Clarivate Esploro Accessibility Conformance Report International Edition

(Based on VPAT® Version 2.5)

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| Name (| Ot P | rodu | Ct/V | ersion: |

Esploro

Report Date:

June 27, 2025

Product Description:

Esploro contains the research footprint of an institution. It achieves this by bringing together the researchers, their research outputs, or assets, and their researcher activities in addition to the institution's research projects, grants, and research resources. Esploro showcases this data in a state-of-the-art Research Portal and Researcher Profiles. It then widens the scope of data through automated capture and direct deposits. Metadata curation and enrichment make assets easily discoverable through discovery channels and institutional portals. Administrators, such as librarians, can manage assets, apply metadata with ease, and collaborate with research offices and with scholars. Research office staff can track publications to ensure compliance with government and funder policies. Esploro can also be leveraged to measure research impact through relevant KPIs and benchmark analysis of individual researchers, of the organization, and across institutions

[&]quot;Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

Contact Information:

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Notes:

Clarivate is committed to providing an experience that is fully accessible to everyone. We make every effort to ensure that all pages comply with the web accessibility guidelines. Due to the scale and complex nature of Clarivate Platform content and services, this is an ongoing effort. We appreciate your feedback.

Evaluation Methods Used:

- TPGI's Color Contrast Analyzer
- Deque's axe DevTools accessibility testing tool
- ANDI (Accessible Name & Description Inspector) tool
- Chrome Developer Tools
- Keyboard-access manual testing and assessment
- NVDA (NonVisual Desktop Access) screen reader.

Scope

This Conformance Report is based upon an evaluation of specific components and is not necessarily exhaustive of all issues.

| Screen Name | URL |
|------------------------|--|
| Portal | |
| 1.Research Portal | https://sandbox01-eu.alma.exlibrisgroup.com/esploro/?institution=EXLDEV1_INST_ |
| 2.Research Unit | https://sandbox01-eu.alma.exlibrisgroup.com/esploro/research-units?institution=EXLDEV1_INST_ |
| 3.Research Resources | https://sandbox01-eu.alma.exlibrisgroup.com/esploro/resources?institution=EXLDEV1_INST_ |
| 4.Environmental | https://sandbox01-eu.alma.exlibrisgroup.com/esploro/resource/Facility/Environmental-Microbiology- |
| Microbiology Lab | Lab/681911980000121?institution=EXLDEV1 INST |
| 5.Collections | https://sandbox01-eu.alma.exlibrisgroup.com/esploro/collections?institution=EXLDEV1_INST_ |
| 6.Output Search Result | https://sandbox01- eu.alma.exlibrisgroup.com/esploro/search/outputs?query=any,contains,Test&page=1&scope=Research&institution=EXLDEV1_INST&sort=date_d |

| 7.Evaluation of | https://sandbox01-eu.alma.exlibrisgroup.com/esploro/outputs/journalArticle/Evaluation-of-Homology-Independent-CRISPR-Cas9-Off-Target- |
|------------------------------|--|
| Homology | Assessment/9954310800121?institution=EXLDEV1_INST_ |
| 8.Project Search Result | https://sandbox01- eu.alma.exlibrisgroup.com/esploro/search/projects?query=CRISPR&page=1&scope=ALL&institution=EXLDEV1 INST&sort=date d |
| 9.Researcher Lookup | https://sandbox01-eu.alma.exlibrisgroup.com/esploro/search/researchers?query=*&page=1&institution=EXLDEV1_INST_ |
| Researcher Public Profile | |
| 10.Overview | https://sandbox01-eu.alma.exlibrisgroup.com/esploro/profile/neil_curzo/overview?institution=EXLDEV1_INST_ |
| 11.Output | https://sandbox01-eu.alma.exlibrisgroup.com/esploro/profile/neil_curzo/output?institution=EXLDEV1_INST_ |
| 12.Awards | https://sandbox01-eu.alma.exlibrisgroup.com/esploro/profile/neil_curzo/awards?institution=EXLDEV1_INST_ |
| 13.Media | https://sandbox01-eu.alma.exlibrisgroup.com/esploro/profile/neil_curzo/mentions?institution=EXLDEV1_INST_ |
| 14.Projects | https://sandbox01-eu.alma.exlibrisgroup.com/esploro/profile/neil_curzo/projects/all_projects?institution=EXLDEV1_INST_ |
| 15.Activities | https://sandbox01-eu.alma.exlibrisgroup.com/esploro/profile/neil_curzo/activities/all?institution=EXLDEV1_INST_ |
| | |

| 16.Teaching & Supervision | https://sandbox01-eu.alma.exlibrisgroup.com/esploro/profile/neil curzo/activities 2/all?institution=EXLDEV1 INST |
|----------------------------|--|
| 17.Honors & Awards | https://sandbox01-eu.alma.exlibrisgroup.com/esploro/profile/neil curzo/activities 3/all?institution=EXLDEV1 INST |
| Researcher Private Profile | |
| 18.Profile | https://sandbox01-eu.alma.exlibrisgroup.com/esploro/settings/profile?institution=EXLDEV1_INST_ |
| 19.About | https://sandbox01-eu.alma.exlibrisgroup.com/esploro/settings/about?institution=EXLDEV1_INST_ |
| 20.Affiliations | https://sandbox01-eu.alma.exlibrisgroup.com/esploro/settings/affiliations?institution=EXLDEV1_INST_ |
| 21.Communication | https://sandbox01-eu.alma.exlibrisgroup.com/esploro/settings/communication?institution=EXLDEV1_INST_ |
| 22.Researcher proxies | https://sandbox01-eu.alma.exlibrisgroup.com/esploro/settings/proxies?institution=EXLDEV1_INST |
| 23.Metrics | https://sandbox01-eu.alma.exlibrisgroup.com/esploro/settings/metrics?institution=EXLDEV1_INST_ |

