Alexander Street Press Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.5)

Name of Product/Version:

Alexander Street Press / June 2025

Report Date:

June 13, 2025

Product Description:

Video collections have been moved to the new platform at https://video.alexanderstreet.com – you can find the ACR for this platform on the ProQuest Accessibility Directory.

Alexander Street is committed to providing an experience that is fully accessible to everyone. We make every effort to ensure that all pages comply with web accessibility guidelines. Due to the scale and complex nature of Alexander Street content and services, this is an ongoing effort. We appreciate your feedback.

Contact Information:

_____

email.technicalsupport@proquest.com

Notes:

Evaluation Methods Used:

- Deque's Color Contrast Analyzer
- Deque's axe DevTools accessibility testing tool
- High Contrast Chrome extension
- Chrome Developer Tools
- Keyboard-access manual testing and assessment
- NVDA (NonVisual Desktop Access), JAWS and Voiceover.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.1	Level A (Yes)
	Level AA (Yes)
	Level AAA (No)
Web Content Accessibility Guidelines 2.2	Level A (Yes)
	Level AA (Yes)

Standard/Guideline	Included In Report
	Level AAA (No)
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	(Yes)
EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11) AND EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)	(Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.2 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
[1.1.1 Non-text Content](#) (Level A) Also applies to: EN 301 549 Criteria • 9.1.1.1 (Web) • 10.1.1.1 (Non-web document) • 11.1.1.1.1 (Open Functionality Software) • 11.1.1.1.2 (Closed Functionality Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially supports	Alexander Street is designed to support alternative access to non-text content wherever possible. Most images or icons used to represent functionality or actions have associated text labels (or alt/title text if a text label is not appropriate). Record titles are provided as the alt text for video and audio thumbnails Controls: Text labels or ARIA labels identify all form fields. Accessible code necessary for screen readers is associated with all form elements. **Exceptions:** • Some full text articles are in PDF image format only. While these PDFs can be searched, they are not entirely readable by screen readers. • Some volume tile images are missing alt text. • Video content is generally accompanied by audio. Details or transcripts are available for all video content. Track listings or production details are available for audio-only content. Compliance of this standard was validated by WAVE (web accessibility evaluation tool) provided by WebAIM and manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.1 (Web) • 10.1.2.1 (Non-web document) • 11.1.2.1.1 (Open Functionality Software) • 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Video content is generally accompanied by audio. Details or transcripts are available for all video content. Track listings or production details are available for audio-only content. Compliance of this standard was validated by manual visual checks.
1.2.2 Captions (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria • 9.1.2.2 (Web) • 10.1.2.2 (Non-web document) • 11.1.2.2 (Open Functionality Software) • 11.1.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially supports	Synchronized captions are available for the majority of video content. This standard was evaluated by manual visual checks.
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: EN 301 549 Criteria	Partially supports	While transcripts and captions are available for most video content, audio descriptions are not currently available. This standard was evaluated by manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
9.1.2.3 (Web) 10.1.2.3 (Non-web document) 11.1.2.3.1 (Open Functionality Software) 11.1.2.3.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		
[1.3.1 Info and Relationships](#) (Level A) Also applies to: EN 301 549 Criteria 9.1.3.1 (Web) 10.1.3.1 (Non-web document) 11.1.3.1.1 (Open Functionality Software) 11.1.3.1.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially supports	The site employs the following to support this: - Accessible labels with form elements - markup for lists & headings - CSS to control the visual presentation of text - Correct use of semantic markup (header, section, etc.) **Exceptions:** - There is a known error in the implementation of the top level menu that will come up in automated tools but, it doesn't affect user experience because aria-labels are used to describe contents of menu. When refining a search, there is non-decorative content is inserted using CSS pseudo-elements and there is no other way to access the content with CSS turned off. Refers to the expand/collapse icons.

