

Accessibility Roadmap

Vendor/Product Information

Vendor Name	ProQuest
Product Name	Alexander Street Video Platform
Product Version	Q2 2026
Completion Date	June 1, 2026
Contact Name/Title	Sarah Brennan / Product Manager
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Specific Issues

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Available Workarounds	Comments
Missing captions for <5% of video.	Open	Planned	Ongoing		<p>1.2.2 Captions (Prerecorded) (Level A)</p> <p>Captions are available for all videos with transcripts (approximately 95% of videos), as captions are generated from the transcript files.</p> <p>Alexander Street aims to provide transcripts for as much video as possible. Time-synchronized transcripts are provided for approximately 95% of all videos. Exceptions include non-English films (non-English languages are not currently transcribed) and videos containing mostly music (transcripts are limited to speech within the video and do not include an alternative textual presentation of the music).</p>

Issue Description	Current Status (Open, Closed, I/P)	Disposition (Planned, Deferred, I/P)	Remediation Timeline	Available Workarounds	Comments
Missing audio descriptions for video content.	Open	Planned	Ongoing, audio descriptions provided on request.	Audio descriptions may be requested by users. Upon request, audio descriptions will usually be created within 14 days.	1.2.5 Audio Description (Prerecorded) (Level AA) We continue to add increasing numbers of audio described versions of our video annually. Customer requests are not the only audio described video that we have. We have proactively added audio description to a selection of our highest-used titles, and we will continue to advocate with our publisher partners for them to provide audio descriptions of their video titles.
Text appears in images (i.e. covers of video titles)	Open	Deferred	N/A	All important identifying information that appears in images, like title text, producer, (etc.) is repeated with text along with the video record.	1.4.5 Images of Text (Level AA)

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The site is not coded to identify changes to language in the content.	Open	I/P	N/A	<p>Given the complexity of this issue, we have deferred remediation from our 2026 roadmap.</p> <p>We have undertaken a lengthy investigation of possible solutions and are ready to progress this work. It's possible some improvements will release in H2 2026, but we are working towards a remediation timeline in 2027.</p>	3.1.2 Language of Parts (Level AA)
Presentational element is exposed to assistive technologies- span #page-top	Open	Planned	Q3 2026		Best Practice
Exclude button in filter panel is missing a text alternative.	Open	Planned	Q3 2026		4.1.2 Name, Role, Value (Level A)
Incorrect roles on some listboxes	Open	Planned	Q3 2026		1.3.1 Info and Relationships (Level A) 4.1.2 Name, Role, Value (Level A)

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Checkboxes on filter panel have unsupported ARIA attribute	Open	Planned	Q3 2026		WAI-ARIA authoring practices

Additional Information