

# Alma Accessibility Conformance Report International Edition

(Based on VPAT® Version 2.4Rev)

Name of Product/Version: Ex Libris Alma / February 2025 release

Report Date: August 2025

#### **Product Description:**

Library services platform that unifies your library resources management: electronic, print, and digital. Consolidates your library processes, such as acquisition, purchasing, and digitization, for improved efficiency. Supports evidence-based decision making using advanced analytics to optimize your collection.

At Ex Libris, we make every effort to ensure Alma can be used by everyone. Alma is continually designed and developed to meet Level A and AA of the W3C Web Content Accessibility Guidelines (WCAG 2.1) and Section 508 of the US Rehabilitation Act for features and functions and EN 301 549 the European accessibility standard for ICT (Information and Communication Technology) products and services. Ex Libris is initiating every year an annual audit performed by the leading digital accessibility assessment company <a href="Deque systems">Deque systems</a>. We are investing significant time in fixing the issues reported by Deque. Ex Libris implements these corrections and enhancements on an ongoing, month by month basis.

This document illustrates the status of Alma's compliance with WCAG by February 2025 release.

This report does not cover the following product areas:

- Alma Analytics uses Oracle Business Intelligence (OBI), a third-party tool. Please see Oracle's <u>accessibility statement</u>.
- Alma Mobile an optional application for limited functionality which exist in the Alma web-based application

<sup>&</sup>quot;Voluntary Product Accessibility Template" and "VPAT" are registered service marks of the Information Technology Industry Council (ITI)

For additional details see Alma Accessibility Statement.

#### **Contact Information:**

- Current customers: submit questions or issues by opening a case using the <u>Support Portal</u>.
- Prospective customers: contact <a href="mailto:AlmaAccessibility@exlibrisgroup.com">AlmaAccessibility@exlibrisgroup.com</a>.

#### **Notes:**

This report was prepared by Deque Systems Inc. based on an accessibility evaluation conducted between April 03, 2023 and November 23, 2023. The evaluation served as a foundation for ongoing accessibility work, and the VPAT has been regularly updated since then to reflect continuous improvements made through 2025.

#### **Evaluation Methods Used:**

A combination of automated and manual testing techniques were employed for the accessibility assessment

- Manual Assessment was performed using Chrome on Windows and included exclusive use of the keyboard.
- Automated tools used included the Deque aXe browser extension & Deque aXe Auditor.
- Assistive technologies employed included NVDA.

This report also reflects remediation of several issues identified in the initial assessment. Each remediated issue was validated using the same testing techniques that were employed in the initial assessment.

## **Scope of Evaluation**

The pages in the following table were evaluated as part of the assessment on which this report is based.

ID#	Page Title
1	Advanced Search / Physical Holdings
2	Customize Your Menu
3	Digital Title Viewer
4	Digital Uploader
5	Main Menu
6	Meta Data Editor - Indication Rules Form
7	Meta Data Editor - Quick Access Component
8	Meta Data Editor - Records
9	Project Wide
10	Project wide - Additional scope
11	Purchase Order Lines - Facet
12	Purchase Order Lines - Record Details
13	Purchase Order Lines - Search Results
14	Quick Links
15	Resource Sharing Request

Note: The above pages were selected as a good representation of pages that use the infrastructure UI components used in many other pages in Alma.

#### **Applicable Standards/Guidelines**

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)

Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11)	
AND	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	,

#### **Terms**

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- Partially Supports: Some functionality of the product does not meet the criterion.
- Does Not Support: The majority of product functionality does not meet the criterion.
- Not Applicable: The criterion is not relevant to the product.
- Not Evaluated: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

#### WCAG 2.1 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 Web, Sections 10.1-10.4 of Chapter 10 Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 Documentation
- Revised Section 508: Chapter 5 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, the criteria are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the <u>WCAG 2.1 Conformance Requirements</u>.

#### **Table 1: Success Criteria, Level A**

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A)	Supports	Non-text content has text alternatives or a text
Also applies to:		alternate that serves an equivalent purpose.
EN 301 549 Criteria		
• 9.1.1.1 (Web)		
• 10.1.1.1 (Non-web document)		
• 11.1.1.1 (Open Functionality Software)		
<ul> <li>11.1.1.1.2 (Closed Functionality Software)</li> </ul>		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
1.2.1 Audio-only and Video-only (Prerecorded) (Level A)	Not Applicable	Prerecorded audio-only files are not present.
Also applies to:		
EN 301 549 Criteria		
• 9.1.2.1 (Web)		
<ul> <li>10.1.2.1 (Non-web document)</li> </ul>		
<ul> <li>11.1.2.1.1 (Open Functionality Software)</li> </ul>		
• 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
1.2.2 Captions (Prerecorded) (Level A)	Not Applicable	Prerecorded videos are not present.
Also applies to:		
EN 301 549 Criteria		
• 9.1.2.2 (Web)		
• 10.1.2.2 (Non-web document)		
<ul> <li>11.1.2.2 (Open Functionality Software)</li> </ul>		
• 11.1.2.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
1.2.3 Audio Description or Media Alternative (Prerecorded)  (Level A)  Also applies to:  EN 301 549 Criteria  9.1.2.3 (Web)  10.1.2.3 (Non-web document)  11.1.2.3.1 (Open Functionality Software)  11.1.2.3.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)	Not Applicable	Prerecorded videos are not present, so audio description is not required.
<ul> <li>602.3 (Support Docs)</li> <li>1.3.1 Info and Relationships (Level A)</li> <li>Also applies to:     EN 301 549 Criteria     <ul> <li>9.1.3.1 (Web)</li> <li>10.1.3.1 (Non-web document)</li> <li>11.1.3.1.1 (Open Functionality Software)</li> <li>11.1.3.1.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508     <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Supports	Information, structure, and relationships conveyed through presentation can be programmatically determined or are available in text.