Criteria	Conformance Level	Remarks and Explanations
		Compliance of this standard was validated by WAVE (web accessibility evaluation tool) provided by WebAIM and manual visual checks.
1.3.2 Meaningful Sequence (Level A) Also applies to: EN 301 549 Criteria 9.1.3.2 (Web) 10.1.3.2 (Non-web document) 11.1.3.2.1 (Open Functionality Software) 11.1.3.2.2 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Content is ordered in a meaningful sequence, even when page styling is turned off.
1.3.3 Sensory Characteristics (Level A) Also applies to: EN 301 549 Criteria 9.1.3.3 (Web) 10.1.3.3 (Non-web document) 11.1.3.3 (Open Functionality Software) 11.1.3.3 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Supports	Instructions provided do not rely solely on sensory characteristics of components such as shape, size, visual location, orientation, or sound. Typically, descriptive text and labels are used. Compliance of this standard was validated using manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
1.4.1 Use of Color (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.1 (Web) • 10.1.4.1 (Non-web document) • 11.1.4.1 (Open Functionality Software) • 11.1.4.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially supports	Color is used to enhance usability by drawing attention to certain areas of the screen. Color is never the only means of conveying information, indicating an action, prompting a response, or distinguishing a visual element. **Exceptions:** - We cannot guarantee that all content provided by our publishing partners (particularly PDFs, images, and videos) complies with this standard. Compliance of this standard was validated using manual visual checks and WAVE.
1.4.2 Audio Control (Level A) Also applies to: EN 301 549 Criteria • 9.1.4.2 (Web) • 10.1.4.2 (Non-web document) • 11.1.4.2 (Open Functionality Software) • 11.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Audio content does not play automatically. All audio and video content are provided in a media player with controls for pausing and controlling the volume. Compliance of this standard was validated using manual visual checks.
2.1.1 Keyboard (Level A) Also applies to:	Partially supports	This product is designed for keyboard access. Product functionality is available and executable from a keyboard.

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria • 9.2.1.1 (Web) • 10.2.1.1 (Non-web document) • 11.2.1.1.1 (Open Functionality Software) • 11.2.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		**Exceptions:** • On mouse hover on the graph, the content is updating the top of the graph, so on mouse hover only the graph information is conveyed, which is not correct, it is affects the keyboard only users. Keyboard users can get the same information by moving the graph handles with the arrow keys to the desired positions and then see the same information. Compliance of this standard was validated using manual keyboard checks.
2.1.2 No Keyboard Trap (Level A) Also applies to: EN 301 549 Criteria • 9.2.1.2 (Web) • 10.2.1.2 (Non-web document) • 11.2.1.2 (Open Functionality Software) • 11.2.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Focus can be moved to and away from most components using only a keyboard. Compliance of this standard was validated using manual keyboard checks.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.1.4 (Web)	Partially supports	There are no shortcuts triggered by letter (including upper- and lower-case letters), punctuation, number, or symbol characters.

