



## PRODUCT / SERVICE TERMS

These Product/Service Terms apply to certain products that you access through our platform(s), website(s) or are otherwise identified in your order form, statement of work or other ordering document (collectively “**order form**”) and supplement the Clarivate Terms which apply to all of our products. If you have ordered or are accessing a product that is not listed below, then these Product/Service Terms not apply to your order. “**We**”, “**our**” and “**Clarivate**” means the Clarivate entity identified in the order form; “**you**” and “**your**” means the Client entity identified in the order form. Any other terms not defined in these Product/Service terms have the meaning given to them in the Clarivate Terms.

### BioWorld

These Product Terms apply to the BioWorld products and services that are identified in your Order Form and supplement the Clarivate Terms which apply to all of our products. For individual customers from China and institutional customers with end users from China, the following terms and conditions will apply, and your continued access, renewal, payment, and/or use of BioWorld will be deemed that you accept, or you warrant that your end users in China accept, these Product Terms. Any other terms not defined in these Product Terms have the meaning given to them in the Clarivate Terms.

As a global business, in order to provide users with the BioWorld products and services and to continually improve user experience with BioWorld, Clarivate Analytics (UK) Limited (“Clarivate”) will need to collect the necessary personal information from users and process such personal information outside of mainland China. Detailed information regarding the cross-border transfer of personal information is listed below. Users may find more details about how Clarivate processes and protects users’ personal information by visiting our [Clarivate Corporate Privacy Notice](#) and [Mainland China Addendum](#).

- **Types of User Personal Information:** IP address, email address, name, employment organization, job title, postal code, country, industry, other optional personal information (including home phone number, work phone number, cell phone number, fax, address), search queries, click records, and other data on product interactions when using BioWorld.
- **Name of Overseas Recipient:** Clarivate Analytics (UK) Limited
- **Contact Information of Overseas Recipient:** [data.privacy@clarivate.com](mailto:data.privacy@clarivate.com)
- **Purpose of Cross-border Transfer:** To provide users with BioWorld product services, continually improve users’ experience with BioWorld, and conduct business activities.
- **Processing Method of Overseas Recipient:** Collect and store user’s personal information when they are using BioWorld, and may entrust third-party vendors to process user’s email address and usage data for the purposes of providing help guides and support to users, as well as providing Clarivate with usage analytics for user product experience improvement.
- **Procedure for Individuals to Exercise Rights with Overseas Recipient:** You may contact the overseas recipient at [data.privacy@clarivate.com](mailto:data.privacy@clarivate.com) to exercise their personal information subject rights.

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