.5 (Web)</li> <li>• 10.1.3.5 (Non-web document)</li> <li>• 11.1.3.5.1 (Open Functionality Software)</li> <li>• 11.1.3.5.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p> | Not applicable    | <p>Input fields do not request personal data and do not fall under the scope of this criterion.</p>   |

| Criteria  | Conformance Level  | Remarks and Explanations   |
|---|--------------------|--|
| <p><b>1.4.3 Contrast (Minimum)</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.3 (Web)</li> <li>• 10.1.4.3 (Non-web document)</li> <li>• 11.1.4.3 (Open Functionality Software)</li> <li>• 11.1.4.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Partially Supports | <p>Text throughout the platform meets the recommended color contrast ratio.</p> <p>In addition, CSS style sheets can be switched off or overridden by user preferences.</p> <p><b>Exceptions:</b><br/>The following areas do not have sufficient contrast with the background color:</p> <ul style="list-style-type: none"> <li>• On the Search by Number form, explanatory text next to each section heading</li> <li>• Links on the Table of Contents on document pages</li> <li>• Section headings in grey boxes on the homepage</li> <li>• On the results page search section, white text contrast with background image fails contrast depending on overlapping image area.</li> </ul> <p>Compliance of this standard was validated using WAVE and WebAIM's color contrast checker.</p> |

| Criteria   | Conformance Level | Remarks and Explanations  |
|--|-------------------|---|
| <p><b>1.4.4 Resize text</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.4 (Web)</li> <li>• 10.1.4.4 (Non-web document)</li> <li>• 11.1.4.4.1 (Open Functionality Software)</li> <li>• 11.1.4.4.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>                     | Supports          | <p>Text throughout the platform can be resized without assistive technology up to 400% without loss of content or functionality.</p> <p>Compliance of this standard was validated using manual visual checks.</p> |
| <p><b>1.4.5 Images of Text</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.5 (Web)</li> <li>• 10.1.4.5 (Non-web document)</li> <li>• 11.1.4.5.1 (Open Functionality Software)</li> <li>• 11.1.4.5.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Supports          | There are no images of text   |

| Criteria  | Conformance Level  | Remarks and Explanations  |
|---|--------------------|---|
| <p><b>1.4.10 Reflow</b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.10 (Web)</li> <li>10.1.4.10 (Non-web document)</li> <li>11.1.4.10 (Open Functionality Software)</li> <li>11.1.4.10 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>            | Supports           | <p>The platform interface has been developed with responsive Web design in mind. Text and columns reflow on browser resize or zoom so that the horizontal scrollbar doesn't appear on pages.</p> <p>Compliance of this standard was validated using manual visual checks.</p>   |
| <p><b>1.4.11 Non-text Contrast</b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.11 (Web)</li> <li>10.1.4.11 (Non-web document)</li> <li>11.1.4.11 (Open Functionality Software)</li> <li>11.1.4.11 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p> | Partially Supports | <p>Non-text content, such as icons, meets minimum standards of 3:1 color contrast ratio with the surrounding background.</p> <p>Exceptions:</p> <ul style="list-style-type: none"> <li>On the results page, the contrast between the modify search icon and the background image falls below minimum standards.</li> </ul> <p>Compliance of this standard was validated using the WebAIM Color Contrast Analyzer.</p> |
| <p><b>1.4.12 Text Spacing</b> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.12 (Web)</li> <li>10.1.4.12 (Non-web document)</li> <li>11.1.4.12 (Open Functionality Software)</li> <li>11.1.4.12 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>      | Supports           | <p>Text on the site is styled without any fixed heights or widths and most text in containers have containers that grow with them and do not overlap other containers.</p> <p>This standard was evaluated using manual visual checks.</p>   |