| https://sandbox01-eu.alma.exlibrisgroup.com/esploro/settings/letters?institution=EXLDEV1_INST_ |
|---|
| NA NA |
| https://sandbox01-eu.alma.exlibrisgroup.com/esploro/project/technology/Hello- World/760661970000121?institution=EXLDEV1_INST&mode=edit |
| NA NA |
| https://sandbox01-eu.alma.exlibrisgroup.com/esploro/activity/otherActivities/HI-wORLD/760662020000121?institution=EXLDEV1_INST&mode=edit |
| |
| https://sandbox01-eu.alma.exlibrisgroup.com/esploro/profile/cv?institution=EXLDEV1_INST |
| https://sandbox01-eu.alma.exlibrisgroup.com/esploro/profile/cv?institution=EXLDEV1_INST_ |
| https://sandbox01-eu.alma.exlibrisgroup.com/esploro/profile/cv?institution=EXLDEV1_INST_ |
| NA NA |
| https://sandbox01-eu.alma.exlibrisgroup.com/esploro/funding/funding-opportunities?institution=EXLDEV1_INST_ |
| |

The evaluation of each web page included the common elements (Header, Footer, and Search) as well as the main content.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

| Standard/Guideline | Included In Report |
|---|--------------------|
| Web Content Accessibility Guidelines 2.0 | Level A (Yes) |
| | Level AA (Yes) |
| | Level AAA (No) |
| Web Content Accessibility Guidelines 2.1 | Level A (Yes) |
| | Level AA (Yes) |
| | Level AAA (No) |
| Web Content Accessibility Guidelines 2.2 | Level A (Yes) |
| | Level AA (Yes) |
| | Level AAA (No) |
| Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018 | (Yes) |
| EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03) | (Yes) |

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- Does Not Support: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.

• Not Evaluated: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Sections 10.1-10.4 of Chapter 10 Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 Documentation
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <u>WCAG 2.0 Conformance Requirements</u>.

