

## **PRODUCT / SERVICE TERMS**

These Product/Service Terms apply to certain products that you access through our platform(s), website(s) or are otherwise identified in your order form, statement of work or other ordering document (collectively "order form") and supplement the Clarivate Terms which apply to all of our products. If you have ordered or are accessing a product that is not listed below, then these Product/Service Terms not apply to your order. "We", "our" and "Clarivate" means the Clarivate entity identified in the order form; "you" and "your" means the Client entity identified in these Product/Service terms have the meaning given to them in the Clarivate Terms.

## **Cortellis Supply Chain Network**

**1. Service.** Cortellis Supply Chain Network may be used only to establish and track partners for the sale and supply of pharmaceutical ingredients, products or services globally. If you have a current license to Cortellis Generics Intelligence ("CGI") you will be able to access additional data from CGI through Cortellis Supply Chain Network. Your use of such data remains governed by your license to CGI.

**2. Account Information.** To set up your account you must provide certain company and product capabilities which will be verified by Clarivate at setup. Account information will be made available to other Cortellis Supply Chain Network users, and may be used by Clarivate to validate or improve information about your company in our other products. You are responsible for keeping account and company information up-to-date and accurate and we may remove information we reasonably believe to be inaccurate.

**3. RFP Data.** Where the RFP workflow tool is used to obtain or receive quotes, you acknowledge and agree that Clarivate may collect and use data inputted into the RFP workflow tool for its legitimate business purposes provided such data has been aggregated so as to not identify either buyer or seller. If you do not want your data to be collected or aggregated by Clarivate, you must not use the RFP workflow functionality.

**4. Email communication.** Your use of the email functionality within Cortellis Supply Chain Network must comply with the Twilio Acceptable Use Policy available here: <u>https://www.twilio.com/legal/aup</u> as updated by Twilio from time to time.

**5. Disclaimers.** Clarivate in no way endorses or promotes any buyer or seller on the Cortellis Supply Chain Network platform, and is not responsible for the company or account information made available on the site, even where marked as a verified account. Clarivate provides the platform but does not itself buy or sell any pharmaceutical ingredients, products or services, and does not make any warranties about their quality, safety, or even their legality. You should conduct your own due diligence before making any sale or purchase, and enter into an appropriate legal agreement with your selected partner. Any legal claim related to a sale or purchase must be brought against the buyer or seller of the item. You shall indemnify, defend and hold harmless Clarivate from any claims related to any sale, purchase or interaction you make or which is facilitated through the platform and shall release or seek our release from any such claim. This clause survives termination or expiry of the agreement or the applicable data or information service.

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