ETD Administrator Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.5)

Name of Product/Version:

ETD Administrator

Report Date:

December 2025

Product Description:

ETD Administrator is a web-based application ProQuest provides for free to institutions who publish at least one of
their Master's or Doctoral graduate works with ProQuest. The application accommodates workflows and tasks for
several audiences:

- Student authors use ETD Administrator to submit their work to a site administrator at their institution. Representative tasks in the submission process include entering required personal information, uploading a PDF of the manuscript along with any supplemental files, choosing whether they want their work freely available on the web, and ordering print copies of their work.
- Site administrators review student submissions, checking the uploaded PDF for adherence to institutional formatting and stylistic standards. Administrators also use the application to manage the workflow of all graduate works. Workflow tasks can include creating additional administrators, assigning submissions to individual administrators for review, delivering approved submissions to ProQuest for editorial preparation, and publishing to the ProQuest Platform.
- Committee-review members and advisors at select institutions can use ETD Administrator to review submission metadata (including version dates), ensuring that the submission PDF currently uploaded to ETD Administrator is the same version the committee approved at the conclusion of the defense process.

Contact Information:

"Voluntary Product Accessibility Template" and "VPAT" are registered
service marks of the Information Technology Industry Council (ITI)

Current customers: submit questions or issues by opening a case using the [Support Portal](#) or via disspub@proquest.com

Notes:

Evaluation Methods Used:

- TPGI's Color Contrast Analyzer
- Deque's axe DevTools accessibility testing tool
- ANDI (Accessible Name & Description Inspector) tool
- Chrome Developer Tools
- Keyboard-access manual testing and assessment
- NVDA (NonVisual Desktop Access) screen reader.

Scope

This Conformance Report is based upon an evaluation of specific components and is not necessarily exhaustive of all issues. The following pages were part of the focused review and represent the main templates and workflows used throughout the website: For a Student Role (Instruction, Publishing Options, ProQuest Agreement, IR Publishing Options, University Agreement, Creative Commons , Contact Information, Dissertation/Thesis Details, PDF of your thesis or dissertation, Supplemental Files, Administrative Documents, Notes to Administrator, Register U.S. Copyright, Pre-order copies, Shipping address, Submit, Order summary, Billing information), For an Admin Role Admin Dashboard, and for a Sample Submitted ETD (View ETD details, Assign Administrator, Add Notes, View checklist, Register decision, View Decisions, Revise details, Revise PDF, Revise supplemental files, Revise administrative documents, Revise PQ publishing options, Revise IR publishing options, Revise Creative Commons, View revision history, View History, View order, Deliver to ProQuest, Withdraw this submission), modal dialogs, and Example tables. The evaluation of each web page included the common elements (Header, Footer, Left Navigation) as well as the main content.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) *AND* EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations

1.1.1 Non-text Content (Level A)
Also applies to:
EN 301 549 Criteria
    • 9.1.1.1 (Web)
    • 10.1.1.1 (Non-web document)
    • 11.1.1.1.1 (Open Functionality Software)
    • 11.1.1.1.2 (Closed Functionality Software)
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Partially Supports	Most information, Non-text content has text alternatives or a text alternate that serves an equivalent purpose.
		The following exceptions exist:
		• The product logo uses an aria-label "Front," which does not convey the actual text "ETD Administrator - Demo"
		• Check marks in Creative Commons have alt text "A," which is ambiguous and does not describe their purpose

Criteria	Conformance Level	Remarks and Explanations

1.2.1 Audio-only and Video-only (Prerecorded) (Level A)
Also applies to:
EN 301 549 Criteria
   • 9.1.2.1 (Web)
   • 10.1.2.1 (Non-web document)
   • 11.1.2.1.1 (Open Functionality Software)
   • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Not Applicable	Prerecorded audio-only and Video-only files are not present.
		
		NOTE: Via the Account menu in the page header, administrator users can access supplementary video tutorial content residing on proquest.com. Neither captions or transcripts are available for these videos.

1.2.2 Captions (Prerecorded) (Level A)
Also applies to:
EN 301 549 Criteria
   • 9.1.2.2 (Web)
   • 10.1.2.2 (Non-web document)
   • 11.1.2.2 (Open Functionality Software)
   • 11.1.2.2 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Not Applicable	Prerecorded audio-only files are not present.
		
