Ancestry.com Operations, L.P. Accessibility Conformance Report

Revised Section 508 Edition

(Based on VPAT® Version 2.5)

Name of Product/Version: Ancestry Library Edition

Report Date: February, 2025

Product Description: An online database providing historical records, primarily intended for genealogical research purposes. This product is sold to institutions such as libraries and universities.

Contact Information:

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Notes:

Only the web software was evaluated in this report, since there is no hardware, authoring tools or other non-web software associated with this product.

Evaluation Methods Used:

The product was evaluated, and continues to be regularly evaluated, via automated and manual testing. The product used for automated testing was the Axe Dev Tools, Version 4.101.0 on Chrome 133.0.6943.99. The manual tests were performed by a team of accessibility professionals employed by Ancestry. This team is led by a Certified Professional in Web Accessibility, as certified through the International Association of Accessibility Professionals. The assistive technologies employed during manual testing included NVDA version 2024.4.2 and JAWS version 2025.2412.50 on Windows 10.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with Revised Section 508, Chapter 5 – 501.1 Scope.

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software)	Supports	
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software)	Supports	
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software)	Supports	
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software)	Supports	
1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software)	Supports	
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software)	Supports	

Criteria	Conformance Level	Remarks and Explanations
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software)	Supports	
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software)	Partially Supports	Focus is indicated by color alone, but only in the dropdown that allows the user to choose how many search results to show per page, so this is unlikely to pose a meaningful obstacle to disabled users.
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software)	Supports	
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software)	Partially Supports	The tooltips on the maps are not accessible to keyboard-only users. Otherwise, the site appears to be usable by keyboard users.
2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software)	Supports	
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software)	Supports	
2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software)	Supports	

Criteria	Conformance Level	Remarks and Explanations
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software)	Supports	
2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software	Supports	
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software)	Supports	
2.4.3 Focus Order (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software)	Supports	
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software)	Partially Supports	While the vast majority of links across the site are properly labeled for screen reader users, there are a few which are not. These include the link to switch language/region, the footer link to visit the homepage, and the next/previous page buttons in the search results.
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software)	Supports	
3.2.1 On Focus (Level A) Also applies to: Revised Section 508	Supports	

Criteria	Conformance Level	Remarks and Explanations
● 501 (Web)(Software)		
3.2.2 On Input (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software)	Supports	
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software)	Supports	
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software)	Partially Supports	The fieldsets on the Search page lack legends. However, given that all of the form fields do have proper labels associated, it is probable that most screen reader users will be able to accurately determine the information requested in each form field based on context.
4.1.1 Parsing (Level A) Also applies to: WCAG 2.0 – Always answer 'Supports' Revised Section 508 ● 501 (Web)(Software)	Supports	For WCAG 2.0 and the 508 standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata.
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 ● 501 (Web)(Software)	Partially Supports	We found several failures of this success criterion. Most of them are unlikely to pose a significant barrier to disabled users. The more severe failures include tables and lists that are not marked up as such; map buttons which are unusable by screen reader users; and an alert message that is shown on screen, but is not read by screen readers.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software)	Supports	
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software)	Supports	
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software)	Supports	
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software)	Partially Supports	When zoomed to 200%, the focus indicator for the Locations buttons appears in the wrong place. Otherwise focus indicators appear to be properly displayed across the site.
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software)	Supports	
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software	Supports	

Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software)	Supports	
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software)	Partially Supports	There is no focus indicator for the Hide Advanced Search button. Aside from this, keyboard focus is clearly indicated across the site.
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software)	Supports	
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software	Supports	
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software) – Does not apply to non-web software	Supports	
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software)	Supports	
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 ● 501 (Web)(Software)	Supports	

Criteria	Conformance Level	Remarks and Explanations

Table 3: Success Criteria, Level AAA

Notes: Not evaluated.

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Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	Most functions of the product are usable by means of a screen reader. For exceptions, see previous tables.
302.2 With Limited Vision	Partially Supports	Most functions of the product are usable with limited vision. See previous tables for exceptions regarding magnification, etc.
302.3 Without Perception of Color	Partially Supports	Most functions of the product are usable without perception of color. See previous tables for exceptions regarding the color-only focus indicator.
302.4 Without Hearing	Supports	
302.5 With Limited Hearing	Supports	
302.6 Without Speech	Supports	
302.7 With Limited Manipulation	Partially Supports	Most functions of the product are usable with limited manipulation. See previous tables for exceptions regarding keyboard-only use.
302.8 With Limited Reach and Strength	Partially Supports	Most functions of the product are usable with limited reach and strength. See previous tables for exceptions regarding keyboard-only use.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	

Chapter 4: [Hardware](#)

Notes: Not applicable.

Chapter 5: [Software](#)

Notes: Not applicable.

Chapter 6: [Support Documentation and Services](#)

Notes: Not applicable.

Legal Disclaimer (Company)

Ancestry Library Edition has an ongoing commitment to achieving the highest levels of satisfaction for all aspects of its users online experiences, and in furtherance of that commitment, continues to conduct reviews to regularly assess the website's ongoing level of accessibility and to enhance the online experience for users with disabilities. Accordingly, the above report is subject to change, as Ancestry Library Edition continues to work to improve the accessibility of its website.

If you or any user has any trouble operating this website, please do not hesitate to contact us at ancestrylibraryteam@ancestry.com and we will be happy to assist.