

PRODUCT / SERVICE TERMS

All additional terms that relate to specific products or services are listed in alphabetical order below. Please refer to the Agreement section of your order form to determine which product or service terms apply to you. Your order form will only direct you to this document if there are additional terms which apply to the products and services that you have ordered. If you have ordered a product or service that is not listed below, then this document does not apply to your order.

AUTHOR CONNECT

- 1. License.** You may use the author information we provide to you only for the purposes expressly stated on the order form. You must not communicate with any author other than via email, or provide any of the author information to any third party.
- 2. Service Provider.** You must use the designated service bureau to test and deploy the marketing campaigns set up using the service.

CONVERIS

- 1. License.** You may upload content relating to your faculty members, staff and students, and your affiliated researchers. Your content may consist of personal data and information about the individuals' service, teaching and research activities, and may be extracted from (i) your internal systems and repositories; (ii) our proprietary data sources; or (iii) publicly available data sources. Each of your users may also submit content to the extent it pertains to that user or another user that has authorized its submission.

CORTELLIS API

- 1. Core API License. (a) Service.** Use of the service delivered via the API under this Core API License is subject to the usage rights and restrictions set out in the agreement.
(b) License. You may use the API to access the service to extract, maintain, display and use data within the software applications named on the order form and used by you for your own individual use and internal business purposes, provided that: (i) all third party software applications must be approved by us. Currently approved and licensed third party software applications are listed at <http://ipscience.thomsonreuters.com/tob/>; and (ii) the software applications may only be accessed by your internal business users and not by any other person by any means whatsoever, save to the extent expressly permitted by the agreement.
(c) Limitations. Use of the API is limited to a reasonable level of enquiries per minute as determined by us for the permitted users of the API as set out at <http://ipscience.thomsonreuters.com/tob/>.
(d) Reporting. You will report to us any change in the number of users accessing the API or in API usage outside of the scope of your current API license. Additional fees may be payable following a reported increase in the number of users or change in usage.

DOCUMENT DELIVERY

- 1. Users.** Academic institution users comprise faculty, students, researchers and staff.
- 2. Delivery.** Unless otherwise instructed, articles will be delivered directly to users.
- 3. Charges.** In addition to the service fees, variable publisher royalty surcharges and special delivery fees are payable for each copy of an article.

- 3. Indemnity.** We will indemnify you against damages you incur as a result of any third party claim arising out of or in connection with our failure to ensure any author has consented to being contacted via email for marketing purposes. Our aggregate liability arising out of or in connection with the indemnity in this clause shall not exceed an amount equal to the total amount of fees paid or payable by you during the term as at the date the claim arises.

- 2. Content Upload.** You must upload content in accordance with our standard policies, formats and applicable specifications in effect from time to time.
- 3. Our Use.** We may use content authorized by you or marked public to create derivative works and metrics for incorporation into the software or other products and services.
- 4. Data Export.** You must export your content from our hosted software prior to the effective termination date.

- 2. Analytical API License. (a) Service.** Use of the service delivered via the API under this Analytical API License is subject to the usage rights and restrictions set out in the Core API License and the following additional usage rights and restrictions.
(b) License. Users may use the API to perform specific numerical or statistical analyses of data elements derived from the service to produce reports for the user's individual use for your own internal business purposes. Results of analyses must not be disclosed to any other person by any means whatsoever, save to the extent expressly permitted in the agreement.
- 3. Integration API License. (a) Service.** Use of the service delivered via the API or FTP under this Integration API License is subject to the usage rights and restrictions set out in the Core API License, the Analytical API License and the following additional usage rights and restrictions.
(b) License. You may text and data mine data elements derived from the service delivered via the API for your own internal, non-commercial business purposes. You must not distribute, sublicense or otherwise disclose to any third party any portion of the service or any derivative works, save to the extent expressly permitted in the agreement.

- 4. Pre-payment.** You may prepay for an estimated number of articles in a one-month or a one-year period. At the end of each prepayment period, unused funds will be carried forward into the subsequent period or refunded to you within 30 days of termination. Prepayments are due on the first business day of each prepayment period during the term of the agreement.

INCITES

1. License. (a) Profiling and Benchmarking. You may view and use the customized data and datasets for profiling and benchmarking researchers, institutions, journals, countries and regions.

(b) Extracts. You may include limited extracts of our data that have no independent commercial value and could not be used as a substitute for any service (or a substantial part of it) provided by us, our affiliates or third party providers, in internal documents and systems that are your property, provided that you do not create a searchable database.