Criteria	Conformance Level	Remarks and Explanations
1.3.2 Meaningful Sequence (Level A)	Supports	The reading and navigation order of content is
Also applies to:		logical and intuitive.
EN 301 549 Criteria		
• 9.1.3.2 (Web)		
<ul> <li>10.1.3.2 (Non-web document)</li> </ul>		
<ul> <li>11.1.3.2.1 (Open Functionality Software)</li> </ul>		
<ul> <li>11.1.3.2.2 (Closed Software)</li> </ul>		
<ul><li>11.8.2 (Authoring Tool)</li></ul>		
<ul><li>12.1.2 (Product Docs)</li></ul>		
<ul> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508		
<ul><li>501 (Web)(Software)</li></ul>		
<ul> <li>504.2 (Authoring Tool)</li> </ul>		
• 602.3 (Support Docs)		
1.3.3 Sensory Characteristics (Level A)	Supports	Instructions to operate and/or understand content
Also applies to:		do not rely on sensory characteristics of
EN 301 549 Criteria		components such as shape, color, size, visual
• 9.1.3.3 (Web)		location.
<ul><li>10.1.3.3 (Non-web document)</li></ul>		
<ul> <li>11.1.3.3 (Open Functionality Software)</li> </ul>		
<ul><li>11.1.3.3 (Closed Software)</li></ul>		
<ul><li>11.8.2 (Authoring Tool)</li></ul>		
• 12.1.2 (Product Docs)		
<ul> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508		
<ul><li>501 (Web)(Software)</li></ul>		
<ul> <li>504.2 (Authoring Tool)</li> </ul>		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
1.4.1 Use of Color (Level A)  Also applies to:  EN 301 549 Criteria  9.1.4.1 (Web)  10.1.4.1 (Non-web document)  11.1.4.1 (Open Functionality Software)  11.1.4.1 (Closed Software)	Supports	For content, color is not used as the only method to convey information, indicate an action, prompt a response, or distinguish visual elements.
<ul> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508  • 501 (Web)(Software)  • 504.2 (Authoring Tool)  • 602.3 (Support Docs)		
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria 9.1.4.2 (Web) 10.1.4.2 (Non-web document) 11.1.4.2 (Open Functionality Software) 11.8.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	A mechanism is provided to stop, pause, mute, or adjust volume for audio that automatically plays for more than 3 seconds.

Criteria	Conformance Level	Remarks and Explanations
2.1.1 Keyboard (Level A) Also applies to: EN 301 549 Criteria  9.2.1.1 (Web)  10.2.1.1 (Non-web document)  11.2.1.1.1 (Open Functionality Software)  11.2.1.1.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	All functionality is available using only the keyboard (unless that functionality cannot be accomplished in any known way using a keyboard). If shortcut keys and accesskeys present, some may conflict with existing browser and screen reader shortcuts, and some functionality based on custom gestures may not be available when a screen reader is turned on.
2.1.2 No Keyboard Trap (Level A)  Also applies to: EN 301 549 Criteria  9.2.1.2 (Web)  10.2.1.2 (Non-web document)  11.2.1.2 (Open Functionality Software)  11.2.1.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	Keyboard focus is not locked or trapped in a particular area, and the user is able to navigate to and from all navigable elements using only a keyboard.

