



Policy Tracking- Quick Start Guide

DRG Fingertip

What is Policy Track data?

Fingertip Policy Track data provides **real-time visibility into drug coverage policy updates**, allowing users to quickly monitor, interpret, and act on changes that impact their brands.



- **Stay informed instantly** with alerts when important drug coverage or medical policy changes occur for your brands.



- **Easily access payer-level policy documents**—including prescription drug and medical policies—right from a centralized source.



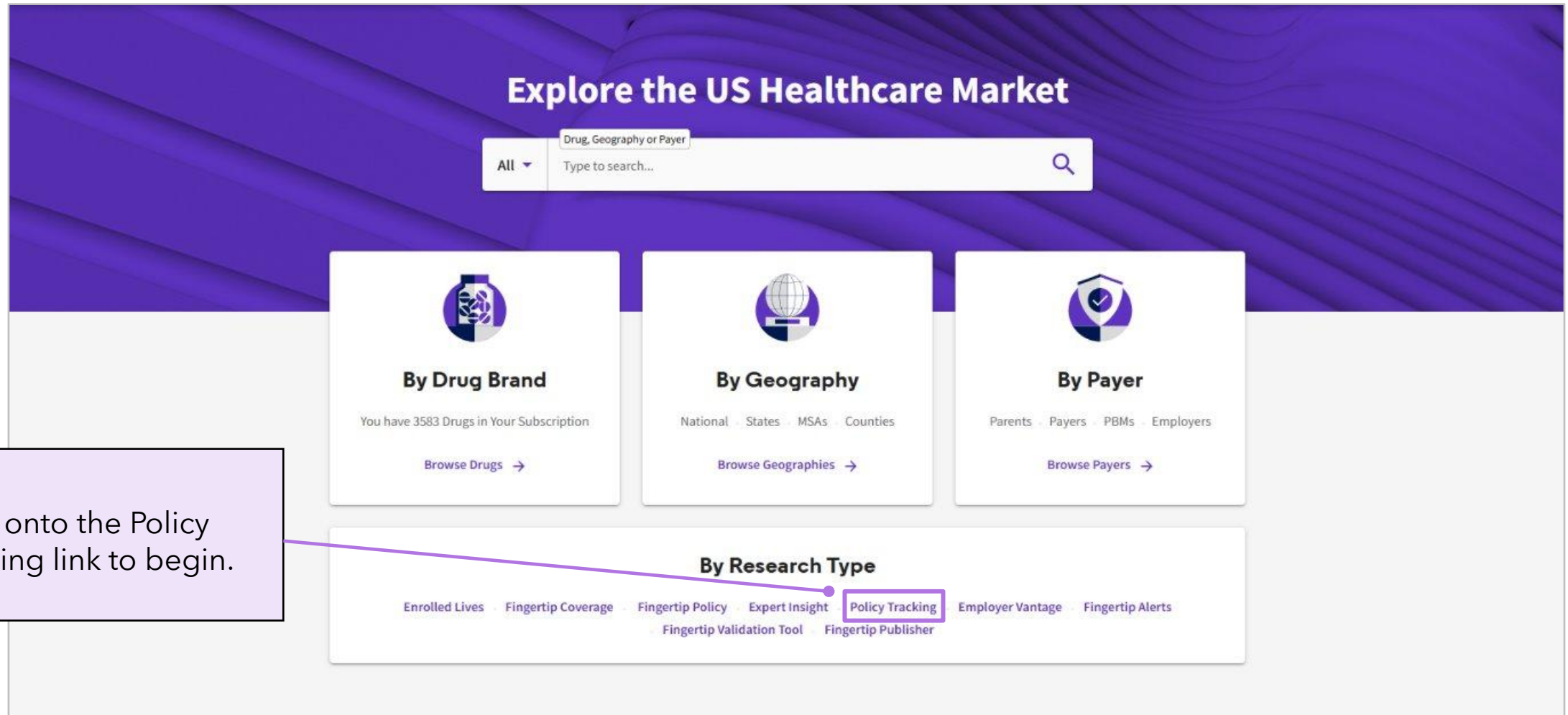
- **Quickly understand relevant updates** so you can respond proactively to shifting payer requirements and maintain strategic alignment.

Get started using Policy tracking

The screenshot shows the Clarivate Policy Tracking dashboard. On the left, there are three main sections: 'Understand the Market' (containing Disease Insights, Medtech, and US Market Access Insights), 'Optimize Access' (containing DRG Fingerprint, US Formulary Data & Analytics, and US Lives Data & Analytics), and 'Digital/Multichannel Stakeholder Engagement'. The 'DRG Fingerprint' link under 'Optimize Access' is highlighted with a purple box and a number '3'. A purple arrow points from this box to the third instruction box on the right. The instructions are: 1. Go to: <https://authentication.decisionresourcesgroup.com/login/>; 2. Upon login screen, use your work e-mail address and password to login. If you experience any issue, please contact LSH.support@clarivate.com; 3. Click on the "DRG Fingerprint" link.

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Access Policy Tracking from the homepage



Create a “New Tracking List”

The user will be required to set their “Core Criteria.” This is simply a selection of the drug, geography and account filters of interest.

- 1. **Tracking List-** create a list to keep updated on any policy
- 2. **Choose your Drugs -** This filter will allow you to see only the drugs you wish to analyze
- Choose your Payers and Plans-** further filter your search by Plan Types (Commercial, Medicare, Medicaid)
- 3. **Select a Policy type** by sorting it by Prior Authorizations, Quality Limits or even Medical Documents
- 4. **Select an Email Notifications** where the system normally is updated on a weekly basis and will send you any changes to these polcies.

within Policy Tracking.