| Criteria   | Conformance Level | Remarks and Explanations   |
|--|-------------------|--|
| <p><a href="#">1.4.13 Content on Hover or Focus</a> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.13 (Web)</li> <li>10.1.4.13 (Non-web document)</li> <li>11.1.4.13 (Open Functionality Software)</li> <li>11.1.4.13 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>   | Supports          | Content that shows up on hover or focus, such as tooltips, is dismissible, persistent and does not disappear when you move over them after they appear.  |
| <p><a href="#">2.4.5 Multiple Ways</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.5 (Web)</li> <li>10.2.4.5 (Non-web document) – Does not apply</li> <li>11.2.4.5 (Open Functionality Software) – Does not apply</li> <li>11.2.4.5 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software) – Does not apply to non-web software</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | Supports          | <p>More than one way is available to locate the main pages of the site.</p> <p>For instance, links to the main pages of the site are available on every page through global navigation links.</p> <p>Compliance of this standard was validated using manual visual checks.</p> |

| Criteria   | Conformance Level  | Remarks and Explanations  |
|--|--------------------|---|
| <p><b>2.4.6 Headings and Labels</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.6 (Web)</li> <li>10.2.4.6 (Non-web document)</li> <li>11.2.4.6 (Open Functionality Software)</li> <li>11.2.4.6 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> | Partially supports | <p>Descriptive headings and labels have been used throughout the interface.</p> <p><b>Exceptions:</b></p> <ul style="list-style-type: none"> <li>Some heading levels are skipped on the advanced search page.</li> <li>Page sections as represented on the Table of Contents are not coded as headings.</li> <li>Label exceptions noted in criterion 1.3.1</li> </ul> <p>Compliance of this standard was validated using manual visual checks.</p>  |
| <p><b>2.4.7 Focus Visible</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.7 (Web)</li> <li>10.2.4.7 (Non-web document)</li> <li>11.2.4.7 (Open Functionality Software)</li> <li>11.2.4.7 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>       | Supports           | <p>The site has been implemented to support the default focus indicator for the device being used.</p> <p>In addition, most link text and other elements have been styled to change in visual appearance when the mouse hovers or tabs over them.</p> <p>For instance, on mouse hover, links are underlined. On tab focus, links are underlined and display an outline. Form input fields display a teal border with a heavier border on focus.</p> <p>This standard was evaluated using manual visual and keyboard checks.</p> |

| Criteria  | Conformance Level | Remarks and Explanations   |
|---|-------------------|--|
| <p><b>3.1.2 Language of Parts</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.1.2 (Web)</li> <li>• 10.3.1.2 (Non-web document)</li> <li>• 11.3.1.2 (Open Functionality Software) – Does not apply</li> <li>• 11.3.1.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>  | Does not support  | In rare cases, the content may include text that is in a different language than the primary language of document. The site is not coded to identify changes to language in the content.     |
| <p><b>3.2.3 Consistent Navigation</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.3 (Web)</li> <li>• 10.3.2.3 (Non-web document) – Does not apply</li> <li>• 11.3.2.3 (Open Functionality Software) – Does not apply</li> <li>• 11.3.2.3 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | Supports          | <p>The primary site navigation links appear in the same place and the same order on every page of the site.</p> <p>Compliance of this standard was validated using manual visual checks.</p> |

| Criteria   | Conformance Level | Remarks and Explanations   |
|--|-------------------|--|
| <p><b><u>3.2.4 Consistent Identification</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.4 (Web)</li> <li>• 10.3.2.4 (Non-web document) – Does not apply</li> <li>• 11.3.2.4 (Open Functionality Software) – Does not apply</li> <li>• 11.3.2.4 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul> | Supports          | <p>Care has been taken to identify components with the same functionality consistently throughout the site.</p> <p>Compliance of this standard was validated using manual visual checks.</p> |
| <p><b><u>3.3.3 Error Suggestion</u></b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.3 (Web)</li> <li>• 10.3.3.3 (Non-web document)</li> <li>• 11.3.3.3 (Open Functionality Software)</li> <li>• 11.3.3.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>   | Supports          | <p>Suggestions for error correction are made when applicable.</p> <p>Compliance of this standard was validated using manual visual checks.</p>   |

