# ProQuest Guided Research (eLibrary and SIRS) Accessibility Conformance Report

# **International Edition**

(Based on VPAT® Version 2.5)

## Name of Product/Version:

ProQuest Guided Research Platform (eLibrary, SIRS Issues Researcher, and SIRS Discoverer), October 2025 version

## **Report Date:**

October 2025

## **Product Description:**

The ProQuest Guided Research platform includes three products: eLibrary, SIRS Issues Researcher, and SIRS Discoverer. The accessibility features are shared across these three products since they are hosted on the same technical platform and are covered by this single document.

## **Contact Information:**

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<sup>&</sup>quot;Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

## **Notes:**

#### Platform urls

eLibrary: <a href="http://explore.proquest.com/elibrary">http://explore.proquest.com/elibrary</a>

SIRS Issues Researcher: <a href="http://explore.proquest.com/sirsissuesresearcher">http://explore.proquest.com/sirsissuesresearcher</a>

SIRS Discoverer: <a href="http://explore.proquest.com/sirsdiscoverer">http://explore.proquest.com/sirsdiscoverer</a>

## **Evaluation Methods Used:**

Deque's Color Contrast Analyzer

- Deque's axe DevTools accessibility testing tool
- High Contrast Chrome extension
- Chrome Developer Tools
- Keyboard-access manual testing and assessment
- NVDA (NonVisual Desktop Access), JAWS and Voiceover screen readers.

# **Applicable Standards/Guidelines**

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(No)

#### **Terms**

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

## WCAG 2.x Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Sections 10.1-10.4 of Chapter 10 Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 Documentation
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <a href="https://www.wcag.uc.nc/w

**Table 1: Success Criteria, Level A** 

Notes:

Criteria	Conformance Level	Remarks and Explanations
		The application is designed to support alternative access to
		non-text content wherever possible.
1.1.1 Non-text Content (Level A)		
Also applies to:		All images or icons used to represent functionality or
EN 301 549 Criteria		actions have associated text labels (or alt/title text if a text
• 9.1.1.1 (Web)		label is not appropriate).
• 10.1.1.1 (Non-web document)		
• 11.1.1.1 (Open Functionality Software)		Text labels or ARIA labels identify all form fields. Accessible
• 11.1.1.1.2 (Closed Functionality Software)	Partially Supports	code necessary for screen readers is associated with all
• 11.8.2 (Authoring Tool)		form elements.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		Exceptions
Revised Section 508		
• 501 (Web)(Software)		Some full text articles are in image or PDF image format
• 504.2 (Authoring Tool)		only (unreadable to screen readers).
• 602.3 (Support Docs)		, ,
		Compliance of this standard was validated using NVDA,
		manual code checks, and Axe.