		See NOTE at 1.2.1

1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria	Not Applicable	Prerecorded videos are not present, so audio description is not required. See NOTE at 1.2.1

Criteria	Conformance Level	Remarks and Explanations
9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
[1.3.1 Info and Relationships](#) (Level A) Also applies to: EN 301 549 Criteria 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Most information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text. The following exceptions exist: - Some of the text that appears as headings is not marked or announced as headings - A number of the Required fields are not programmatically marked as required. - Some of the visually structured tables (e.g., Publishing Options) are not marked up as tables. - A set of related form controls (e.g., checkboxes or radio buttons) lacks a programmatic association with a group label - Content that is visually presented as a list is not marked up as a list (e.g., Footer component) - Table headers are focusable and support sorting, but there is no visual indicator that they are sortable before interaction (e.g., Admin Dashboard).

Criteria	Conformance Level	Remarks and Explanations
		• Specific pages have edit fields display instructional text (e.g., "200 characters remaining", "Your university requires you to associate an ORCID Identifier with your submission.", etc.) visually, but it is not programmatically associated with the field. • Using screen reader table navigation (e.g., Alt + Arrow keys), interactive links like "Lock" and "Add Tag" inside table cells are not announced. • When a user activates sorting, the current sort state (ascending/descending) is not announced to screen reader users (e.g., Admin Dashboard).

1.3.2 Meaningful Sequence (Level A)
Also applies to:
EN 301 549 Criteria
    • 9.1.3.2 (Web)
    • 10.1.3.2 (Non-web document)
    • 11.1.3.2.1 (Open Functionality Software)
    • 11.1.3.2.2 (Closed Software)
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508
    • 501 (Web)(Software)
    • 504.2 (Authoring Tool)
    • 602.3 (Support Docs)
	Supports	The reading and navigation order of most content is logical and intuitive.

1.3.3 Sensory Characteristics (Level A)
Also applies to:
EN 301 549 Criteria
    • 9.1.3.3 (Web)
    • 10.1.3.3 (Non-web document)
    • 11.1.3.3 (Open Functionality Software)
    • 11.1.3.3 (Closed Software)
	Supports	Instructions to operate and/or understand content do not rely on sensory characteristics of components such as shape, color, size, and visual location.

Criteria	Conformance Level	Remarks and Explanations
11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria 9.1.4.1 (Web) 10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) 11.1.4.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Color is not used as the only method to convey information, indicate an action, prompt a response, or distinguish visual elements. The following exceptions exist: - Focus indication relies solely on color, and contrast between focused state and background (e.g., PDF of your thesis or dissertation page links, View and Download link in Submit page, Filter Region, Revise PDF page button) - The link has insufficient color contrast with the surrounding text (e.g., PDF of your thesis or dissertation Sub sections, Revise PDF)
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.1.4.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs)	Not Applicable	The tested application does not contain audio content that plays automatically for more than 3 seconds.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	On most pages, all functionality is available using only the keyboard (unless that functionality cannot be accomplished in any known way using a keyboard). If shortcut keys and access keys are present, some may conflict with existing browser and screen reader shortcuts, and some functionality based on custom gestures may not be available when a screen reader is turned on. The following exceptions exist: • Several actionable elements are not keyboard accessible throughout the web application. • Some of the Tooltip content not accessible via keyboard
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Partially Supports	Keyboard focus is mostly not locked or trapped in a particular area, and the user can navigate to and from all navigable elements using only a keyboard. The following exceptions exist: • When focus is inside the email "Message" field, pressing Tab inserts a tab character instead of moving focus, which is expected for text areas. However, no alternative shortcut (e.g., Ctrl + Tab) is provided to exit the text area, creating a potential keyboard trap for users relying solely on keyboard navigation.

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	If a single character key shortcut exists, then the single character key shortcut can be turned off or remapped, or it is only active when the relevant user interface component is in focus.
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	The application does not impose a time limit, so users are not at risk of losing progress due to session expiration.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document)	Not Applicable	The web pages do not contain moving, blinking, scrolling, or auto-updating information.

Criteria	Conformance Level	Remarks and Explanations
• 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	The application does not contain any flashing elements, ensuring it does not trigger seizures or physical reactions.
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool)	Partially Supports	Each step (In Student flow) reloads the page and changes the URL, Skip links must be provided to bypass the left navigation.