Criteria	Conformance Level	Remarks and Explanations
2.1.4 Character Key Shortcuts (Level A 2.1 only)	Supports	If a single character key shortcut exists, then the
Also applies to:		single character key shortcut can be turned off or
EN 301 549 Criteria		remapped, or it is only active when the relevant
• 9.2.1.4 (Web)		user interface component is in focus.
<ul> <li>10.2.1.4 (Non-web document)</li> </ul>		
<ul> <li>11.2.1.4.1 (Open Functionality Software)</li> </ul>		
<ul> <li>11.2.1.4.2 (Closed Software)</li> </ul>		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
2.2.1 Timing Adjustable (Level A)	Supports	If a time limit exists, the user is given options to turn
Also applies to:		off, adjust, or extend that time limit.
EN 301 549 Criteria		
• 9.2.2.1 (Web)		
<ul> <li>10.2.2.1 (Non-web document)</li> </ul>		
<ul> <li>11.2.2.1 (Open Functionality Software)</li> </ul>		
• 11.2.2.1 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
2.2.2 Pause, Stop, Hide (Level A)	Supports	Moving, blinking, scrolling, or auto-updating
Also applies to:		information can be paused, stopped, hidden, or
EN 301 549 Criteria		otherwise controlled by the user.
• 9.2.2.2 (Web)		
<ul> <li>10.2.2.2 (Non-web document)</li> </ul>		
<ul> <li>11.2.2.2 (Open Functionality Software)</li> </ul>		
• 11.2.2.2 (Closed Software)		
<ul> <li>11.8.2 (Authoring Tool)</li> </ul>		
• 12.1.2 (Product Docs)		
<ul> <li>12.2.4 (Support Docs)</li> </ul>		
Revised Section 508		
• 501 (Web)(Software)		
<ul> <li>504.2 (Authoring Tool)</li> </ul>		
• 602.3 (Support Docs)		
2.3.1 Three Flashes or Below Threshold (Level A)	Not Applicable	The tested application does not contain flashing
Also applies to:		content.
EN 301 549 Criteria		
• 9.2.3.1 (Web)		
<ul> <li>10.2.3.1 (Non-web document)</li> </ul>		
<ul> <li>11.2.3.1 (Open Functionality Software)</li> </ul>		
• 11.2.3.1 (Closed Software)		
<ul> <li>11.8.2 (Authoring Tool)</li> </ul>		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
<ul><li>501 (Web)(Software)</li></ul>		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
2.4.1 Bypass Blocks (Level A)	Supports	A method is provided to skip navigation and other
Also applies to:		page elements that are repeated across web
EN 301 549 Criteria		pages.
• 9.2.4.1 (Web)		
<ul> <li>10.2.4.1 (Non-web document) – Does not apply</li> </ul>		
<ul> <li>11.2.4.1 (Open Functionality Software) – Does not apply</li> </ul>		
<ul> <li>11.2.4.1 (Closed Software) – Does not apply</li> </ul>		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
<ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> </ul>		
• 504.2 (Authoring Tool)		
<ul> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
2.4.2 Page Titled (Level A)	Supports	Pages have descriptive and informative titles.
Also applies to:		
EN 301 549 Criteria		
• 9.2.4.2 (Web)		
• 10.2.4.2 (Non-web document)		
<ul> <li>11.2.4.2 (Open Functionality Software) - Does not apply</li> </ul>		
<ul> <li>11.2.4.2 (Closed Software) – Does not apply</li> </ul>		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
2.4.3 Focus Order (Level A)	Supports	The navigation order of interactive elements (such
Also applies to:		as links, buttons, or form elements) is logical and
EN 301 549 Criteria		preserves meaning and operability.
• 9.2.4.3 (Web)		
<ul> <li>10.2.4.3 (Non-web document)</li> </ul>		
<ul> <li>11.2.4.3 (Open Functionality Software)</li> </ul>		
• 11.2.4.3 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
602.3 (Support Docs)		
2.4.4 Link Purpose (In Context) (Level A)	Supports	The purpose of the link(s) can be determined from
Also applies to:		the link text alone or from the link text and its
EN 301 549 Criteria		programmatic context.
• 9.2.4.4 (Web)		
• 10.2.4.4 (Non-web document)		
<ul> <li>11.2.4.4 (Open Functionality Software)</li> </ul>		
• 11.2.4.4 (Closed Software		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
2.5.1 Pointer Gestures (Level A 2.1 only)  Also applies to: EN 301 549 Criteria  9.2.5.1 (Web)  10.2.5.1 (Non-web document)  11.2.5.1 (Open Functionality Software)  11.2.5.1 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  Revised Section 508 – Does not apply	Supports	All functionality that can be operated with a pointer can be operated with single-point actions.
2.5.2 Pointer Cancellation (Level A 2.1 only)  Also applies to:  EN 301 549 Criteria  9.2.5.2 (Web)  10.2.5.2 (Non-web document)  11.2.5.2 (Open Functionality Software)  11.2.5.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  Revised Section 508 – Does not apply	Supports	<ul> <li>For functionality that can be operated using a single pointer, at least one of the following is true: <ul> <li>The action is not triggered on the down event.</li> <li>The action triggers on the up event, and a mechanism is available to abort the function before completion or to undo the function after completion.</li> <li>The up-event reverses any outcome of the preceding down-event.</li> <li>Completing the function on the down-event is essential.</li> </ul> </li></ul>
2.5.3 Label in Name (Level A 2.1 only)  Also applies to: EN 301 549 Criteria  9.2.5.3 (Web)  10.2.5.3 (Non-web document)  11.2.5.3.1 (Open Functionality Software)  11.2.5.3.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508 – Does not apply	Supports	For user interface components that include visible text labels, the accessible name matches (or includes) the visible text in the label.

Criteria	Conformance Level	Remarks and Explanations
2.5.4 Motion Actuation (Level A 2.1 only)	Supports	Functionality that can be triggered by device motion
Also applies to:		or user motion detected by a device can be
EN 301 549 Criteria		disabled, and the functionality can be operated
• 9.2.5.4 (Web)		without using motion.
• 10.2.5.4 (Non-web document)		
<ul> <li>11.2.5.4 (Open Functionality Software)</li> </ul>		
• 11.2.5.4 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
3.1.1 Language of Page (Level A)	Supports	The language of each page is correct and can be
Also applies to:		determined programmatically.
EN 301 549 Criteria		
• 9.3.1.1 (Web)		
• 10.3.1.1 (Non-web document)		
• 11.3.1.1.1 (Open Functionality Software)		
• 11.3.1.1.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
Also applies to: EN 301 549 Criteria  9.3.2.1 (Web)  10.3.2.1 (Non-web document)  11.3.2.1 (Open Functionality Software)  11.3.2.1 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)	Supports	When an element receives focus, a change in context (such as a substantial change to the page, the spawning of a pop-up window, or a change in focus) that may disorient the user does not occur.
<ul> <li>602.3 (Support Docs)</li> <li>3.2.2 On Input (Level A)</li> <li>Also applies to:  EN 301 549 Criteria  <ul> <li>9.3.2.2 (Web)</li> <li>10.3.2.2 (Non-web document)</li> <li>11.3.2.2 (Open Functionality Software)</li> <li>11.3.2.2 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> </li> <li>Revised Section 508  <ul> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul> </li> </ul>	Supports	When a user inputs information or interacts with a control, it does not result in a substantial change to the page that could disorient the user unless the user is informed about the change ahead of time.