Criteria	Conformance Level	Remarks and Explanations
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria  • 9.1.2.1 (Web)  • 10.1.2.1 (Non-web document)  • 11.1.2.1.1 (Open Functionality Software)  • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Partially Supports (Not applicable for SIRS)	Video-only and audio-only content comprises a small portion of eLibrary's content.  Audio and video content is generally accompanied by article text or metadata describing the content of the recording. Transcripts are available for a portion of video content.  There is no video in either of the SIRS products.  This standard was evaluated by manual visual checks.
1.2.2 Captions (Prerecorded) (Level A)  Also applies to:  EN 301 549 Criteria  9.1.2.2 (Web)  10.1.2.2 (Non-web document)  11.1.2.2 (Open Functionality Software)  11.1.2.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Does Not Support (Not applicable for SIRS)	Synchronized captions for audio content are not provided.  There is no video in either of the SIRS products.  This standard was evaluated by manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria  9.1.2.3 (Web)  10.1.2.3 (Non-web document)  11.1.2.3.1 (Open Functionality Software)  11.1.2.3.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Partially Supports (Not applicable for SIRS)	Video content in eLibrary is generally accompanied by article text or metadata describing the content of the recording. Transcripts are available for a portion of video content.  There is no video in either of the SIRS products.  This standard was evaluated by manual visual checks.
1.3.1 Info and Relationships (Level A)  Also applies to: EN 301 549 Criteria  9.1.3.1 (Web)  10.1.3.1 (Non-web document)  11.1.3.1.1 (Open Functionality Software)  11.8.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	<ul> <li>Accessible labels with form elements</li> <li>markup for lists &amp; headings</li> <li>CSS to control the visual presentation of text</li> <li>Correct use of semantic markup (header, section, etc.)</li> <li>Compliance of this standard was validated by WAVE (web accessibility evaluation tool) provided by WebAIM and manual visual checks.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A)  Also applies to: EN 301 549 Criteria  9.1.3.2 (Web)  10.1.3.2 (Non-web document)  11.1.3.2.1 (Open Functionality Software)  11.1.3.2.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	Content is ordered in a meaningful sequence, even when page styling is turned off.  Compliance of this standard was validated using screen readers (listed above) and WAVE.
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria  • 9.1.3.3 (Web)  • 10.1.3.3 (Non-web document)  • 11.1.3.3 (Open Functionality Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Supports	Instructions provided do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound. Typically, descriptive text and labels are used.  Compliance of this standard was validated using manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
1.4.1 Use of Color (Level A)  Also applies to:  EN 301 549 Criteria  9.1.4.1 (Web)  10.1.4.1 (Non-web document)  11.1.4.1 (Open Functionality Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	Color is used to enhance usability by drawing attention to certain areas of the screen.  Color is never the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.  Compliance of this standard was validated using manual visual checks.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria  9.1.4.2 (Web)  10.1.4.2 (Non-web document)  11.1.4.2 (Open Functionality Software)  11.8.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	Audio content does not play automatically. All audio and video content is provided in a media player with controls for pausing and controlling the volume.  Compliance of this standard was validated using manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria  9.2.1.1 (Web)  10.2.1.1 (Non-web document)  11.2.1.1.1 (Open Functionality Software)  11.2.1.1.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	This product is designed for keyboard access. Product functionality is available and executable from a keyboard.  Compliance of this standard was validated using manual keyboard checks.
2.1.2 No Keyboard Trap (Level A)  Also applies to: EN 301 549 Criteria  • 9.2.1.2 (Web)  • 10.2.1.2 (Non-web document)  • 11.2.1.2 (Open Functionality Software)  • 11.2.1.2 (Closed Software)	Supports	Focus can be moved to and away from components using only a keyboard.  Compliance of this standard was validated using manual keyboard checks.