Criteria	Conformance Level	Remarks and Explanations
12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs		
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria 9.2.4.2 (Web) 10.2.4.2 (Non-web document) 11.2.4.2 (Open Functionality Software) - Does not apply 11.2.4.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially Supports	Each step (In Student flow) reloads the page and changes the URL, each step must have a unique and descriptive page title.
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria 9.2.4.3 (Web) 10.2.4.3 (Non-web document) 11.2.4.3 (Open Functionality Software) 11.2.4.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508	Partially Supports	The navigation order of interactive elements (such as links, buttons, or form elements) is logical and preserves meaning and operability for most of the user interface component. The following exceptions exist: - Focus is not restricted to the modal content upon activating some modal. When the modal is closed, focus does not return to the element that triggered it. - Keyboard focus sometimes lands on invisible or non-interactive elements before the "Skip to main content" link.

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		• Activating "Show More / Show Less" moves focus to the start of submission steps instead of staying on the triggering link. • After sorting a table column, focus jumps to the top of the page rather than remaining on the sorted header or within the table. • Applying a custom search in the filter moves focus to the top of the page instead of updated results.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) • 11.2.4.4 (Closed Software • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	The purpose of the link(s) can be determined from the link text alone or from the link text for most of the user component and its programmatic context. The following exceptions exist: • Links opening in new windows lack cues (e.g., "opens in a new window") • Multiple links with identical text lead to different destinations without clear context. • Several buttons do not convey their specific purpose or associated content
2.5.1 Pointer Gestures (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)	Supports	All functionalities that can be operated with a pointer can be operated with single-point actions.

Criteria	Conformance Level	Remarks and Explanations
• 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Pointer-based functionality meets all requirements: no actions are triggered on down-events, actions complete on up-events with cancellation or undo options, up-events reverse down-events where applicable, and down-event activation is used only when essential.
2.5.3 Label in Name (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3.1 (Open Functionality Software) • 11.2.5.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	For each user interface component that includes a visible text label, the accessible name matches (or includes) the visible text in the label.
2.5.4 Motion Actuation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software)	Supports	Functionality that can be triggered by device motion or user motion detected by a device can be disabled, and the functionality can be operated without using motion.

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software) • 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The language of each page is correct and can be determined programmatically.
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Supports	When an element receives focus, a change in context (such as a substantial change to the page, the spawning of a pop-up window, or a change in focus) that may disorient the user does not occur.

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		

3.2.2 On Input (Level A)
Also applies to:
EN 301 549 Criteria
   • 9.3.2.2 (Web)
   • 10.3.2.2 (Non-web document)
   • 11.3.2.2 (Open Functionality Software)
   • 11.3.2.2 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
	Supports	When a user inputs information or interacts with a control, it does not result in a substantial change to the page that could disorient the user unless the user is informed about the change ahead of time.

3.2.6 Consistent Help (Level A 2.2 only)
   EN 301 549 Criteria – Does not apply
   Revised Section 508 – Does not apply
	Not Applicable	The application does not include help mechanisms such as contact support, self-help options, or contextual assistance

3.3.1 Error Identification (Level A)
Also applies to:
EN 301 549 Criteria
   • 9.3.3.1 (Web)
   • 10.3.3.1 (Non-web document)
   • 11.3.3.1.1 (Open Functionality Software)
   • 11.3.3.1.2 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
	Partially Supports	For most of the form controls where an input error is automatically detected, a text message or alert is provided that identifies the field/control where the error was detected and describes the error.
		The following exceptions exist:
		   • Error messages are not announced by screen readers for a number of form fields.
		   • Error messages rely solely on visual cues without text descriptions on very few form fields

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Form controls/input fields requiring user input, labels, instructions, and/or error messages are provided to identify the controls/input fields in the form so that users know what input data is expected.
3.3.7 Redundant Entry (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	The application does not require users to re-enter previously provided information within the same session
4.1.1 Parsing (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply EN 301 549 Criteria • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508	Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document) • 11.4.1.2.1 (Open Functionality Software) • 11.4.1.2.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	The name, role, state, and value of most user interface components can be programmatically determined. The following exceptions exist: • The expanded/collapsed state of sections is not conveyed to screen readers for a number of controls. • Role is not conveyed to screen readers for several controls. • Several Button Missing Accessible names. Screen reader announces it generically as "button." • The close button on the several modals is announced by screen readers as 'mClose Button', which is unclear and potentially confusing. • Pressed/selected state is not announced to the screen reader for a number of controls. • Selection changes for "Traditional" or "Open Access" publishing type are not announced. • When a user activates the "Show More" link, the link text changes to "Show Less" and additional content is revealed. However, this change is not conveyed to screen reader users. • Creative Commons License selection state is not announced • Order summary uses unclear header-data associations within a table, making relationships between labels and values difficult for screen readers to interpret.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
[1.2.4 Captions (Live)](#) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	Live multimedia files with audio are not present, so synchronized captions are not required.
[1.2.5 Audio Description (Prerecorded)](#) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not Applicable	Prerecorded multimedia files are not present, so audio descriptions are not required. [See NOTE at 1.2.1](#)