Criteria	Conformance Level	Remarks and Explanations
• 10.2.1.4 (Non-web document) • 11.2.1.4.1 (Open Functionality Software) • 11.2.1.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		There are shortcuts available for navigating through the site and controlling the video player, but these shortcuts use tab, space bar, escape, and arrow keys. Compliance of this standard was validated using manual keyboard checks.
2.2.1 Timing Adjustable (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.1 (Web) • 10.2.2.1 (Non-web document) • 11.2.2.1 (Open Functionality Software) • 11.2.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially supports	This site does not require timed responses. Compliance of this standard was validated using manual visual checks. **Exceptions:** • If a user makes an error while logging in to see their Playlists and/or Clips, the error message is only briefly displayed. The same issue appears in some log in flows.
2.2.2 Pause, Stop, Hide (Level A) Also applies to: EN 301 549 Criteria • 9.2.2.2 (Web) • 10.2.2.2 (Non-web document) • 11.2.2.2 (Open Functionality Software) • 11.2.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Supports	Video and audio auto-plays and the transcripts (if available) auto-scroll to keep time with the video. Both of these processes can be interrupted by the play/pause button on the media player. The transcript can also be scrolled independently of the video. Compliance of this standard was validated using manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: EN 301 549 Criteria • 9.2.3.1 (Web) • 10.2.3.1 (Non-web document) • 11.2.3.1 (Open Functionality Software) • 11.2.3.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially supports	This product does not use flashing or blinking elements in the user interface. **Exceptions:** • It's possible that certain video content may not meet these criteria. Compliance of this standard was validated using manual visual checks.
2.4.1 Bypass Blocks (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.1 (Web) • 10.2.4.1 (Non-web document) – Does not apply • 11.2.4.1 (Open Functionality Software) – Does not apply • 11.2.4.1 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool)	Supports	Alexander Street has a skip navigation link that allows the user to bypass the header. Compliance of this standard was validated by WAVE (web accessibility evaluation tool) provided by WebAIM and manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs) – Does not apply to non-web docs		
2.4.2 Page Titled (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.2 (Web) • 10.2.4.2 (Non-web document) • 11.2.4.2 (Open Functionality Software) - Does not apply • 11.2.4.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	All of the pages of the Alexander Street site have descriptive page titles. Compliance of this standard was validated using WAVE and manual visual checks.
2.4.3 Focus Order (Level A) Also applies to: EN 301 549 Criteria • 9.2.4.3 (Web) • 10.2.4.3 (Non-web document) • 11.2.4.3 (Open Functionality Software) • 11.2.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially supports	Page elements and functionality are placed in an order that follows the sequences and relationships in the content. Exception: • The profile and shopping cart icons receive focus before the search box which is not in visual focus order. Compliance of this standard was validated using manual keyboard checks.
2.4.4 Link Purpose (In Context) (Level A) Also applies to:	Supports	Meaningful link text has been used throughout Alexander Street. Where link text could be considered ambiguous, we

Criteria	Conformance Level	Remarks and Explanations

EN 301 549 Criteria
   • 9.2.4.4 (Web)
   • 10.2.4.4 (Non-web document)
   • 11.2.4.4 (Open Functionality Software)
   • 11.2.4.4 (Closed Software
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508
   • 501 (Web)(Software)
   • 504.2 (Authoring Tool)
   • 602.3 (Support Docs)
		have provided title attribute text with additional information.
		
		Compliance of this standard was validated using manual visual checks.

2.5.1 Pointer Gestures (Level A 2.1 and 2.2)
Also applies to:
EN 301 549 Criteria
   • 9.2.5.1 (Web)
   • 10.2.5.1 (Non-web document)
   • 11.2.5.1 (Open Functionality Software)
   • 11.2.5.1 (Closed Software)
   • 11.8.2 (Authoring Tool)
   • 12.1.2 (Product Docs)
   • 12.2.4 (Support Docs)
Revised Section 508 – Does not apply
	Supports	No path-based or multi-point gestures are used.

2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)
Also applies to:
EN 301 549 Criteria
   • 9.2.5.2 (Web)
   • 10.2.5.2 (Non-web document)
   • 11.2.5.2 (Open Functionality Software)
   • 11.2.5.2 (Closed Software)
   • 11.8.2 (Authoring Tool)
	Supports	Most of the pages have interactions which are executed on the Up action of the button.
		
		Compliance of this standard was validated using WAVE and manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
• 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
2.5.3 Label in Name (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.3 (Web) • 10.2.5.3 (Non-web document) • 11.2.5.3.1 (Open Functionality Software) • 11.2.5.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Accessible names are present on form elements and match the visible labels. Compliance of this standard was validated using manual visual checks.
2.5.4 Motion Actuation (Level A 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.2.5.4 (Web) • 10.2.5.4 (Non-web document) • 11.2.5.4 (Open Functionality Software) • 11.2.5.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Not applicable	Content does not require motion controls or physical gestures to access content or functionality.
3.1.1 Language of Page (Level A) Also applies to: EN 301 549 Criteria • 9.3.1.1 (Web) • 10.3.1.1 (Non-web document) • 11.3.1.1.1 (Open Functionality Software)	Supports	The main language of each page has been specified in the HTML. Compliance of this standard was validated using WAVE.