Criteria	Conformance Level	Remarks and Explanations
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria		
<ul><li>9.2.1.4 (Web)</li><li>10.2.1.4 (Non-web document)</li></ul>	Supports	Single character key shortcuts are not used in the application.  Compliance of this standard was validated using manual keyboard checks.
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria  • 9.2.2.1 (Web)  • 10.2.2.1 (Non-web document)  • 11.2.2.1 (Open Functionality Software)  • 11.2.2.1 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Supports	This site does not require timed responses.  Compliance of this standard was validated using manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
2.2.2 Pause, Stop, Hide (Level A)  Also applies to:  EN 301 549 Criteria  9.2.2.2 (Web)  10.2.2.2 (Non-web document)  11.2.2.2 (Open Functionality Software)  11.2.2.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	There is no moving, blinking, scrolling, or auto-updating content on the site.  Compliance of this standard was validated using manual visual checks.
2.3.1 Three Flashes or Below Threshold (Level A)  Also applies to:  EN 301 549 Criteria  9.2.3.1 (Web)  10.2.3.1 (Non-web document)  11.2.3.1 (Open Functionality Software)  11.2.3.1 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	This product does not use flashing or blinking elements in the user interface.  Compliance of this standard was validated using manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria  • 9.2.4.1 (Web)  • 10.2.4.1 (Non-web document) – Does not apply  • 11.2.4.1 (Open Functionality Software) – Does not apply  • 11.2.4.1 (Closed Software) – Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software) – Does not apply to non-web software  • 504.2 (Authoring Tool)  • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	The application currently has a skip navigation link that allows the user to bypass the header.  Compliance of this standard was validated using NVDA and manual keyboard checks.
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria  • 9.2.4.2 (Web)  • 10.2.4.2 (Non-web document)  • 11.2.4.2 (Open Functionality Software) - Does not apply  • 11.2.4.2 (Closed Software) - Does not apply  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Supports	Pages within the application have descriptive page titles.  Compliance of this standard was validated using WAVE and manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
2.4.3 Focus Order (Level A)  Also applies to: EN 301 549 Criteria  9.2.4.3 (Web)  10.2.4.3 (Non-web document)  11.2.4.3 (Open Functionality Software)  11.2.4.3 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	Page elements and functionality are placed in an order that follows the sequences and relationships in the content.  Compliance of this standard was validated using manual keyboard checks.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria  • 9.2.4.4 (Web)  • 10.2.4.4 (Non-web document)  • 11.2.4.4 (Open Functionality Software)  • 11.2.4.4 (Closed Software  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Supports	Meaningful link text has been used throughout the application. Where link text could be considered ambiguous, we have provided title attribute text with additional information.  Compliance of this standard was validated using manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)  Also applies to:  EN 301 549 Criteria  9.2.5.1 (Web)  10.2.5.1 (Non-web document)  11.2.5.1 (Open Functionality Software)  11.2.5.1 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  Revised Section 508 – Does not apply	Supports	No path-based or multi-point gestures are used.  Compliance of this standard was validated using manual visual checks.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria  9.2.5.2 (Web) 10.2.5.2 (Non-web document)	Supports	Events via buttons and other controls occur on the upevent, allowing the user the opportunity to cancel an action before it is initiated.  Any actions that are triggered unintentionally can be easily undone or reversed by using the product's navigational elements.  Compliance of this standard was validated using manual mouse checks.

Criteria	Conformance Level	Remarks and Explanations
2.5.3 Label in Name (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria  • 9.2.5.3 (Web)  • 10.2.5.3 (Non-web document)  • 11.2.5.3.1 (Open Functionality Software)  • 11.2.5.3.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply	Partially Supports	Care is taken to provide sensible and obvious accessible names for controls that align with textual cues visible in the application.  Exceptions:  • For the Lexile Score input boxes on the Advanced Search page, there is no visual indication of what the accessible name might be, which may make it difficult to target by voice control.  Compliance of this standard was validated using manual visual and code checks.
2.5.4 Motion Actuation (Level A 2.1 and 2.2)  Also applies to:  EN 301 549 Criteria  9.2.5.4 (Web)  10.2.5.4 (Non-web document)  11.2.5.4 (Open Functionality Software)  11.2.5.4 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  Revised Section 508 – Does not apply	Not applicable	This site does not require motion actuation.  Compliance of this standard was validated using manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
3.1.1 Language of Page (Level A)  Also applies to:  EN 301 549 Criteria  • 9.3.1.1 (Web)  • 10.3.1.1 (Non-web document)  • 11.3.1.1.1 (Open Functionality Software)  • 11.3.1.1.2 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)	Supports	The language of each page has been specified in the HTML.  Compliance of this standard was validated using WAVE.
3.2.1 On Focus (Level A)  Also applies to:  EN 301 549 Criteria  9.3.2.1 (Web)  10.3.2.1 (Non-web document)  11.3.2.1 (Open Functionality Software)	Supports	Context is not changed on focus alone. Compliance of this standard was validated using manual visual and keyboard checks.