Criteria	Conformance Level	Remarks and Explanations
3.3.1 Error Identification (Level A)  Also applies to: EN 301 549 Criteria  9.3.3.1 (Web)  10.3.3.1 (Non-web document)  11.3.3.1.1 (Open Functionality Software)  11.3.3.1.2 (Closed Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	For form controls where an input error is automatically detected, a text message or alert is provided that identifies the field/control where the error was detected and describes the error.
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria  9.3.3.2 (Web)  10.3.3.2 (Non-web document)  11.3.3.2 (Open Functionality Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Partially Supports	For most form controls/input fields requiring user input, labels, instructions, and/or error messages are provided to identify the controls/input fields in the form so that users know what input data is expected. The following exceptions exist:  • Some labels of elements are not persistent (always visible on the page). So, each element's purpose may be difficult to discover, and a user may not understand the purpose of the field and may provide invalid data. This occurs on the following pages: Metadata Editor - Indication Rules Form, Advanced Search/Physical Holdings. Although, an alternative exists in the UI text area for example in the input edit box before entering a value it displays: "Enter a value"

Criteria	Conformance Level	Remarks and Explanations
4.1.1 Parsing (Level A)	Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508
Also applies to:		Standards, the September 2023 errata update
WCAG 2.0 and 2.1 – Always answer "Supports"		indicates this criterion is always supported. See the
WCAG 2.2 (obsolete and removed) - Does not apply		WCAG 2.0 Editorial Errata and the WCAG 2.1
EN 301 549 Criteria		Editorial Errata.
• 9.4.1.1 (Web)		
• 10.4.1.1 (Non-web document)		
• 11.4.1.1.1 (Open Functionality Software)		
<ul> <li>11.4.1.1.2 (Closed Software) – Does not apply</li> </ul>		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
4.1.2 Name, Role, Value (Level A)	Supports	The name, role, state, and value of user interface
Also applies to:		components can be programmatically determined.
EN 301 549 Criteria		
• 9.4.1.2 (Web)		
• 10.4.1.2 (Non-web document)		
• 11.4.1.2.1 (Open Functionality Software)		
<ul> <li>11.4.1.2.2 (Closed Software) – Does not apply</li> </ul>		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

# **Table 2: Success Criteria, Level AA**

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	Live multimedia files with audio are not present, so
Also applies to:		synchronized captions are not required.
EN 301 549 Criteria		
• 9.1.2.4 (Web)		
<ul><li>10.1.2.4 (Non-web document)</li></ul>		
<ul> <li>11.1.2.4 (Open Functionality Software)</li> </ul>		
• 11.1.2.4 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	Prerecorded multimedia files are not present, so
Also applies to:		audio descriptions are not required.
EN 301 549 Criteria		
• 9.1.2.5 (Web)		
• 10.1.2.5 (Non-web document)		
• 11.1.2.5 (Open Functionality Software)		
• 11.1.2.5 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
1.3.4 Orientation (Level AA 2.1 only)	Supports	Orientation of the content is not locked to either
Also applies to:		landscape or portrait unless a specific orientation is
EN 301 549 Criteria		essential for the functionality.
• 9.1.3.4 (Web)		
• 10.1.3.4 (Non-web document)		
• 11.1.3.4 (Open Functionality Software)		
• 11.1.3.4 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Supports	The purpose for each input field that collects an
Also applies to:		individual's personal data is programmatically
EN 301 549 Criteria		defined based on the WCAG list of Input Purposes
• 9.1.3.5 (Web)		for User Interface Components.
• 10.1.3.5 (Non-web document)		
• 11.1.3.5.1 (Open Functionality Software)		
• 11.1.3.5.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		
1.4.3 Contrast (Minimum) (Level AA)	Supports	Text and images of regular text have the required
Also applies to:		color contrast ratio with their backgrounds.
EN 301 549 Criteria		
• 9.1.4.3 (Web)		
<ul> <li>10.1.4.3 (Non-web document)</li> </ul>		
• 11.1.4.3 (Open Functionality Software)		
• 11.1.4.3 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
1.4.4 Resize text (Level AA)	Supports	Content is readable and functional when browser
Also applies to:		zoom is set to 200% of its initial size.
EN 301 549 Criteria		
• 9.1.4.4 (Web)		
• 10.1.4.4 (Non-web document)		
<ul> <li>11.1.4.4.1 (Open Functionality Software)</li> </ul>		
• 11.1.4.4.2 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
1.4.5 Images of Text (Level AA)	Supports	When content can be presented visually using only
Also applies to:		text, an image of text is not used to present that
EN 301 549 Criteria		text.
• 9.1.4.5 (Web)		
• 10.1.4.5 (Non-web document)		
• 11.1.4.5.1 (Open Functionality Software)		
<ul> <li>11.1.4.5.2 (Closed Software) – Does not apply</li> </ul>		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
1.4.10 Reflow (Level AA 2.1 only)  Also applies to: EN 301 549 Criteria  9.1.4.10 (Web)  10.1.4.10 (Non-web document)  11.1.4.10 (Open Functionality Software)  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508 – Does not apply	Does Not Support	The content of most pages is viewable without scrolling horizontally when the viewport is set to 320 CSS pixels wide. The following exceptions exist:  • When the page is adjusted to an equivalent width of 320 pixels and content reflows to fit within the viewport, some content overlaps and cannot be seen or understood. So, the overlapping content is not available to people with low vision who increase the size of text and other content using the browser zoom. This occurs on the following pages: Purchase Order Lines – Facets, Purchase Order Lines – Search Results, Metadata Editor - Quick Access Component, Quick Links, Main Menu • When the page is adjusted to an equivalent width of 320 pixels and content reflows to fit within the viewport, some content does not fit horizontally, so it cannot be viewed without scrolling. People with low vision who increase the size of text and other content using the browser zoom may have difficulty accessing the content that can only be seen by horizontal scrolling. This occurs on the following page(s): Metadata Editor – Indication Rules Form, Metadata Editor – Indication Rules Form, Metadata Editor – Records, Digital Uploader, Digital Title Viewer, Advanced Search/Physical Holdings, Resource Sharing Request, Customize Your Menu.