Criteria	Conformance Level	Remarks and Explanations
• 11.3.1.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
3.2.1 On Focus (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.1 (Web) • 10.3.2.1 (Non-web document) • 11.3.2.1 (Open Functionality Software) • 11.3.2.1 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Context is not changed on focus alone. Compliance of this standard was validated using manual visual and keyboard checks.
3.2.2 On Input (Level A) Also applies to: EN 301 549 Criteria • 9.3.2.2 (Web) • 10.3.2.2 (Non-web document) • 11.3.2.2 (Open Functionality Software) • 11.3.2.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)	Supports	Context is not changed automatically – appropriate controls are provided. Compliance of this standard was validated using manual visual and keyboard checks.

Criteria	Conformance Level	Remarks and Explanations
• 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
3.2.6 Consistent Help (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	User help is available consistently from the Help link in the bottom righthand corner of each page.
3.3.1 Error Identification (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.1 (Web) • 10.3.3.1 (Non-web document) • 11.3.3.1.1 (Open Functionality Software) • 11.3.3.1.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Error messages are provided on all forms within Alexander Street. Compliance of this standard was validated using manual visual checks.
3.3.2 Labels or Instructions (Level A) Also applies to: EN 301 549 Criteria • 9.3.3.2 (Web) • 10.3.3.2 (Non-web document) • 11.3.3.2 (Open Functionality Software) • 11.3.3.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs)	Partially supports	Input fields are clearly labeled, and explanatory text is provided to assist the user where necessary. Labels are programmatically-associated with relevant form field. Exceptions:

Criteria	Conformance Level	Remarks and Explanations
• 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		• On the search results page and browse pages, the group label is not associated with its group of radio buttons, 'within these results' and 'all content.' Compliance of this standard was validated using manual visual checks.
3.3.7 Redundant Entry (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	No processes require the same information to be entered more than once, with the allowed exception of confirming passwords during account creation.
4.1.1 Parsing (Level A) Applies to: WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply EN 301 549 Criteria • 9.4.1.1 (Web) • 10.4.1.1 (Non-web document) • 11.4.1.1.1 (Open Functionality Software) • 11.4.1.1.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata.
4.1.2 Name, Role, Value (Level A) Also applies to: EN 301 549 Criteria • 9.4.1.2 (Web) • 10.4.1.2 (Non-web document)	Partially supports	Pages conform to HTML web standards, so the name and role of all UI components can be determined. Text labels identify all form fields. Label / ids and/or other

Criteria	Conformance Level	Remarks and Explanations
• 11.4.1.2.1 (Open Functionality Software) • 11.4.1.2.2 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		accessible code necessary for screen readers are associated with all form elements. Exceptions: The date slider handles on the date graph filter do not conform to valid names. Compliance of this standard was validated using WAVE, NVDA, and manual visual checks.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.4 (Web) • 10.1.2.4 (Non-web document) • 11.1.2.4 (Open Functionality Software) • 11.1.2.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Not applicable	The product does not contain live audio or video content.

Criteria	Conformance Level	Remarks and Explanations
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.2.5 (Web) • 10.1.2.5 (Non-web document) • 11.1.2.5 (Open Functionality Software) • 11.1.2.5 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Partially supports	Audio descriptions are not included for the vast majority of video content that we receive from publishing partners. Alexanders Street has added a small number of audio descriptions for high use recordings in Academic Video Online.
1.3.4 Orientation (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.3.4 (Web) • 10.1.3.4 (Non-web document) • 11.1.3.4 (Open Functionality Software) • 11.1.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	All content and functionality is available regardless of device orientation. This standard was evaluated using manual visual checks.
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.3.5 (Web) • 10.1.3.5 (Non-web document) • 11.1.3.5.1 (Open Functionality Software)	Supports	While there are many forms on the Alexander Street site (login, email selections, create an account), employ the autocomplete html property to allow for easy autocompletion of form data.