Criteria	Conformance Level	Remarks and Explanations

1.3.4 Orientation (Level AA 2.1 and 2.2)
Also applies to:
EN 301 549 Criteria
    • 9.1.3.4 (Web)
    • 10.1.3.4 (Non-web document)
    • 11.1.3.4 (Open Functionality Software)
    • 11.1.3.4 (Closed Software)
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Supports	Orientation of the content is not locked to either landscape or portrait unless a specific orientation is essential for the functionality.

1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)
Also applies to:
EN 301 549 Criteria
    • 9.1.3.5 (Web)
    • 10.1.3.5 (Non-web document)
    • 11.1.3.5.1 (Open Functionality Software)
    • 11.1.3.5.2 (Closed Software)
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
    • 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Supports	The purpose of all input fields that collect an individual's personal data are programmatically defined based on the WCAG list of Input Purposes for User Interface Components.

1.4.3 Contrast (Minimum) (Level AA)
Also applies to:
EN 301 549 Criteria
    • 9.1.4.3 (Web)
    • 10.1.4.3 (Non-web document)
    • 11.1.4.3 (Open Functionality Software)
    • 11.1.4.3 (Closed Software)
    • 11.8.2 (Authoring Tool)
    • 12.1.2 (Product Docs)
	Supports	Most of the default content meets minimum contrast requirements.

Criteria	Conformance Level	Remarks and Explanations
• 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	Most content is readable and functional when browser zoom is set to 200% of its initial size. The following exceptions exist: • Few contents are lost, clipped, or obscured when the page is zoomed to 200%, so people who have low vision and need to enlarge text to read it may not have access to that content.
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.5 (Web) • 10.1.4.5 (Non-web document) • 11.1.4.5.1 (Open Functionality Software) • 11.1.4.5.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software)	Supports	When content can be presented visually using only text, an image of text is not used to present that text.

Criteria	Conformance Level	Remarks and Explanations
504.2 (Authoring Tool) 602.3 (Support Docs)		
1.4.10 Reflow (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.10 (Web) 10.1.4.10 (Non-web document) 11.1.4.10 (Open Functionality Software) 11.1.4.10 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially Supports	The content of most pages is viewable without scrolling horizontally when the viewport is set to 320 CSS pixels wide. The following exceptions exist: When the page is adjusted to an equivalent width of 320 pixels and content reflows to fit within the viewport, some content overlaps and cannot be seen or understood, so the overlapping content is not available to people with low vision who increase the size of text and other content using the browser zoom on few pages mostly on modal dialogs.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.11 (Web) 10.1.4.11 (Non-web document) 11.1.4.11 (Open Functionality Software) 11.1.4.11 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Partially Supports	Most of the boundaries and indicators of the visual state(s) of each active user component and any graphics required to understand content have a 3:1 color contrast ratio with adjacent color(s) or their background. The following exceptions exist: Focus outline does not have a 3:1 color contrast ratio with the background colors for a large number of controls.
1.4.12 Text Spacing (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.12 (Web) 10.1.4.12 (Non-web document) 11.1.4.12 (Open Functionality Software) 11.1.4.12 (Closed Software)	Supports	The spacing between letters, words, lines of text and paragraphs can be adjusted with no loss of content or functionality.

Criteria	Conformance Level	Remarks and Explanations
11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.13 (Web) 10.1.4.13 (Non-web document) 11.1.4.13 (Open Functionality Software) 11.1.4.13 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	When additional content is triggered by pointer hover or keyboard focus, that additional content can be dismissed and hovered over, and the content persists until the user dismisses it.
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.5 (Web) 10.2.4.5 (Non-web document) – Does not apply 11.2.4.5 (Open Functionality Software) – Does not apply 11.2.4.5 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	Supports	Multiple ways are available to find other pages on the site.
2.4.6 Headings and Labels (Level AA) Also applies to:	Supports	Headings and labels for form and interactive controls are informative for most of the elements

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document) • 11.2.4.7 (Open Functionality Software) • 11.2.4.7 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially Supports	It is visually apparent which page element is currently receiving keyboard focus on most of the page. The following exceptions exist: • When the form fields or combo box are focused via keyboard after an invalid (Required) entry, the component does not display a visible focus indicator. • Focus on the radio button is hardly visible.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	User interface components receive keyboard focus, each component is not entirely hidden due to author-created content.