Table 1: Success Criteria, Level A

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|---|
| 1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) | | Non-text content that is part of the user interface has text alternatives or a text alternate that serves an equivalent |
| 10.1.1.1 (Non-web document) 11.1.1.1.1 (Open Functionality Software) 11.1.1.2 (Closed Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) | Supports | purpose. Some user-uploaded content, such as images of researchers, profile picture of researcher, and images with articles under featured collections may lack sufficient alternative text |
| Revised Section 508 | | |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|---|
| • 501 (Web)(Software) | | |
| • 504.2 (Authoring Tool) | | |
| 602.3 (Support Docs) | | |
| 1.2.1 Audio-only and Video-only (Prerecorded) (Level A) | | |
| Also applies to: | | |
| EN 301 549 Criteria | | |
| • 9.1.2.1 (Web) | | |
| • 10.1.2.1 (Non-web document) | | |
| • 11.1.2.1.1 (Open Functionality Software) | | |
| • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) | Not Applicable | Prerecorded audio-only and Video-only files are not |
| • 11.8.2 (Authoring Tool) | Not Applicable | present. |
| • 12.1.2 (Product Docs) | | |
| • 12.2.4 (Support Docs) | | |
| Revised Section 508 | | |
| • 501 (Web)(Software) | | |
| • 504.2 (Authoring Tool) | | |
| 602.3 (Support Docs) | | |
| 1.2.2 Captions (Prerecorded) (Level A) | | |
| Also applies to: | | |
| EN 301 549 Criteria | | |
| • 9.1.2.2 (Web) | | |
| 10.1.2.2 (Non-web document) | | |
| 11.1.2.2 (Open Functionality Software) | | |
| • 11.1.2.2 (Closed Software) | Not Applicable | Prerecorded videos are not present. |
| • 11.8.2 (Authoring Tool) | Not Applicable | |
| • 12.1.2 (Product Docs) | | |
| • 12.2.4 (Support Docs) | | |
| Revised Section 508 | | |
| • 501 (Web)(Software) | | |
| • 504.2 (Authoring Tool) | | |
| 602.3 (Support Docs) | | |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|---|
| 1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria 9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Not Applicable | Prerecorded videos are not present, so audio description is not required. |
| 1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Partially Supports | Most information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text. The following exceptions exist: • Multiple <h1> elements after expanding the Menu • Links opening in new windows lack cues (e.g., "opens in a new window") • Label and control association missing in a few instances (e.g., Edit field and associated Heading, Visual Label and combo box) • Content that is visually presented as a list is not marked up as a list (e.g., Footer component) • Checkboxes lack descriptive accessible names in very few instances (e.g., Output Search Result only)</h1> |
| 1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria | Supports | The reading and navigation order of most content is logical and intuitive. The product team is actively addressing the following accessibility issues: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| 9.1.3.2 (Web) 10.1.3.2 (Non-web document) 11.1.3.2.1 (Open Functionality Software) 11.1.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) | | "Apply" and "Clear" controls appear visually above checkboxes but are not announced in sequence by screen readers (e.g., Refine the results) |
| 602.3 (Support Docs) 1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria 9.1.3.3 (Web) 10.1.3.3 (Non-web document) 11.1.3.3 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | Instructions to operate and/or understand content do not rely on sensory characteristics of components such as shape, color, size, visual location. |
| 1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria 9.1.4.1 (Web) 10.1.4.1 (Non-web document) 11.1.4.1 (Open Functionality Software) | Supports | Color is not used as the only method to convey information indicate an action, prompt a response, or distinguish visual elements. The product team is actively addressing the following accessibility issues: |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|--|
| • 11.1.4.1 (Closed Software) | | Color change used to indicate state (e.g., Checkbox, |
| 11.8.2 (Authoring Tool) | | Radio button selection state) |
| • 12.1.2 (Product Docs) | | |
| • 12.2.4 (Support Docs) | | |
| Revised Section 508 | | |
| • 501 (Web)(Software) | | |
| • 504.2 (Authoring Tool) | | |
| 602.3 (Support Docs) | | |
| 1.4.2 Audio Control (Level A) | | |
| Also applies to: | | |
| EN 301 549 Criteria | | |
| • 9.1.4.2 (Web) | | |
| 10.1.4.2 (Non-web document) | | |
| 11.1.4.2 (Open Functionality Software) | | |
| • 11.1.4.2 (Closed Software) | Not Applicable | The tested application does not contain audio content |
| 11.8.2 (Authoring Tool) | Not Applicable | that plays automatically for more than 3 seconds. |
| • 12.1.2 (Product Docs) | | |
| • 12.2.4 (Support Docs) | | |
| Revised Section 508 | | |
| • 501 (Web)(Software) | | |
| • 504.2 (Authoring Tool) | | |
| • 602.3 (Support Docs) | | |
| 2.1.1 Keyboard (Level A) | | On most pages, all functionality is available using only |
| Also applies to: | | the keyboard (unless that functionality cannot be |
| EN 301 549 Criteria | | accomplished in any known way using a keyboard). If |
| • 9.2.1.1 (Web) | Partially Supports | shortcut keys and access keys present, some may |
| • 10.2.1.1 (Non-web document) | | conflict with existing browser and screen reader |
| 11.2.1.1.1 (Open Functionality Software) | | shortcuts, and some functionality based on custom |
| • 11.2.1.1.2 (Closed Software) | | gestures may not be available when a screen reader is |
| • 11.8.2 (Authoring Tool) | | turned on. |
| • 12.1.2 (Product Docs) | | The following exceptions exist: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | | Inconsistent keyboard navigation in expanded menu (e.g., arrow keys vs. tab) Tooltip content not accessible via keyboard (e.g., altmetric score, date filters, exclude button) Page cannot be scrolled when focus is on drag & drop section (especially when zoomed) Few links are not accessible via Keyboard (e.g., "Back" on Create CV) |
| 2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria 9.2.1.2 (Web) 10.2.1.2 (Non-web document) 11.2.1.2 (Open Functionality Software) 11.2.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | Keyboard focus is never locked or trapped in a particular area, and the user can navigate to and from all navigable elements using only a keyboard. |
| 2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) • 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) | Supports | If a single character key shortcut exists, then the single character key shortcut can be turned off or remapped, or it is only active when the relevant user interfaces component is in focus. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| • 12.2.4 (Support Docs) | | |
| Revised Section 508 – Does not apply | | |
| 2.2.1 Timing Adjustable (Level A) | | |
| Also applies to: | | |
| EN 301 549 Criteria | | |
| • 9.2.2.1 (Web) | | |
| 10.2.2.1 (Non-web document) | | |
| 11.2.2.1 (Open Functionality Software) | | |
| • 11.2.2.1 (Closed Software) | Not Applicable | The application does not impose a time limit, so users are |
| • 11.8.2 (Authoring Tool) | Not Applicable | not at risk of losing progress due to session expiration. |
| • 12.1.2 (Product Docs) | | |
| • 12.2.4 (Support Docs) | | |
| Revised Section 508 | | |
| • 501 (Web)(Software) | | |
| • 504.2 (Authoring Tool) | | |
| 602.3 (Support Docs) | | |
| 2.2.2 Pause, Stop, Hide (Level A) | | |
| Also applies to: | | |
| EN 301 549 Criteria | | |
| • 9.2.2.2 (Web) | | |
| 10.2.2.2 (Non-web document) | | |
| 11.2.2.2 (Open Functionality Software) | | |
| • 11.2.2.2 (Closed Software) | Supports | Moving, blinking, scrolling, or auto-updating information can be paused, stopped, hidden, or |
| • 11.8.2 (Authoring Tool) | Supports | otherwise controlled by the user. |
| • 12.1.2 (Product Docs) | | otherwise controlled by the user. |
| • 12.2.4 (Support Docs) | | |
| Revised Section 508 | | |
| • 501 (Web)(Software) | | |
| • 504.2 (Authoring Tool) | | |
| 602.3 (Support Docs) | | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| 2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria 9.2.3.1 (Web) 10.2.3.1 (Non-web document) 11.2.3.1 (Open Functionality Software) 11.2.3.1 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Not Applicable | The application does not contain any flashing elements, ensuring it does not trigger seizures or physical reactions. |
| 2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria 9.2.4.1 (Web) 10.2.4.1 (Non-web document) – Does not apply 11.2.4.1 (Open Functionality Software) – Does not apply 11.2.4.1 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | Supports | While the page does not include a "Skip to main content" link, custom focus behavior ensures that users are directed to key form fields, minimizing the need to navigate through repetitive content. |