Criteria	Conformance Level	Remarks and Explanations
• 11.1.3.5.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		
1.4.3 Contrast (Minimum) (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.3 (Web) • 10.1.4.3 (Non-web document) • 11.1.4.3 (Open Functionality Software) • 11.1.4.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Text throughout Alexander Street meets the recommended color contrast ratio. In addition, CSS style sheets can be switched off or overridden by user preferences. Compliance of this standard was validated using WAVE and WebAIM's color contrast checker.
1.4.4 Resize text (Level AA) Also applies to: EN 301 549 Criteria • 9.1.4.4 (Web) • 10.1.4.4 (Non-web document) • 11.1.4.4.1 (Open Functionality Software) • 11.1.4.4.2 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software)	Partially supports	Text throughout Alexander Street can be resized without assistive technology to 200% and greater without loss of content or functionality. Exception: Text overlaps at 200% on manage collections and titles page of the admin portal. Compliance of this standard was validated using manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
504.2 (Authoring Tool) 602.3 (Support Docs)		
1.4.5 Images of Text (Level AA) Also applies to: EN 301 549 Criteria 9.1.4.5 (Web) 10.1.4.5 (Non-web document) 11.1.4.5.1 (Open Functionality Software) 11.1.4.5.2 (Closed Software) – Does not apply 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	Partially supports	HTML/CSS is used to represent visual presentation whenever possible. **Exceptions:** - Some articles are in PDF image format. While they are searchable, they are not able to be manipulated in the same way as HTML text. - Some volume tile images contain images of text.
1.4.10 Reflow (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.10 (Web) 10.1.4.10 (Non-web document) 11.1.4.10 (Open Functionality Software) 11.1.4.10 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Text reflows upon browser zoom and does not require the user to scroll in more than one direction to read the text. This standard was evaluated using manual visual checks.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria 9.1.4.11 (Web)	Supports	Non-text content, such as icons, meets minimum standards of 3:1.

Criteria	Conformance Level	Remarks and Explanations
• 10.1.4.11 (Non-web document) • 11.1.4.11 (Open Functionality Software) • 11.1.4.11 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply		Compliance of this standard was validated using WAVE and WebAIM's color contrast checker.
1.4.12 Text Spacing (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.12 (Web) • 10.1.4.12 (Non-web document) • 11.1.4.12 (Open Functionality Software) • 11.1.4.12 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Most text on the site is styled without any fixed heights or widths and most text in containers have containers that grow with them and do not overlap other containers. This standard was evaluated using manual visual checks.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.1.4.13 (Web) • 10.1.4.13 (Non-web document) • 11.1.4.13 (Open Functionality Software) • 11.1.4.13 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Content that shows up on hover or focus, such as custom tooltips, is dismissible, persistent and does not disappear when you move over them after they appear. This standard was evaluated using manual visual checks.
2.4.5 Multiple Ways (Level AA) Also applies to:	Supports	More than one way is available to locate the main pages of the site.

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria • 9.2.4.5 (Web) • 10.2.4.5 (Non-web document) – Does not apply • 11.2.4.5 (Open Functionality Software) – Does not apply • 11.2.4.5 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs		For instance, links to the main pages of the site are available on every page through global navigation links. All main pages of the site provide a search form, so users can access content. Compliance of this standard was validated using manual visual checks.
2.4.6 Headings and Labels (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.6 (Web) • 10.2.4.6 (Non-web document) • 11.2.4.6 (Open Functionality Software) • 11.2.4.6 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	The site employs the following to support this: • Accessible labels with form elements • markup for lists & headings • CSS to control the visual presentation of text • Correct use of semantic markup (header, section, etc.) • Descriptive headings and labels have been used throughout the interface. Compliance of this standard was validated using WAVE and manual visual checks.
2.4.7 Focus Visible (Level AA) Also applies to: EN 301 549 Criteria • 9.2.4.7 (Web) • 10.2.4.7 (Non-web document)	Partially supports	The site has been implemented to support the default focus indicator for the device being used. In addition, link text and other elements have been styled to noticeably change in visual appearance when tab