Criteria	Conformance Level	Remarks and Explanations
1.4.11 Non-text Contrast (Level AA 2.1 only) Also applies to: EN 301 549 Criteria 9.1.4.11 (Web) 10.1.4.11 (Non-web document) 11.1.4.11 (Open Functionality Software) 11.1.4.11 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	The boundaries and indicators of the visual state(s) of each active user component and any graphics required to understand content have a 3:1 color contrast ratio with adjacent color(s) or their background.
1.4.12 Text Spacing (Level AA 2.1 only) Also applies to: EN 301 549 Criteria  • 9.1.4.12 (Web)  • 10.1.4.12 (Non-web document)  • 11.1.4.12 (Open Functionality Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply	Partially Supports	For most content, the spacing between letters, words, lines of text and paragraphs can be adjusted with no loss of content or functionality. The following exceptions exist:  • When text spacing is adjusted to help people with vision, reading and cognitive disabilities, some content cannot be seen because it is cut off. This occurs on the following pages:  Metadata editor - Records, Purchase Order Lines - Facet.

Criteria	Conformance Level	Remarks and Explanations
1.4.13 Content on Hover or Focus (Level AA 2.1 only) Also applies to: EN 301 549 Criteria  • 9.1.4.13 (Web)  • 10.1.4.13 (Non-web document)  • 11.1.4.13 (Open Functionality Software)  • 11.1.4.13 (Closed Software)  • 11.8.2 (Authoring Tool)  • 12.1.2 (Product Docs)  • 12.2.4 (Support Docs)  Revised Section 508 – Does not apply	Partially Supports	In most cases when additional content is triggered by pointer hover or keyboard focus, that additional content can be dismissed and hovered over, and the content persists until the user dismisses it. The following exceptions exist:  • Content that appears on mouse hover (such as tooltips, drop-down menus, or popups) disappears when the mouse pointer is moved over that content, meaning people with low vision, who need to magnify text, may not be able to read the additional content. This occurs on the following: Project Wide, Project Wide – Additional scope.
2.4.5 Multiple Ways (Level AA)	Supports	Multiple ways are available to find other pages on
Also applies to:		the site.
EN 301 549 Criteria		
• 9.2.4.5 (Web)		
• 10.2.4.5 (Non-web document) – Does not apply		
• 11.2.4.5 (Open Functionality Software) – Does not apply		
• 11.2.4.5 (Closed Software) – Does not apply		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software) – Does not apply to non-web software		
• 504.2 (Authoring Tool)		
602.3 (Support Docs) – Does not apply to non-web docs		

Criteria	Conformance Level	Remarks and Explanations
2.4.6 Headings and Labels (Level AA)	Supports	Headings and labels for form and interactive
Also applies to:		controls are informative.
EN 301 549 Criteria		
• 9.2.4.6 (Web)		
<ul><li>10.2.4.6 (Non-web document)</li></ul>		
<ul> <li>11.2.4.6 (Open Functionality Software)</li> </ul>		
• 11.2.4.6 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
2.4.7 Focus Visible (Level AA)	Supports	It is visually apparent which page element is
Also applies to:		currently receiving keyboard focus.
EN 301 549 Criteria		
• 9.2.4.7 (Web)		
<ul> <li>10.2.4.7 (Non-web document)</li> </ul>		
<ul> <li>11.2.4.7 (Open Functionality Software)</li> </ul>		
• 11.2.4.7 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
3.1.2 Language of Parts (Level AA)  Also applies to:  EN 301 549 Criteria  9.3.1.2 (Web)  10.3.1.2 (Non-web document)  11.3.1.2 (Open Functionality Software) – Does not apply  11.3.1.2 (Closed Software) – Does not apply  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software)  504.2 (Authoring Tool)  602.3 (Support Docs)	Supports	The language of each section of content that is different from the default language of the page is correctly identified and can be determined programmatically.
3.2.3 Consistent Navigation (Level AA)  Also applies to:  EN 301 549 Criteria  9.3.2.3 (Web)  10.3.2.3 (Non-web document) – Does not apply  11.3.2.3 (Open Functionality Software) – Does not apply  11.3.2.3 (Closed Software) – Does not apply  11.8.2 (Authoring Tool)  12.1.2 (Product Docs)  12.2.4 (Support Docs)  Revised Section 508  501 (Web)(Software) – Does not apply to non-web software  504.2 (Authoring Tool)  602.3 (Support Docs) – Does not apply to non-web docs	Supports	Navigation patterns that are repeated on web pages are presented in the same relative order each time they appear and do not change order when navigating through the site.