Criteria	Conformance Level	Remarks and Explanations
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria  9.3.2.2 (Web)  10.3.2.2 (Non-web document)  11.3.2.2 (Open Functionality Software)  11.3.2.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	Context is not changed automatically – appropriate controls are provided.  Compliance of this standard was validated using manual visual and keyboard checks.
3.2.6 Consistent Help (Level A) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Help is located on the same place (in the header) on all pages.  Compliance of this standard was validated using manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A)  Also applies to: EN 301 549 Criteria  9.3.3.1 (Web)  10.3.3.1 (Non-web document)  11.3.3.1.1 (Open Functionality Software)  11.3.3.1.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	Error messages are provided on all forms within the application.  Compliance of this standard was validated using manual visual and keyboard checks.
3.3.2 Labels or Instructions (Level A)  Also applies to: EN 301 549 Criteria  9.3.3.2 (Web)  10.3.3.2 (Non-web document)  11.3.3.2 (Open Functionality Software)  11.3.3.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	Input fields are clearly labeled and explanatory text is provided to assist the user where necessary.  Compliance of this standard was validated using manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
3.3.7 Redundant Entry (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Redundant entry is minimized. The users search query is retained on the results page, in case they need to edit or refer to it.  Compliance of this standard was validated using manual visual checks.
A.1.1 Parsing (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply EN 301 549 Criteria  9.4.1.1 (Web)  10.4.1.1 (Non-web document)  11.4.1.1.1 (Open Functionality Software)  11.4.1.1.2 (Closed Software) – Does not apply  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	Pages conform to HTML web standards.  Compliance of this standard was validated using WAVE and developer tools.

Criteria	Conformance Level	Remarks and Explanations
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria  9.4.1.2 (Web)  10.4.1.2 (Non-web document)  11.4.1.2.1 (Open Functionality Software)  11.4.1.2.2 (Closed Software) – Does not apply  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	Pages conform to HTML web standards, so the name and role of all UI components can be determined.  Text labels identify all form fields. Label / ids and/or other accessible code necessary for screen readers are associated with all form elements.  Compliance of this standard was validated using WAVE and manual visual checks.

# **Table 2: Success Criteria, Level AA**

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not applicable	The product does not contain live audio or video content.
Also applies to:		
EN 301 549 Criteria		
• 9.1.2.4 (Web)		
<ul> <li>10.1.2.4 (Non-web document)</li> </ul>		
<ul> <li>11.1.2.4 (Open Functionality Software)</li> </ul>		
• 11.1.2.4 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.2.5 Audio Description (Prerecorded) (Level AA)	Does Not Support	Audio descriptions are not provided for video content.
Also applies to:		
EN 301 549 Criteria	(Not applicable for SIRS)	There is no video content in the SIRS products.
• 9.1.2.5 (Web)		
• 10.1.2.5 (Non-web document)		
• 11.1.2.5 (Open Functionality Software)		
• 11.1.2.5 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
1.3.4 Orientation (Level AA 2.1 and 2.2)	Supports	The application is not restricted to either portrait or
Also applies to:		landscape device-display orientation.
EN 301 549 Criteria		
• 9.1.3.4 (Web)		This standard was evaluated using manual visual checks.
<ul> <li>10.1.3.4 (Non-web document)</li> </ul>		
<ul> <li>11.1.3.4 (Open Functionality Software)</li> </ul>		
• 11.1.3.4 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Not applicable	The application contains no forms that request personal
Also applies to:		information from the user.
EN 301 549 Criteria		
• 9.1.3.5 (Web)		
<ul> <li>10.1.3.5 (Non-web document)</li> </ul>		
<ul> <li>11.1.3.5.1 (Open Functionality Software)</li> </ul>		
• 11.1.3.5.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		

Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA)	Supports	Text throughout the application meets the recommended
Also applies to:		color contrast ratio.
EN 301 549 Criteria		
• 9.1.4.3 (Web)		In addition, CSS style sheets can be switched off or
<ul> <li>10.1.4.3 (Non-web document)</li> </ul>		overridden by user preferences.
<ul> <li>11.1.4.3 (Open Functionality Software)</li> </ul>		
• 11.1.4.3 (Closed Software)		Compliance of this standard was validated using WAVE and
<ul> <li>11.8.2 (Authoring Tool)</li> </ul>		WebAIM's color contrast checker.
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.4.4 Resize text (Level AA)	Supports	Text throughout the application can be resized without
Also applies to:		assistive technology up to 400% without loss of content or
EN 301 549 Criteria		functionality.
• 9.1.4.4 (Web)		,
<ul> <li>10.1.4.4 (Non-web document)</li> </ul>		Compliance of this standard was validated using manual
<ul> <li>11.1.4.4.1 (Open Functionality Software)</li> </ul>		visual checks.
• 11.1.4.4.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
1.4.5 Images of Text (Level AA)	Partially Supports	HTML/CSS is used to represent visual presentation
Also applies to:		whenever possible.
EN 301 549 Criteria		
• 9.1.4.5 (Web)		In the data, full text content is presented as text wherever
• 10.1.4.5 (Non-web document)		available. However, some full text articles are in PDF image
<ul> <li>11.1.4.5.1 (Open Functionality Software)</li> </ul>		format.
<ul> <li>11.1.4.5.2 (Closed Software) – Does not apply</li> </ul>		
• 11.8.2 (Authoring Tool)		Compliance of this standard was validated using manual
• 12.1.2 (Product Docs)		visual checks.
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
<ul> <li>504.2 (Authoring Tool)</li> </ul>		
602.3 (Support Docs)		
1.4.10 Reflow (Level AA 2.1 and 2.2)	Supports	Content and functionality can be accessed throughout the
Also applies to:		site without requiring the user to scroll in more than one
EN 301 549 Criteria		dimension, regardless of zoom level.
• 9.1.4.10 (Web)		
• 10.1.4.10 (Non-web document)		Compliance of this standard was validated using manual
<ul> <li>11.1.4.10 (Open Functionality Software)</li> </ul>		visual checks.
• 11.1.4.10 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		

Criteria	Conformance Level	Remarks and Explanations
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Supports	Non-text content, such as icons, meets minimum standards
Also applies to:		of 3:1.
EN 301 549 Criteria		
• 9.1.4.11 (Web)		Compliance of this standard was validated using manual
<ul> <li>10.1.4.11 (Non-web document)</li> </ul>		visual checks and WAVE.
<ul> <li>11.1.4.11 (Open Functionality Software)</li> </ul>		
• 11.1.4.11 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Supports	The text settings specified in this standard can be adjusted
Also applies to:		to specified levels without obscuring or cutting off the
EN 301 549 Criteria		display of the text.
• 9.1.4.12 (Web)		
<ul> <li>10.1.4.12 (Non-web document)</li> </ul>		Compliance of this standard was validated using manual
<ul> <li>11.1.4.12 (Open Functionality Software)</li> </ul>		visual checks and developer tools.
• 11.1.4.12 (Closed Software)		· ·
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		

Criteria	Conformance Level	Remarks and Explanations
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Supports	Menus are dismissible, hoverable and persistent.
Also applies to:		
EN 301 549 Criteria		Compliance of this standard was validated using manual
• 9.1.4.13 (Web)		visual checks.
<ul> <li>10.1.4.13 (Non-web document)</li> </ul>		
<ul> <li>11.1.4.13 (Open Functionality Software)</li> </ul>		
<ul> <li>11.1.4.13 (Closed Software)</li> </ul>		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
2.4.5 Multiple Ways (Level AA)	Supports	More than one way is available to locate the main pages of
Also applies to:		the site.
EN 301 549 Criteria		
• 9.2.4.5 (Web)		For instance, links to the main pages of the site are available
<ul> <li>10.2.4.5 (Non-web document) – Does not apply</li> </ul>		on every page through global navigation links. All main
<ul> <li>11.2.4.5 (Open Functionality Software) – Does not apply</li> </ul>		pages of the site provide a search form, so users can access
<ul> <li>11.2.4.5 (Closed Software) – Does not apply</li> </ul>		content.
• 11.8.2 (Authoring Tool)		Content
• 12.1.2 (Product Docs)		Compliance of this standard was validated using manual
• 12.2.4 (Support Docs)		visual checks.
Revised Section 508		Nodel Cheshol
<ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> </ul>		
• 504.2 (Authoring Tool)		
<ul> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		

Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria  9.2.4.6 (Web)  10.2.4.6 (Non-web document)  11.2.4.6 (Open Functionality Software)  11.2.4.6 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	Descriptive headings and labels have been used throughout the interface.  Compliance of this standard was validated using manual visual checks.
2.4.7 Focus Visible (Level AA)  Also applies to: EN 301 549 Criteria  9.2.4.7 (Web)  10.2.4.7 (Non-web document)  11.2.4.7 (Open Functionality Software)  11.2.4.7 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	The site has been implemented to support the default focus indicator for the device being used. In addition, link text and other elements have been styled to noticeably change in visual appearance when the mouse hovers or tabs over them. For instance, on mouse hover or tab focus, links are underlined, and the background colors of buttons are darkened.  Compliance of this standard was validated using manual keyboard and visual checks.

Criteria	Conformance Level	Remarks and Explanations
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Current is not obscured by page content.  Compliance of this standard was validated using manual keyboard and visual checks.
2.5.7 <u>Dragging Movements</u> (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	No dragging movements are implemented or required.  Compliance of this standard was validated using manual keyboard and visual checks.
2.5.8 Target Size (Minimum) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Target size of interactive elements meet minimum thresholds.  Compliance of this standard was validated using manual checks using Chrome developer tools.
3.1.2 Language of Parts (Level AA)  Also applies to:  EN 301 549 Criteria  9.3.1.2 (Web)  10.3.1.2 (Non-web document)  11.3.1.2 (Open Functionality Software) — Does not apply  11.3.1.2 (Closed Software) — Does not apply  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Does Not Support	In rare cases, the content may include text that is in a different language than the primary language of document. The site is not coded to identify changes to language in the content.

Criteria	Conformance Level	Remarks and Explanations
3.2.3 Consistent Navigation (Level AA)	Supports	The primary site navigation links appear in the same place
Also applies to:		and the same order on every page of the site.
EN 301 549 Criteria		,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,
• 9.3.2.3 (Web)		
<ul> <li>10.3.2.3 (Non-web document) – Does not apply</li> </ul>		
<ul> <li>11.3.2.3 (Open Functionality Software) – Does not apply</li> </ul>		Compliance of this standard was validated using manual
<ul> <li>11.3.2.3 (Closed Software) – Does not apply</li> </ul>		visual checks.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
<ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> </ul>		
<ul> <li>504.2 (Authoring Tool)</li> </ul>		
<ul> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
3.2.4 Consistent Identification (Level AA)	Supports	Care has been taken to identify components with the same
Also applies to:		functionality consistently throughout the site.
EN 301 549 Criteria		
• 9.3.2.4 (Web)		
<ul> <li>10.3.2.4 (Non-web document) – Does not apply</li> </ul>		
<ul> <li>11.3.2.4 (Open Functionality Software) – Does not apply</li> </ul>		Compliance of this standard was validated using manual
<ul> <li>11.3.2.4 (Closed Software) – Does not apply</li> </ul>		visual checks.
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
<ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> </ul>		
• 504.2 (Authoring Tool)		
602.3 (Support Docs) – Does not apply to non-web docs		