Criteria	Conformance Level	Remarks and Explanations
11.2.4.7 (Open Functionality Software) 11.2.4.7 (Closed Software) 11.8.2 (Authoring Tool) 12.1.2 (Product Docs) 12.2.4 (Support Docs) Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)		selected. For instance, on tab focus, links are underlined and the borders of elements are displayed. Exception: - The browse carousels on collections pages lack visual focus when tabbing backwards. Compliance of this standard was validated using WAVE and manual visual checks.
[2.4.11 Focus Not Obscured (Minimum)](#) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Partially Supports	Focus is not obscured by when an item gets keyboard focus, it is at least partially visible.
[2.5.7 Dragging Movements](#) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	Dragging movements are only used for the video player volume control, scrub bar and the Publication Date interactive infographic on the Results page filter panel for some databases. In both cases the user can click on a point along the scale as an alternative to dragging the control.
[2.5.8 Target Size (Minimum)](#) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	There are instances of target sizes that are too small on the following areas/pages: Compliance of this standard was validated using manual visual checks.
[3.1.2 Language of Parts](#) (Level AA) Also applies to: EN 301 549 Criteria 9.3.1.2 (Web) 10.3.1.2 (Non-web document) 11.3.1.2 (Open Functionality Software) – Does not apply 11.3.1.2 (Closed Software) – Does not apply	Does not support	In rare cases, the content may include text that is in a different language than the primary language of document. Content provided by publishing partners is mostly not coded to identify changes to language in the text.

Criteria	Conformance Level	Remarks and Explanations
• 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)		
3.2.3 Consistent Navigation (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.3 (Web) • 10.3.2.3 (Non-web document) – Does not apply • 11.3.2.3 (Open Functionality Software) – Does not apply • 11.3.2.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Supports	The primary site navigation links appear in the same place and the same order in the hamburger menu on every page of the site. Compliance of this standard was validated using manual visual checks.
3.2.4 Consistent Identification (Level AA) Also applies to: EN 301 549 Criteria • 9.3.2.4 (Web) • 10.3.2.4 (Non-web document) – Does not apply • 11.3.2.4 (Open Functionality Software) – Does not apply • 11.3.2.4 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs)	Supports	Care has been taken to identify components with the same functionality consistently throughout the site. Compliance of this standard was validated using manual visual checks.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs		
[3.3.3 Error Suggestion](#) (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.3 (Web) • 10.3.3.3 (Non-web document) • 11.3.3.3 (Open Functionality Software) • 11.3.3.3 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Supports	Suggestions for error correction are made when applicable. Compliance of this standard was validated using manual visual checks.
[3.3.4 Error Prevention (Legal, Financial, Data)](#) (Level AA) Also applies to: EN 301 549 Criteria • 9.3.3.4 (Web) • 10.3.3.4 (Non-web document) • 11.3.3.4 (Open Functionality Software) • 11.3.3.4 (Closed Software) • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool)	Not applicable	The user does not encounter any of the following kinds of experiences in Alexander Street: legal, financial, data, or user test responses. Conformance determined with product use and observation.

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs)		
[3.3.8 Accessible Authentication (Minimum)](#) (Level AA 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Supports	For authentication into user accounts, the user can paste their credentials into the username/password fields or use their browser password manager. Authentication into the Alexander Street platform is generally handled by the subscribing institution.
[4.1.3 Status Messages](#) (Level AA 2.1 and 2.2) Also applies to: EN 301 549 Criteria • 9.4.1.3 (Web) • 10.4.1.3 (Non-web document) • 11.4.1.3 (Open Functionality Software) • 11.4.1.3 (Closed Software) – Does not apply • 11.8.2 (Authoring Tool) • 12.1.2 (Product Docs) • 12.2.4 (Support Docs) Revised Section 508 – Does not apply	Supports	Error messages are in place to show when there is an error in an input field, but they are not indicated by a status label so that assistive technologies can interpret them correctly.