| Criteria  | Conformance Level | Remarks and Explanations   |
|---|-------------------|--|
| <p><a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.4 (Web)</li> <li>• 10.3.3.4 (Non-web document)</li> <li>• 11.3.3.4 (Open Functionality Software)</li> <li>• 11.3.3.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul> | Not Applicable    | The site doesn't contain content that causes legal commitments or financial transactions for the user. |

| Criteria   | Conformance Level  | Remarks and Explanations  |
|--|--------------------|---|
| <p><a href="#">4.1.3 Status Messages</a> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.4.1.3 (Web)</li> <li>10.4.1.3 (Non-web document)</li> <li>11.4.1.3 (Open Functionality Software)</li> <li>11.4.1.3 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p> | Partially Supports | <p>Care has been taken to ensure that, when messages appear on the screen, but do not command focus, they are announced to users of assistive software in an appropriate way e.g. applying relevant Aria roles.</p> <p><b>Exceptions:</b></p> <ul style="list-style-type: none"> <li>When permalink is revealed for a results item, this is not announced to the screen reader.</li> <li>On the advanced search form, when a new row is added, the successful addition of the row is not announced to assistive technologies.</li> <li>On the advanced search form, when the “Find terms” link is activated and the modal is displayed, no change in context is announced to the screen reader. When selected terms are inserted into the form, no successful completion of the action is announced.</li> </ul> <p>Compliance of this standard was validated using manual visual checks and NVDA.</p> |

## Revised Section 508 Report

Notes:

### Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Notes:

| Criteria                  | Conformance Level  | Remarks and Explanations   |
|---------------------------|--------------------|--|
| 302.1 Without Vision      | Partially Supports | <p>This product is coded to work with screen readers and other assistive technologies.</p> <p>Exceptions noted in WCAG criteria 1.1.1, 4.1.3</p> <p>Compliance of this standard was validated using screen readers (listed above) and manual keyboard checks.</p>  |
| 302.2 With Limited Vision | Partially Supports | <p>This product is coded to work with screen readers and other assistive technologies. In addition, text size can be adjusted through standard browser functionality.</p> <p>Exceptions noted in WCAG criteria 1.1.1, 4.1.3</p> <p>Compliance of this standard was validated using screen readers (listed above) and manual keyboard checks.</p> |

| Criteria                          | Conformance Level | Remarks and Explanations   |
|-----------------------------------|-------------------|--|
| 302.3 Without Perception of Color | Supports          | <p>Color is used to enhance usability by drawing attention to certain areas of the screen. Color is never the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.</p> <p>If needed, the product's CSS can be overridden using the browser.</p> <p>Compliance of this standard was validated using manual visual checks.</p> |
| 302.4 Without Hearing             | Supports          | <p>User hearing is not required to search, browse, or use features that are available in the product.</p> <p>This standard was evaluated using manual auditory checks.</p>   |
| 302.5 With Limited Hearing        | Supports          | <p>User hearing is not required to search, browse, or use features that are available in the product.</p> <p>This standard was evaluated using manual auditory checks.</p>   |
| 302.6 Without Speech              | Supports          | <p>User speech is not required to use the product.</p> <p>Compliance of this standard was validated using manual visual checks.</p>  |

| Criteria                              | Conformance Level  | Remarks and Explanations  |
|---------------------------------------|--------------------|---|
| 302.7 With Limited Manipulation       | Partially Supports | <p>All screen elements are designed to be accessible for users with poor motor control (e.g., clickable areas are suitably sized and spaced). Links and form elements can be accessed using the tab key.</p> <p>Exceptions noted in WCAG criteria 2.1.1, 2.4.3</p> <p>Compliance of this standard was validated using manual keyboard and visual checks.</p>  |
| 302.8 With Limited Reach and Strength | Partially Supports | <p>At least one mode of operation that is operable with limited reach and limited strength.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• The product can be used using keyboard-only.</li> <li>• The focus order of form fields is presented in a logical order.</li> </ul> <p>Exceptions noted in WCAG criteria 2.1.1, 2.4.3</p> <p>Compliance of this standard was validated using manual keyboard and visual checks.</p> |