Criteria	Conformance Level	Remarks and Explanations
3.3.3 Error Suggestion (Level AA)	Supports	Suggestions for error correction are made when applicable.
Also applies to:		
EN 301 549 Criteria		
• 9.3.3.3 (Web)		
<ul> <li>10.3.3.3 (Non-web document)</li> </ul>		Compliance of this standard was validated using manual
<ul> <li>11.3.3.3 (Open Functionality Software)</li> </ul>		visual checks.
• 11.3.3.3 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Not Applicable	No sensitive data of the types described by this standard
Also applies to:		are requested of the user.
EN 301 549 Criteria		
• 9.3.3.4 (Web)		
• 10.3.3.4 (Non-web document)		
• 11.3.3.4 (Open Functionality Software)		
• 11.3.3.4 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Supports	No cognitive function tests are required for any step of the
EN 301 549 Criteria – Does not apply		authentication process.
Revised Section 508 – Does not apply		
		Compliance of this standard was validated using manual
		visual checks.
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Supports	Changes to the page and alerts are announced anc
Also applies to:	Supports	communicated to users of assistive technologies.
EN 301 549 Criteria		communicated to users of assistive technologies.
• 9.4.1.3 (Web)		
• 10.4.1.3 (Non-web document)		
• 11.4.1.3 (Open Functionality Software)		Compliance of this standard was validated using NVDA.
• 11.4.1.3 (Closed Software) – Does not apply		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		

# **Table 3: Success Criteria, Level AAA**

Notes: The product was not assessed for WCAG 2.2 AAA conformance.

# **Revised Section 508 Report**

Notes: Where there are exceptions in the tables below, the corresponding WCAG criteria (if any) are listed.

## **Chapter 3: Functional Performance Criteria (FPC)**

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Exceptions noted in WCAG 1.1.1, 1.2.3, 1.2.5,
Soz.1 Without vision	Faitially Supports	1.4.5, 3.1.2
302.2 With Limited Vision	Partially Supports	Exceptions noted in WCAG 1.1.1, 1.2.3, 1.2.5,
Soz.z With Elimited vision	Faitially Supports	1.4.5, 3.1.2
302.3 Without Perception of Color	Supports	
302.4 Without Hearing	Partially Supports	Exceptions noted in 1.2.2
302.5 With Limited Hearing	Partially Supports	Exceptions noted in 1.2.2
302.6 Without Speech	Supports	No WCAG 2.0 criteria apply
302.7 With Limited Manipulation	Partially Supports	Exceptions noted in 2.5.3
302.8 With Limited Reach and Strength	Supports	No WCAG 2.0 criteria apply
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	

## **Chapter 4: Hardware**

Notes: not applicable. The criteria in this chapter are not relevant to the product.

## **Chapter 5: Software**

Notes: Product does not contain non-Web software. See WCAG 2.x section for WCAG 2.0 Level A and AA success criteria conformance details for Web applications.

## **Chapter 6: Support Documentation and Services**

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
		An accessibility statement is linked to in the
		footer on every page and includes details
602.2 Accessibility and Compatibility Features	Supports	about accessibility features.
		Compliance of this standard was validated using manual visual checks.
		Support documentation is available in HTML
		format through the product's help
		documentation and the ProQuest Support
		Center. The content of the support
		documentation can be accessed with assistive
602.3 Electronic Support Documentation	Supports	technology.
		Compliance of this standard was validated using manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
	Supports	Product support documentation is provided online through the product's help system and through the Support Center area of the ProQuest's corporate site.  This documentation can be accessed online or printed. End-users can also contact customer support (by phone, email, chat, or through the Contact Us web form) to request any further help.  If alternative formats of product support documentation are required, we will do our best to accommodate the requested format, at no additional charge. These formats may include ASCII text, large print, and accessible electronic formats.  Compliance of this standard was validated using manual visual checks.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	An accessibility statement is linked to in the footer on every page and includes details about accessibility features.

Criteria	Conformance Level	Remarks and Explanations
	Supports	Remarks and Explanations  Support services are available to accommodate the communication needs of end users with  Criteria Conformance Level Remarks and Explanations disabilities.  Users can communicate with customer support via:  Phone Email Chat Contact Us web form  Support services have experience working with end users with disabilities.

# **Legal Disclaimer (Clarivate)**

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