Criteria	Conformance Level	Remarks and Explanations
3.2.4 Consistent Identification (Level AA)	Supports	Labels, names, and text alternatives for content that
Also applies to:		have the same functionality across multiple web
EN 301 549 Criteria		pages are consistently identified.
• 9.3.2.4 (Web)		
<ul> <li>10.3.2.4 (Non-web document) – Does not apply</li> </ul>		
<ul> <li>11.3.2.4 (Open Functionality Software) – Does not apply</li> </ul>		
<ul> <li>11.3.2.4 (Closed Software) – Does not apply</li> </ul>		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
<ul> <li>501 (Web)(Software) – Does not apply to non-web software</li> </ul>		
• 504.2 (Authoring Tool)		
<ul> <li>602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
3.3.3 Error Suggestion (Level AA)	Supports	If input errors are automatically detected,
Also applies to:		suggestions are provided in text for correcting the
EN 301 549 Criteria		input in a timely and accessible manner before the
• 9.3.3.3 (Web)		data is submitted to the server.
• 10.3.3.3 (Non-web document)		
• 11.3.3.3 (Open Functionality Software)		
• 11.3.3.3 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		

Criteria	Conformance Level	Remarks and Explanations
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	If the user can change or delete legal transactions,
Also applies to:		financial transactions, student exam responses, or
EN 301 549 Criteria		data transactions that are unrecoverable or
• 9.3.3.4 (Web)		unintentionally modify or delete data, the changes
• 10.3.3.4 (Non-web document)		and/or deletions are reversible, verified, or
• 11.3.3.4 (Open Functionality Software)		confirmed.
• 11.3.3.4 (Closed Software)		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508		
• 501 (Web)(Software)		
• 504.2 (Authoring Tool)		
• 602.3 (Support Docs)		
4.1.3 Status Messages (Level AA 2.1 only)	Supports	Status messages can be programmatically
Also applies to:		determined and presented by assistive
EN 301 549 Criteria		technologies without receiving focus.
• 9.4.1.3 (Web)		
• 10.4.1.3 (Non-web document)		
• 11.4.1.3 (Open Functionality Software)		
<ul> <li>11.4.1.3 (Closed Software) – Does not apply</li> </ul>		
• 11.8.2 (Authoring Tool)		
• 12.1.2 (Product Docs)		
• 12.2.4 (Support Docs)		
Revised Section 508 – Does not apply		

## **Table 3: Success Criteria, Level AAA**

Notes: Not Applicable. Alma was not assessed for WCAG 2.x AAA conformance.

## **Revised Section 508 Report**

Notes:

## **Chapter 3: Functional Performance Criteria (FPC)**

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Web: Supports	functionality is usable without vision.
302.2 With Limited Vision	Web: Supports	functionality is usable without vision.
302.3 Without Perception of Color	Web: Supports	Web: functionality is usable without perception of color.
302.4 Without Hearing	Web: Not Applicable	Web: The product does not require the use of hearing
302.5 With Limited Hearing	Web: Not Applicable	Web: The product does not require the use of hearing
302.6 Without Speech	Web: Not Applicable	Web: The product does not require the use of speech.
302.7 With Limited Manipulation	Web: Partially Supports	Web: Most functionality is usable by people with limited manipulation or strength. For exceptions: 1.4.13
302.8 With Limited Reach and Strength	Web: Supports	Web: All functionality is usable with limited reach and strength.
302.9 With Limited Language, Cognitive, and Learning Abilities	Web: Supports	Web: functionality is usable by people with limited language, cognitive, and learning abilities. People with cognitive disabilities have varying needs for features that allow them to adapt content and work with assistive technology.

#### **Chapter 4: Hardware**

Notes: The ICT covered by this report is not hardware. As such, the requirements of this chapter do not apply.

# **Chapter 5: Software**

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See WCAG 2.1 section	See information in WCAG 2.2 section
502 Interoperability with Assistive Technology	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Web: Not Applicable	Web: The website or application is not platform software, so this requirement does not apply.
502.2.2 No Disruption of Accessibility Features	Web: Supports	Web: The website or application does not disrupt platform (browser and OS) features that are defined in the platform documentation as accessibility features.
502.3 Accessibility Services	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Web: Supports	Web: The role, state(s), properties, boundary, name, and description of objects can be programmatically determined, so those attributes can be perceived and conveyed by assistive technology.
502.3.2 Modification of Object Information	Web: Supports	Web: For objects that allow the user to set their respective properties and/or state, the act of setting a property or state is available programmatically, so that it can be perceived and performed using assistive technology.
502.3.3 Row, Column, and Headers	Web: Supports	Web: In instances when a data table is present, all information in the data cells and the row and/or column headers associated with each data cell are available programmatically, so they can be perceived and conveyed by assistive technology.

Criteria	Conformance Level	Remarks and Explanations
502.3.4 Values	Web: Supports	Web: For objects that have a current value
		or have a set or range of values associated
		with the object, the value(s) is available
		programmatically, so it can be perceived
		and conveyed by assistive technology.
502.3.5 Modification of Values	Web: Supports	Web: For objects that allow the user to set
		or modify its value, the act of setting a
		value is available programmatically, so
		that it can be perceived and performed
		using assistive technology.
502.3.6 Label Relationships	Web: Supports	Web: For elements that act as a label for
		another element and elements that are
		labeled by another element, the labeling
		relationship is not programmatically
		determinable, so it cannot be perceived
		and conveyed by assistive technology.
502.3.7 Hierarchical Relationships	Web: Supports	Web: For elements that have a parent-
		child relationship, those relationships are
		programmatically determinable, so they
		can be perceived by assistive technology.
502.3.8 Text	Web: Supports	Web: All text, text attributes (such as
		whether text is static or editable), and
		text boundaries (such as text receives
		visual focus) are programmatically
		determinable, so they can be perceived
		and conveyed by assistive technology.
502.3.9 Modification of Text	Web: Supports	Web: When text can be set by the user
		(such as by typing in an input field), the
		act of adding or modifying text is available
		programmatically, so that it can be
		perceived and performed using assistive
		technology.