| Criteria   | Conformance Level  | Remarks and Explanations  |
|--|--------------------|---|
| 302.9 With Limited Language, Cognitive, and Learning Abilities | Partially Supports | <p>The product provides features that make its use by individuals with limited cognitive, language, and learning abilities simpler and easier.</p> <p>For example:</p> <ul style="list-style-type: none"> <li>• Form fields are presented in a standard, consistent way across the product.</li> <li>• Form elements are properly labeled.</li> </ul> <p>Exceptions noted in WCAG criteria 2.4.6</p> <p>Compliance of this standard was validated using manual visual checks.</p> |

## Chapter 5: [Software](#)

Notes:

| Criteria   | Conformance Level                   | Remarks and Explanations            |
|--|-------------------------------------|-------------------------------------|
| 501.1 Scope – Incorporation of WCAG 2.0 AA                     | See WCAG 2.x section                | See information in WCAG 2.x section |
| <a href="#">502 Interoperability with Assistive Technology</a> | Heading cell – no response required | Heading cell – no response required |

| Criteria  | Conformance Level                   | Remarks and Explanations  |
|---|-------------------------------------|---|
| 502.2.1 User Control of Accessibility Features  | Supports                            | <p>This product does not interfere with accessibility features that are available through the user's operating system or browser. For example, users can use high contrast mode, text resize, and speech output.</p> <p>Compliance of this standard was validated using manual checks.</p>                                |
| 502.2.2 No Disruption of Accessibility Features | Supports                            | <p>This product does not disrupt accessibility features that are defined in the platform documentation as accessibility features.</p> <p>Compliance of this standard was validated through manual checks.</p>   |
| <b>502.3 Accessibility Services</b>             | Heading cell – no response required | Heading cell – no response required   |
| 502.3.1 Object Information                      | Partially Supports                  | <p>Attributes for role, state/s, boundary, name and other properties for all standard and custom user interface controls are programmatically determinable.</p> <p>Exceptions noted in WCAG criterion 4.1.2</p> <p>Compliance of this standard was validated using screen readers (listed above) and developer tools.</p> |

| Criteria                                   | Conformance Level  | Remarks and Explanations  |
|--|--------------------|---|
| 502.3.2 Modification of Object Information | Partially Supports | <p>States and properties that can be set by the user are capable of being set programmatically, including through assistive technology. For example, users are able to change focus and expand and collapse panels using a keyboard only. The state of the object is announced through assistive technology.</p> <p>Exceptions noted in WCAG criterion 2.4.6, 4.1.2</p> <p>Compliance of this standard was validated using screen readers (listed above) and keyboard checks.</p> |
| 502.3.3 Row, Column, and Headers           | Supports           | <p>Data tables are not used as part of the application. As new content is added, data tables may be included with the content. While we encourage our publishing partners to supply properly marked up content, as a practice, we do not generally alter provided content at this level.</p> <p>This standard was evaluated using manual visual checks.</p>   |

| Criteria                       | Conformance Level  | Remarks and Explanations   |
|--------------------------------|--------------------|--|
| 502.3.4 Values                 | Partially Supports | <p>The current values available for a user input control can be programmatically determined. For example, a screen reader will read out the values in a drop-down menu, checkbox options, and radio buttons.</p> <p>Exceptions noted in WCAG criterion 4.1.2</p> <p>Compliance of this standard was validated using screen readers (listed above) and keyboard checks.</p> |
| 502.3.5 Modification of Values | Supports           | <p>Values that can be set by the user can be set programmatically, including through assistive technology.</p> <p>Compliance of this standard was validated using screen readers (listed above) and keyboard checks.</p>   |

