

Standing out with user-centric ILL services



Efficient resource-sharing services start with strong software that serves user needs while simplifying the mediation process.

Rapido is an interlibrary-loan system that integrates with the ILS to let users place requests on the discovery interface. On the back-end, staff manage all their requests in one place. With direct access to collections of over 650 libraries, including a third of Australia's academic institutions, libraries deliver even the hardest-to-find materials in record time.

“Researchers get the material quickly which supports the reputation of the library within our organization.”

Karen Vinales, Library Collections Coordinator, CSIRO

Why libraries love Rapido

Reciprocity

Rapido libraries gain automated access to the collections of +650 institutions, including a third of Australia's academic institutions

Flexibility

Member institutions enjoy +15 different ways to source hard-to-find materials, through one interface

Transparency

Libraries pay one annual fee for unlimited access to the collective collection, with no transactional costs

“Our students and staff have embraced Rapido. No promotion was needed. The interface speaks for itself.”

Cathy Slaven, Information Access Coordinator, Queensland University of Technology

The Australian Rapido community

15 institutions in 3 years

81%

In-network fill rate

12h

Article turnaround time

“A wide partner network is very much valued and addressed with Rapido.”

Karen Vinales, Library Collections Coordinator, CSIRO



Why end-users love Rapido

Simplicity

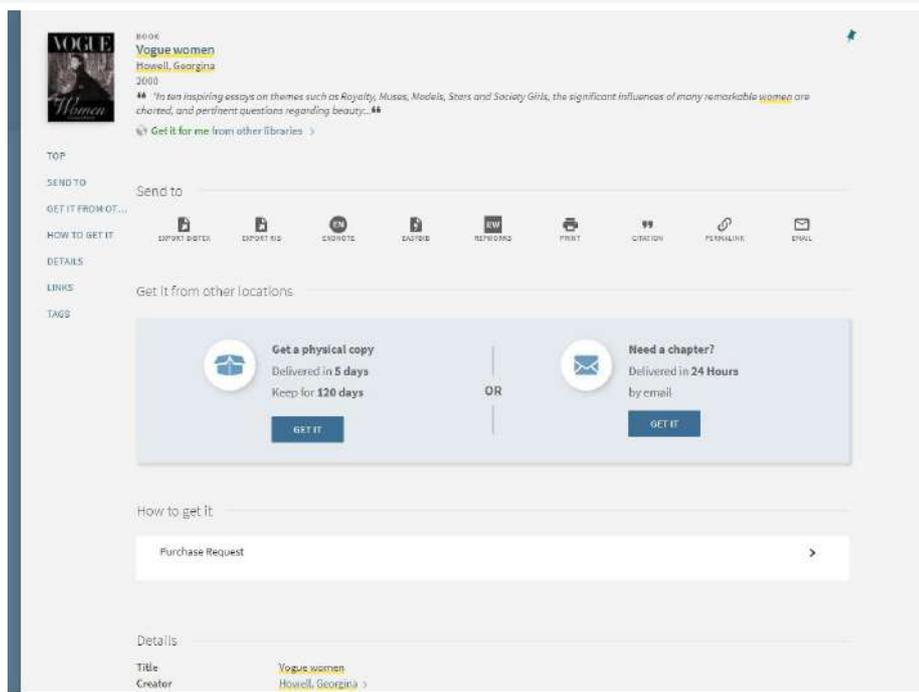
Users place interlibrary-loan requests from within the discovery interface

Rapidity

Requests for articles and book chapters are filled within less than 12 hours

Clarity

End-users choose their preferred borrowing option and can track delivery



“That was quick,
you guys are
amazing!”

End-user at CSIRO





“Rapido has been invaluable for sourcing complicated resources, and for doing that cost-effectively, in a timely manner.”

Roshan Thapa, Coordinator, Discovery Services,
Charles Sturt University

Join the 15 Australian libraries that have already teamed up to answer any user requests.



Contact your Clarivate account manager

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