



## PRODUCT / SERVICE TERMS

These Product/Service Terms apply to certain products that you access through our platform(s), website(s) or are otherwise identified in your order form, statement of work or other ordering document (collectively “**order form**”) and supplement the Clarivate Terms which apply to all of our products. If you have ordered or are accessing a product that is not listed below, then these Product/Service Terms not apply to your order. “**We**”, “**our**” and “**Clarivate**” means the Clarivate entity identified in the order form; “**you**” and “**your**” means the Client entity identified in the order form. Any other terms not defined in these Product/Service terms have the meaning given to them in the Clarivate Terms.

### Author Connect

- 1. License.** To the extent we provide you with author information, you may use such information only for the purposes expressly stated on the order form and you acknowledge and agree that we retain all rights in such information. You must not communicate with any author, or provide any of the author information to any third party unless you have obtained such author information independently from us in which case you are fully responsible for how that information is processed.
- 2. Service Provider.** You agree to use the designated service bureau to test and deploy the marketing campaigns set up using the service.
- 3. Indemnity.** We will indemnify you against damages you incur as a result of any third party claim arising out of or in connection with our failure to ensure any author has agreed to being contacted via email for marketing purposes. Our aggregate liability arising out of or in connection with this indemnity shall not exceed an amount equal to the total amount of fees paid by you during the term as at the date the claim arises.

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