Criteria	Conformance Level	Remarks and Explanations
502.3.10 List of Actions	Web: Supports	Web: When one or more actions may be
		performed on an element, all of those
		actions are programmatically
		determinable, so that each action can be
		perceived and conveyed by assistive
		technology.
502.3.11 Actions on Objects	Web: Supports	Web: For the elements on which one or
		more actions may be performed, all of
		those actions are available
		programmatically, so that each action can
		be performed using assistive technology.
502.3.12 Focus Cursor	Web: Supports	Web: The position and content of the
		focus indicator, text insertion point,
		and/or text selector are programmatically
		determinable, so that focus position and
		content can be perceived and conveyed
		by assistive technology.
502.3.13 Modification of Focus Cursor	Web: Not Applicable	Web: The website or application does not
		allow modification of the focus indicator,
		text insertion point, or text selector
		indicator.
502.3.14 Event Notification	Web: Supports	Web: Status messages relevant to user
		interactions are available to, and
		presented by, assistive technology.
502.4 Platform Accessibility Features	Web: Supports	Web: The application is not platform
		software, so this requirement does not
		apply.
503 Applications	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Web: Not Applicable	Not applicable to web content
503.3 Alternative User Interfaces	Web: Not Applicable	Not applicable to web content
503.4 User Controls for Captions and Audio Description	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Web: Not Applicable	Web: The website or application does not
		contain media with an audio component
		that has closed captions.

Criteria	Conformance Level	Remarks and Explanations
503.4.2 Audio Description Controls	Web: Not Applicable	Web: The website or application does not
		contain media with a video component
		that offers audio descriptions.
504 Authoring Tools	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter "not	See WCAG 2.1 section	See information in WCAG 2.2 section
applicable")		
504.2.1 Preservation of Information Provided for Accessibility in Format	Web: Not Applicable	Web: The website or application is not an
Conversion		authoring tool.
504.2.2 PDF Export	Web: Not Applicable	Web: The website or application is not an
		authoring tool.
504.3 Prompts	Web: Not Applicable	Web: The website or application is not an
		authoring tool.
504.4 Templates	Web: Not Applicable	Web: The website or application is not an
		authoring tool.

# **Chapter 6: Support Documentation and Services**

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Web: Supports	Web: Documentation is provided for the website or application that includes information on its accessibility features or on features that make it compatible with assistive technology, so people with disabilities will know these features exist and how to use them.
602.3 Electronic Support Documentation	See WCAG 2.1 section	See information in WCAG 2.2 section

Criteria	Conformance Level	Remarks and Explanations
602.4 Alternate Formats for Non-Electronic Support Documentation	Web: Supports	Web: Documentation for the website or application is provided in non-electronic formats, but alternative accessible formats are available, so the documentation and the information it contains are accessible to people with disabilities.
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Web: Supports	Web: Support services provide information on the website's or application's accessibility features or on features that make it compatible with assistive technology, so people with disabilities will know these features exist and how to use them.
603.3 Accommodation of Communication Needs	Web: Supports	Web: Support services for the website or application provide accommodations to support people with communication-related disabilities, so people with communication-related disabilities can access needed product support.

# **EN 301 549 Report**

Notes:

## **Chapter 4: Functional Performance Statements (FPS)**

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Web: Supports	Functionality is usable without vision.
4.2.2 Usage with limited vision	Web: Supports	Functionality is usable with limited vision.
4.2.3 Usage without perception of color	Web: Supports	Functionality is usable without perception of color.
4.2.4 Usage without hearing	Web: Not Applicable	The product does not require the use of hearing.
4.2.5 Usage with limited hearing	Web: Not Applicable	The product does not require the use of hearing.
4.2.6 Usage with no or limited vocal capability	Web: Not Applicable	Web: The product does not require the use of speech or other vocal output.
4.2.7 Usage with limited manipulation or strength	Web: Partially Supports	Web: Most functionality is usable by people with limited manipulation or strength. For exceptions: 1.4.13
4.2.8 Usage with limited reach	Web: Supports	Web: All functionality is usable by people with limited reach.
4.2.9 Minimize photosensitive seizure triggers	Web: Supports	Web: All functionalities may be operated in a mode that minimizes the potential for triggering photosensitive seizures.
4.2.10 Usage with limited cognition, language or learning	Web: Supports	Web: Functionality is usable by people with limited language, cognitive, and learning abilities. People with cognitive disabilities have varying needs for features that allow them to adapt content and work with assistive technology.
4.2.11 Privacy	Web: Not Applicable	Web: The Alma webpages do not provide any privacy features.