Criteria	Conformance Level	Remarks and Explanations

2.5.7 Dragging Movements (Level AA 2.2 only)
    EN 301 549 Criteria – Does not apply
    Revised Section 508 – Does not apply
	Does Not Support	Keyboard only users cannot perform drag and drop, in addition Screen reader users are not notified anyway tags can be dragged and dropped.

2.5.8 Target Size (Minimum) (Level AA 2.2 only)
    EN 301 549 Criteria – Does not apply
    Revised Section 508 – Does not apply
	Partially Supports	Most interactive elements meet the minimum target size The following exceptions exist:
		• Several controls have insufficient space to its closest neighbors (e.g., Radio buttons on pages such as IR Publishing Options, Register U.S. Copyright, Register decision, Revise PQ publishing options.)

3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria • 9.3.1.2 (Web) • 10.3.1.2 (Non-web document) • 11.3.1.2 (Open Functionality Software) – Does not apply • 11.3.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The language of each section of content that is different from the default language of the page is correctly identified and can be determined programmatically.
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)	Supports	Navigation patterns that are repeated on web pages are presented in the same relative order each time they appear and do not change order when navigating through the site.

Criteria	Conformance Level	Remarks and Explanations

• 12.2.4 (Support Docs)
Revised Section 508
  • 501 (Web)(Software) – Does not apply to non-web software
  • 504.2 (Authoring Tool)
  • 602.3 (Support Docs) – Does not apply to non-web docs		

[3.2.4 Consistent Identification](#) (Level AA)
Also applies to:
EN 301 549 Criteria
  • 9.3.2.4 (Web)
  • 10.3.2.4 (Non-web document) – Does not apply
  • 11.3.2.4 (Open Functionality Software) – Does not apply
  • 11.3.2.4 (Closed Software) – Does not apply
  • 11.8.2 (Authoring Tool)
  • 12.1.2 (Product Docs)
  • 12.2.4 (Support Docs)
Revised Section 508
  • 501 (Web)(Software) – Does not apply to non-web software
  • 504.2 (Authoring Tool)
  • 602.3 (Support Docs) – Does not apply to non-web docs
	Supports	Labels, names, and text alternatives for content that have the same functionality across multiple web pages are consistently identified.

[3.3.3 Error Suggestion](#) (Level AA)
Also applies to:
EN 301 549 Criteria
  • 9.3.3.3 (Web)
  • 10.3.3.3 (Non-web document)
  • 11.3.3.3 (Open Functionality Software)
  • 11.3.3.3 (Closed Software)
  • 11.8.2 (Authoring Tool)
  • 12.1.2 (Product Docs)
  • 12.2.4 (Support Docs)
Revised Section 508
  • 501 (Web)(Software)
	Supports	If input errors are automatically detected, suggestions are provided in text for correcting the input

Criteria	Conformance Level	Remarks and Explanations
• 504.2 (Authoring Tool) • 602.3 (Support Docs)		
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	If the user can change or delete legal transactions, financial transactions, student exam responses, or data transactions that are unrecoverable or unintentionally modify or delete data, the changes and/or deletions are reversible, verified, or confirmed.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Applicable	A cognitive function test (such as remembering a password or solving a puzzle) is not required for any step in an authentication process unless either another method is available that does not rely on a cognitive function test; help is available to assist the user in completing the test; or the test is to recognize objects or identify non-text content the user provided to the Web site.
4.1.3 Status Messages (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) • 11.4.1.3 (Open Functionality Software) • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool)	Partially Supports	In most cases, status messages can be programmatically determined and presented by assistive technologies without receiving focus. The following exceptions exist: • After a user uploads a file, the confirmation message is visually displayed but not programmatically exposed to assistive technologies. • Success of failure messages are not programmatically exposed to assistive technologies

Criteria	Conformance Level	Remarks and Explanations
• 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		

Table 3: Success Criteria, Level AAA

Notes: The product was not assessed for WCAG 2.2 AAA conformance.