| Criteria                           | Conformance Level  | Remarks and Explanations  |
|------------------------------------|--------------------|---|
| 502.3.6 Label Relationships        | Supports           | <p>All forms have been coded with the necessary mark-up (e.g., using labels / ids, fieldsets, etc.) to make them accessible to assistive technologies.</p> <p>Text labels identify all form fields. Label / ids and other accessible code necessary for screen readers are associated with all form elements.</p> <p>Compliance of this standard was validated using WAVE and manual visual checks.</p> |
| 502.3.7 Hierarchical Relationships | Partially Supports | <p>Hierarchical (parent-child) relationships are programmatically determinable. For example, when tabbing to a dropdown, assistive technology will announce how many items it contains.</p> <p>Exceptions noted in WCAG criterion 1.3.1</p> <p>Compliance of this standard was validated using screen readers (listed above) and manual checks.</p>   |
| 502.3.8 Text                       | Supports           | <p>Standard HTML code is used for displaying text on the screen used. Text styling is controlled through cascading style sheets.</p> <p>Compliance of this standard was validated using manual visual checks.</p>   |

| Criteria                     | Conformance Level  | Remarks and Explanations   |
|------------------------------|--------------------|--|
| 502.3.9 Modification of Text | Supports           | <p>The product is primarily static text; it does not allow users to set attributes of the text. Users are able to insert text into search fields and forms. This text can be modified using assistive technology.</p> <p>Compliance of this standard was validated using manual visual checks.</p>         |
| 502.3.10 List of Actions     | Partially Supports | <p>Where relevant, the product's UI components provide a list of actions programmatically determinable by assistive technologies.</p> <p>Exceptions noted in WCAG criterion 4.1.2</p> <p>Compliance of this standard was validated using screen readers (listed above) and manual keyboard checks.</p>     |
| 502.3.11 Actions on Objects  | Partially Supports | <p>This product is coded in a way to allow assistive technologies (AT) to programmatically execute available actions on objects.</p> <p>Exceptions noted in WCAG criterion 4.1.2</p> <p>Compliance of this standard was validated with using screen readers (listed above) and manual keyboard checks.</p> |

| Criteria                              | Conformance Level  | Remarks and Explanations  |
|---------------------------------------|--------------------|---|
| 502.3.12 Focus Cursor                 | Supports           | <p>The current input focus can be discerned by assistive technology (using standard html code for forms, etc.).</p> <p>This standard was evaluated using screen readers (listed above).</p>   |
| 502.3.13 Modification of Focus Cursor | Supports           | <p>Users are able to modify the location of focus (for user focusable controls), the text insertion point (caret) when a caret exists, and change selection attributes of objects (when text and items can be selected by the user).</p> <p>This standard was evaluated using screen readers (listed above).</p>                                      |
| 502.3.14 Event Notification           | Partially Supports | <p>This product is coded in a way to notify assistive technologies (AT) of events relevant to user interactions, including but not limited to changes in the component's state(s), value, name, description, or boundary.</p> <p>Exceptions noted in WCAG criterion 4.1.3</p> <p>This standard was evaluated using screen readers (listed above).</p> |

| Criteria                              | Conformance Level                   | Remarks and Explanations  |
|---------------------------------------|-------------------------------------|---|
| 502.4 Platform Accessibility Features | Supports                            | <p>The product does not interfere with system features to:</p> <ul style="list-style-type: none"> <li>• Enable sequential entry of multiple (chorded) keystrokes (Section 9.3.3)</li> <li>• Provide adjustment of delay before key acceptance (Section 9.3.4)</li> <li>• Provide adjustment of same-key double-strike acceptance (Section 9.3.5)</li> <li>• Provide screen reader support. In addition, a text-to-speech feature is available on document pages. It is an optional feature that can be enabled in the customer's account. (Section 10.6.9)</li> </ul> <p>This standard was evaluated using screen readers (listed above), manual keyboard checks, and manual visual checks.</p> |
| <a href="#">503 Applications</a>      | Heading cell – no response required | Heading cell – no response required   |
| 503.2 User Preferences                | Supports                            | <p>The CSS style sheet can be overridden in the product using the browser settings.</p> <p>Compliance of this standard was validated using manual visual checks.</p>  |