Revised Section 508 Report

Notes:

Chapter 3: [Functional Performance Criteria](#) (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially supports	See WCAG 1.2.1, 1.2.3, 1.2.5, 1.4.5, 3.1.2
302.2 With Limited Vision	Partially supports	See above. See also WCAG 1.4.10

Criteria	Conformance Level	Remarks and Explanations
302.3 Without Perception of Color	Partially supports	See WCAG 1.4.1, 1.4.3, 1.4.11
302.4 Without Hearing	Partially supports	See WCAG 1.2.1, 1.2.2
302.5 With Limited Hearing	Partially supports	See WCAG 1.2.1, 1.2.2
302.6 Without Speech	Supports	No WCAG 2.0 criteria apply
302.7 With Limited Manipulation	Supports	
302.8 With Limited Reach and Strength	Supports	No WCAG 2.0 criteria apply
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially supports	See WCAG 2.2.1

Chapter 5: Software

Notes: Product does not contain non-Web software. See WCAG 2.x section for WCAG 2.0 Level A and AA success criteria conformance details for Web applications.

Chapter 6: Support Documentation and Services

Notes:

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section
602.4 Alternate Formats for Non-Electronic Support Documentation	Supports	
603 Support Services	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Partially supports	An Accessibility page is on the ProQuest support site includes accessibility guidelines and a link to the VPAT. https://support.proquest.com/s/article/Alexander-Street-Accessibility-Statement?language=en_US
603.3 Accommodation of Communication Needs	Supports	

EN 301 549 Report

Notes:

Chapter 4: Functional Performance Statements (FPS)

Notes:

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially supports	See WCAG 1.2.1, 1.2.3, 1.2.5, 1.4.5, 3.1.2
4.2.2 Usage with limited vision	Partially supports	See above. See also WCAG 1.4.10
4.2.3 Usage without perception of colour	Supports	See WCAG 1.4.1, 1.4.3, 1.4.11
4.2.4 Usage without hearing	Partially supports	See WCAG 1.2.1, 1.2.2
4.2.5 Usage with limited hearing	Partially supports	See WCAG 1.2.1, 1.2.2
4.2.6 Usage with no or limited vocal capability	Supports	Our platforms do not require user to generate vocal input.
4.2.7 Usage with limited manipulation or strength	Supports	
4.2.8 Usage with limited reach	Supports	
4.2.9 Minimize photosensitive seizure triggers	Partially supports	See WCAG 2.3.1
4.2.10 Usage with limited cognition, language or learning	Partially supports	See WCAG 2.2.1
4.2.11 Privacy	Supports	Privacy settings are made available to users in an accessible way.

Chapter 7: ICT with Video Capabilities

Notes:

Criteria	Conformance Level	Remarks and Explanations

7.1 Caption processing technology	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Partially supports	Captions are available for all videos with transcripts (approximately 95% of videos), as captions are generated from the transcript files.
7.1.2 Captioning synchronization	Supports	
7.1.3 Preservation of captioning	Not applicable	The platform does not transform or convert videos.
7.1.4 Captions characteristics	Partially supports	Available from the Display Settings option behind the Closed Captions control. There are a small number of videos that contain branded captions where display settings are not available.
7.1.5 Spoken subtitles	Does not support	The video player does not have an option to have subtitles read out loud.
7.2.1 Audio description playback	Supports	The small number of video records that have an audio description provide it as a separate option.
7.2.2 Audio description synchronization	Supports	Audio descriptions are synchronized with the video for the small number of video records that have them.
7.2.3 Preservation of audio description	Not applicable	The platform does not transform or convert videos.
7.3 User controls for captions and audio description	Does not support	There are two steps to toggle captions on or off. The user has to open the menu from the Closed Captions control in order to make a change.

Chapter [9: Web](#) *(see [WCAG 2.x section](#))*

Notes:

Chapter [12: Documentation and Support Services](#)

Notes:

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	
12.1.2 Accessible documentation	See [WCAG 2.x](#) section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	
12.2.3 Effective communication	Supports	
12.2.4 Accessible documentation	See [WCAG 2.x](#) section	See information in WCAG 2.x section

Legal Disclaimer (Clarivate)