# **Chapter <u>5: Generic Requirements</u>**

Criteria	Conformance Level	Remarks and Explanations
5.1 Closed functionality	Heading cell – no response required	Heading cell – no response required
5.1.2 General	Heading cell – no response required	Heading cell – no response required
5.1.2.1 Closed functionality	See 5.2 through 13	See information in 5.2 through 13
5.1.2.2 Assistive technology	See 5.1.3 through 5.1.6	See information in 5.1.3 through 5.1.6
5.1.3 Non-visual access	Heading cell – no response required	Heading cell – no response required
5.1.3.1 Audio output of visual information	Web: Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching,
5.1.3.2 Auditory output delivery including speech	Web: Not applicable	installing, or using assistive technology.  The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.3 Auditory output correlation	Web: Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.4 Speech output user control	Web: Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.5 Speech output automatic interruption	Web: Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.
5.1.3.6 Speech output for non-text content	Web: Not applicable	The product does not contain functionality limited by characteristics that prevent a user from attaching, installing, or using assistive technology.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.7 Speech output for video information	Web: Not applicable	The product does not contain
		functionality limited by characteristics
		that prevent a user from attaching,
		installing, or using assistive technology.
5.1.3.8 Masked entry	Web: Not applicable	The product does not contain
		functionality limited by characteristics
		that prevent a user from attaching,
		installing, or using assistive technology.
5.1.3.9 Private access to personal data	Web: Not applicable	The product does not contain
		functionality limited by characteristics
		that prevent a user from attaching,
		installing, or using assistive technology.
5.1.3.10 Non-interfering audio output	Web: Not applicable	The product does not contain
		functionality limited by characteristics
		that prevent a user from attaching,
		installing, or using assistive technology.
5.1.3.11 Private listening volume	Web: Not applicable	The product does not contain
		functionality limited by characteristics
		that prevent a user from attaching,
		installing, or using assistive technology.
5.1.3.12 Speaker volume	Web: Not applicable	The product does not contain
		functionality limited by characteristics
		that prevent a user from attaching,
		installing, or using assistive technology.
5.1.3.13 Volume reset	Web: Not applicable	The product does not contain
		functionality limited by characteristics
		that prevent a user from attaching,
		installing, or using assistive technology.
5.1.3.14 Spoken languages	Web: Not applicable	The product does not contain
		functionality limited by characteristics
		that prevent a user from attaching,
		installing, or using assistive technology.
5.1.3.15 Non-visual error identification	Web: Not applicable	The product does not contain
		functionality limited by characteristics
		that prevent a user from attaching,
		installing, or using assistive technology.

Criteria	Conformance Level	Remarks and Explanations
5.1.3.16 Receipts, tickets, and transactional outputs	Web: Not applicable	The product does not contain
		functionality limited by characteristics
		that prevent a user from attaching,
		installing, or using assistive technology.
5.1.4 Functionality closed to text enlargement	Web: Not applicable	The product does not contain
		functionality limited by characteristics
		that prevent a user from enlarging text.
5.1.5 Visual output for auditory information	Web: Not applicable	The criterion is not relevant to the
		product. The product does not have a
		feature relevant to 5.1.5 Visual output for
		auditory information.
5.1.6 Operation without keyboard interface	Heading cell – no response required	Heading cell – no response required
5.1.6.1 Closed functionality	See 5.1.3.1 through 5.1.3.16	See information in 5.1.3.1 through
		5.1.3.16
5.1.6.2 Input focus	Web: Not applicable	The product does not have closed
		functionality.
	Web: Not applicable	The product does not contain
5.1.7 Access without speech		functionality limited by characteristics
5.1.7 Access without speech		that prevent a user from operating a
		keyboard interface.
5.2 Activation of accessibility features	Web: Supports	The product's documented accessibility
		features ('Theme change' button) for
		specific needs can be activated without
		relying on a method that support that
		need.
5.3 Biometrics	Web: Not applicable	The criterion is not relevant to the
		product. The product does not have a
		feature relevant to 5.3 Biometrics.
5.4 Preservation of accessibility information during conversion	Web: Not applicable	The criterion is not relevant to the
		product. The product does not have a
		feature relevant to 5.4 Preservation of
		accessibility information during
		conversion.
5.5 Operable parts	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
5.5.1 Means of operation	Web: Not applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.5.1 Means of operation.
5.5.2 Operable parts discernibility	Web: Not applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.5.2 Operable parts discernibility.
5.6 Locking or toggle controls	Heading cell – no response required	Heading cell – no response required
5.6.1 Tactile or auditory status	Web: Not applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.6.1 Tactile or auditory status.
5.6.2 Visual status	Web: Not applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.6.2 Visual status.
5.7 Key repeat	Web: Not applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.7 Key repeat.
5.8 Double-strike key acceptance	Web: Not applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.8 Double-strike key acceptance.
5.9 Simultaneous user actions	Web: Not applicable	The criterion is not relevant to the product. The product does not have a feature relevant to 5.9 Simultaneous user actions.

#### **Chapter 6: ICT with Two-Way Voice Communication**

Notes: Not applicable. The product does not contain functionality relating to, nor does it require/rely on, two-way voice communication.

#### **Chapter 7: ICT with Video Capabilities**

Notes: Not applicable. The product does not contain any video player.

#### **Chapter 8: Hardware**

Notes: The ICT covered by this report is not hardware. As such, the requirements of this chapter do not apply.

Chapter 9: Web (see WCAG 2.1 section)

Notes:

**Chapter 10: Non-Web Documents** 

Notes: Not applicable

Chapter 11: Software

Notes: Not applicable

#### **Chapter 12: Documentation and Support Services**

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Web: Supports	Web: Documentation is provided for the website or application that includes information on its accessibility features or on features that make it compatible with assistive technology, so people with disabilities will know these features exist and how to use them.
12.1.2 Accessible documentation	See WCAG 2.1 section	See information in WCAG 2.2 section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
12.2.2 Information on accessibility and compatibility features	Web: Supports	Web: Support services provide information on the website's or application's accessibility features or on features that make it compatible with assistive technology, so people with disabilities will know these features exist and how to use them.
12.2.3 Effective communication	Web: Supports	Web: Support services for the website or application provide accommodations to support people with communication-related disabilities, so people with communication-related disabilities can access needed product support.
12.2.4 Accessible documentation	See WCAG 2.1 section	See information in WCAG 2.2 section

## **Chapter 13: ICT Providing Relay or Emergency Service Access**

Notes: Not applicable. The product does not provide relay or emergency service access.

## **Legal Disclaimer (Company)**

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