Digital Accessibility Centre Accessibility Conformance Report (VPAT® International Edition)
For Clarivate CampusM (web app)

Revised Section 508 Edition

Company	CampusM
Date	19th August 2025
Version	v1.0

Document Control

Website:	Clarivate CampusM (web app)
Client:	CampusM
Product Description:	Web App
Applicable Standards/Guidelines:	Revised Section 508 standards – the U.S. Federal accessibility standard, published by the U.S. Access Board in the Federal Register on January 18, 2017, and corrected on January 22, 2018 Web Content Accessibility Guidelines 2.2 EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, V2.1.2 (2018-08)
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Contents

Interim Report Results

These are the results of the Digital Accessibility Centre accessibility audit in line with WCAG 2.2 requirements measured against AA standard, along with the Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017, including the Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018.

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.2 Level A, Level AA, Level AAA	Yes
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	Yes
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V2.1.2 (2018-08)	Yes

Evaluation Methods Used

The Clarivate CampusM (web app) was tested using the following tools:
- Screen reading software: TalkBack
- Magnifying software: Android magnification
- Screen reading software: NVDA, JAWS
- Magnifying software: ZoomText
- Voice Activation Software: Dragon Naturally Speaking (with IE)
- Used without a mouse (i.e., via Keyboard only)
- People who have a disability but do not require assistive technology:
  - Color Blind
  - Dyslexic
  - Learning Disabilities
  - Deaf
  - Asperger's
  - Anxiety/Panic disorder

The following has been checked and reported on:
- Ability to interact with each step in each journey
- Ease of use and understanding
- Accessibility challenges
- WCAG 2.2 non-compliances

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion.
  This can be used only in WCAG 2.2 Level AAA.

WCAG 2.2 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.2 Conformance Requirements.

Pages/Journeys to be tested

We will test the following pages throughout the process, focusing on navigation and unique instances of component templates.

URL: https://campusm-university.campusm.exlibrisgroup.com

Journey 1 – Proceeding through the service

Journey start:

1. Profile Selection
   a. Choose the following options:
   b. 'Students – CMAUTH' -> 'Accessibility'

2. Log in
   a. Test the page
   b. Username: demouser1
   c. Password: campusm

3. Dashboard
   a. Test the page

4. Arrange
   a. Select the menu in the header
   b. Select 'Arrange'

5. Move the tiles
   a. Try moving one of the tiles once you have selected 'Arrange'
   b. Delete one of the tiles using the 'X' button on the tile
   c. Select 'Reset'
   d. Select 'Yes'

6. My Profile
   a. Select the Menu in the header
   b. Select 'My profile'
   c. Test the page

7. Receive Alerts
   a. Select the menu I the header
   b. Select 'Receive Alerts'
   c. Test the page

8. Alerts
   a. Read an Alert message

9. Search
a. From the menu select the dropdown
   b. Select 'Search'
   c. Search for 'Useful links'

10. Useful links
    a. Test the page

11. Maps **(not done yet)**
    a. From the dashboard select 'Maps'
    b. Test the page

12. TASK REMOVED FOR THE PURPOSES OF RETEST AND CERTIFICATION

13. Grades
    a. From the dashboard select 'Grades'
    b. Test the page
    c. Select 'Fall 2020'
    d. Test the page

14. Events
    a. On the dashboard select 'Events'
    b. Test the page

15. TASK REMOVED FOR THE PURPOSES OF RETEST AND CERTIFICATION

16. TASK REMOVED FOR THE PURPOSES OF RETEST AND CERTIFICATION

17. TASK REMOVED FOR THE PURPOSES OF RETEST AND CERTIFICATION

18. TASK REMOVED FOR THE PURPOSES OF RETEST AND CERTIFICATION

19. Social Media
    a. From the dashboard select 'Social media'
    b. Test the page

20. TASK REMOVED FOR THE PURPOSES OF RETEST AND CERTIFICATION

21. Check in
    a. From the Dashboard select 'Check in'
    b. Test the page
    c. Select 'History' from tabs
    d. Test the page

22. Class Schedule
    a. From the Navigation select 'Class Schedule'
    b. Test the page

Conclusion

The product is partially conformant with WCAG 2.2 AA. Most criteria are supported, with some exceptions.

A high number of accessibility issues were encountered during our automated and manual testing. Numerous accessibility challenges were encountered that would impact screen reader users (people who require audio feedback to navigate and interact with page content). For example, Screen reader users may find the general navigation of pages difficult as the structure and relationship of information is not programmatically defined by semantic mark-up. This could mean that screen reader users may be unable to reliably identify the subject or purpose of some pages or the structure of content therein.