| 2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria | Supports | Pages have descriptive and informative titles. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|--|
| 9.2.4.2 (Web) 10.2.4.2 (Non-web document) 11.2.4.2 (Open Functionality Software) - Does not apply 11.2.4.2 (Closed Software) - Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) | | |
| • 602.3 (Support Docs) 2.4.3 Focus Order (Level A) | | |
| Also applies to: EN 301 549 Criteria • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | Partially Supports | The navigation order of interactive elements (such as links, buttons, or form elements) is logical and preserves meaning and operability for most of the user interface component. The following exceptions exist: • Focus does not shift to newly revealed content above the button (e.g., "Show more", "More", and "Show more" in "Refine the results") • Toggling a switch causes focus to jump to the bottom of the page (e.g., Edit Notification toggle) |
| 2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.4 (Web) • 10.2.4.4 (Non-web document) • 11.2.4.4 (Open Functionality Software) | Supports | The purpose of the link(s) can be determined from the link text alone or from the link text for most of the user component and its programmatic context. The following exceptions exist: |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| 11.2.4.4 (Closed Software 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | | Multiple links with identical text lead to different destinations without clear context (e.g., "Explore more", "More" links on homepage) Buttons do not convey their specific purpose or associated content (e.g., "more", "Collapse", and Show more link on few pages) |
| 2.5.1 Pointer Gestures (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.1 (Web) • 10.2.5.1 (Non-web document) • 11.2.5.1 (Open Functionality Software) • 11.2.5.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Supports | All functionalities that can be operated with a pointer can be operated with single-point actions. |
| 2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.2 (Web) • 10.2.5.2 (Non-web document) • 11.2.5.2 (Open Functionality Software) • 11.2.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Supports | Pointer-based functionality meets all requirements: no actions are triggered on down-events, actions complete on up-events with cancellation or undo options, up-events reverse down-events where applicable, and down-event activation is used only when essential. |
| 2.5.3 Label in Name (Level A 2.1 and 2.2) | Supports | For each user interface component that includes a |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| Also applies to: | | visible text label, the accessible name matches (or |
| EN 301 549 Criteria | | includes) the visible text in the label. |
| • 9.2.5.3 (Web) | | |
| • 10.2.5.3 (Non-web document) | | |
| • 11.2.5.3.1 (Open Functionality Software) | | |
| • 11.2.5.3.2 (Closed Software) | | |
| • 11.8.2 (Authoring Tool) | | |
| • 12.1.2 (Product Docs) | | |
| • 12.2.4 (Support Docs) | | |
| Revised Section 508 – Does not apply | | |
| 2.5.4 Motion Actuation (Level A 2.1 and 2.2) | | |
| Also applies to: | | |
| EN 301 549 Criteria | | |
| • 9.2.5.4 (Web) | | Franchica although an handsing and hoods in a castian as |
| 10.2.5.4 (Non-web document) | | Functionality that can be triggered by device motion or |
| 11.2.5.4 (Open Functionality Software) | Supports | user motion detected by a device can be disabled, and |
| • 11.2.5.4 (Closed Software) | | the functionality can be operated without using motion. |
| • 11.8.2 (Authoring Tool) | | inotion. |
| • 12.1.2 (Product Docs) | | |
| • 12.2.4 (Support Docs) | | |
| Revised Section 508 – Does not apply | | |
| 3.1.1 Language of Page (Level A) | | |
| Also applies to: | | |
| EN 301 549 Criteria | | |
| • 9.3.1.1 (Web) | | |
| 10.3.1.1 (Non-web document) | S | The language of each page is correct and can be |
| 11.3.1.1.1 (Open Functionality Software) | Supports | determined programmatically. |
| • 11.3.1.1.2 (Closed Software) | | |
| • 11.8.2 (Authoring Tool) | | |
| • 12.1.2 (Product Docs) | | |
| • 12.2.4 (Support Docs) | | |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|---|
| Revised Section 508 | | |
| • 501 (Web)(Software) | | |
| • 504.2 (Authoring Tool) | | |
| • 602.3 (Support Docs) | | |
| 3.2.1 On Focus (Level A) | | |
| Also applies to: | | |
| EN 301 549 Criteria | | |
| • 9.3.2.1 (Web) | | |
| • 10.3.2.1 (Non-web document) | | |
| • 11.3.2.1 (Open Functionality Software) | | When an element receives focus, a change in context |
| • 11.3.2.1 (Closed Software) | Supports | (such as a substantial change to the page, the spawning |
| • 11.8.2 (Authoring Tool) | Supports | of a pop-up window, or a change in focus) that may disorient the user does not occur. |
| • 12.1.2 (Product Docs) | | |
| • 12.2.4 (Support Docs) | | |
| Revised Section 508 | | |
| • 501 (Web)(Software) | | |
| • 504.2 (Authoring Tool) | | |
| 602.3 (Support Docs) | | |
| 3.2.2 On Input (Level A) | | |
| Also applies to: | | |
| EN 301 549 Criteria | | When a user inputs information or interacts with a |
| • 9.3.2.2 (Web) | | |
| • 10.3.2.2 (Non-web document) | | |
| • 11.3.2.2 (Open Functionality Software) | | control, it does not result in a substantial change to the |
| • 11.3.2.2 (Closed Software) | Supports | page that could disorient the user unless the user is |
| • 11.8.2 (Authoring Tool) | | informed about the change ahead of time. |
| • 12.1.2 (Product Docs) | | informed about the change arread of time. |
| • 12.2.4 (Support Docs) | | |
| Revised Section 508 | | |
| • 501 (Web)(Software) | | |
| • 504.2 (Authoring Tool) | | |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| • 602.3 (Support Docs) | | |
| 3.2.6 Consistent Help (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Not Applicable | The application does not include help mechanisms such as contact support, self-help options, or contextual assistance |
| 3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria 9.3.3.1 (Web) 10.3.3.1 (Non-web document) 11.3.3.1.1 (Open Functionality Software) 11.3.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | For most of the form controls where an input error is automatically detected, a text message or alert is provided that identifies the field/control where the error was detected and described the error. The product team is actively addressing the following accessibility issues, with resolution targeted for Q4 of this year: • Error messages shown as tooltips are not announced by screen readers (e.g., invalid date input) • Error messages rely solely on visual cues without text descriptions on very few form fields (e.g., phone number and address fields) |
| 3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria 9.3.3.2 (Web) 10.3.3.2 (Non-web document) 11.3.3.2 (Open Functionality Software) 11.3.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) | Supports | For most of the form controls/input fields requiring user input, labels, instructions, and/or error messages are provided to identify the controls/input fields in the form so that users know what input data is expected. The product team is actively addressing the following accessibility issues: • The screen reader announcement is confusing on few instances, as it implies the edit field opens a dialog, which is only true for the adjacent date picker button. • Link can be reordered, screen reader user is not notified about the instruction such as "reorderable list Press space bar to toggle drag/drop, use the arrow keys to move selected item." |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|--|
| • 602.3 (Support Docs) | | |
| 3.3.7 Redundant Entry (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Not Applicable | The application does not require users to re-enter previously provided information within the same session |
| Applies to: WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply EN 301 549 Criteria 9.4.1.1 (Web) 10.4.1.1 (Non-web document) 11.4.1.1.1 (Open Functionality Software) 11.4.1.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata. |
| 4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document) • 11.4.1.2.1 (Open Functionality Software) • 11.4.1.2.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 | Partially Supports | The name, role, state, and value of most user interface components can be programmatically determined. The following exceptions exist: In some cases, screen readers fail to announce the roles of menu items and links. "Expanded/Collapsed" state not announced for few user interface components |