Revised Section 508 Report

Notes:

Chapter 3: **Functional Performance Criteria** (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Most functionality is usable without vision. Exceptions are noted in: WCAG 1.1.1, 1.3.1, 1.4.1, 2.1.1, 2.1.2, 2.4.1, 2.4.2, 2.4.3, 2.4.4, 3.3.1, 4.1.2, 1.4.11, 2.4.7, and 4.1.3
302.2 With Limited Vision	Partially Supports	Most functionality is usable with Limited Vision. Exceptions are noted in: WCAG 1.1.1, 1.3.1, 1.4.1, 2.1.1, 2.1.2, 2.4.1, 2.4.2, 2.4.3, 2.4.4, 3.3.1, 4.1.2, 1.4.4, 1.4.10, and 1.4.11
302.3 Without Perception of Color	Partially Supports	Most functionality is usable without Perception of Color. Exceptions are noted in: WCAG 1.4.1, 3.3.1, and 1.4.11
302.4 Without Hearing	Partially Supports	Most functionality is usable without Hearing. Exceptions are noted in: WCAG 1.1.1
302.5 With Limited Hearing	Partially Supports	Most functionality is usable with Limited Hearing. Exceptions are noted in: WCAG 1.1.1, and 3.3.1
302.6 Without Speech	Supports	No WCAG 2.0 criteria apply
302.7 With Limited Manipulation	Partially Supports	Most functionality is usable with Limited Manipulation. Exceptions are noted in: WCAG 2.1.1, 2.1.2, 2.4.1, 2.4.2, 2.4.3, 2.4.4, 4.1.2, 2.4.7, 2.5.7, and 2.5.8
302.8 With Limited Reach and Strength	Supports	No WCAG 2.0 criteria apply

Criteria	Conformance Level	Remarks and Explanations
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Most functionality is usable with Limited Language, Cognitive, and Learning Abilities. Exceptions are noted in: WCAG 1.3.1, 1.4.1, 2.1.1, 2.4.1, 2.4.2, 2.4.3, 2.4.4, 3.3.1, 4.1.2, 1.4.10, 2.4.7, and 4.1.3

Chapter 4: [Hardware](#)

Notes: not applicable. The criteria in this chapter are not relevant to the product.

Chapter 5: [Software](#)

Notes: Product does not contain non-Web software. See [WCAG 2.x](#) section for WCAG 2.0 Level A and AA success criteria conformance details for Web applications.

Chapter 6: [Support Documentation and Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
[602 Support Documentation](#)	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	The application was designed to work with assistive technology, with limitations provided in above WCAG 2.x section.
602.3 Electronic Support Documentation	See [WCAG 2.x](#) section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	Support documentation is available via electronic means through the Help link in the product. If alternate formats of product support documentation are required, we will do our best to accommodate the requested format, at no additional cost. These formats

Criteria	Conformance Level	Remarks and Explanations
		may include ASCII text, large print, and accessible electronic formats.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	An Accessibility Statement is provided by the ETD Administrator for information on accessibility features and limitations.
603.3 Accommodation of Communication Needs	Supports	Clarivate Support services are available to accommodate the communication needs of users with disabilities. Users can communicate with customer support by phone, email, chat, and contact us through the web form. Staff have experience working with users with disabilities.

EN 301 549 Report

Notes:

Chapter 4: Functional Performance Statements (FPS)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	Most functionality is usable without vision. Exceptions are noted in: WCAG 1.1.1, 1.3.1, 1.4.1, 2.1.1, 2.1.2, 2.4.1, 2.4.2, 2.4.3, 2.4.4, 3.3.1, 4.1.2, 1.4.11, 2.4.7, and 4.1.3
4.2.2 Usage with limited vision	Partially Supports	Most functionality is usable with limited vision. Exceptions are noted in: WCAG 1.1.1, 1.3.1, 1.4.1, 2.1.1, 2.1.2, 2.4.1, 2.4.2, 2.4.3, 2.4.4, 3.3.1, 4.1.2, 1.4.4, 1.4.10, and 1.4.11
4.2.3 Usage without perception of colour	Partially Supports	Most functionality is usable without perception of colour. Exceptions are noted in: WCAG 1.4.1, 3.3.1, and 1.4.11
4.2.4 Usage without hearing	Partially Supports	Most functionality is usable without hearing. Exceptions are noted in: WCAG 1.1.1
4.2.5 Usage with limited hearing	Partially Supports	Most functionality is usable with limited hearing. Exceptions are noted in: WCAG 1.1.1, and 3.3.1
4.2.6 Usage with no or limited vocal capability	Supports	Our platforms do not require user to generate vocal input.
4.2.7 Usage with limited manipulation or strength	Partially Supports	Most functionality is usable with limited manipulation or strength. Exceptions are noted in: WCAG 2.1.1, 2.1.2, 2.4.1, 2.4.2, 2.4.3, 2.4.4, 4.1.2, 2.4.7, 2.5.7, and 2.5.8
4.2.8 Usage with limited reach	Supports	No WCAG 2.0 criteria apply