Keyboard only users may be unable to track the order in which some page elements receive focus if they are not highlighted by a visible focus indicator. This could mean that some users may be unable to complete tasks independently.

Some of the colour combinations found on the site are low contrast and are likely to be difficult for people with low vision to read. Because people perceive colour and contrast to different degrees, developers must take care to ensure that colour contrast meets the minimum contrast requirements.

Third-party content has been excluded from the scope of testing for this review. As a result, issues relating to the Library (Task 12), Primo search (Task 15), Current loans (Tasks 16, 17 and 18) and ID card (Task 20) have not been included. We recommend that you add a note to your accessibility statement to explain that third-party content outside your control may not be fully accessible. This should make clear which parts of the service are affected and whether you have contacted the supplier about remediation or are considering an alternative provider. Please also be aware that some functionality within the service remains out of scope and may not be accessible. For example, issues with text contrast and focus indication may occur when uploading a photo or sending feedback.

Audit results:

WCAG 2.2

Table 1: Success Criteria, Level A

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) Revised Section 508 • 501 (Web)(Software)	Partially supports	The site contains instances where a text alternative that serves the equivalent purpose is not available for images.
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) Revised Section 508 • 501 (Web)(Software)	Not applicable	
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.2 (Web) Revised Section 508 501 (Web)(Software)	Not applicable	
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.3 (Web) Revised Section 508 501 (Web)(Software)	Not applicable	

Criteria	Conformance Level	Remarks and Explanations
1.3.1 Info and Relationships (Level A) Also applies to: EN 301 549 Criteria 9.1.3.1 (Web) Revised Section 508 501 (Web)(Software)	Partially supports	There were many instances where information and relationships in content were not provided to users of screen reading software as they were presented for users visually; semantic heading mark-up has not been used according to specification; notifications of changes to the state, properties, or values was not available to assistive technologies; aria-hidden attribute has been applied to a container of content that should not be hidden from assistive technology; Also, the table markup was confusing for screen reader users.
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria 9.1.3.2 (Web) Revised Section 508 501 (Web)(Software)	Supports	
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria 9.1.3.3 (Web) Revised Section 508 501 (Web)(Software)	Supports	

Criteria	Conformance Level	Remarks and Explanations
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.1 (Web) Revised Section 508 • 501 (Web)(Software)	Partially supports	There are instances where colour used as the only visual means of conveying information, indicating an action, prompting a response, or distinguishing a visual element.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.2 (Web) Revised Section 508 • 501 (Web)(Software)	Not applicable	

Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.1 (Web) Revised Section 508 • 501 (Web)(Software)	Partially supports	Some controls and content were dependent on the use of a mouse or pointer functionality
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.2 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	
2.1.4 Character Key Shortcuts (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web) Revised Section 508 – Does not apply	Not applicable	
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.1 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	

Criteria	Conformance Level	Remarks and Explanations
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.2 (Web) Revised Section 508 • 501 (Web)(Software)	Not applicable	
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.1 (Web) Revised Section 508 • 501 (Web)	Supports	
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.2 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	

Criteria	Conformance Level	Remarks and Explanations
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.3 (Web) Revised Section 508 • 501 (Web)(Software)	Partially supports	There are instances where focusable components did not receive focus in an order that preserved meaning and operability; content that is not visibly was present on the screen is receiving focus.
2.4.4 Link Purpose (In Context) (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.4 (Web) Revised Section 508 • 501 (Web)(Software)	Partially supports	Some links are not descriptive of their purpose for those who rely on the link text and related content when interacting with the links.
2.5.1 Pointer Gestures (Level A) Also applies to: EN 301 549 Criteria • 9.2.5.1 (Web) Revised Section 508 – Does not apply	Supports	
2.5.2 Pointer Cancellation (Level A) Also applies to: EN 301 549 Criteria • 9.2.5.2 (Web) Revised Section 508 – Does not apply	Supports	

Criteria	Conformance Level	Remarks and Explanations
2.5.3 Label in Name (Level A) Also applies to: EN 301 549 Criteria • 9.2.5.3 (Web) Revised Section 508 – Does not apply	Partially Supports	There are instances where form fields didn't have a persistent visible label.