| Criteria | Conformance Level | Remarks and Explanations |
|--------------------------|-------------------|--------------------------|
| • 501 (Web)(Software) | | |
| • 504.2 (Authoring Tool) | | |
| • 602.3 (Support Docs) | | |

Table 2: Success Criteria, Level AA

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|--|
| 1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria 9.1.2.4 (Web) 10.1.2.4 (Non-web document) 11.1.2.4 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Not Applicable | Live multimedia files with audio are not present, so synchronized captions are not required. |
| 1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) | Not Applicable | Prerecorded multimedia files are not present, so audio descriptions are not required. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | | |
| 1.3.4 Orientation (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Supports | The orientation of most of the content is not locked to either landscape or portrait unless a specific orientation is essential for the functionality. |
| 1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5.1 (Open Functionality Software) • 11.1.3.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Supports | The purpose for each input field that collects an individual's personal data is programmatically defined based on the WCAG list of Input Purposes for User Interface Components. |
| 1.4.3 Contrast (Minimum) (Level AA) Also applies to: | Supports | Most of the default content meets minimum contrast requirements. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|---|
| EN 301 549 Criteria 9.1.4.3 (Web) 10.1.4.3 (Non-web document) 11.1.4.3 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 602.3 (Support Docs) | | Note: User-selected themes may reduce contrast, which is outside the application's control. |
| 1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.4 (Web) 10.1.4.4 (Non-web document) 11.1.4.4.1 (Open Functionality Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Partially Supports | Most content is readable and functional when browser zoom is set to 200% of its initial size. The following exceptions exist: • Few contents are lost, clipped, or obscured when the page is zoomed to 200%, so people who have low vision and need to enlarge text to read it may not have access to that content. |
| 1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.5 (Web) 10.1.4.5 (Non-web document) | Supports | When content can be presented visually using only text, an image of text is not used to present that text. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|---|
| 11.1.4.5.1 (Open Functionality Software) 11.1.4.5.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | | |
| 1.4.10 Reflow (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.10 (Web) • 10.1.4.10 (Non-web document) • 11.1.4.10 (Open Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply | Partially Supports | The content of most pages is viewable without scrolling horizontally when the viewport is set to 320 CSS pixels wide. The following exceptions exist: When the page is adjusted to an equivalent width of 320 pixels and content reflows to fit within the viewport, some content overlaps and cannot be seen or understood, so the overlapping content is not available to people with low vision who increase the size of text and other content using the browser zoom on few pages mostly on modal dialogs. Instructional text in form is not visible at 400% zoom due to non-scrollable container |
| 1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.11 (Web) • 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) | Partially Supports | Most of the boundaries and indicators of the visual state(s) of each active user component and any graphics required to understand content have a 3:1 color contrast ratio with adjacent color(s) or their background. The following exceptions exist: • Focus and background colors for a few interactive elements do not meet the minimum 3:1 contrast ratio. However, user-selected themes may reduce contrast, which is outside the application's control. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| • 12.2.4 (Support Docs) | | |
| Revised Section 508 – Does not apply | | |
| 1.4.12 Text Spacing (Level AA 2.1 and 2.2) | | |
| Also applies to: | | |
| EN 301 549 Criteria | | |
| • 9.1.4.12 (Web) | | |
| 10.1.4.12 (Non-web document) | | The spacing between letters, words, lines of text and |
| • 11.1.4.12 (Open Functionality Software) | Supports | paragraphs can be adjusted with no loss of content or |
| • 11.1.4.12 (Closed Software) | | functionality. |
| • 11.8.2 (Authoring Tool) | | |
| • 12.1.2 (Product Docs) | | |
| • 12.2.4 (Support Docs) | | |
| Revised Section 508 – Does not apply | | |
| 1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) | | |
| Also applies to: | | When additional content is triggered by pointer hover or keyboard focus, that additional content can be |
| EN 301 549 Criteria | | |
| • 9.1.4.13 (Web) | | |
| • 10.1.4.13 (Non-web document) | | |
| • 11.1.4.13 (Open Functionality Software) | Supports | dismissed and hovered over, and the content persists |
| • 11.1.4.13 (Closed Software) | | until the user dismisses it. |
| • 11.8.2 (Authoring Tool) | | until the user distributes it. |
| • 12.1.2 (Product Docs) | | |
| • 12.2.4 (Support Docs) | | |
| Revised Section 508 – Does not apply | | |
| 2.4.5 Multiple Ways (Level AA) | | |
| Also applies to: | | |
| EN 301 549 Criteria | | Multiple ways are available to find other pages on the |
| • 9.2.4.5 (Web) | Supports | site. |
| 10.2.4.5 (Non-web document) – Does not apply | | Site. |
| 11.2.4.5 (Open Functionality Software) – Does not apply | | |
| • 11.2.4.5 (Closed Software) – Does not apply | | |