(c) Distribution. You may distribute limited extracts of our data that have no independent commercial value and could not be used as a substitute for any service (or a substantial part of it) provided by us, our affiliates or third party providers, to third

KNOWLEDGE PROCESSING PARTNERS

1. Knowledge Processing. (a) License. As specified on the order form, you may download, retrieve and extract our data to create and provide work products to your customers for their internal use through the authorized channel.

(b) Attribution. Each work product must include the following notice: "Certain data included herein are derived from the © [specified product name] (date) of Clarivate Analytics. All rights reserved. No part of these materials may be reproduced, stored in a retrieval system or transmitted in any form or by any means, including electronic, mechanical, photographic, magnetic or other means without the express permission of <<Client>>."

(c) Processing Tools. Except to the extent expressly permitted in writing by us, when creating a work product you may process our data utilizing only those services and other tools and analytics originating in or provided by us and not via any proprietary or third party tools or analytics or in any other manner whatsoever.

(d) Limited Use. You may generate and use processed data only to the extent that processed data underlies and is incorporated into the work product. You must not offer, sell, license or otherwise provide our data or the processed data on a stand-alone basis or reproduce, sell, license or otherwise provide or use our data or the processed data for any purposes or in any manner not expressly specified in the agreement.

(e) Changes. If the nature of the work product or authorized channel materially changes, including if the work product or authorized channel merge, are combined with or linked to another service or product, you must give us at least 90 days' written notice and seek our prior written consent to use our data in connection with the modified work product or authorized channel. We may terminate the agreement or prohibit your use of our data via the modified work product or authorized channel, in which case we will pro-rata refund any prepaid unused fees.

(f) Term. Unless otherwise expressly specified in the order form, this license automatically expires after 12 months and can be renewed only by agreement of a new order form with respect to the data.

2. Charges. (a) Increases. Charges based on search caps automatically increase to reflect your usage during any 3 consecutive months. Subject to any further increase based on

parties as incidental samples for illustrative or demonstration purposes only.

(d) Your Materials. Article metadata and metrics relating to materials authored by your faculty, students or affiliated researchers, and your demographic and financial information, may be (i) downloaded to and maintained within an internal system that can be accessed and viewed only by your faculty, students and affiliated researchers; and (ii) incorporated into internal reports that are your property.

2. Post-Termination Rights. Unless the service is terminated for your breach, you may retain any data that you have downloaded during the term and continue to use that data in accordance with the agreement.

your usage, increased charges then apply for the remainder of the term.

(b) Notices. We will notify you via email at the end of each month in which you exceed your currently applicable search cap, specifying if it is a repeated instance of excess use.

3. Proprietary Rights and Obligations. (a) Ownership. All right, title and interest, including all intellectual property rights in the work product and authorized channel (except for the underlying data and information services), are owned by you and remain your property, and we shall not acquire any rights therein, other than as expressly provided in the agreement.

(b) No Exclusivity. We may engage in the research, development, production, marketing, licensing and/or sale of similar services or products to the work product or authorized channel, which may be competitive with the work products or authorized channels and display the same or similar functionality. Nothing in the agreement prevents us from engaging independently in these activities, provided we do not use your confidential information in doing so. You will not assert any claims against us based on any work product or authorized channel or any components thereof in an attempt to prevent us from independently creating similar or same work product or authorized channel. If you do assert these claims or otherwise try to prevent us from independently creating similar or same work product or authorized channel, then in addition to all other rights and remedies available to us at law or in equity, we may immediately terminate the agreement.

(c) Representation and Warranty. You represent and warrant that (i) the work products and authorized channels (other than the underlying data in the format and manner delivered to you by us) and any use thereof; and (ii) your modifications to or processing of our data, will not infringe upon, or otherwise violate any intellectual property rights.

(d) Indemnity. You must defend, indemnify and hold us, our affiliates and third party providers harmless from and against any claim arising out of or in connection with your processed data, work products, authorized channels, modifications to or processing of our data, or your business.

(e) Survival. This clause survives termination or expiry of the agreement or the applicable data or information service.

METACORE WITH GENOMIC ANALYSIS TOOL, and PRECISION MEDICINE INTELLIGENCE

1. License. You may incorporate limited extracts of our data that have no independent commercial value and could not be used as a substitute for any service (or a substantial part of it) provided by us, our affiliates or third party providers, within reports you distribute to your customers.