Criteria	Conformance Level	Remarks and Explanations
2.5.4 Motion Actuation (Level A) Also applies to: EN 301 549 Criteria • 9.2.5.4 (Web) Revised Section 508 – Does not apply	Not applicable	

Criteria	Conformance Level	Remarks and Explanations
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria • 9.3.1.1 (Web) Revised Section 508 • 501 (Web)(Software)	Partially supports	There were instances when the page was missing the lang attribute.
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.1 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.2 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	
3.2.6 Consistent Help (Level A) **WCAG 2.2 only**	Supports	

Criteria	Conformance Level	Remarks and Explanations

3.3.1 Error Identification (Level A)
Also applies to:
EN 301 549 Criteria
    • 9.3.3.1 (Web)
Revised Section 508
    • 501 (Web)(Software)
	Supports	

3.3.2 Labels or Instructions (Level A)
Also applies to:
EN 301 549 Criteria
    • 9.3.3.2 (Web)
Revised Section 508
    • 501 (Web)(Software)
	Supports	There were instances where interactive form fields didn't have a persistent visible label.

3.3.7 Redundant Entry (Level A) **WCAG 2.2 only**	Supports	

Criteria	Conformance Level	Remarks and Explanations

4.1.2 Name, Role, Value (Level A)
Also applies to:
EN 301 549 Criteria
    • 9.4.1.2 (Web)
Revised Section 508
    • 501 (Web)(Software)
	Partially supports	Some components and elements did not possess the required roles, attributes, or names to convey all appropriate information and functionality to users.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations

[1.2.4 Captions (Live)](#) (Level AA)
Also applies to:
EN 301 549 Criteria
   • 9.1.2.4 (Web)
Revised Section 508
   • 501 (Web)(Software)
	Not applicable	

[1.2.5 Audio Description (Prerecorded)](#) (Level AA)
Also applies to:
EN 301 549 Criteria
   • 9.1.2.5 (Web)
Revised Section 508
   • 501 (Web)(Software)
	Not applicable	

[1.3.4 Orientation](#) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.3.4 (Web) Revised Section 508 – Does not apply	Supports	
[1.3.5 Identify Input Purpose](#) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.3.5 (Web) Revised Section 508 – Does not apply	Supports	

Criteria	Conformance Level	Remarks and Explanations
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.3 (Web) Revised Section 508 • 501 (Web)(Software)	Partially supports	Some text did not meet the required contrast ratio against background colours, meaning that some users may not be able to see or read the text.
1.4.4 Resize Text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) Revised Section 508 • 501 (Web)(Software)	Partially supports	When resizing text, some content did not maintain its structure, and became truncated, overlapped, or removed from the page.
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.5 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	
1.4.10 Reflow (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.10 (Web) Revised Section 508 – Does not apply	Partially supports	Some content on the page became truncated when the reflow technique was implemented.

Criteria	Conformance Level	Remarks and Explanations
1.4.11 Non-text Contrast (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.11 (Web) Revised Section 508 – Does not apply	Partially supports	The visual presentation of user interface components and graphical objects have a contrast ratio of at least 3:1 against adjacent colors.

Criteria	Conformance Level	Remarks and Explanations
1.4.12 Text Spacing (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) Revised Section 508 – Does not apply	Supports	
1.4.13 Content on Hover or Focus (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) Revised Section 508 – Does not apply	Supports	

Criteria	Conformance Level	Remarks and Explanations

2.4.5 Multiple Ways (Level AA)
Also applies to:
EN 301 549 Criteria
   • 9.2.4.5 (Web)
Revised Section 508
   • 501 (Web)
	Supports	

2.4.6 Headings and Labels (Level AA)
Also applies to:
EN 301 549 Criteria
   • 9.2.4.6 (Web)
Revised Section 508
   • 501 (Web)(Software)
	Supports	

2.4.7 Focus Visible (Level AA)
Also applies to:
EN 301 549 Criteria
   • 9.2.4.7 (Web)
Revised Section 508
   • 501 (Web)(Software)
	Partially supports	Some elements did not possess a visible focus indicator.

Criteria	Conformance Level	Remarks and Explanations
2.4.5 Multiple Ways (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.5 (Web) Revised Section 508 • 501 (Web)	Supports	
2.4.11 Focus Not Obscured (Minimum) (Level AA) **WCAG 2.2 only**	Partially supports	There were instances when content that is not visibly present on the screen is receiving focus
2.5.7 Dragging Movements (Level AA) **WCAG 2.2 only**	Supports	
2.5.8 Target Size (Minimum) (Level AA) **WCAG 2.2 only**	Supports	

Criteria	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts (Level AA) Also applies to: EN 301 549 Criteria • 9.3.1.2 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.3 (Web) Revised Section 508 • 501 (Web)	Supports	
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.4 (Web) Revised Section 508 • 501 (Web)	Supports	
3.3.3 Error Suggestion (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.3 (Web) Revised Section 508 • 501 (Web)(Software)	Supports	
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.4 (Web) Revised Section 508 501 (Web)(Software)	Not applicable	

Criteria	Conformance Level	Remarks and Explanations
[3.3.8 Accessible Authentication (Minimum)](#) (Level AA) **WCAG 2.2 only**	Not applicable	