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------|---|
| 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs 2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.6 (Web) 10.2.4.6 (Non-web document) 11.2.4.6 (Open Functionality Software) 11.2.4.6 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | Headings and labels for form and interactive controls are informative for most of the elements The product team is actively addressing the following accessibility issues, with resolution targeted for Q4 of this year: • Multiple buttons labeled "(e.g., Open calendar)" perform different functions (e.g., Start Date and End Date) but are not uniquely identified. |
| 2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria 9.2.4.7 (Web) 10.2.4.7 (Non-web document) 11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) | Supports | It is visually apparent which page element is currently receiving keyboard focus on most of the page. Note: User-selected themes may reduce visible focus, which is outside the application's control. |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|--|
| Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs) | | |
| 2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | Focus is generally visible and not obscured across most content. A minor exception occurs in the "Our Researchers" section where one link's focus may be partially hidden. |
| 2.5.7 Dragging Movements (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Supports | Drag-and-drop functionality is available for mouse users, and an accessible keyboard alternative is provided using space bar and arrow keys, meeting the criterion requirements. |
| 2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Partially Supports | Most interactive elements meet the minimum target size The following exceptions exist: • altMetrics chart link labels and the "Go to slide" button on the homepage, which are too close together. |
| 3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria 9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) – Does not apply 11.3.1.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Not Applicable | The language of each section of content that is different from the default language of the page is correctly identified and can be determined programmatically. However, Users can upload content in any language, and the product team does not control or modify usergenerated content. |
| 3.2.3 Consistent Navigation (Level AA) | Supports | Navigation patterns that are repeated on web pages are |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--|
| Also applies to: EN 301 549 Criteria 9.3.2.3 (Web) 10.3.2.3 (Non-web document) – Does not apply 11.3.2.3 (Open Functionality Software) – Does not apply 11.3.2.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | | presented in the same relative order each time they appear and do not change order when navigating through the site. |
| 3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria 9.3.2.4 (Web) 10.3.2.4 (Non-web document) – Does not apply 11.3.2.4 (Open Functionality Software) – Does not apply 11.3.2.4 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs | Supports | Labels, names, and text alternatives for content that have the same functionality across multiple web pages are consistently identified. |
| 3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.3 (Web) | Supports | Most form fields provide appropriate error suggestions, but a few still display generic messages like "This field is required." The product team is actively working to improve accessibility, with updates planned for Q4 of this year. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|---|
| 10.3.3.3 (Non-web document) 11.3.3.3 (Open Functionality Software) 11.3.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) | | |
| 602.3 (Support Docs) 3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria 9.3.3.4 (Web) 10.3.3.4 (Non-web document) 11.3.3.4 (Open Functionality Software) 11.3.3.4 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs) | Supports | If the user can change or delete legal transactions, financial transactions, student exam responses, or data transactions that are unrecoverable or unintentionally modify or delete data, the changes and/or deletions are reversible, verified, or confirmed. |
| 3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply | Not Applicable | The product does not include cognitive function tests or authentication mechanisms requiring such input. |
| 4.1.3 Status Messages (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.4.1.3 (Web) | Partially Supports | Status messages can be programmatically determined and presented by assistive technologies without receiving focus for most of the interactive elements. The following exceptions exist: |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|---|
| 10.4.1.3 (Non-web document) 11.4.1.3 (Open Functionality Software) 11.4.1.3 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply | | Several toggle buttons (e.g., "Expand all units," "Show/hide this link entry," "VISIBLE," "CURRENT") change state visually, but these updates are not announced to screen reader users. |

Table 3: Success Criteria, Level AAA

Notes: The product was not assessed for WCAG 2.2 AAA conformance.

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

| Criteria | Conformance Level | Remarks and Explanations |
|---------------------------------------|--------------------|---|
| 302.1 Without Vision | Partially Supports | Most functionality is usable without vision. Exceptions are noted in: WCAG 1.3.1, 1.4.11, 2.1.1, 2.4.3, 4.1.2, and 4.1.3 |
| 302.2 With Limited Vision | Partially Supports | Most functionality is usable with limited vision. Exceptions are noted in: WCAG 1.3.1, 1.4.4, 1.4.10, 1.4.11, 2.1.1, 2.4.3, and 4.1.2 |
| 302.3 Without Perception of Color | Partially Supports | Most functionality is usable without perception of color. Exceptions are noted in: WCAG 1.4.11 |
| 302.4 Without Hearing | Supports | Most functionality is usable without hearing. |
| 302.5 With Limited Hearing | Supports | Most functionality is usable with limited hearing |
| 302.6 Without Speech | Supports | No WCAG 2.0 criteria apply |
| 302.7 With Limited Manipulation | Partially Supports | Most functionality is usable with limited manipulation Exceptions are noted in: WCAG 2.1.1, 2.4.3, and 4.1.2 |
| 302.8 With Limited Reach and Strength | Supports | No WCAG 2.0 criteria apply |

| Criteria | Conformance Level | Remarks and Explanations |
|--|--------------------|--|
| 302.9 With Limited Language, Cognitive, and Learning Abilities | | Most functionality is usable with limited |
| | Partially Supports | language, cognitive, and learning abilities |
| | | Exceptions are noted in: WCAG 1.3.1, 1.4.10, |
| | | 2.1.1, 2.4.3, 4.1.2, and 4.1.3 |

Chapter 4: Hardware

Notes: not applicable. The criteria in this chapter are not relevant to the product.

Chapter 5: Software

Notes: Product does not contain non-Web software. See WCAG 2.x section for WCAG 2.0 Level A and AA success criteria conformance details for Web applications.