| Criteria  | Conformance Level                    | Remarks and Explanations   |
|---|--------------------------------------|--|
| 503.3 Alternative User Interfaces   | Not Applicable                       | This product does not provide alternative user interfaces that function as assistive technology. This standard was evaluated using manual visual checks. |
| <b>503.4 User Controls for Captions and Audio Description</b>                       | Heading cell – no response required  | Heading cell – no response required  |
| 503.4.1 Caption Controls  | Not Applicable                       | This product does not contain any audio/video content  |
| 503.4.2 Audio Description Controls  | Not Applicable                       | This product does not contain any audio/video content  |
| <b>504 Authoring Tools</b>  | Heading cell – no response required  | Heading cell – no response required  |
| 504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)   | See <a href="#">WCAG 2.x</a> section | See information in WCAG 2.x section  |
| 504.2.1 Preservation of Information Provided for Accessibility in Format Conversion | Not Applicable                       | This product does not contain authoring functionality  |
| 504.2.2 PDF Export  | Not Applicable                       | This product does not contain authoring functionality  |
| 504.3 Prompts   | Not Applicable                       | This product does not contain authoring functionality  |
| 504.4 Templates   | Not Applicable                       | This product does not contain authoring functionality  |

## Chapter 6: [Support Documentation and Services](#)

Notes:

| Criteria                                       | Conformance Level                   | Remarks and Explanations  |
|--|-------------------------------------|---|
| <b>601.1 Scope</b>                             | Heading cell – no response required | Heading cell – no response required   |
| <b>602 Support Documentation</b>               | Heading cell – no response required | Heading cell – no response required   |
| 602.2 Accessibility and Compatibility Features | Supports                            | An accessibility statement with helpful guidance is available on the ProQuest Support Center. |

| Criteria   | Conformance Level                   | Remarks and Explanations   |
|--|-------------------------------------|--|
| 602.3 Electronic Support Documentation                           | Supports                            | Support documentation is available in HTML format through the product's help documentation and the ProQuest Support Center. The content of the support documentation can be accessed with assistive technology.  |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Supports                            | <p>Product support documentation is provided online through the product's help system and through the Support Center area of the ProQuest's corporate site.</p> <p>This documentation can be accessed online or printed. End-users can also contact customer support (by phone, email, chat, or through the Contact Us web form) to request any further help.</p> <p>If alternative formats of product support documentation are required, we will do our best to accommodate the requested format, at no additional charge. These formats may include ASCII text, large print, and accessible electronic formats.</p> |
| <b><u>603 Support Services</u></b>                               | Heading cell – no response required | Heading cell – no response required  |
| 603.2 Information on Accessibility and Compatibility Features    | Supports                            | An accessibility statement with helpful guidance is available on the ProQuest Support Center.  |

| Criteria                                   | Conformance Level | Remarks and Explanations   |
|--|-------------------|--|
| 603.3 Accommodation of Communication Needs | Supports          | <p>Support services are available to accommodate the communication needs of end users with disabilities.</p> <p>Users can communicate with customer support via:</p> <ul style="list-style-type: none"> <li>• Phone</li> <li>• Email</li> <li>• Chat</li> <li>• Contact Us web form</li> </ul> <p>Support services have experience working with end users with disabilities.</p> |

## Legal Disclaimer (Company)

This Accessibility Conformance Report represents the specific release of the product described, as of the date of this document. Notwithstanding the information contained in the Accessibility Conformance Report, if use of the product is subject to a license agreement, the terms and conditions of the product's license agreement remain in full force and effect, including any limitation of liability and disclaimer of warranties provisions.