Criteria	Conformance Level	Remarks and Explanations
[4.1.3 Status Messages](#) (Level AA) Also applies to: EN 301 549 Criteria • 9.4.1.3 (Web) Revised Section 508 – Does not apply	Supports	

Table 3: Success Criteria, Level AAA

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	
1.2.8 Media Alternative (Prerecorded) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	
1.2.9 Audio-only (Live) (Level AAA) Also applies to: EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply	Not Evaluated	
1.3.6 Identify Purpose (Level AAA) Also applies to: EN 301 549 Criteria– Does not apply Revised Section 508 – Does not apply	Not Evaluated	
1.4.6 Contrast (Enhanced) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	
1.4.7 Low or No Background Audio (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	

Criteria	Conformance Level	Remarks and Explanations
1.4.8 Visual Presentation (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	
1.4.9 Images of Text (No Exception) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	
2.1.3 Keyboard (No Exception) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	
2.2.3 No Timing (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	
2.2.4 Interruptions (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	
2.2.5 Re-authenticating (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	
2.2.6 Timeouts (Level AAA - 2.2 only) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	

Criteria	Conformance Level	Remarks and Explanations
2.3.2 Three Flashes (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	
2.3.3 Animation from Interactions (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	
2.4.8 Location (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	
2.4.9 Link Purpose (Link Only) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	
2.4.10 Section Headings (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	
2.4.12 Focus Not Obscured (Enhanced) (Level AAA) **WCAG 2.2 only**	Not Evaluated	
2.4.13 Focus Appearance (Level AAA) **WCAG 2.2 only**	Not Evaluated	

Criteria	Conformance Level	Remarks and Explanations
2.5.5 Target Size (Enhanced) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	
2.5.6 Concurrent Input Mechanisms (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	

Criteria	Conformance Level	Remarks and Explanations
3.1.3 Unusual Words (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	
3.1.4 Abbreviations (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	
3.1.5 Reading Level (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	
3.1.6 Pronunciation (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	
3.2.5 Change on Request (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	
3.3.5 Help (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	
3.3.6 Error Prevention (All) (Level AAA) Also applies to: EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Not Evaluated	
3.3.9 Accessible Authentication (Enhanced) (Level AAA) **WCAG 2.2 only**	Not Evaluated	

Revised Section 508 Report

Chapter 3: [Functional Performance Criteria](#) (FPC)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	
302.2 With Limited Vision	Partially Supports	
302.3 Without Perception of Color	Partially Supports	
302.4 Without Hearing	Supports	
302.5 With Limited Hearing	Supports	
302.6 Without Speech	Supports	
302.7 With Limited Manipulation	Partially supports	
302.8 With Limited Reach and Strength	Partially supports	
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	

Chapter 4: Hardware

Notes: These criteria are all Not Applicable because the product is not Hardware.

Chapter 5: Software

Notes: These criteria are all Not Applicable because the product is not Software (Web Application).

Chapter 6: Support Documentation and Services

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope		
602 Support Documentation		
602.2 Accessibility and Compatibility Features	Does not support	There is no accessibility guidance provided.
602.3 Electronic Support Documentation	See WCAG 2.2 section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Does not support	There is no accessibility guidance provided.
603.3 Accommodation of Communication Needs	Supports	Support services can accommodate the needs of end-users with disabilities.

Chapter 7: Generic Requirements

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Not Applicable	Webpages do not have closed functionality and operate under the browser's control.
5.2 Activation of accessibility features	Not Applicable	Accessibility features not present.
5.3 Biometrics	Not Applicable	No Biometrics present.
5.4 Preservation of accessibility information during conversion	Not Applicable	No conversion.
5.5 Operable parts	Not Applicable	No operable parts.
5.6 Locking or toggle controls	Not Applicable	No Locking or toggle controls.
5.7 Key repeat	Not Applicable	Browser lead technology.
5.8 Double-strike key acceptance	Not Applicable	Browser lead technology.
5.9 Simultaneous user actions	Not Applicable	Browser lead technology.

Chapter 8: ICT with Two-Way Voice Communication

Notes: No **two-way voice communication** found in this product.

Legal Disclaimer

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Please carefully review the Essential Requirements and Best Practices sections before using the VPAT to create an Accessibility Conformance Report.

Appendix A

Supports   This appears when the product fully meets the letter and intent of the Criteria.

Partially Supports   This applies when the product does not fully meet the letter and intent of the Criteria but provides some level of access relative to the Criteria.

Does not Support   Applies when we determine the product does not meet the letter or intent of the Criteria.

Not Applicable   Applies when the Criteria does not apply to the specific product.

End of Document