Chapter 6: Support Documentation and Services

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|---|
| 601.1 Scope | Heading cell – no response required | Heading cell – no response required |
| 602 Support Documentation | Heading cell – no response required | Heading cell – no response required |
| 602.2 Accessibility and Compatibility Features | Supports | The application was designed to work with assistive technology, with limitations provided in above WCAG 2.x section. |
| 602.3 Electronic Support Documentation | See WCAG 2.x section | See information in WCAG 2.x section |
| 602.4 Alternate Formats for Non-Electronic Support Documentation | Supports | Support documentation is available via electronic means through the Help link in the product. If alternate formats of product support documentation are required, we will do our best to accommodate the requested format, at no additional cost. These formats may include ASCII text, large print, and accessible electronic formats. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|---|
| 603 Support Services | Heading cell – no response required | Heading cell – no response required |
| 603.2 Information on Accessibility and Compatibility Features | Supports | An Accessibility Statement is provided for Esploro for information on accessibility features and limitations. |
| 603.3 Accommodation of Communication Needs | Supports | Clarivate Support services are available to accommodate the communication needs of users with disabilities. Users can communicate with customer support by phone, email, chat, and contact us through the web form. Staff have experience working with users with disabilities. |

EN 301 549 Report

Notes:

Chapter 4: Functional Performance Statements (FPS)

| Criteria | Conformance Level | Remarks and Explanations |
|--|---------------------|---|
| | Partially Supports | Most functionality is usable without vision. |
| 4.2.1 Usage without vision | l artially Supports | Exceptions are noted in: WCAG 1.3.1, 2.1.1, |
| | | 2.4.3, 4.1.2, and 4.1.3 |
| | | Most functionality is usable with limited |
| 4.2.2 Usage with limited vision | Partially Supports | vision. |
| 4.2.2 Osage with inflited vision | | Exceptions are noted in: WCAG 1.3.1, 1.4.10, |
| | | 1.4.11, 1.4.4, 2.1.1, 2.4.3, 4.1.2, and 4.1.3 |
| | Partially Supports | Most functionality is usable without |
| 4.2.3 Usage without perception of colour | artially Supports | perception of colour. |
| | | Exceptions are noted in: WCAG 1.4.11 |
| 4.2.4 Usage without hearing | Supports | Most functionality is usable without hearing. |
| 4.2.5. Hanna with limited bearing | Supports | Most functionality is usable with limited |
| 4.2.5 Usage with limited hearing | | hearing. |
| 4.2.6 Usage with no or limited vocal capability | Cupports | Our platforms do not require user to |
| | Supports | generate vocal input. |
| 4.2.7. Hence with lively also received at a second | Partially Supports | Most functionality is usable with limited |
| 4.2.7 Usage with limited manipulation or strength | | manipulation or strength. |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--------------------|--|
| | | Exceptions are noted in: WCAG 1.4.10, 2.1.1, 2.4.3, 3.2.2, and 4.1.2 |
| 4.2.8 Usage with limited reach | Partially Supports | Most functionality is usable with limited reach. Exception is noted in: WCAG 1.4.10 |
| 4.2.9 Minimize photosensitive seizure triggers | Supports | Our platforms do not include flashing content. |
| 4.2.10 Usage with limited cognition, language or learning | Partially Supports | Most functionality is usable with limited cognition, language or learning. Exceptions are noted in: WCAG 1.3.1, 1.4.10, 2.1.1, 2.4.3, 4.1.2, and 4.1.3 |
| 4.2.11 Privacy | Supports | Privacy settings are made available to users in an accessible way. |

Chapter <u>5: Generic Requirements</u>

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|--|
| 5.1 Closed functionality | Heading cell – no response required | Heading cell – no response required |
| 5.1.2 General | Heading cell – no response required | Heading cell – no response required |
| 5.1.2.1 Closed functionality | See 5.2 through 13 | See information in 5.2 through 13 |
| 5.1.2.2 Assistive technology | See 5.1.3 through 5.1.6 | See information in 5.1.3 through 5.1.6 |
| 5.1.3 Non-visual access | Heading cell – no response required | Heading cell – no response required |
| 5.1.3.1 Audio output of visual information | Not Applicable | |
| 5.1.3.2 Auditory output delivery including speech | Not Applicable | |
| 5.1.3.3 Auditory output correlation | Not Applicable | |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|---|
| 5.1.3.4 Speech output user control | Not Applicable | |
| 5.1.3.5 Speech output automatic interruption | Not Applicable | |
| 5.1.3.6 Speech output for non-text content | Not Applicable | |
| 5.1.3.7 Speech output for video information | Not Applicable | |
| 5.1.3.8 Masked entry | Not Applicable | |
| 5.1.3.9 Private access to personal data | Not Applicable | |
| 5.1.3.10 Non-interfering audio output | Not Applicable | |
| 5.1.3.11 Private listening volume | Not Applicable | |
| 5.1.3.12 Speaker volume | Not Applicable | |
| 5.1.3.13 Volume reset | Not Applicable | |
| 5.1.3.14 Spoken languages | Not Applicable | |
| 5.1.3.15 Non-visual error identification | Not Applicable | |
| 5.1.3.16 Receipts, tickets, and transactional outputs | Not Applicable | |
| 5.1.4 Functionality closed to text enlargement | Not Applicable | |
| 5.1.5 Visual output for auditory information | Not Applicable | |
| 5.1.6 Operation without keyboard interface | Heading cell – no response required | Heading cell – no response required |
| 5.1.6.1 Closed functionality | See 5.1.3.1 through 5.1.3.16 | See information in 5.1.3.1 through 5.1.3.16 |
| 5.1.6.2 Input focus | Not Applicable | |
| 5.1.7 Access without speech | Not Applicable | |
| 5.2 Activation of accessibility features | Not Applicable | |
| 5.3 Biometrics | Not Applicable | |
| 5.4 Preservation of accessibility information during conversion | Not Applicable | |
| 5.5 Operable parts | Heading cell – no response required | Heading cell – no response required |
| 5.5.1 Means of operation | Not Applicable | |
| 5.5.2 Operable parts discernibility | Not Applicable | |
| 5.6 Locking or toggle controls | Heading cell – no response required | Heading cell – no response required |

| Criteria | Conformance Level | Remarks and Explanations |
|----------------------------------|-------------------|--------------------------|
| 5.6.1 Tactile or auditory status | Not Applicable | |
| 5.6.2 Visual status | Not Applicable | |
| 5.7 Key repeat | Not Applicable | |
| 5.8 Double-strike key acceptance | Not Applicable | |
| 5.9 Simultaneous user actions | Not Applicable | |