2. Data Use. We will only use the query data you provide to us in accordance with your instructions and to perform our obligations under the agreement.

(a) Identification. We will not re-identify any of the donors using that data nor perform or participate in activities designed to re-establish a link between components of the data and the donors.

(b) Security. We will employ appropriate administrative, technical and physical security measures to protect that data against any unauthorized loss, use, disclosure, or access.

(c) Unauthorized Use. We will report to you any unauthorized use or disclosure of that data of which we become aware.

3. Warranty. You represent and warrant that (a) all data you provide to us will be stripped of identifiable information and will be fully de-identified per Health Insurance Portability and Accountability (HIPAA) standards prior to transfer to us; and (b)

SCHOLARONE

Internal Business Purposes. Internal business purposes means those publications, meetings and conferences that are listed on the order form.

SCHOLARONE WEB SERVICES API

1. License. API refers to the application programming interface connecting your application of the ScholarOne software with any third party software, including your own. You may use the API to access ScholarOne to extract, ingest, maintain, display and use your content.

2. Limitations. (i) we must approve the following in advance: (y) all third party software accessible via the API

TECHSTREET

1. Terms of Use. Section 1 (g) of the IPST does not apply. All users are subject to the licenses and restrictions set out in the agreement and in the user agreement accessible at: http://www.techstreet.com/help_center/30038/30257.

2. Limited reproduction. To the extent necessary to meet a mandatory specification or tender requirement, you may

WEB OF SCIENCE: CUSTOM DATA SETS

1. License. For internal, non-commercial purposes only, you may (i) use the custom dataset for numerical or statistical analyses of data elements derived from the service; (ii) download the custom dataset for use in data analytics and proprietary or third party tools; (iii) use "web crawlers" to extract patterns from the custom dataset; and (iv) create derivative databases consisting of the results of (i) to (iii).

WEB OF SCIENCE: PERPETUALLY LICENSED INFORMATION

Within 30 days after termination, you may request delivery of perpetually licensed data in a format determined by us. You may use the perpetually licensed data only in connection with software or systems we have provided or approved in writing. If we provide software to you for the sole purpose of accessing and

you have received the informed and explicit consent of individuals from whom the data was obtained, that is sufficient to allow (i) the transfer and use of the data for interpretation and research purposes in accordance with the terms of the agreement; and (ii) the transfer of the data outside your and/or the individual's geographical region.

4. Privacy. In respect of data you provide to us, you must defend, indemnify and hold us, our affiliates and third party providers harmless from and against any claim brought by any third party alleging violations of data protection and privacy laws and regulations where we have acted according to the agreement and/or your direction.

5. Reporting. You are responsible for reporting to or notifying local or international authorities of the rights and obligations under the agreement.

6. Retention. For 5 years after termination, you may retain selected records from our service on your servers, solely to enable you to identify the data searched in producing a report at a particular point in time.

and (z) the enquiries per minute to the API; and (ii) you are solely responsible for licenses, consents, approvals and support required from third parties for all third party software accessible via the API.

3. Support. We have no obligation to support or update the API unless otherwise agreed in writing.

reproduce our data within documentation for external submission to a third party.

3. Communications. We may send periodic email communications to users regarding new publications, features, or services available in the service or regarding other issues which we deem appropriate to communicate to users.

2. Limitations. You may not distribute, sublicense or publicize any portion of the custom dataset or derivative databases. If specified on the order form, you may use the custom dataset and the derivative databases only for the designated project.

3. Ownership. The custom dataset and all derivative databases are our exclusive property and all rights are reserved.

viewing the perpetually licensed data (i) you may not use that software for any other purpose; and (ii) we make no warranties, representations or undertakings, and accept no liability, in relation to that software.

WEB OF SCIENCE: PROFILES

1. License. You may upload content relating to your faculty members, staff and students, and your affiliated researchers. Your content may consist of personal data and information about the individuals' service, teaching and research activities, and may be extracted from (i) your internal systems and repositories; (ii) our proprietary data sources; or (iii) publicly available data sources. Each of your users may also submit content to the extent it pertains to that user or another user that has authorized its submission.

2. Content Upload. You must upload content in accordance with our standard policies, formats and applicable specifications in effect from time to time.

3. Our Use. We may use content authorized by you or marked public to create derivative works and metrics for incorporation into the software or other products and services, provided it has been fully anonymized.

4. Post Termination Rights. Subject to the terms of the agreement, you may export your content from our hosted software within 60 days after termination.

Last updated; November 1, 2016