Policy Tracking

Expert Insights

Payers

Employer Vantage

Create a New Tracking List

Name your Tracking List

Tracking List Name

Drugs to Track

Your licensed Drugs will appear as you type. Leave it blank to track them all.

Payers to Track

Start typing, or select from dropdown. Leave it blank to track all Payers.

Plan Types to Track

Any Plan Type

☒ Receive Email Notifications

Apply

⊕ New Tracking List

Changes	Issued On ↓	Source
	10-02-2025	Source
	10-02-2025	Source
	10-02-2025	Source
	10-02-2025	Source
	10-02-2025	Source
	10-01-2025	Source
	10-01-2025	Source
	10-01-2025	Source
	10-01-2025	Source

NOTE: Once all 4 are selected, a list will appear where you see a breakdown of related policies.

Building a Report - Selecting your criteria

The user will be required to set their "Core Criteria." This is simply a selection of the drug, geography and account filters of interest.

- 1. Tracking List-** create a list to keep updated on any policy
- 2. Choose your Drugs -**
This filter will allow you to see only the drugs you wish to analyze
Choose your Payers and Plans- further filter your search by Plan Types (Commercial, Medicare, Medicaid)
- 3. Select a Policy type** by sorting it by Prior Authorizations, Quality Limits or even Medical Documents
- 4. Select an update** where the system normally is updated on a weekly basis

NOTE: Once all 7 are selected, a list will appear where you see a breakdown of related policies.

Geography Selection Defaults to 'National' when Viewing Data within Policy Tracking.

Overview Enrolled Lives Fingertip Coverage Fingertip Policy **Policy Tracking** Expert Insights Payers Employer Vantage

Tracking List: All accounts | Drugs: None selected | Payers: Any payer | Plan Type: Any plan type | Policy Type: Any type | Week of Update: 23 Nov 2025 | Update Type: Any update

+ New Tracking List

2000 Documents Found
 108823 New 11632 Clinically Relevant 3120 Potentially Relevant

Payer	Plan Type	↓ Pharmacy Lives	Drugs	Policy Type	Policy Document	Changes	Issued On ↓	Source
	Commercial	5,595,558	Abilify, Abilify Mainte...	ST, QL	Standard Opt Out Plan - A...		10-02-2025	Source
	Commercial	5,595,558	Abilify, Abilify Mainte...	ST, QL	Aetna Standard Plan2025 ...		10-02-2025	Source
	Commercial	5,595,558	Abilify, Abilify Mainte...	ST, QL	Basic Control Plan2025 Ba...		10-02-2025	Source

New tracking list is recommended for first time users

Utilizing the Policy Track Report

Policy Document- allows for a breakdown of the policy or a formulary and seeing what would be the limitations of that coverage.

Plans - provides you the ability to see Commercial, Medicaid and Medicare based on Pharmacy Lives

Changes-will allow you to see any previous older document and give you a side-by-side comparison.

Source - provides a link where the document was originally sourced from.

2000 Documents Found
● 108823 New ● 11632 Clinically Relevant ● 3120 Potentially Relevant

Payer	Plan Type	↓ Pharmacy Lives	Drugs	Policy Type	Policy Document	Changes	Issued On ↓	Source
	Commercial	5,595,558	Abilify, Abilify Mainte...	ST, QL	● Standard Opt Out Plan - A...		10-02-2025	Source
	Commercial	5,595,558	Abilify, Abilify Mainte...	ST, QL	● Aetna Standard Plan2025 ...		10-02-2025	Source
	Commercial	5,595,558	Abilify, Abilify Mainte...	ST, QL	● Basic Control Plan2025 Ba...		10-02-2025	Source
	Commercial	5,595,558	Abilify, Abilify Mainte...	ST, QL	● Standard Opt Out with AC...		10-02-2025	Source
	Commercial	5,595,558	Abilify, Abilify Mainte...	ST, QL	● Basic Control with ACSF PI...		10-02-2025	Source
	Commercial	5,595,558	Abilify, Abilify Mainte...	ST, QL	● Advanced Control Plan - A...		10-01-2025	Source
	Commercial	5,595,558	Abilify, Abilify Mainte...	ST, QL	● Aetna Health Exchange PL...		10-01-2025	Source
	Commercial	5,595,558	Abilify, Abilify Mainte...	ST, QL	● Advanced Control Plan202...		10-01-2025	Source
	Commercial	5,595,558	Abilify, Abilify Mainte...	ST, QL	● Standard Opt Out Plan202...		10-01-2025	Source

Frequently Asked Questions (FAQ)

I can not find PolicyTrack emails in my Inbox

- Answer: Please make sure you have configured at least one Tracking List with Email Notification on. Also, sometimes Outlook moves the PolicyTrack emails to junk email box.

Side by Side comparison view shows black screens

- Answer: It happens when the Side by Side comparison window fails to download the policy documents from AWS S3 bucket. To fix it, please Hold the Ctrl key and press the F5 key Or clear your browsing data for the last hour and reload the comparison view again.

Change Highlighting's are inaccurate

- Answer: PolicyTrack is great at detecting and highlighting changes on bullet or paragraph layout documents. We are still working on improving the change highlighting on form and table layout documents. If possible, please do let us know whenever you encounter false-positive change highlighting.

Sometimes I see Previous Doc link instead Compare link under Change column

- Answer: When the system fails to compare old and new documents, it lists the URL for the old document as Previous Doc to allow user to do manual compare.



Have a Question?
LSH.support@clarivate.com
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About Clarivate

Clarivate is the leading global information services provider. We connect people and organizations to intelligence they can trust to transform their perspective, their work and our world. Our subscription and technology-based solutions are coupled with deep domain expertise and cover the areas of Academia & Government, Life Sciences & Healthcare and Intellectual Property. For more information, please visit clarivate.com

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