Criteria	Conformance Level	Remarks and Explanations
4.2.9 Minimize photosensitive seizure triggers	Supports	Our platforms do not include flashing content.
4.2.10 Usage with limited cognition, language or learning	Partially Supports	Most functionality is usable with limited cognition, language or learning. Exceptions are noted in: WCAG 1.3.1, 1.4.1, 2.1.1, 2.4.1, 2.4.2, 2.4.3, 2.4.4, 3.3.1, 4.1.2, 1.4.10, 2.4.7, and 4.1.3
4.2.11 Privacy	Supports	Privacy settings are made available to users in an accessible way.

Chapter 5: Generic Requirements

Notes:

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Not Applicable	
5.1.3.2 Auditory output delivery including speech	Not Applicable	
5.1.3.3 Auditory output correlation	Not Applicable	
5.1.3.4 Speech output user control	Not Applicable	
5.1.3.5 Speech output automatic interruption	Not Applicable	
5.1.3.6 Speech output for non-text content	Not Applicable	
5.1.3.7 Speech output for video information	Not Applicable	
5.1.3.8 Masked entry	Not Applicable	
5.1.3.9 Private access to personal data	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
5.1.3.10 Non-interfering audio output	Not Applicable	
5.1.3.11 Private listening volume	Not Applicable	
5.1.3.12 Speaker volume	Not Applicable	
5.1.3.13 Volume reset	Not Applicable	
5.1.3.14 Spoken languages	Not Applicable	
5.1.3.15 Non-visual error identification	Not Applicable	
5.1.3.16 Receipts, tickets, and transactional outputs	Not Applicable	
5.1.4 Functionality closed to text enlargement	Not Applicable	
5.1.5 Visual output for auditory information	Not Applicable	
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through 5.1.3.16
5.1.6.2 Input focus	Not Applicable	
5.1.7 Access without speech	Not Applicable	
5.2 Activation of accessibility features	Not Applicable	
5.3 Biometrics	Not Applicable	
5.4 Preservation of accessibility information during conversion	Not Applicable	
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required
5.5.1 Means of operation	Not Applicable	
5.5.2 Operable parts discernibility	Not Applicable	
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Not Applicable	
5.6.2 Visual status	Not Applicable	
5.7 Key repeat	Not Applicable	
5.8 Double-strike key acceptance	Not Applicable	
5.9 Simultaneous user actions	Not Applicable	

Chapter [6: ICT with Two-Way Voice Communication](#)

Notes: Not applicable. The criteria in this chapter are not relevant to the product.

Chapter [7: ICT with Video Capabilities](#)

Notes: Not applicable. The criteria in this chapter are not relevant to the product.

Chapter [8: Hardware](#)

Notes: Not applicable. The criteria in this chapter are not relevant to the product.

Chapter [9: Web](#) *(see [WCAG 2.x section](#))*

Notes:

Chapter [10: Non-Web Documents](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
10.0 General (informative)	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	See [WCAG 2.x](#) section	See information in WCAG 2.x section
10.5 Caption positioning	Not Applicable	
10.6 Audio description timing	Not Applicable	

Chapter [11: Software](#)

Notes: Not applicable. The criteria in this chapter are not relevant to the product.

Chapter [12: Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	The application was designed to work with assistive technology, with limitations provided in above WCAG 2.x section.
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	An Accessibility Statement is provided by ETD Administrator for information on accessibility features and limitations
12.2.3 Effective communication	Supports	Clarivate Support services are available to accommodate communication needs of users with disabilities. Users can communicate with customer support by phone, email, chat, and contact us web form. Staff have experience working with users with disabilities.
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Legal Disclaimer (Clarivate)

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