Chapter 6: ICT with Two-Way Voice Communication

Notes: Not applicable. The criteria in this chapter are not relevant to the product.

Chapter 7: ICT with Video Capabilities

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|-------------------------------------|
| 7.1 Caption processing technology | Heading cell – no response required | Heading cell – no response required |
| 7.1.1 Captioning playback | Not Applicable | |
| 7.1.2 Captioning synchronization | Not Applicable | |
| 7.1.3 Preservation of captioning | Not Applicable | |
| 7.1.4 Captions characteristics | Not Applicable | |
| 7.1.5 Spoken subtitles | Not Applicable | |
| 7.2.1 Audio description playback | Not Applicable | |
| 7.2.2 Audio description synchronization | Not Applicable | |
| 7.2.3 Preservation of audio description | Not Applicable | |
| 7.3 User controls for captions and audio description | Not Applicable | |

Chapter 8: Hardware

Notes: Not applicable. The criteria in this chapter are not relevant to the product.

Chapter 9: Web (see WCAG 2.x section)

Notes:

Chapter 10: Non-Web Documents

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|-------------------------------|-------------------------------------|-------------------------------------|
| 10.0 General (informative) | Heading cell – no response required | Heading cell – no response required |
| 10.1.1.1 through 10.4.1.3 | See WCAG 2.x section | See information in WCAG 2.x section |
| 10.5 Caption positioning | Not Applicable | |
| 10.6 Audio description timing | Not Applicable | |

Chapter 11: Software

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------------------------|-------------------------------------|
| 11.0 General (informative) | Heading cell – no response required | Heading cell – no response required |
| 11.1.1.1 through 11.4.1.3 | See WCAG 2.x section | See information in WCAG 2.x section |
| 11.5 Interoperability with assistive technology | Heading cell – no response required | Heading cell – no response required |
| 11.5.1 Closed functionality | Heading cell – no response required | Heading cell – no response required |
| 11.5.2 Accessibility services | Heading cell – no response required | Heading cell – no response required |

| Criteria | Conformance Level | Remarks and Explanations |
|---|--|---|
| 11.5.2.1 Platform accessibility service support for software that provides a user interface | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| 11.5.2.2 Platform accessibility service support for assistive technologies | See 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| 11.5.2.3 Use of accessibility services | See information in 11.5.2.5 through 11.5.2.17 | See information in 11.5.2.5 through 11.5.2.17 |
| 11.5.2.4 Assistive technology | Not Applicable | |
| 11.5.2.5 Object information | Not Applicable | |
| 11.5.2.6 Row, column, and headers | Not Applicable | |
| 11.5.2.7 Values | Not Applicable | |
| 11.5.2.8 Label relationships | Not Applicable | |
| 11.5.2.9 Parent-child relationships | Not Applicable | |
| 11.5.2.10 Text | Not Applicable | |
| 11.5.2.11 List of available actions | Not Applicable | |
| 11.5.2.12 Execution of available actions | Not Applicable | |
| 11.5.2.13 Tracking of focus and selection attributes | Not Applicable | |
| 11.5.2.14 Modification of focus and selection attributes | Not Applicable | |
| 11.5.2.15 Change notification | Not Applicable | |
| 11.5.2.16 Modifications of states and properties | Not Applicable | |
| 11.5.2.17 Modifications of values and text | Not Applicable | |
| 11.6 Documented accessibility usage | Heading cell – no response required | Heading cell – no response required |
| 11.6.1 User control of accessibility features | Not Applicable | |
| 11.6.2 No disruption of accessibility features | Not Applicable | |
| 11.7 User preferences | Not Applicable | |
| 11.8 Authoring tools | Heading cell – no response required | Heading cell – no response required |
| 11.8.1 Content technology | Heading cell – no response required | Heading cell – no response required |
| 11.8.2 Accessible content creation | See WCAG 2.x section (If not authoring tool, enter "Not Applicable") | See information in WCAG 2.x section |

| Criteria | Conformance Level | Remarks and Explanations |
|---|-------------------|--------------------------|
| 11.8.3 Preservation of accessibility information in transformations | Not Applicable | |
| 11.8.4 Repair assistance | Not Applicable | |
| 11.8.5 Templates | Not Applicable | |

Chapter 12: Documentation and Support Services

Notes:

| Criteria | Conformance Level | Remarks and Explanations |
|--|-------------------------------------|-------------------------------------|
| 12.1 Product documentation | Heading cell – no response required | Heading cell – no response required |
| 12.1.1 Accessibility and compatibility features | Not Applicable | |
| 12.1.2 Accessible documentation | See WCAG 2.x section | See information in WCAG 2.x section |
| 12.2 Support Services | Heading cell – no response required | Heading cell – no response required |
| 12.2.2 Information on accessibility and compatibility features | Not Applicable | |
| 12.2.3 Effective communication | Not Applicable | |
| 12.2.4 Accessible documentation | See WCAG 2.x section | See information in WCAG 2.x section |

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